

## Rajes (LKK Auto)

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**From:** Jenny Lew <jenny.lew@sg.cntaiping.com>  
**Sent:** Friday, 2 December 2022 1:42 PM  
**To:** Ganesh; SUR; assignments  
**Cc:** 'Claims Assist'; 'Management Assist'; 'John Law - Admin'; larvemogan@johnlawchambers.com; Claims Dept of CTI; larvemogan@johnlawchambers.com  
**Subject:** RE: OUR REF: SNM22D208653/C02/SFW5555R/LEWLC & YOUR REF: JLC.2022.4683.PD, DOA:01.12.2022 12:30 (SGT) TO CONDUCT PRS

**Follow Up Flag:** Follow up  
**Flag Status:** Completed

WITHOUT PREJUDICE

Dear Sir / Madam,

We are not agreeable on your list.

We will nominate our surveyor from LKK to conduct the pre repair survey.

**If there be any injury claims by your client, please combine it in one Letter of Demand in light of one cause of action, save as to costs and expenses.**

Aside to LKK,

Please arrange and survey the vehicle.

**LIEW LEE SENG**

**NO.10 ANG MO KIO AVE 5**

**#03-10 AMK AUTO POINT INDUSTRIAL PARK 2A**

**SINGAPORE 568047**

**CONTACT PERSON: Mark**

**HP: 9146 1186**

Thank you.

### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

**Jenny Lew**  
Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

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**From:** Ganesh <executive@johnlawchambers.com>  
**Sent:** Friday, 2 December 2022 1:29 pm  
**To:** Jenny Lew <jenny.lew@sg.cntaiping.com>  
**Cc:** 'Claims Assist' <claims@assist.com.sg>; 'Management Assist' <management@assist.com.sg>; 'John Law - Admin' <admin@johnlawchambers.com>; larvemogan@johnlawchambers.com; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; larvemogan@johnlawchambers.com  
**Subject:** RE: OUR REF: SNM22D208653/C02/SFW5555R/LEWLC & YOUR REF: JLC.2022.4683.PD, DOA:01.12.2022 12:30 (SGT) TO CONDUCT PRS

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## **WITHOUT PREJUDICE**

Dear Sir/Madam,

We propose to use the motor surveyor(s) named in the list below to conduct the joint pre-repair survey as a Single Joint Expert.

### **· UNITED APPRAISAL MANAGEMENT PTE LTD**

Kindly let us hear from you within 2 working days as per the new NIMA protocol failing which we will proceed with the necessary.

Thank you.

With Regards,

*GANESH.V*

**JOHN LAW CHAMBERS LLC**  
**UEN/GST REG NO. 201938836C**

**133 NEW BRIDGE ROAD,**  
**#17-09, CHINATOWN POINT**  
**SINGAPORE 059413.**

TEL: 65926983

DID: 88201591

FAX: 65926985

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**From:** Jenny Lew <[jenny.lew@sg.cntaiping.com](mailto:jenny.lew@sg.cntaiping.com)>

**Sent:** Friday, 2 December 2022 1:27 pm

**To:** Ganesh <[executive@johnlawchambers.com](mailto:executive@johnlawchambers.com)>

**Cc:** 'Claims Assist' <[claims@assist.com.sg](mailto:claims@assist.com.sg)>; 'Management Assist' <[management@assist.com.sg](mailto:management@assist.com.sg)>; 'John Law - Admin' <[admin@johnlawchambers.com](mailto:admin@johnlawchambers.com)>; [larvemogan@johnlawchambers.com](mailto:larvemogan@johnlawchambers.com); Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

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**Without Prejudice**

**Our reference: SNM22D208653/C02/SFW5555R/LEWLC**

**Your reference: SLZ3200R**

Dear Sirs / Madam,

**ACCIDENT INVOLVING SFW5555R & SLZ3200R on 01/12/2022**

We refer to your email of 02/12/2022.

**Take Notice that we shall not be accepting any of your surveyors as SJE.**

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.

5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

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Regards,

**Jenny Lew**  
Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Friday, 2 December 2022 12:33 pm

**To:** Ganesh <[executive@johnlawchambers.com](mailto:executive@johnlawchambers.com)>; Jenny Lew <[jenny.lew@sg.cntaiping.com](mailto:jenny.lew@sg.cntaiping.com)>

**Cc:** 'Claims Assist' <[claims@assist.com.sg](mailto:claims@assist.com.sg)>; 'Management Assist' <[management@assist.com.sg](mailto:management@assist.com.sg)>; 'John Law - Admin' <[admin@johnlawchambers.com](mailto:admin@johnlawchambers.com)>; [larvemogan@johnlawchambers.com](mailto:larvemogan@johnlawchambers.com)

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**WITHOUT PREJUDICE**  
**via EMAIL ONLY**

Dear Jenny,

Please refer to the above subject.

Kindly **conduct PRS SLZ3200R** soonest possible.

Please contact our claims department Jenny Lew **6389 6172** the officer in charge or **6389 6116** should you require our assistance or clarification.

**\*Kindly quote our claim reference number when replying.\***

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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