

## EzLyna (LKKAuto)

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**From:** EzLyna (LKKAuto)  
**Sent:** Tuesday, 10 January 2023 10:14 AM  
**To:** Ler, Bernard-JQ  
**Cc:** Admin A  
**Subject:** RE: YR REF:1012155350SG -SGQ 3375B / OUR REF:CC4/AIG22012075/Kpa3 / DOA: 30.11.2022

Dear Bernard,

We refer to your email below.

I have email OI previously (letter uploaded in Merimen) and called OI today. OI has not dispute on PD claim but query about PI claim. OI submitted video footage to Traffic Police when filing report. We shall KIV PD claim till investigation result out.

Thank you.

With warmest regards,  
Ezlyna

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**From:** Ler, Bernard-JQ <Bernard-JQ.Ler@aig.com>  
**Sent:** Thursday, 5 January 2023 4:19 PM  
**To:** EzLyna (LKKAuto) <ezlyna@lkkauto.com>  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** RE: YR REF:1012155350SG -SGQ 3375B / OUR REF:CC4/AIG22012075/Kpa3 / DOA: 30.11.2022

Dear Ezlyna,

May I check whether Oi has disputed on this claim?

Thanks.

**Best Regards,**

**Bernard Ler**

**AIG**

Complex Claims Examiner – Auto Property Damage Claims  
AIG Asia Pacific Insurance Pte. Ltd

AIG Building  
78 Shenton Way, Level 10  
Singapore 079120  
Tel +(65) 6419 1946

[Bernard-JQ.Ler@aig.com](mailto:Bernard-JQ.Ler@aig.com) | [www.aig.sg](http://www.aig.sg)

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**From:** EzLyna (LKKAuto) <[ezlyna@lkkauto.com](mailto:ezlyna@lkkauto.com)>

**Sent:** 23 December 2022 17:26

**To:** Ler, Bernard-JQ <[Bernard-JQ.Ler@aig.com](mailto:Bernard-JQ.Ler@aig.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** [EXTERNAL] YR REF:1012155350SG -SGQ 3375B / OUR REF:CC4/AIG22012075/Kpa3 / DOA: 30.11.2022

This message is from an external sender; be cautious with links and attachments.

Dear Bernard,

We refer to the above matter.

Based on Insured's video footage, Third Party applied e-brake intentionally with reckless driving.

We have also email Insured that liability is not on his favour based on BOLA.

Shall we reject third party claim as from the video footage, Third Party's driver has the potential to create collision by driving recklessly and applied e-brake without reason as there was no vehicle ahead.

Kindly advise.

Thank you.

*\*I am working from home till 06.01.2023. If you wish to contact me, pls use whatsapp call at 80287880 or email.*

Best Regards,

**Ezlyna Eng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [Ezlyna@lkkauto.com](mailto:Ezlyna@lkkauto.com) |

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