

Shiau Chan (LKKAUTO)

**From:** Shiau Chan (LKKAUTO)  
**Sent:** Thursday, 26 January 2023 1:41 PM  
**To:** Jaime Tay  
**Cc:** SUR  
**Subject:** RE: PRS - ARRANGING OF SURVEYOR FOR OUR VEHICLE: SLG6167J | EQ REF: GBE6074Y // EQI REF: DM22HO02014/JT  
**Attachments:** SLG6167J IA.pdf

Dear Jaime,

Enclosed herewith preliminary advice of SLG 6167J.

Best Regards,

**Shiau Chan (Ms)** | Case Handler  
**LKK Auto Consultants Pte Ltd**  
Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Jaime Tay <[jaime.tay@eqinsurance.com.sg](mailto:jaime.tay@eqinsurance.com.sg)>  
**Sent:** Thursday, 24 November 2022 3:11 PM  
**To:** 'peoplevehicle@gmail.com' <[peoplevehicle@gmail.com](mailto:peoplevehicle@gmail.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Subject:** PRS - ARRANGING OF SURVEYOR FOR OUR VEHICLE: SLG6167J | EQ REF: GBE6074Y // EQI REF: DM22HO02014/JT

**WITHOUT PREJUDICE**  
**SAVE AS TO COSTS**

Dear Apple,

Thank you for your email. Arrangement will be made accordingly.

Dear Sirs,

**Please assist on PRS assignment on WP basis. Insured has not reported.**

Thank you.

**With effect from 1<sup>st</sup> January 2022, please send all PRS / LOD to [motorclaims@eqinsurance.com.sg](mailto:motorclaims@eqinsurance.com.sg)**

**Announcement**

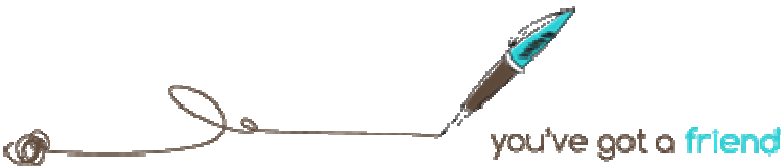
As we endeavor to keep everyone safe, our business will continue to operate within Covid-19 SMM guidelines. Although our Customer Care Counter remain closed till further notice, we can be reached via phone, email or an arranged video call meeting. For any onsite customer care service, including meetings - in EQI premises - a prior agreed appointment can be arranged.

Regards,

Jaime Tay  
[Executive](#) | [Claims](#)



**EQ Insurance Company Limited**  
5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110  
did 65 6496 9882 | tel 65 6223 9433 ext 882 | fax 65 6223 4190  
[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)



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**From:** peoplevehicle@gmail.com <[peoplevehicle@gmail.com](mailto:peoplevehicle@gmail.com)>  
**Sent:** Thursday, 24 November 2022 2:21 PM  
**To:** Jaime Tay <[jaime.tay@eqinsurance.com.sg](mailto:jaime.tay@eqinsurance.com.sg)>  
**Subject:** RE: PRS - ARRANGING OF SURVEYOR FOR OUR VEHICLE: SLG6167J | EQ REF: GBE6074Y // EQI REF: DM22HO02014/JT

Dear Jamie,

We would like to appoint :-

**LKK Auto Consultants Pte Ltd**

Regards,

Apple

**People's Vehicle Recovery Service**

Blk 3023A Ubi Road 1 #01-60 Singapore 408717

Main +65 6743 3246 | [peoplevehicle@gmail.com](mailto:peoplevehicle@gmail.com) | <https://www.peoplesvehiclegroup.com>



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**From:** Jaime Tay <[jaime.tay@eqinsurance.com.sg](mailto:jaime.tay@eqinsurance.com.sg)>

**Sent:** Tuesday, 22 November 2022 5:19 pm

**To:** 'peoplevehicle@gmail.com' <[peoplevehicle@gmail.com](mailto:peoplevehicle@gmail.com)>

**Subject:** PRS - ARRANGING OF SURVEYOR FOR OUR VEHICLE: SLG6167J | EQ REF: GBE6074Y // EQI REF: DM22HO02014/JT

**Without Prejudice**

**Save As To Costs**

**With effect from 1<sup>st</sup> January 2022, please send all PRS / LOD to [motorclaims@eqinsurance.com.sg](mailto:motorclaims@eqinsurance.com.sg)**

Dear Sir,

Our insured has not reported the accident. Please let us have the following:

- Scene photos/video footage
- Full police report containing your client's statement

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) <b>AJAX Inspection Services Pte Ltd</b>  Tel: 6255 0808  Fax: 6849 9155	2) <b>LBS Automotive Appraisal Pte Ltd</b>  L.B.S. Auto Consultants Pte Ltd  Tel: 6281 6690 / 62832866  Fax: 6281 8748  Contact Person: Amy/ Grace
3) <b>RT Appraisal Pte Ltd</b>  Tel: 67486076  Fax: 67480361  Contact Person: Elson/Elgene	4) <b>Priority Services</b>  Tel: 62934822  Fax: 62963283  Contact Person: Sharon
5) <b>Formteam Adjusters Pte Ltd</b>  Tel: 65091788  Fax: 65096221	6) <b>LKK Auto Consultants Pte Ltd</b>  Tel: 6256-3561  Fax: 6741-4108
7) <b>Appraisals Associates Pte Ltd</b>  Tel : 67472822  Fax: 67470070	8) <b>Infiniti Appraisal Service</b>  Tel : 96684818/90099001  Fax: 64587432

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If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Thank you.

With effect from 1<sup>st</sup> January 2022, please send all PRS / LOD to [motorclaims@eqinsurance.com.sg](mailto:motorclaims@eqinsurance.com.sg)

**Announcement**

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Regards,

Jaime Tay  
Executive | Claims



EQ Insurance Company Limited  
5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110  
did 65 6496 9882 | tel 65 6223 9433 ext 882 | fax 65 6223 4190  
[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)



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**From:** [peoplevehicle@gmail.com](mailto:peoplevehicle@gmail.com) <[peoplevehicle@gmail.com](mailto:peoplevehicle@gmail.com)>  
**Sent:** Tuesday, 22 November 2022 4:27 PM  
**To:** motor claims <[motorclaims@eqinsurance.com.sg](mailto:motorclaims@eqinsurance.com.sg)>  
**Subject:** ARRANGING OF SURVEYOR FOR OUR VEHICLE: SLG6167J | EQ REF: GBE6074Y

Dear Team,

Find attached for your attention.

Regards,  
Apple

**People's Vehicle Recovery Service**  
Blk 3023A Ubi Road 1 #01-60 Singapore 408717  
**Main** +65 6743 3246 | [peoplevehicle@gmail.com](mailto:peoplevehicle@gmail.com) | <https://www.peoplesvehiclegroup.com>



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