EzLyna (LKKAuto)

From: Jacqueline Tan <jacqueline.tan@sg.cntaiping.com>

Sent: Tuesday, 7 February 2023 8:51 am

To: EzLyna (LKKAuto)

Cc: Admin A

Subject: RE: {SEEK MANDATE} / YR REF: SNM22D208539/C02/SMA3464R/TANCHC - Direct

Settlement - Accident Involving SMA3464R (OI: CTI - TBA) and SME5644D (TP: LKK REF

- CC6/CTI22012066/Kpa3) on 27/11/2022

Dear Ezlyna,

Please proceed as proposed and request LOA from repairer.

Regards,

Jacqueline Tan

Senior Executive Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Tel: (65) 6389 6116 | F: (65) 6224 7175

From: EzLyna (LKKAuto) <ezlyna@lkkauto.com> Sent: Monday, 6 February 2023 5:19 pm

To: Jacqueline Tan < jacqueline.tan@sg.cntaiping.com>; Claims Dept of CTI < claimsdept@sg.cntaiping.com>

Cc: Cecilia Lee <cecilia.lee@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: {SEEK MANDATE} / YR REF: SNM22D208539/C02/SMA3464R/TANCHC - Direct Settlement - Accident Involving SMA3464R (OI: CTI - TBA) and SME5644D (TP: LKK REF - CC6/CTI22012066/Kpa3) on 27/11/2022

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Your ref: SNM22D208539/C02/SMA3464R/TANCHC

LKK ref: CC6/CTI22012066/Kpa3

Dear Jacqueline & Cecilia,

ACCIDENT INVOLVING SMA3464R (CHINA TAIPING) AND SME5644D(TP) ON 27/11/2022

We refer to the above matter.

BOLA:NIL OI beat traffic light and hit onto TP which was turning right with Green light -support by TP video footage (pls find enclosed VF). We are of the view that liability is on our driver's.

We seek your approval to offer repairer "Guan Motor Works" at \$9,053.29 (all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 10,252.31	\$ 8,545.84
2. Loss of Rental (5 days x \$120)	\$ 600.00	\$ 500.00 (5days x \$100)
3. LTA/GIA Search Fee	\$ 7.45	\$ 7.45
Total	\$ 10,859.76	\$ 9,053.29

Surveyor recommended 4 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 06/02/2023 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Ezlyna Eng | Case Handler LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Cecilia Lee < cecilia.lee@sg.cntaiping.com >

Sent: Sunday, 11 December 2022 7:53 pm

To: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>

Cc: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>;

Jacqueline Tan < <u>jacqueline.tan@sg.cntaiping.com</u>>

Subject: SNM22D208539/C02/SMA3464R/TANCHC - Direct Settlement - Accident Involving SMA3464R (OI: CTI - TBA)

and SME5644D (TP: LKK REF - CC6/CTI22012066/Kpa3) on 27/11/2022

Our Ref: SNM22D208539/C02/SMA3464R/TANCHC

Hi LKK

Attached OI SAS & TP VF. OIC - Jac Tan

Password will be sent via separate email.

Thanks & Best Regards,

Cecilia Lee

Senior Executive

Claims Department

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From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>

Sent: Friday, 2 December 2022 9:50 am

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Direct Settlement - Accident Involving SMA3464R (OI : CTI - TBA) and SME5644D (TP : LKK REF - CC6/CTI22012066/Kpa3) on 27/11/2022

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Dear Sirs/ Madam,

We refer to the above matter.

We have inspected TP vehicle SME 5644D at M/s Guan Motor Works - Sin Ming on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.
Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)