

## Hsiao Tong (LKKAUTO)

---

**From:** Hsiao Tong (LKKAUTO)  
**Sent:** Friday, 28 April 2023 9:02 AM  
**To:** Lee Green TEE  
**Cc:** Dorothy YEE; Olivia Lau (LKKAUTO)  
**Subject:** RE: SUBROGAION AXA CLAIM NO S2M04GDD MC/TLG Recovery action in respect of accident involving vehicles SNB9600H & 59101MID on 30.11.2022

### WITHOUT PREJUDICE

Dear Sirs,

As HSBC is under the participating insurer of the Treasury Collision Agreement, we propose settlement as follows: -

1. Cost of Repair	\$ 2,198.85
@ 50% TCA	\$ 1,099.43
<b>TOTAL</b>	<b>\$ 1,099.43</b>

Please confirm acceptance.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

---

**From:** Hsiao Tong (LKKAUTO)  
**Sent:** Wednesday, January 18, 2023 10:35 AM  
**To:** YEE Dorothy <dorothy.yee@axa.com.sg>  
**Cc:** TEE Lee Green <leegreen.tee@axa.com.sg>; PAN Chee Keong <cheekeong.pan@axa.com.sg>  
**Subject:** RE: SUBROGAION AXA CLAIM NO S2M04GDD MC/TLG Recovery action in respect of accident involving vehicles SNB9600H & 59101MID on 30.11.2022

Without Prejudice

Dear Sirs,

We acknowledge receipt of your email dated 17/01/2023.

We will look into the matter and get back to you.

Best Regards,  
**Hsiao Tong, Chew (Ms)** | Case Handler  
**LKK Auto Consultants Pte Ltd**  
Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |  
HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |  
S(408933)

---

**From:** YEE Dorothy <[dorothy.yee@axa.com.sg](mailto:dorothy.yee@axa.com.sg)>  
**Sent:** Tuesday, 17 January 2023 11:56 AM  
**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Cc:** TEE Lee Green <[leegreen.tee@axa.com.sg](mailto:leegreen.tee@axa.com.sg)>; PAN Chee Keong <[cheekeong.pan@axa.com.sg](mailto:cheekeong.pan@axa.com.sg)>  
**Subject:** SUBROGAION AXA CLAIM NO S2M04GDD MC/TLG Recovery action in respect of accident involving vehicles SNB9600H & 59101MID on 30.11.2022

Please liase with my fellow colleague Tee Lee Green

Hi Xiao Tong

Your ref: **59101MID**  
Our ref: **S2M04GDD MC/TLG**

[chewht@lkkauto.com](mailto:chewht@lkkauto.com)

Dear Sirs

**Re: Recovery action in respect of accident involving vehicles SNB9600H & 59101MID on 30.11.2022**

Our insured's vehicle no. **SNB9600H** involved in an accident with vehicle no. **59101MID** at the material time of accident.

Our investigation reveals that the accident was caused by the negligence of the driver of vehicle no. **59101MID**

<b>Cost of Repair</b>	<b>: \$2,189.86</b>
<b>7% GST</b>	<b>: \$ 175.91</b>
<b>Total</b>	<b>: \$2,374.77</b>

In view of the above, we have to look forward to you for reimbursement of our losses amounting to **S\$2,374.77** for the cost of repair to vehicle no. **SNB9600H**

Enclosed are copies of the following documents:-

- 1) Copy of the repair bill of **SNB9600H**
- 2) Claim Form of **SNB9600H**
- 3) Copy of the survey report & photographs

We look forward to receiving your cheque of **S\$2,374.77** in due course.

If you need any clarification, please do not hesitate to contact our Claims Service Team hotline at 1800-8804741 (operating hours 9am to 5.30pm - press option 3 for claims) by quoting our claim reference and we shall be pleased to assist you.

Thank you.

Best Regards,

**Dorothy Yee**

Senior Admin Assistant | Claims Services (Recovery)

Motor Claims | AXA Insurance Pte Ltd

Mailing address: Robinson Road P.O. Box 1094, Singapore 902144

Customer Centre: 38 Beach Road, #03-11, South Beach Tower, Singapore 189767

Telephone: +65 68804261

Email: [Dorothy.yee@axa.com.sg](mailto:Dorothy.yee@axa.com.sg) From 01 Feb 2023 onwards, please email to [dorothy.yee@hsbc.com.sg](mailto:dorothy.yee@hsbc.com.sg) instead

Customer Care No. 1800 8804888



Please consider the environment before printing this message.

This message is confidential. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.

Internal

-----Disclaimer-----

This message may contain confidential information intended solely for the use of the named addressee. If you are not the intended recipient, you should not read, use, disclose or reproduce the content of this message. If you have received this message by mistake, please notify the sender immediately. Any views or opinions presented in this message are solely those of the author and do not necessarily represent those of AXA Insurance Pte Ltd or any other entity of the AXA Group, unless otherwise stated by the sender and duly authorized by the said companies.

-----Disclaimer-----

This message may contain confidential information intended solely for the use of the named addressee. If you are not the intended recipient, you should not read, use, disclose or reproduce the content of this message. If you have received this message by mistake, please notify the sender immediately. Any views or opinions presented in this message are solely those of the author and do not necessarily represent those of AXA Insurance Pte Ltd or any other entity of the AXA Group, unless otherwise stated by the sender and duly authorized by the said companies.

This message is confidential; its contents do not constitute a commitment by AXA except where provided for in a written agreement between you and AXA. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately.