

Hsiao Tong (LKKAUTO)

From: Lee Green TEE <lee.green.tee@hsbc.com.sg>
Sent: Friday, 14 July 2023 9:40 AM
To: Hsiao Tong (LKKAUTO)
Subject: Bank detail : SUBROGAION AXA CLAIM NO S2M04GDD MC/TLG Recovery action in respect of accident involving vehicles SNB9600H & 59101MID on 30.11.2022

Without Prejudice

Hi Hsiao Tong

Thank you for your email.

Please see our bank details below :

Beneficiary Name HSBC Life (Singapore) Pte. Ltd.
Banker Citibank N.A. Singapore Branch
Banker Address 5 Changi Business Park Crescent, Level 5, Singapore 486027
Bank Code 7214
Branch Code 001
SWIFT Code CITISGSG
Account No 5555/04/00001

Thank you.

Best Regards

Tee Lee Green (Shanni)

Senior Associate | Claims Services

HSBC Life (Singapore) Pte Ltd

20 Pasir Panjang Road (East Lobby), #11-01 Mapletree Business City, Singapore 117439

Telephone: +65 6658 9128
E-mail: lee.green.tee@hsbc.com.sg

Mailing address: Robinson Road P.O. Box 1094, Singapore 902144

Customer Centre: 38 Beach Road, South Beach Tower, #03-11, Singapore 198767

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Friday, July 14, 2023 9:09 AM
To: Lee Green TEE <lee.green.tee@hsbc.com.sg>
Subject: EXTERNAL: RE: SUBROGAION AXA CLAIM NO S2M04GDD MC/TLG Recovery action in respect of accident involving vehicles SNB9600H & 59101MID on 30.11.2022

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WITHOUT PREJUDICE

Dear Sirs,

Please let us have your company bank details for payment processing.

Account Name	
Account Number	
Bank Name	
Bank & Branch Code	

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

RESTRICTED

From: Lee Green TEE <lee.green.tee@hsbc.com.sg>

Sent: Friday, June 30, 2023 11:40 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: SUBROGAION AXA CLAIM NO S2M04GDD MC/TLG Recovery action in respect of accident involving vehicles SNB9600H & 59101MID on 30.11.2022

Hi Hsiao Tong

Please see enclosed DV and the original will be sent by today.

Thank you.

Best Regards

Tee Lee Green (Shanni)

Senior Associate | Claims Services

HSBC Life (Singapore) Pte Ltd

20 Pasir Panjang Road (East Lobby), #11-01 Mapletree Business City, Singapore 117439

Telephone: +65 6658 9128

E-mail: lee.green.tee@hsbc.com.sg

Mailing address: Robinson Road P.O. Box 1094, Singapore 902144

Customer Centre: 38 Beach Road, South Beach Tower, #03-11, Singapore 198767

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Friday, June 30, 2023 9:12 AM

To: Lee Green TEE <lee.green.tee@hsbc.com.sg>

Subject: EXTERNAL: RE: SUBROGAION AXA CLAIM NO S2M04GDD MC/TLG Recovery action in respect of accident involving vehicles SNB9600H & 59101MID on 30.11.2022

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Dear Sirs,

As HSBC is under the participating insurer of the Treasury Collision Agreement, we propose settlement as follows: -

1. Cost of Repair	\$ 2,374.76
@ 50% TCA	\$ 1,187.38
TOTAL	\$ 1,187.38

If our offer is acceptable, please duly sign the DV enclosed and return to us (LKK) for our necessary action.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

RESTRICTED

From: Lee Green TEE <lee.green.tee@hsbc.com.sg>

Sent: Tuesday, June 6, 2023 11:59 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: SUBROGAION AXA CLAIM NO S2M04GDD MC/TLG Recovery action in respect of accident involving vehicles SNB9600H & 59101MID on 30.11.2022

Hi Hsiao Tong

Is 8 % instead, thank you.

Best Regards

Tee Lee Green (Shanni)

Senior Associate | Claims Services

HSBC Life (Singapore) Pte Ltd

20 Pasir Panjang Road (East Lobby), #11-01 Mapletree Business City, Singapore 117439

Telephone: +65 6658 9128

E-mail: lee.green.tee@hsbc.com.sg

Mailing address: Robinson Road P.O. Box 1094, Singapore 902144

Customer Centre: 38 Beach Road, South Beach Tower, #03-11, Singapore 198767

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Tuesday, June 6, 2023 11:19 AM

To: Lee Green TEE <lee.green.tee@hsbc.com.sg>

Subject: EXTERNAL: RE: SUBROGAION AXA CLAIM NO S2M04GDD MC/TLG Recovery action in respect of accident involving vehicles SNB9600H & 59101MID on 30.11.2022

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WITHOUT PREJUDICE

Dear Sirs,

Please confirm GST is 7% or 8%. Thanks.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

RESTRICTED

From: Lee Green TEE <lee.green.tee@hsbc.com.sg>

Sent: Friday, April 28, 2023 2:00 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: SUBROGAION AXA CLAIM NO S2M04GDD MC/TLG Recovery action in respect of accident involving vehicles SNB9600H & 59101MID on 30.11.2022

Hi Hsiao Tong

Received with thanks.

Meanwhile, the settlement should be reached \$1187.39 after 50%. There is 7% GST for this case.

Thank you.

Best Regards

Tee Lee Green (Shanni)

Senior Associate | Claims Services

HSBC Life (Singapore) Pte Ltd

20 Pasir Panjang Road(East Lobby),#11-01 Mapletree Business City

Singapore 117439

Tel : +65 66589128

Email : lee.green.tee@hsbc.com.sg

Mailing address : Robinson Road, P O Box 1094, Singapore 902144
Customer Service : 38 Beach Road #03-11 South Beach Tower, Singapore 189767

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Friday, April 28, 2023 11:51 AM
To: Lee Green TEE <lee.green.tee@hsbc.com.sg>
Cc: Dorothy YEE <dorothy.yee@hsbc.com.sg>; Olivia Lau (LKKAUTO) <olivialau@lkkauto.com>
Subject: EXTERNAL: RE: SUBROGAION AXA CLAIM NO S2M04GDD MC/TLG Recovery action in respect of accident involving vehicles SNB9600H & 59101MID on 30.11.2022

This Message Is From an External Sender

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Without Prejudice

Hi Green,

Attached as requested. Thanks.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

RESTRICTED

From: Hsiao Tong (LKKAUTO)
Sent: Friday, April 28, 2023 9:02 AM
To: Lee Green TEE <lee.green.tee@hsbc.com.sg>
Cc: Dorothy YEE <dorothy.yee@hsbc.com.sg>; Olivia Lau (LKKAUTO) <olivialau@lkkauto.com>
Subject: RE: SUBROGAION AXA CLAIM NO S2M04GDD MC/TLG Recovery action in respect of accident involving vehicles SNB9600H & 59101MID on 30.11.2022

WITHOUT PREJUDICE

Dear Sirs,

As HSBC is under the participating insurer of the Treasury Collision Agreement, we propose settlement as follows: -

1. Cost of Repair	\$ 2,198.85
@ 50% TCA	\$ 1,099.43
TOTAL	\$ 1,099.43

Please confirm acceptance.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Wednesday, January 18, 2023 10:35 AM

To: YEE Dorothy <dorothy.yee@axa.com.sg>

Cc: TEE Lee Green <leegreen.tee@axa.com.sg>; PAN Chee Keong <cheekeong.pan@axa.com.sg>

Subject: RE: SUBROGAION AXA CLAIM NO S2M04GDD MC/TLG Recovery action in respect of accident involving vehicles SNB9600H & 59101MID on 30.11.2022

Without Prejudice

Dear Sirs,

We acknowledge receipt of your email dated 17/01/2023.

We will look into the matter and get back to you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: YEE Dorothy <dorothy.yee@axa.com.sg>

Sent: Tuesday, 17 January 2023 11:56 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: TEE Lee Green <leegreen.tee@axa.com.sg>; PAN Chee Keong <cheekeong.pan@axa.com.sg>

Subject: SUBROGAION AXA CLAIM NO S2M04GDD MC/TLG Recovery action in respect of accident involving vehicles SNB9600H & 59101MID on 30.11.2022

Please liase with my fellow colleague Tee Lee Green

Hi Xiao Tong

Your ref: **59101MID**

Our ref: **S2M04GDD MC/TLG**

chewht@lkkauto.com

Dear Sirs

Re: Recovery action in respect of accident involving vehicles SNB9600H & 59101MID on 30.11.2022

Our insured's vehicle no. **SNB9600H** involved in an accident with vehicle no. **59101MID** at the material time of accident.

Our investigation reveals that the accident was caused by the negligence of the driver of vehicle no. **59101MID**

Cost of Repair : \$2,189.86
7% GST : \$ 175.91
Total : \$2,374.77

In view of the above, we have to look forward to you for reimbursement of our losses amounting to **\$2,374.77** for the cost of repair to vehicle no. **SNB9600H**

Enclosed are copies of the following documents:-

- 1) Copy of the repair bill of **SNB9600H**
- 2) Claim Form of **SNB9600H**
- 3) Copy of the survey report & photographs

We look forward to receiving your cheque of **\$2,374.77** in due course.

If you need any clarification, please do not hesitate to contact our Claims Service Team hotline at 1800-8804741 (operating hours 9am to 5.30pm - press option 3 for claims) by quoting our claim reference and we shall be pleased to assist you.

Thank you.

Best Regards,

Dorothy Yee

Senior Admin Assistant | Claims Services (Recovery)

Motor Claims | AXA Insurance Pte Ltd

Mailing address: Robinson Road P.O. Box 1094, Singapore 902144

Customer Centre: 38 Beach Road, #03-11, South Beach Tower, Singapore 189767

Telephone: +65 68804261

Email: Dorothy.yee@axa.com.sg From 01 Feb 2023 onwards, please email to dorothy.yee@hsbc.com.sg instead

Customer Care No. 1800 8804888



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