

AUTOWORX HOUSE

176 Sin Ming Drive, #02-01 Sin Ming Autocare Singapore 575721

Email: claims.autoworxhouse@gmail.com

•TEL: 6452 8211 •FAX: 6451 7420

Direct Settlement THIRD PARTY CLAIM

Your ref: -

Our ref: SGQ 3375 B

AIG ASIA PACIFIC INSURANCE PTE LTD

Attn: Officer in Charge

(Motor Claim Department)

8/3/2023

Dear Sir,

RE: ACCIDENT INVOLVING SGQ 3375 B & SLK 2453 M ON 30/11/2022.

We have been authorized by SAFE N SWIFT, the registered owner of vehicle number SGQ 3375 B, which was involved SLK 2453 M in the above accident and at the material time to make a 3rd party claims against your insured.

The accident was clearly caused by your insured's negligence. We, therefore seeking compensation from you for our client financial losses as itemised below: -

Repair cost	S\$	2,300.00
Rental of use -\$ 120 X 6 days	S\$	720.00
Search fee	S\$	2.00
Total	S\$	3,022.00

We have enclosed copies of relevant documents to support our claims.

Please settle this matter within 7 days.

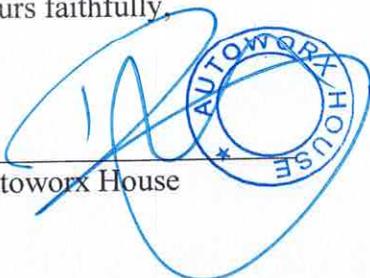
Your prompt settlement of our claim would be much appreciated.

Do contact us at 64528211 for any clarification.

Thank you.

Yours faithfully,

Autoworx House



To: Autowork House
SINGAPORE

Letter of Authorisation

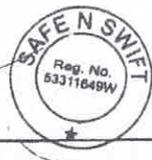
RE: ACCIDENT INVOLVING SGQ 3375B & SLK 2453M
ALONG/AT _____
ON 30/11/2022.

1. I/We, SAFE N SWIFT (NRIC No. 53311649W),
owner/driver of motor vehicle no. SGQ 3375B, & residing at _____,
respectively in consideration of your workshop Autowork House
repairing my/our vehicle, I/we hereby authorise you to claim on my/our behalf for the costs of
repair and loss of use. I/We further confirm and authorise you to use my/our name/s to engage the
said service of a solicitor to proceed with negotiation with the defaulting party's insurance
company for payment of the same and in the event negotiation fails, to instruct the solicitor to issue
Summons on my/our behalf and in my/our name/s to claim for the same. Irrespective whether the
claim is successful or not, all legal costs incurred shall be borne by you, provided we rendered our
assistance as per second paragraph stated herein below.
2. I/We understand that by signing this Letter of Authorisation, I/we has/have to render whatever
reasonable assistance to you including signing all relevant Court's document and attendance in
Court to give evidence to enable the claim to succeed. If I/we failed or neglected to do so despite
request from you, you shall be entitled to claim from me/us the repair costs together with legal
costs, other incidental costs and expenses pertaining the issuance of Summons in order to obtain
payment from defaulting party.
3. You have my/our full authority to instruct my/our solicitors to negotiate a settlement with the third
party and/or his insurers on such terms as you deem fit. Upon settlement of my/our claim, you are
authorised to sign any Discharge Voucher or any document to confirm my acceptance of the
settlement as full and final discharge of my/our claim, on my/our behalf. You also have my/our
full authority to collect all compensation monies pertaining to the above-mentioned accident from
insurance company or any other party, directly to your workshop M/s
Autowork House.
4. In the event the claim is settled or judgment is obtained against the defaulting party, payment after
deducing all costs and disbursements incurred should be drawn in your name or my/our name/s (at
your discretion) and will be forwarded to you.
5. This letter of Authorisation is irrevocable.

Signature: _____

Name: _____

NRIC NO: _____



Date this _____ day of _____ 20_____.

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

“We/I, AUTOWORX HOUSE (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$2,300.00 (Repair Cost), S\$600.00 (Loss of Use/Rental), S\$2.00 (Disbursement) for vehicle no. SGQ3375B that was damaged pursuant to the accident which occurred on 30/11/2022 (date) along WOODLANDS AVE 12 RAMP TO SLE (TOWARDS CTE) (location) involving vehicle no/s SLK2453M. This is pursuant to the inspection conducted on 05/12/2022 (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner SAFE N SWIFT (the third party claimant”) of vehicle no. SGQ3375B make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SGQ3375B (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 25th (day) of May (month) 2023 (year)



Signed by appointed surveyor

A handwritten signature in blue ink over a circular blue ink stamp that reads "AUTOWORX HOUSE".

Signed by “the workshop” (with chop)

AUTOWORX HOUSE

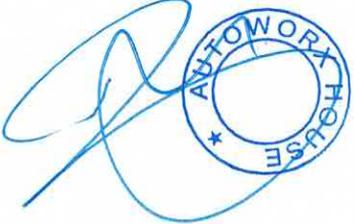
C/O.176 SIN MING DRIVE #02-01 SINGAPORE 575721
TEL: 64528211 FAX: 64517420
Registration No. 5296929B

INVOICE 5530

AIG ASIA PACIFIC INSURANCE PTE LTD

8/3/2023

QUANTITY	PARTICULARS	AMOUNT (\$)
	<p><u>HONDA STREAM / SGQ 3375 B</u> <u>DOA :30112022</u></p> <p>Repair for the above mentioned vehicle.</p>	2,300.00
	Total	\$ 2,300.00



Tax Invoice

Business Reg No: 53311649W

SNS
Car Rental

Bill to:	Invoice No.:
SGQ3375B	PP20221112-01
Lee Khar Hou 785A Woodlands Rise #10-108 S731785	Date: 11 Dec 2022
	Payment: Immediate

Invoice Details	SGD
Payment for 6 days rental @ \$120 per day Vehicle Number : SKA3420R Vehicle made and model : Toyota Sienta (MPV) Rental period : 5 th Dec 2022 - 10 th Dec 2022	\$720.00
Amount Due: SGD Seven Hundred and Twenty Only	\$720.00

Mode of Payment:
Cash
Or
Cheque be crossed and made payable to "Safe N Swift"

This is a computer generated invoice.
No signature is required.

Safe N Swift – You rent a lot more than a car
10b Enterprise Road
Singapore 629828
Tel: +65 6908 1200
Email: SnsCarRental@gmail.com

INSURER ENQUIRY

Find insurer

Vehicle reg. no.

SLK2453M

Date of Accident

30/11/2022



Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **AIG Asia Pacific Insurance Pte....**

Period of Insurance **11/01/2022 - 10/01/2023**

Requested By **Admin (Supreme Auto Service ...**

Requested Date **30/11/2022 12:01**

Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

EzLyna (LKKAuto)

From: EzLyna (LKKAuto)
Sent: Friday, 23 December 2022 5:12 PM
To: skgupt@gmail.com
Cc: Admin A
Subject: ACCIDENT INVOLVING SLK2453M (AIG) AND SGQ3375B AT/ALONG WOODLANDS AVE 12 RAMP TO SLE (TOWARDS CTE) ON 30/11/2022

Dear Sanjeev Kumar Gupta,

Our Ref: CC4/AIG22012075/Kpa3

ACCIDENT INVOLVING SLK2453M (AIG) AND SGQ3375B AT/ALONG WOODLANDS AVE 12 RAMP TO SLE (TOWARDS CTE) ON 30/11/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from **SGQ3375B** against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

**I am working from home till 06.01.2023. If you wish to contact me, pls use whatsapps at 80287880 or email.*

Thank you.

Best Regards,

Ezlyna Eng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	02 Dec 2022 11:25	Clm Dtl Modified	Insured Name: -> SANJEEV KUMAR GUPTA. Insured ID: -> S2716135I. Claimant's Name: -> SAFE N SWIFT. Claimant's ID: -> 53311649W.	[A] HOW MEI KWAN
2	02 Dec 2022 11:25	Clm Veh Model Changed	(205219) HONDA STREAM 1.8 (A).	[A] HOW MEI KWAN
3	02 Dec 2022 11:25	Clm Created	Reg No: SGQ3375B. Policy No: 2100497222. Acct Date: 2022/11/30. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: Income Insurance Limited (HQ). Workshop: Autoworx House - Sin Ming (HQ)	[A] HOW MEI KWAN
4	02 Dec 2022 11:25	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	02 Dec 2022 11:25	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/12/13	[A] HOW MEI KWAN
6	02 Dec 2022 11:25	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	02 Dec 2022 11:25	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	02 Dec 2022 11:25	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	02 Dec 2022 11:27	Assignment 1st Accessed		[A] HOW MEI KWAN
10	02 Dec 2022 11:27	Label Added	(19):Fastlane.	[A] HOW MEI KWAN
11	02 Dec 2022 11:27	Adj Adjuster Assigned	[None] -> KENNETH KONG	[A] HOW MEI KWAN
12	08 Dec 2022 16:03	Video Downloaded	Downloaded Video - Accident	[I] Ng, Hai-Chuan
13	13 Dec 2022 09:34	Video Downloaded	Downloaded Video - Accident	[I] Olea, Maricel
14	13 Dec 2022 09:34	Video Downloaded	Downloaded Video - Accident	[I] Olea, Maricel
15	23 Dec 2022 16:45	Video Downloaded	Downloaded Video - Accident	[A] Ezlyna
16	23 Dec 2022 16:45	Video Downloaded	Downloaded Video - Accident	[A] Ezlyna
17	05 Jan 2023 16:13	Video Downloaded	Downloaded Video - Accident	[I] Ler, Bernard-JQ
18	10 Jan 2023 09:50	Video Downloaded	Downloaded Video - Accident	[A] Ezlyna
19	13 Apr 2023 16:45	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
20	13 Apr 2023 16:45	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
21	13 Apr 2023	Clm Dtl Modified	JPJ Reg. Date: -> 2007/01/11.	[A] JOANNE LEE KHANG MIN

AUDIT TRAIL

No.	On	Audit	Remarks	By
22	16:45 13 Apr 2023 16:45	Clm Details Notified		[A] JOANNE LEE KHANG MIN
23	12 May 2023 10:52	Adj Mandate Request	Cur.Req:2902.00:Liability: 100% (BOLA 27) TPIR - OI has been charged. *Quantum: \$2,902.00 (all-in). Please refer to adjuster report for details. *For your approval please.	[A] Ezlyna
24	15 May 2023 16:01	Video Downloaded	Downloaded Video - Accident	[I] Ler, Bernard-JQ
25	15 May 2023 16:01	Video Downloaded	Downloaded Video - Accident	[I] Ler, Bernard-JQ
26	15 May 2023 16:14	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/12/13. Mandate Remarks: Subject to all docs in place.	[I] Ler, Bernard-JQ
27	15 May 2023 16:14	Adj Mandate Set	Approved:2902.00:Subject to all docs in place.	[I] Ler, Bernard-JQ

Date From Date To Audit Type

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2878860	05 Dec 2022 10:18:09	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SGQ3375B	SLK2453M	11.00
2947933	13 Apr 2023 16:45:09	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SGQ3375B	SLK2453M	11.00