

## **DISCHARGE VOUCHER AND INDEMNITY**

Insurer Ref: **S2M04GDD**

IOD No: **CY22/MID59101/301122/0040**

I / We, the undersigned **HSBC Life (Singapore) Pte Ltd** DO HEREBY AGREE that payment by the Government of the Republic of Singapore as represented by the Ministry of Defence (hereinafter referred to as the "Government") of the sum of **SGD ONE THOUSAND ONE HUNDRED EIGHTY SEVEN AND CENTS THIRTY EIGHT ONLY (S\$1,187.38)** shall be the full and final settlement of all claims (other than Personal Injury Claims) howsoever arising out of or in connection with the damages caused to my/our insured vehicle no. **SNB9600H**, in an accident involving Government vehicle no. **MID59101** on **30/11/2022** at/ along **30M BEFORE PIE EXIT 30.**

**I/ We hereby authorize you to make payment in favour of HSBC LIFE (SINGAPORE) PTE LTD.**

I/ We agree that the payment is made without any admission of liability on the part of the Government or any agent or servant of the Government, I/We declare that I/We have no further claim whatsoever against the Government or any agent or servant of the Government in respect of the abovementioned incident and hereby give the Government a full and final discharge in respect of any liability or liabilities (Excluding Personal Injury Claims) which may arise out of the aforesaid accident.

I/We also declare that I am/We are the person entitled to receive the above compensation and hereby undertake to indemnify the Government against any claim made or which may be made by any person in connection with this matter.

Date: 30.06.2023

Signature of Claimant (with company stamp if applicable): \_\_\_\_\_

Name of Claimant: HSBC Life Singapore Pte Ltd

If the Claimant is a Company or Firm, Name and Designation

Of the person signing on behalf of the Company or Firm.

**Tee Lee Green, Senior Associate**

Signature of Witness: \_\_\_\_\_

Name and Designation of Witness: **Christopher Chionh, Senior Manager**

## Hsiao Tong (LKKAUTO)

---

**From:** YEE Dorothy <dorothy.yee@axa.com.sg>  
**Sent:** Tuesday, 17 January 2023 11:56 AM  
**To:** Hsiao Tong (LKKAUTO)  
**Cc:** TEE Lee Green; PAN Chee Keong  
**Subject:** SUBROGAION AXA CLAIM NO S2M04GDD MC/TLG Recovery action in respect of accident involving vehicles SNB9600H & 59101MID on 30.11.2022  
**Attachments:** SNB9600H DOCUMENTS.zip

Please liaise with my fellow colleague Tee Lee Green

Hi Xiao Tong

Your ref: **59101MID**

Our ref: **S2M04GDD MC/TLG**

[chewht@lkkauto.com](mailto:chewht@lkkauto.com)

Dear Sirs

**Re: Recovery action in respect of accident involving vehicles SNB9600H & 59101MID on 30.11.2022**

Our insured's vehicle no. **SNB9600H** involved in an accident with vehicle no. **59101MID** at the material time of accident.

Our investigation reveals that the accident was caused by the negligence of the driver of vehicle no. **59101MID**

<b>Cost of Repair</b>	<b>: \$2,198.86</b>
<b>7% GST</b>	<b>: \$ 175.91</b>
<b>Total</b>	<b>: \$2,374.77</b>

In view of the above, we have to look forward to you for reimbursement of our losses amounting to **S\$2,374.77** for the cost of repair to vehicle no. **SNB9600H**

Enclosed are copies of the following documents:-

- 1) Copy of the repair bill of **SNB9600H**
- 2) Claim Form of **SNB9600H**
- 3) Copy of the survey report & photographs

We look forward to receiving your cheque of **S\$2,374.77** in due course.

If you need any clarification, please do not hesitate to contact our Claims Service Team hotline at 1800-8804741 (operating hours 9am to 5.30pm - press option 3 for claims) by quoting our claim reference and we shall be pleased to assist you.

Thank you.

Best Regards,

**Dorothy Yee**

Senior Admin Assistant | Claims Services (Recovery)

Motor Claims | AXA Insurance Pte Ltd

Mailing address: Robinson Road P.O. Box 1094, Singapore 902144

Customer Centre: 38 Beach Road, #03-11, South Beach Tower, Singapore 189767

Telephone: +65 68804261

Email: [Dorothy.yee@axa.com.sg](mailto:Dorothy.yee@axa.com.sg) From 01 Feb 2023 onwards, please email to [dorothy.yee@hsbc.com.sg](mailto:dorothy.yee@hsbc.com.sg) instead

Customer Care No. 1800 8804888



Please consider the environment before printing this message.

This message is confidential. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited.

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Internal

-----Disclaimer-----

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**KOMOCO MOTORS PTE. LTD.****KOMOCO SERVICE CENTRE**

253 Alexandra Road

#01-01 Singapore 158936

T (65) 6473 5588

www.hyundai.com.sg

**KEMBANGAN SERVICE CENTRE**

480 Changi Road

Singapore 419883

T (65) 6440 1131

**THOMSON SERVICE CENTRE**

551 Upper Thomson Road

Singapore 574415

T (65) 6844 8811

GST Ref No MR-8500364-4

Co Reg 199609283R

Page No 1

Date 11/01/2023

**To :** AXA INSURANCE PTE LTD8 SHENTON WAY,  
#24-01 AXA TOWER,

SINGAPORE 068811

Tel : 6338 7288

Email : customer.service@axa.com.sg

**Attn:****Tax Invoice**

Invoice No : CGI-ASC-2023000237

Invoice Date : 11/01/2023

Repair Date : 21/12/2022

Our Ref : WSR-ALX-2022032098

Mileage : 16906

Term : 30 Days

Mode :

Service Advisor : CHRIS ANG BEE LIN

Your Ref : SNB9600H

Item	Description	Quantity	UOM	Discount (%)	Unit Price SGD	GST	Amount SGD
1	TO CARRY OUT ACCIDENT BODY REPAIRS	1		0.00	840.00	STD	840.00
2	TO SPRAY PAINT ON DAMAGED PORTIONS (BUMPER /TAILGATE)	1		0.00	560.00	STD	560.00
3	TO REPAIR REAR BACK PANEL	1		0.00	420.00	STD	420.00
4	BEING EXCESS FOR ACCIDENT REPAIR	1	UNIT	0.00	350.00	STD	(350.00)
5	CLIP	10	UNIT	25.00	1.20	STD	12.00
6	COVER-RR BUMPER	1	UNIT	25.00	448.30	STD	448.30
7	LAMP ASSY-SIDE T/SIG & REAR,RH	1	UNIT	25.00	511.50	STD	511.50
Sub Total							2,441.80
Discount Amount							(242.94)
Total							2,198.86
Goods and Service Tax							175.91
8% GST (Tax on SGD 231.91@1.0000000 = SGD175.91)							
Total Amount with GST							2,374.77

Remark : AXA INSURANCE OD CLAIM EXCESS \$350 DV SIGN  
ACCIDENT DATE : 30/11/2022  
POLICY NO : P1305555

Amount : SGD TWO THOUSAND, THREE HUNDRED SEVENTY-FOUR AND SEVENTY-SEVEN CENTS ONLY

**E. & O. E.**

Komoco Motors Pte Ltd

**RIGHT HERE, RIGHT CARE**

Created By: KOTP1751 11/01/2023 7:10PM

Printed By: KOTP1751 11/01/2023 07:12 PM





**KOMOCO MOTORS PTE. LTD.**

253 Alexandra Road #01-01 Singapore 159336  
TEL: (65) 6473 5588 FAX: (65) 6472 1633 www.komoco.com.sg  
RCB NO. 199609283R

## REPAIR DISCHARGE AND SATISFACTION NOTE

Claim No. : S2m046100


Policy No. : P1305555

Excess : \$350

I/We hereby acknowledge having received my/our vehicle bearing registration number SNC96004  
from the repairer M/s Komoco Motors Pte Ltd that has repaired to my/our satisfaction and I/We agree that the cost  
of settlement for such repair invoiced to **AXA Insurance Pte Ltd** is in full and final discharge  
of my/our claim in respect of damages caused to the said vehicle as a result of accident/incident that occurred on  
30/11/2022.

In addition, I/We have no further claim on the above repairs in respect thereof.

  
\_\_\_\_\_  
Witnessed by repairer  
Komoco Motors Pte Ltd  
Date : \_\_\_\_\_

  
\_\_\_\_\_  
**KOMOCO CAR RENTALS PTE LTD**  
**253 ALEXANDRA ROAD #01-02**  
**SINGAPORE 159936**  
Signature of Claimant/Company Stamp  
Name : \_\_\_\_\_  
NRIC No. : \_\_\_\_\_















# SINGAPORE ACCIDENT STATEMENT

## IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Actual Driver
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

## ACCIDENT STATEMENT

Date of Submission ..... 01/12/2022 10:20 (SGT)  
Reported by ..... Both  
Date of Accident ..... 30/11/2022 10:20 (SGT)  
Exact Location of Accident ..... Singapore  
Additional Location Information ..... 30M BEFORE PIE EXIT 30  
Country/State of Loss ..... Singapore

## DETAILS OF OWN VEHICLE

Vehicle Registration Number ..... SNB9600H

### INSURED/POLICYHOLDER

Is company? ..... Yes  
Name Of Registered Owner ..... KOMOCO CAR RENTALS P/L  
Company Reg No ..... 199500095K  
Email Address ..... YUNOS@KOMOCO.COM.SG  
Mobile Phone No ..... (Phone) +65-98793040  
Alternative Phone No ..... -

### VEHICLE PARTICULARS

Manufacturer ..... Hyundai  
Model ..... KONA ELECTRIC 5DR S/R  
Variant ..... -  
Exact purpose for which vehicle was being used at time of accident ..... -  
Are you claiming under your own insurance policy for repair to your vehicle? ..... No - Claiming third party  
Vehicle Category ..... Private car  
Transmission ..... Manual  
CC ..... 0

### INSURANCE COMPANY

Name of Insurance Company ..... AXA Insurance Pte Ltd  
Policy Number / Cover Note Number ..... P1305555

### DRIVER

Name of Driver ..... CHIANG DONGPHENG  
NRIC No ..... S2181922J  
Date Of Birth ..... 15/06/1962



Date Of Driving Pass .....	21/08/1979
Driving experience .....	43 YEARS AND 3 MONTHS
Gender .....	Male
Mobile Number .....	(Phone) +65-96737624
Alt. Phone Number .....	-
Email Address .....	YUNOS@KOMOCO.COM.SG
Address .....	5 JALAN BESUT
Address complement .....	-
Postcode .....	619559
Is the driver the policyholder? .....	No
If No, Relationship of the Driver with the Insured .....	Hirer
Does Driver Own Other Vehicles? .....	No
Vehicle Registration Number of Other Vehicle Owned by Driver .....	-
Insurance Company of Other Vehicle Owned by Driver .....	-

#### GENERAL INFORMATION OF THE ACCIDENT

Type of Accident .....	Collision - Head to Rear
Weather Conditions .....	Clear
Road Surface .....	Dry

#### OTHER INFORMATION

Was any foreign vehicle involved in the accident? .....	No
Number of vehicles involved in the accident .....	2
Was anybody injured in the Accident? .....	No
Was any injured conveyed to hospital by ambulance? .....	-
Was any other vehicle or property damaged? .....	Yes
Number of Passengers (Including Driver) .....	2
Has the driver been approached by unknown person(s) soliciting/offering accident claims assistance? .....	No
Translator's name .....	-
Translator's ID .....	-
Translator's phone number .....	-
Translator's email .....	-
Original language used in the statement .....	-

#### PASSENGER 1

Name .....	GOUW HUAT SUAN
Gender .....	Female

#### DETAILS OF POLICE ACTION

Was the accident reported to the police? .....	Yes
Police Station Name .....	Jurong Division Headquarters
Police Station Phone No .....	(Phone) +65-18007910000
Alt. Police Station Phone No .....	(Fax) +65-68965647
Police Station Address .....	No. 2 Jurong West Avenue 5 Singapore 649482
Was notice of intended Prosecution given? .....	No
If yes, against whom? .....	-

#### CIRCUMSTANCES OF ACCIDENT

#### REFER TO POLICE REPORT AND STATEMENT

#### ATTACHMENT(S)

Are accident photos available for attachment? .....	Yes
Was there any video captured by Car Camera? .....	No

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number .....	MID59101
Vehicle Manufacturer .....	Mercedes
Vehicle Model .....	-
Vehicle Variant .....	-
Vehicle Colour .....	-
Vehicle Category .....	Government
Name of Driver .....	DANIAL HAQIMI BIN IBRAHIM
NRIC No .....	T0001725B
Contact Number .....	(Phone) +65-87925801
Address .....	-
Address complement .....	-
Postcode .....	-
Insurance Company Name .....	-
Nature Of Damage .....	-
Details of property damaged in accident .....	-
No. Of Passenger (Including Driver) .....	-



SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the Insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the Insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. Consent under the Personal Data Protection Act (PDPA)  
I understand, acknowledge, agree and consent that:  
(a) My Insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this form and any other personal information provided by me or possessed by my Insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:  
(i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;  
(ii) investigating the accident and/or my claims;  
(iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;  
(iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or  
(v) complying with applicable law in administering, processing, handling and/or dealing with my claims.  
(collectively the "Purposes")  
(b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and  
(c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.

<p>Policyholder's Signature / Date &amp; Time</p> <p>Sketch Plan</p>	<p>Driver's Signature (If driver is not the policyholder) / Date &amp; Time</p> <p style="text-align: center;">↑ TUAS ↑ ON PIE</p>	<p>Witnessed by Reporting Centre Personnel</p>
--	--	--


TOM GUAN RD  
BROWN LAY WAY  
EXIT 30  
TUAS

SNB9600H

OKONACU

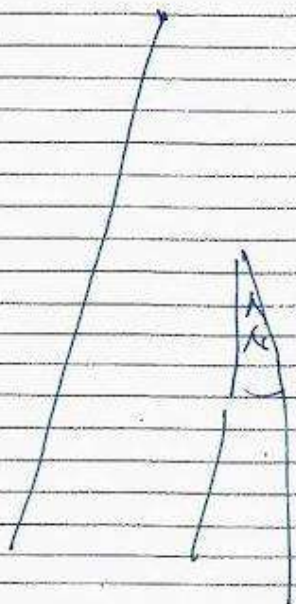
SPEED 30 km/h

59101 MID



✓ Describe Circumstances of the Accident

I WAS IN THE KONA EV SNB9600H @ 1020<sup>hr</sup> travelling @ 30 km/h after slowing at a slow moving traffic condition 30 m ~~from~~ before Exit 30. 59101 KID came up from behind and collided, driven by Mr Daniel Hagimi Bin Ibrahim



Declaration

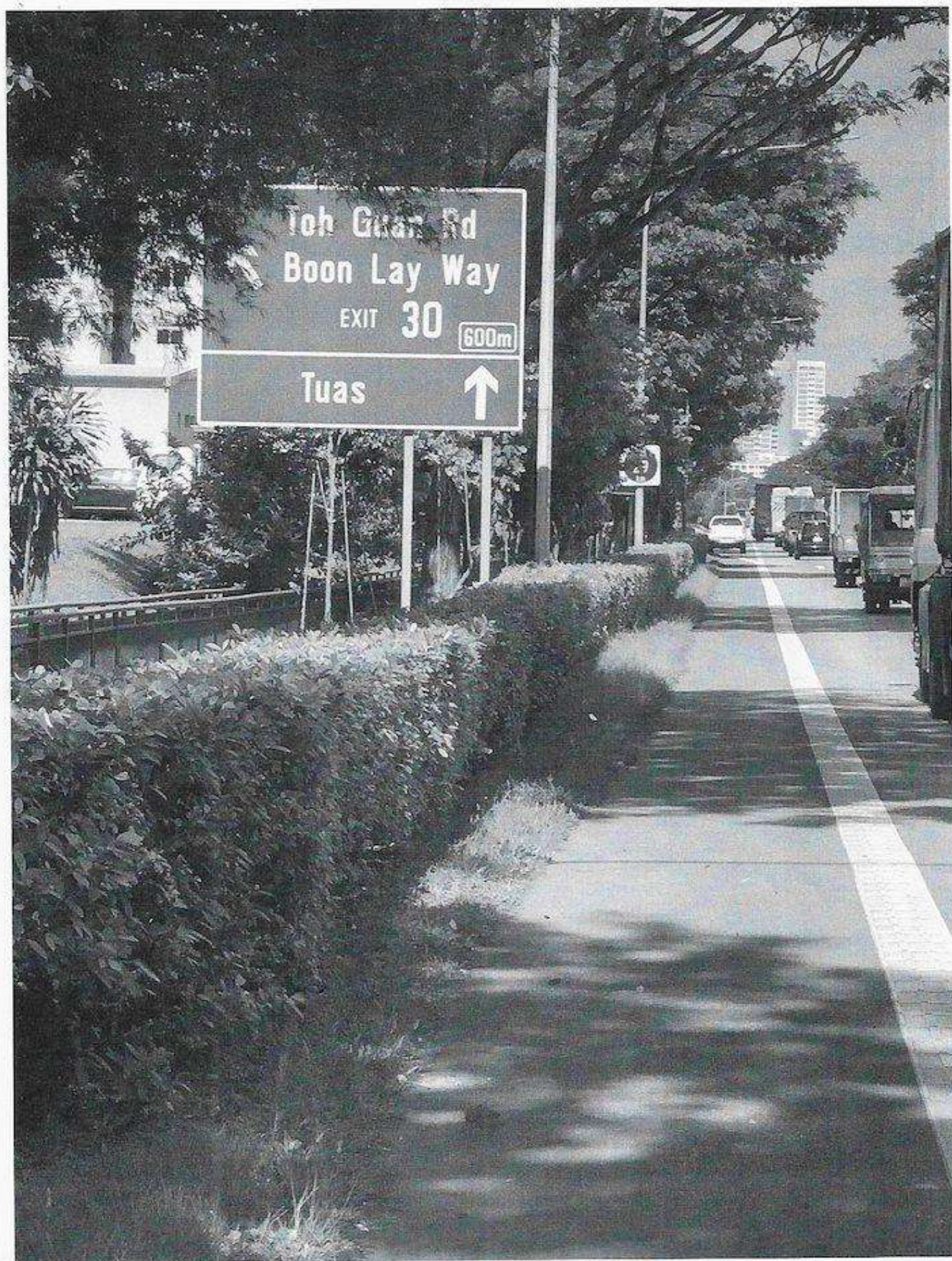
We declare the foregoing particulars are true in every respect.

Policyholder's Signature / Date & Time

✓ *[Signature]*  
2022/130 1430  
Driver's Signature (If driver is not the policyholder) / Date & Time

Witnessed by Reporting Centre Personnel







SINGAPORE ARMED FORCES

DRIVING PERMIT



PERMIT NO. : SAF/TPT/N/00783/22

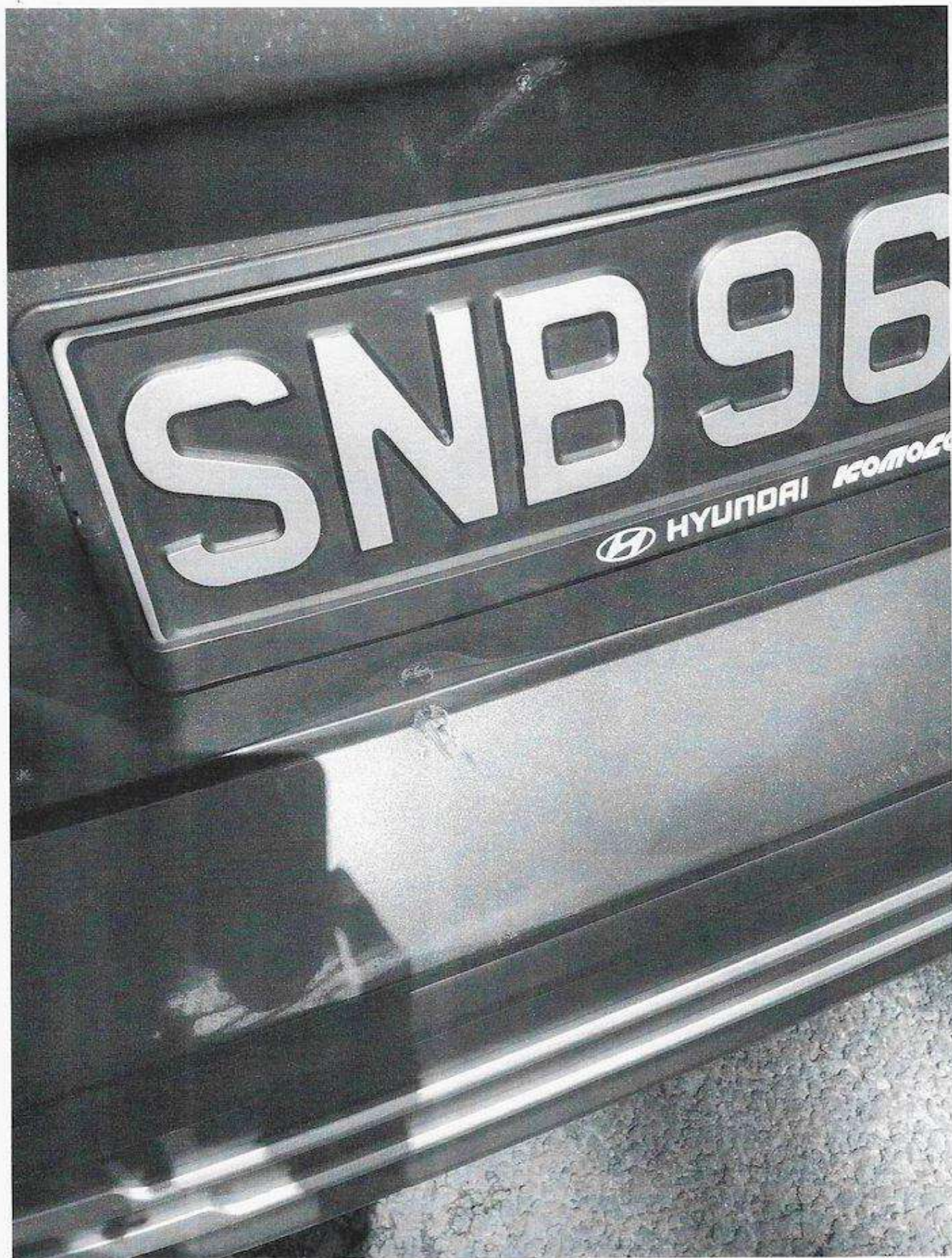
Name : DANIAL HAQIMI BIN IBRAHIM

NRIC No. : T0001725B

Date of Issue : 11-May-2022



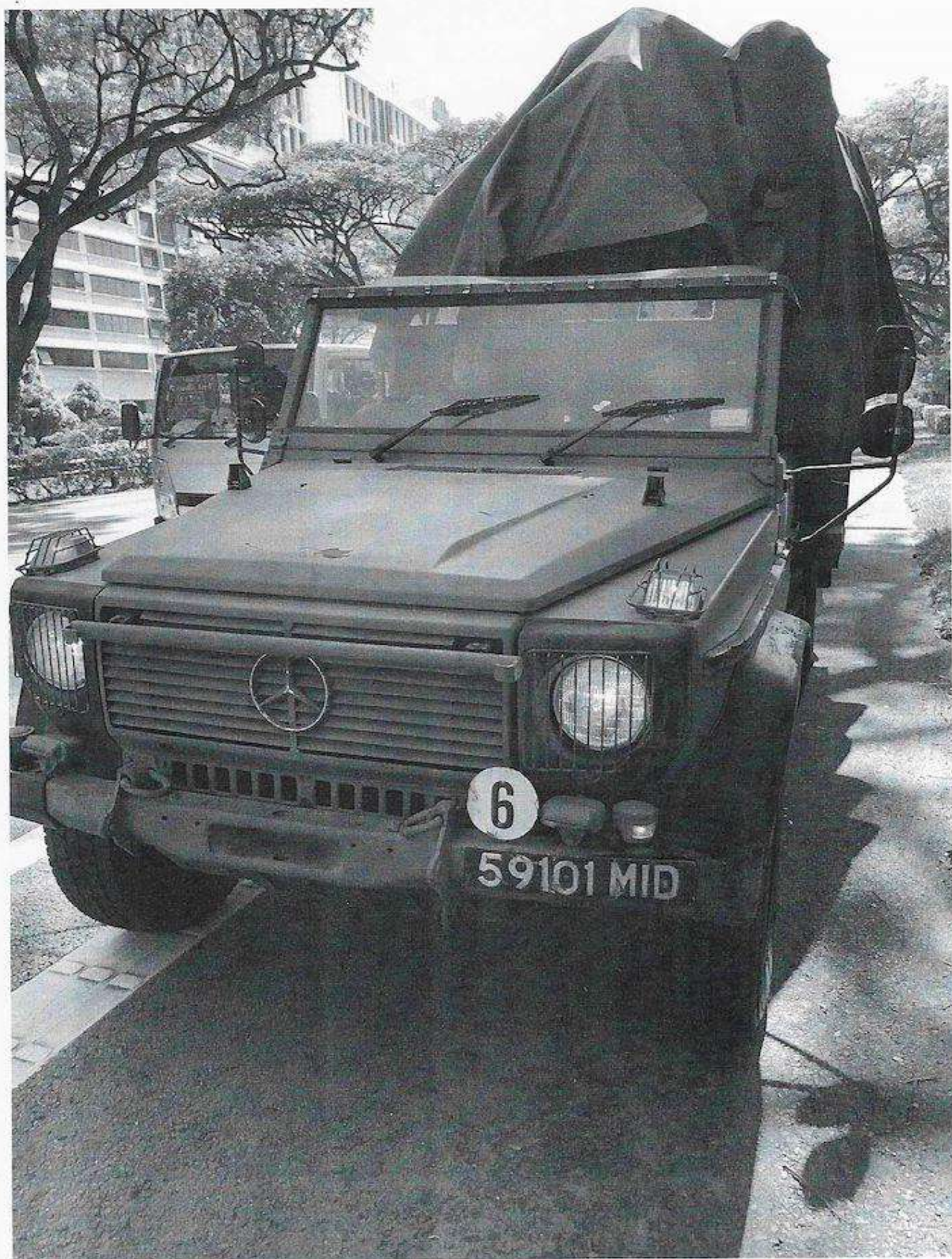
















22/18

SAF DRIVING PERMIT

The bearer of this permit is authorised by the SINGAPORE ARMED FORCES COUNCIL to drive the Class(es) of Military motor vehicle(s) as follows:

TYPE(S) OF VEHICLE(S)

CL 3/4

EFFECTIVE DATE

11-May-2022

MAJ(NS) SELVA KUMAR

for Chief Transport Officer

11-May-2022

Date

The card is the property of the SINGAPORE ARMED FORCES.  
If found, please return to HQ TPT (TLS), Kaki Bukit Camp @ 17, Kaki Bukit Ave 4, Singapore 415927





**SINGAPORE  
POLICE FORCE**



J/20221130/7057

1 of 1

**POLICE REPORT (NP299)**

Report No. J/20221130/7057

Police Station Of Origin  
Jurong Division HQ  
2 Jurong West Avenue 5 SINGAPORE  
649482  
Tel No:1800-7910000

Date/Time Report Made 30/11/2022 19:05	Vide Report No.	Station Diary No.
Name Of Informant CHIANG DONGPHENG	Address 5 HARLYN ROAD SINGAPORE 299443	
ID Type / ID No. NRIC NO / S2181922J	Contact No. Home/Office:	Mobile: 96737624
Nationality SINGAPORE CITIZEN	Email Address MD@STANDARDCHEMICAL.COM	
Occupation Administration manager	Sex Male	Age 60
Institution/School Name	Date of Birth 15/06/1962	Race Thai
Date/Time Of Incident 30/11/2022 10:20 - 30/11/2022 10:45	Location Of Incident PIE EXIT 30	

**Brief details.**

Car accident involving Mindef vehicle

1. I was travelling on PIE towards Tuas on lane 3 approaching exit 30 when I was hit from the rear by a Mindef vehicle 59101 MID driven by Corporal Danial Haqimi Bin Ibrahim HP# 8792 5801 , IC T0001725B at 1020 hour of 2022 Nov 30. The road condition was clear, dry and heavy traffic.
2. I was driving a KONA EV license plate SNB9600H .
3. My name : Mr. DongPheng Chiang , IC S2181922J , HP 96737624

Signature Of Officer Recording The Report: Not applicable	Signature Of Informant: The identity of the person making this report has been authenticated by Singpass. No signature is required.
Signature Of Interpreter: Not applicable	Date/Time: 30/11/2022 19:05
Officer In-Charge Of Case:	Classification Of Case:





**IMPORTANT NOTE:** Please submit the completed Addendum form to the same Accident Reporting Centre with whom you submitted the Original Report.

### ADDENDUM

**(A) PARTICULARS OF PERSON MAKING THE AMENDMENTS:**

Original Report No: SKOR22C10001 Vehicle Registration No: SNB9600H

Name (as shown in NRIC): CHANG DONGPHENG NRIC/FIN/Passport No: SXXXX922J

(\*Vehicle Driver/Vehicle Owner) (\*) Please delete as appropriate

Address: \_\_\_\_\_ Singapore ( )

Contact (Tel): \_\_\_\_\_ Mobile No.: \_\_\_\_\_

Email Address: \_\_\_\_\_

Date of Accident: 30/11/21 Time of Accident: 10.20 AM

Place of Accident: \_\_\_\_\_

Insurance Company: \_\_\_\_\_

**(B) ADDITIONAL INFORMATION / AMENDMENTS:**

I have made a report on the above-mentioned accident and would like to include additional information or make the following amendments:

Amend the date of accident to 30/11/2022

Policyholder / Driver's Signature  
Date:

   
Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:  
Date:

## Hsiao Tong (LKKAUTO)

---

**From:** Lee Green TEE <lee.green.tee@hsbc.com.sg>  
**Sent:** Friday, 14 July 2023 9:40 AM  
**To:** Hsiao Tong (LKKAUTO)  
**Subject:** Bank detail : SUBROGAION AXA CLAIM NO S2M04GDD MC/TLG Recovery action in respect of accident involving vehicles SNB9600H & 59101MID on 30.11.2022

### Without Prejudice

Hi Hsiao Tong

Thank you for your email.

Please see our bank details below :

**Beneficiary Name** HSBC Life (Singapore) Pte. Ltd.  
**Banker** Citibank N.A. Singapore Branch  
**Banker Address** 5 Changi Business Park Crescent, Level 5, Singapore 486027  
**Bank Code** 7214  
**Branch Code** 001  
**SWIFT Code** CITISGSG  
**Account No** 5555/04/00001

Thank you.

Best Regards

### Tee Lee Green (Shanni)

Senior Associate | Claims Services

HSBC Life (Singapore) Pte Ltd

20 Pasir Panjang Road (East Lobby), #11-01 Mapletree Business City, Singapore 117439

**Telephone:** +65 6658 9128  
**E-mail:** [lee.green.tee@hsbc.com.sg](mailto:lee.green.tee@hsbc.com.sg)

**Mailing address:** Robinson Road P.O. Box 1094, Singapore 902144

**Customer Centre:** 38 Beach Road, South Beach Tower, #03-11, Singapore 198767

---

**From:** Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

**Sent:** Friday, July 14, 2023 9:09 AM

**To:** Lee Green TEE <lee.green.tee@hsbc.com.sg>

**Subject:** EXTERNAL: RE: SUBROGAION AXA CLAIM NO S2M04GDD MC/TLG Recovery action in respect of accident involving vehicles SNB9600H & 59101MID on 30.11.2022

### This Message Is From an External Sender

This message came from outside your organisation. The content & any attachments need to be treated with care and attention.

WITHOUT PREJUDICE

Dear Sirs,

Please let us have your company bank details for payment processing.

<b>Account Name</b>	
<b>Account Number</b>	
<b>Bank Name</b>	
<b>Bank &amp; Branch Code</b>	

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

RESTRICTED

**From:** Lee Green TEE <[lee.green.tee@hsbc.com.sg](mailto:lee.green.tee@hsbc.com.sg)>

**Sent:** Friday, June 30, 2023 11:40 AM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** SUBROGAION AXA CLAIM NO S2M04GDD MC/TLG Recovery action in respect of accident involving vehicles SNB9600H & 59101MID on 30.11.2022

Hi Hsiao Tong

Please see enclosed DV and the original will be sent by today.

Thank you.

Best Regards

**Tee Lee Green (Shanni)**

Senior Associate | Claims Services

HSBC Life (Singapore) Pte Ltd

20 Pasir Panjang Road (East Lobby), #11-01 Mapletree Business City, Singapore 117439

**Telephone:** +65 6658 9128

**E-mail:** [lee.green.tee@hsbc.com.sg](mailto:lee.green.tee@hsbc.com.sg)

**Mailing address:** Robinson Road P.O. Box 1094, Singapore 902144

**Customer Centre:** 38 Beach Road, South Beach Tower, #03-11, Singapore 198767

**From:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Sent:** Friday, June 30, 2023 9:12 AM

**To:** Lee Green TEE <[lee.green.tee@hsbc.com.sg](mailto:lee.green.tee@hsbc.com.sg)>

**Subject:** EXTERNAL: RE: SUBROGAION AXA CLAIM NO S2M04GDD MC/TLG Recovery action in respect of accident involving vehicles SNB9600H & 59101MID on 30.11.2022



**This Message Is From an External Sender**

This message came from outside your organisation. The content & any attachments need to be treated with care and attention.

**WITHOUT PREJUDICE**

Dear Sirs,

As HSBC is under the participating insurer of the Treasury Collision Agreement, we propose settlement as follows: -

1. Cost of Repair	\$ 2,374.76
@ 50% TCA	\$ 1,187.38
<b>TOTAL</b>	<b>\$ 1,187.38</b>

If our offer is acceptable, please duly sign the DV enclosed and return to us (LKK) for our necessary action.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

**RESTRICTED**

**From:** Lee Green TEE <[lee.green.tee@hsbc.com.sg](mailto:lee.green.tee@hsbc.com.sg)>

**Sent:** Tuesday, June 6, 2023 11:59 AM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** SUBROGAION AXA CLAIM NO S2M04GDD MC/TLG Recovery action in respect of accident involving vehicles SNB9600H & 59101MID on 30.11.2022

Hi Hsiao Tong

Is 8 % instead, thank you.

Best Regards

**Tee Lee Green (Shanni)**

Senior Associate | Claims Services

HSBC Life (Singapore) Pte Ltd

20 Pasir Panjang Road (East Lobby), #11-01 Mapletree Business City, Singapore 117439

**Telephone:** +65 6658 9128

**E-mail:** [lee.green.tee@hsbc.com.sg](mailto:lee.green.tee@hsbc.com.sg)

**Mailing address:** Robinson Road P.O. Box 1094, Singapore 902144

**Customer Centre:** 38 Beach Road, South Beach Tower, #03-11, Singapore 198767

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**From:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Sent:** Tuesday, June 6, 2023 11:19 AM

**To:** Lee Green TEE <[lee.green.tee@hsbc.com.sg](mailto:lee.green.tee@hsbc.com.sg)>

**Subject:** EXTERNAL: RE: SUBROGAION AXA CLAIM NO S2M04GDD MC/TLG Recovery action in respect of accident involving vehicles SNB9600H & 59101MID on 30.11.2022

**This Message Is From an External Sender**

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WITHOUT PREJUDICE

Dear Sirs,

Please confirm GST is 7% or 8%. Thanks.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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RESTRICTED

**From:** Lee Green TEE <[lee.green.tee@hsbc.com.sg](mailto:lee.green.tee@hsbc.com.sg)>

**Sent:** Friday, April 28, 2023 2:00 PM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** RE: SUBROGAION AXA CLAIM NO S2M04GDD MC/TLG Recovery action in respect of accident involving vehicles SNB9600H & 59101MID on 30.11.2022

Hi Hsiao Tong

Received with thanks.

Meanwhile, the settlement should be reached \$1187.39 after 50%. There is 7% GST for this case.

Thank you.

Best Regards

**Tee Lee Green (Shanni)**

Senior Associate | Claims Services

HSBC Life (Singapore) Pte Ltd

20 Pasir Panjang Road(East Lobby),#11-01 Mapletree Business City

Singapore 117439

Tel : +65 66589128

Email : [lee.green.tee@hsbc.com.sg](mailto:lee.green.tee@hsbc.com.sg)



Mailing address : Robinson Road, P O Box 1094,Singapore 902144  
Customer Service : 38 Beach Road #03-11 South Beach Tower, Singapore 189767

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**From:** Hsiao Tong (LKKAUTO) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Sent:** Friday, April 28, 2023 11:51 AM  
**To:** Lee Green TEE <[lee.green.tee@hsbc.com.sg](mailto:lee.green.tee@hsbc.com.sg)>  
**Cc:** Dorothy YEE <[dorothy.yee@hsbc.com.sg](mailto:dorothy.yee@hsbc.com.sg)>; Olivia Lau (LKKAUTO) <[olivialau@lkkauto.com](mailto:olivialau@lkkauto.com)>  
**Subject:** EXTERNAL: RE: SUBROGAION AXA CLAIM NO S2M04GDD MC/TLG Recovery action in respect of accident involving vehicles SNB9600H & 59101MID on 30.11.2022

**This Message Is From an External Sender**

This message came from outside your organisation. The content & any attachments need to be treated with care and attention.

Without Prejudice

Hi Green,

Attached as requested. Thanks.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

RESTRICTED

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**From:** Hsiao Tong (LKKAUTO)  
**Sent:** Friday, April 28, 2023 9:02 AM  
**To:** Lee Green TEE <[lee.green.tee@hsbc.com.sg](mailto:lee.green.tee@hsbc.com.sg)>  
**Cc:** Dorothy YEE <[dorothy.yee@hsbc.com.sg](mailto:dorothy.yee@hsbc.com.sg)>; Olivia Lau (LKKAUTO) <[olivialau@lkkauto.com](mailto:olivialau@lkkauto.com)>  
**Subject:** RE: SUBROGAION AXA CLAIM NO S2M04GDD MC/TLG Recovery action in respect of accident involving vehicles SNB9600H & 59101MID on 30.11.2022

**WITHOUT PREJUDICE**

Dear Sirs,

As HSBC is under the participating insurer of the Treasury Collision Agreement, we propose settlement as follows: -

1. Cost of Repair	\$ 2,198.85
@ 50% TCA	\$ 1,099.43
<b>TOTAL</b>	<b>\$ 1,099.43</b>

Please confirm acceptance.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Hsiao Tong (LKKAuto)

**Sent:** Wednesday, January 18, 2023 10:35 AM

**To:** YEE Dorothy <[dorothy.yee@axa.com.sg](mailto:dorothy.yee@axa.com.sg)>

**Cc:** TEE Lee Green <[leegreen.tee@axa.com.sg](mailto:leegreen.tee@axa.com.sg)>; PAN Chee Keong <[cheekeong.pan@axa.com.sg](mailto:cheekeong.pan@axa.com.sg)>

**Subject:** RE: SUBROGAION AXA CLAIM NO S2M04GDD MC/TLG Recovery action in respect of accident involving vehicles SNB9600H & 59101MID on 30.11.2022

Without Prejudice

Dear Sirs,

We acknowledge receipt of your email dated 17/01/2023.

We will look into the matter and get back to you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** YEE Dorothy <[dorothy.yee@axa.com.sg](mailto:dorothy.yee@axa.com.sg)>

**Sent:** Tuesday, 17 January 2023 11:56 AM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** TEE Lee Green <[leegreen.tee@axa.com.sg](mailto:leegreen.tee@axa.com.sg)>; PAN Chee Keong <[cheekeong.pan@axa.com.sg](mailto:cheekeong.pan@axa.com.sg)>

**Subject:** SUBROGAION AXA CLAIM NO S2M04GDD MC/TLG Recovery action in respect of accident involving vehicles SNB9600H & 59101MID on 30.11.2022

Please liase with my fellow colleague Tee Lee Green

Hi Xiao Tong

Your ref: **59101MID**

Our ref: **S2M04GDD MC/TLG**

[chewht@lkkauto.com](mailto:chewht@lkkauto.com)

Dear Sirs

**Re: Recovery action in respect of accident involving vehicles SNB9600H & 59101MID on 30.11.2022**



Our insured's vehicle no. **SNB9600H** involved in an accident with vehicle no. **59101MID** at the material time of accident.

Our investigation reveals that the accident was caused by the negligence of the driver of vehicle no. **59101MID**

**Cost of Repair** : \$2,189.86  
**7% GST** : \$ 175.91  
**Total** : \$2,374.77

In view of the above, we have to look forward to you for reimbursement of our losses amounting to **\$2,374.77** for the cost of repair to vehicle no. **SNB9600H**

Enclosed are copies of the following documents:-

- 1) Copy of the repair bill of **SNB9600H**
- 2) Claim Form of **SNB9600H**
- 3) Copy of the survey report & photographs

We look forward to receiving your cheque of **\$2,374.77** in due course.

If you need any clarification, please do not hesitate to contact our Claims Service Team hotline at 1800-8804741 (operating hours 9am to 5.30pm - press option 3 for claims) by quoting our claim reference and we shall be pleased to assist you.

Thank you.

Best Regards,

**Dorothy Yee**

Senior Admin Assistant | Claims Services (Recovery)

Motor Claims | AXA Insurance Pte Ltd

Mailing address: Robinson Road P.O. Box 1094, Singapore 902144

Customer Centre: 38 Beach Road, #03-11, South Beach Tower, Singapore 189767

Telephone: +65 68804261

Email: [Dorothy.yee@axa.com.sg](mailto:Dorothy.yee@axa.com.sg) From 01 Feb 2023 onwards, please email to [dorothy.yee@hsbc.com.sg](mailto:dorothy.yee@hsbc.com.sg) instead

Customer Care No. 1800 8804888



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secure, error or virus-free. The sender does not accept liability  
for any errors or omissions.**

\*\*\*\*\*

**"SAVE PAPER - THINK BEFORE YOU PRINT!"**



## Hsiao Tong (LKKAUTO)

**From:** EDWIN KANG WEE HUAT (MINDEF) <KANG\_Wee\_Huat\_Edwin@defence.gov.sg>  
**Sent:** Wednesday, 22 March 2023 10:14 AM  
**To:** Hsiao Tong (LKKAUTO)  
**Cc:** HO AIK SENG, DENNIS (MINDEF); SHETH AADIT SACHIN (MINDEF); Olivia Lau (LKKAUTO)  
**Subject:** Re: [SEEK MANDATE] - Your Ref: CY22/MID59101/301122/0040 // LKK Ref: CC2/MIDA22012061/Epe2

Message Classification: Official Open  
Ok pls proceed, thanks.

Sent from [Outlook for Android](#)

---

**From:** Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>  
**Sent:** Friday, March 3, 2023 2:53:13 PM  
**To:** EDWIN KANG WEE HUAT (MINDEF) <KANG\_Wee\_Huat\_Edwin@defence.gov.sg>  
**Cc:** HO AIK SENG, DENNIS (MINDEF) <HO\_Aik\_Seng\_Dennis@defence.gov.sg>; SHETH AADIT SACHIN (MINDEF) <Sheth\_Aadit\_Sachin@defence.gov.sg>; Olivia Lau (LKKAUTO) <olivialau@lkkauto.com>  
**Subject:** [SEEK MANDATE] - Your Ref: CY22/MID59101/301122/0040 // LKK Ref: CC2/MIDA22012061/Epe2

Your ref: **CY22/MID59101/301122/0040**  
LKK ref : CC2/MIDA22012061/Epe2

Dear Sirs,

### ACCIDENT INVOLVING MID59101(MB290) AND SNB9600H ON 31/11/2022

We refer to the above matter.

The accident occurred when our SAF driver rear-ended third party. We are of the view our SAF driver is at fault.

We would like to seek your approval to negotiate and settle with civilian repairer.

The summary is as follows: -

	Claimed Amount	Mandate Amount
1. Cost of Repair (with GST)	\$ 2,374.77	\$ 2,374.76 (\$2,198.85 + 8%GST)
<b>Total</b>	<b>\$ 2,374.77</b>	<b>\$ 2,374.76</b>

Enclosed herewith : -

- LKK Paper Survey Report – SNB9600H.
- LOD – SNB9600H.
- SAF Report & Photos - MID59101

Kindly let us have your approval / instruction.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

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