

# 源摩哆廠 GUAN MOTOR WORKS

Business Regn. No: 08102600E

176 Sin Ming Drive #02-03 Sin Ming Autocare Singapore 575721 Tel: 6453 6111 Fax: 6453 8292 H/P: 9742 6003

## CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

Attn: Motor Claims Department

Dear Sir / Madam,

**ACCIDENT INVOLVING VEHICLE NO SME 5644 D & SMA 3464 R At Maxwell Road, Singapore on 27/11/2022**

We understand that you are the insurer of SMA 3464 R vehicle.

I/We wish to inform you that my/our vehicle SME 5644 D have been completed repairs to my/our satisfaction by M/s GUAN MOTOR WORKS. I/We therefore propose to claim from your as follow:

1.	Cost of Repairs	S\$ 8,545.84
2.	Cost of Rental (S\$ <u>120.00</u> x <u>05</u> days)	S\$ 600.00
3.	LTA Search Fee	S\$ 7.45
<b>TOTAL</b>		<b><u>S\$ 9,153.29</u></b>

Please let us have your reply soonest possible.

Thank you.

Yours faithfully,

Chiaann Koun

In the matter of an accident involving motor vehicles

SME 5644D and SMA 3464R at Junction of Maxwell Road and

Wallich Street on 27-11-2022.

**1. WARRANT TO ACT**

I/We, Matthew Cheah Chern, (NRIC No.) S8271347F  
of 510 EAST COAST ROAD #02-07 S459135

hereby authorise M/s GUAN MOTOR WORKS to act on my/our  
behalf in respect of the above matter.

**2. AUTHORITY**

- a) I/We hereby authorise you to commence legal proceedings in my/our name(s) and to take instructions from my car-repairers who I/we have appointed as my/our agent(s) in respect of my/our claim.
- b) I/We hereby authorise you to pay to yourselves all Party and Party costs you may at any time receive in connection with the above matter and confirm that there will be no need to pay the same into the Client(s)'s Account with your Bankers
- c) I/We hereby further authorise you to release all proceeds of settlement monies received by you (after deducting of your legal costs) to my repairers  
M/s GUAN MOTOR WORKS in settlement of my outstanding bill/account with them.
- d) I/We only wish to be informed of my/our case when it is necessary on your part. I/We hereby direct you to keep my car-repairers informed of all matters relating to my claim, as and when it is necessary to do so.
- e) I/We hereby authorise you to deposit in your Firms' client's account any cheques received by you and made in my/our firm's name.
- f) I/We have read and understood the above.

  
\_\_\_\_\_  
(Signature)

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMHCSNW00014222100 Claim No : SNM22D208539/C02/SMA3464R/TANCHC

Claimant : MATTHEW CHEAH CHERN

Amount : **S\$9,053.29**  
SINGAPORE DOLLARS NINE THOUSAND FIFTY THREE AND CENTS  
TWENTY NINE ONLY.

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SME5644D

Insured Vehicle No. : SMA3464R

Date of Loss : 27/11/2022

Place of Accident : JUNCTION OF MAXWELL ROAD & WALLICH STREET

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : TAN BOON WAH

Driver Name : TAN BOON WAH

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

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(1) General Damages	S\$	
(2) Cost of Repair/ <del>Excess</del>	S\$	8,545.84
(3) Loss of Use/Rental/ <del>Earning</del>	S\$	500.00
(4) GIA/ <del>Police Reports/</del> <del>Investigation Results</del> /Search Fees	S\$	7.45
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees/Towing	S\$	
(7) Cost including Disbursement	S\$	
	=====	
TOTAL . . . . .	<b>S\$</b>	<b>9,053.29</b>
	=====	

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Claimant Name : Matthew Cheah Chern

NRIC No : S8271347F

Signature :  \_\_\_\_\_

Date : 13 Feb 2023

源摩哆廠

GUAN MOTOR WORKS

Business Regn. No: 081026-00E

176 Sin Ming Drive #02-03 Sin Ming Autocare Singapore 575721 Tel: 6453 6111 H/P: 9742 6003

Messrs: MATTHEW CHEAH CHERN

Invoice No: **5314**

Date: 05-12-2022

Audi Q2 – SME 5644 D  
=====

Part by part repair cost inclusive spare parts and  
labour charges.

\$ 8,545.84

Dollars Eight thousand Five hundred Forty-five  
And Cents Eighty-four only.



E.&O.E.

# 长彭 LONG PANG LEASING

Company Regn. No: 53255773E  
Block 324 Ang Mo Kio Avenue 3 #02-1886 Singapore 560324  
Email: longpang53@gmail.com  
HP: 9047 2789

## VEHICLE RENTAL AGREEMENT

Nº: 0873

<b>HIRER'S PARTICULAR</b>		Veh No: <u>SLC2587C</u>		Replace Veh No:	
Name: (as in I/C) <u>MATTHEW CHEAN CHERN</u>		Mileage Out:		Mileage Out:	
NRIC / PASSPORT No: <u>S 8271347-F</u>		Make & Model <u>HONDA</u>		Make & Model	
Address (Res): <u>BLK 510 EAST COAST ROAD</u>		Auto / Manual <u>VEZEL</u>		Auto / Manual	
<u>#02-07 SINGAPORE 459135</u>		OUT : Date <u>28/11/2022</u>		OUT : Date	
Name & Address of Employer:		OUT : Time <u>12.20 PM</u>		OUT : Time	
Occupation: _____ Driving Exp: _____		<b>RENTAL CHARGES</b>			
D/L No: <u>S 8271347-F</u> D/L Type: Local/International		Daily <u>5</u> @\$ <u>120/-</u> <u>600</u> <u>00</u>			
Pass Date: <u>26-7-2002</u> Date of Birth: <u>15-10-1982</u>		Weekly @\$			
Tel: (O) _____ (R) _____ HP: <u>96785248</u>		Monthly @\$			
<b>ADDITIONAL DRIVER'S PARTICULARS</b>		Hours @\$			
Name: (as in I/C) _____		Others @\$			
NRIC / PASSPORT No: _____		CDW @\$			
D/L No: _____ D/L Type: Local/International		PAI @\$			
Address (Res): _____		Delivery Service			
Tel/Hp: _____		<b>SUB-TOTAL \$</b> <u>600</u> <u>00</u>			
Refundable Deposit:		<div style="display: flex; justify-content: space-around;"> <div> <p><b>OUT</b></p> </div> <div> <p><b>IN</b></p> </div> </div>			
Cash/Nets/Cheque/VISA/MC Cards No:		<b>EXTENSION</b>			
(A) - ACCIDENTS (D) - DENTS (S) - SCRATCHES		Collection Service			
<div style="display: flex; justify-content: space-around;"> <div> <p><b>FRONT</b></p> </div> <div> <p><b>LEFT</b></p> </div> <div> <p><b>RIGHT</b></p> </div> </div>		Misc.			
<div style="display: flex; justify-content: space-around;"> <div> <p><b>REAR</b></p> </div> </div>		<b>ESTIMATED TOTAL RENTAL \$</b>			
<b>ACCESSORIES CHECK</b>		Sales Person Code:			
<input type="checkbox"/> Ashtray <input type="checkbox"/> Cig Lighter <input type="checkbox"/> S / Tyre <input type="checkbox"/> STD Tools <input type="checkbox"/> Jack <input type="checkbox"/> Hub Caps <input type="checkbox"/> Radio / Cass <input type="checkbox"/> CD/Cartridges <input type="checkbox"/> S / RIM		Hirer is responsible for the first \$ <u>1,500</u> excess for collision / damage to first part. (i.e) LONG PANG LEASING Vehicle (including windscreen) and also first \$ <u>1,500</u> excess for collision / damage to third party's vehicle for each and every accident / damage.			
		Hirer's Signature _____			
		Addition Driver's Signature _____			

I/We agreed to the terms and conditions above, overleaf and that all information given are true & correct in all respect. My/Our driving licence(s) is/are current and not disqualified from driving. You may charge all amount due on rental to my/our credit card.

### \* IMPORTANT

- ONLY PERSONS ABOVE 25 YEARS OF AGE WITH MORE THAN 2 YEARS DRIVING EXPERIENCE, AUTHORISED, LICENSED AND SIGNING THIS AGREEMENT MAY DRIVE THE VEHICLE.
- VEHICLE IS STRICTLY FOR SINGAPORE USE ONLY AND MAY NOT BE DRIVEN OUT OF SINGAPORE WITHOUT PRIOR CONSENT OF THE COMPANY LONG PANG LEASING.
- IN THE EVENT OF AN ACCIDENT, THE HIRER OR AUTHORIZED DRIVER:
  - shall report all accidents involving the said vehicle to the Owner immediately;
  - shall take immediate steps to complete and sign Form MAR 1 (Motor Accident Report Form) a and do all other acts required in compliance with the "NON-INJURY MOTOR ACCIDENT REPORT SCHEME" (the form will be made available when the accident is report to the Owner);
  - shall report to the police within 24 hours from the occurrence, the following types of accidents:-
    - injury case;
    - non-injury case involving a Government vehicle, or damage to Government property;
    - non-injury case involving a foreign vehicle (to obtain their motor insurance policy. Passport No./Name of the driver, Vehicle number, Log card and Vehicle road tax information);
    - non-injury case involving a pedestrian or cyclist.

RETURN OF VEHICLE-THE HIRER/DRIVER IS REQUIRED TO SIGN IN THE COLUMN "SIGNATURE OF HIRER/DRIVER" FAILING WHICH THE DAY AND TIME INSERTED BELOW SHALL BE DEEMED TO BE THE DAY AND TIME THE VEHICLE IS RETURNED TO LONG PANG LEASING AND THE SAME SHALL BE ACCEPTED AS CONCLUSIVE EVIDENCE OF THE SAME AND SHALL NOT BE CHALLENGED OR QUESTIONED ON ANY ACCOUNT WHATSOEVER.

DATE IN	TIME IN	MILEAGE	CHECKED BY	REMARKS	DEPOSIT REFUND	SIGNATURE OF HIRER/DRIVER
02/12 2022	5.10 PM					

长彭

# LONG PANG LEASING

Company Regn. No: 53255773E  
Block 324 Ang Mo Kio Avenue 3 #02-1886 Singapore 560324  
Email: longpang53@gmail.com  
HP: 9047 2789

## OFFICIAL RECEIPT

Nº 0716

Date: 2-12-22

Received from MATTHEW CHEAN CHERN

The sum of Dollars Six Hundred only

Being payment for 82C2587C 28-11-22 to 2-12-22

Ref# 0873

\$600/xx

Cash / Cheque No.:

for LONG PANG LEASING



Authorised Signature

# Enquire Vehicle's Insurance Particulars

**Enquire Vehicle's Insurance Particulars ( As At 27 Nov 2022 / 11:38:00 )**

## Vehicle Insurance Details

Vehicle No.:

**SMA3464R**

Make Description/Model:

**HONDA / SHUTTLE HYBRID 1.5 AUTO**

Insurance Company Name:

**CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD**

Business Transaction Reference No.:

**20221129094638329445**

**Please retain the business transaction reference number for Enquire Vehicle Owner Details (if required).**

**Save as PDF**

**OK →**

**Print**

## EzLyna (LKKAuto)

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**From:** EzLyna (LKKAuto)  
**Sent:** Friday, 16 December 2022 5:12 PM  
**To:** tanbwpg@gmail.com  
**Cc:** Admin A  
**Subject:** ACCIDENT INVOLVING SMA3464R (CHINA TAIPING) AND SME5644D AT/ALONG JUNCTION OF MAXWELL ROAD ON 27/11/2022

Our Ref: CC6/CTI22012066/Kpa3

**Insured Name : Tan Boon Wah**  
**Insured Driver : Tan Boon Wah**

Dear Sir/Madam,

**ACCIDENT INVOLVING SMA3464R (CHINA TAIPING) AND SME5644D AT/ALONG JUNCTION OF MAXWELL ROAD ON 27/11/2022**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd to deal with the third party claim against your policy.

We have received a claim from **SME5644D** against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Best Regards,

**Ezlyna Eng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [Ezlyna@lkkauto.com](mailto:Ezlyna@lkkauto.com) |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## EzLyna (LKKAUTO)

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**From:** Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>  
**Sent:** Tuesday, 7 February 2023 8:51 am  
**To:** EzLyna (LKKAUTO)  
**Cc:** Admin A  
**Subject:** RE: {SEEK MANDATE} / YR REF: SNM22D208539/C02/SMA3464R/TANCHC - Direct Settlement - Accident Involving SMA3464R (OI : CTI - TBA) and SME5644D (TP : LKK REF - CC6/CTI22012066/Kpa3) on 27/11/2022

Dear EzLyna,

Please proceed as proposed and request **LOA** from repairer.

Regards,

*Jacqueline Tan*

Senior Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Tel: (65) 6389 6116 | F: (65) 6224 7175

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**From:** EzLyna (LKKAUTO) <ezlyna@lkkauto.com>  
**Sent:** Monday, 6 February 2023 5:19 pm  
**To:** Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Cc:** Cecilia Lee <cecilia.lee@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>  
**Subject:** RE: {SEEK MANDATE} / YR REF: SNM22D208539/C02/SMA3464R/TANCHC - Direct Settlement - Accident Involving SMA3464R (OI : CTI - TBA) and SME5644D (TP : LKK REF - CC6/CTI22012066/Kpa3) on 27/11/2022

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Your ref: SNM22D208539/C02/SMA3464R/TANCHC  
LKK ref : CC6/CTI22012066/Kpa3

Dear Jacqueline & Cecilia,

ACCIDENT INVOLVING SMA3464R (CHINA TAIPING) AND SME5644D(TP) ON 27/11/2022

We refer to the above matter.

BOLA:NIL OI beat traffic light and hit onto TP which was turning right with Green light -support by TP video footage (pls find enclosed VF). We are of the view that liability is on our driver's.

We seek your approval to offer repairer "Guan Motor Works" at \$9,053.29 (all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 10,252.31	\$ 8,545.84
2. Loss of Rental (5 days x \$120)	\$ 600.00	\$ 500.00 (5days x \$100)
3. LTA/GIA Search Fee	\$ 7.45	\$ 7.45
<b>Total</b>	<b>\$ 10,859.76</b>	<b>\$ 9,053.29</b>

Surveyor recommended 4 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 06/02/2023 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

**Ezlyna Eng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [Ezlyna@lkkauto.com](mailto:Ezlyna@lkkauto.com) |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Cecilia Lee <[cecilia.lee@sg.cntaiping.com](mailto:cecilia.lee@sg.cntaiping.com)>

**Sent:** Sunday, 11 December 2022 7:53 pm

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Cc:** CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>;  
Jacqueline Tan <[jacqueline.tan@sg.cntaiping.com](mailto:jacqueline.tan@sg.cntaiping.com)>

**Subject:** SNM22D208539/C02/SMA3464R/TANCHC - Direct Settlement - Accident Involving SMA3464R (OI : CTI - TBA)  
and SME5644D (TP : LKK REF - CC6/CTI22012066/Kpa3) on 27/11/2022

Our Ref: SNM22D208539/C02/SMA3464R/TANCHC

Hi LKK

Attached OI SAS & TP VF. OIC – Jac Tan

Password will be sent via separate email.

Thanks & Best Regards,

**Cecilia Lee**

Senior Executive

Claims Department

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Friday, 2 December 2022 9:50 am

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** Direct Settlement - Accident Involving SMA3464R (OI : CTI - TBA) and SME5644D (TP : LKK REF - CC6/CTI22012066/Kpa3) on 27/11/2022

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Dear Sirs/ Madam,

We refer to the above matter.

We have inspected TP vehicle SME 5644D at M/s Guan Motor Works - Sin Ming on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong.

***To check availability of the case handler , you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)