

Rajes (LKK Auto)

From: Alfred Toh <alfred.toh@sg.cntaiping.com>
Sent: Thursday, 1 December 2022 3:19 PM
To: peoplevehicle@gmail.com; assignments
Cc: Claims Dept of CTI; Alfred Toh
Subject: RE: OUR REF: SNM22D208618/C02/ YQ8229U/TOHHS & YOUR REF: GBL6948P, DOA:23.11.2022 14:30 (SGT) TO CONDUCT PRS

WITHOUT PREJUDICE

Dear Sirs

Contents of your email duly noted.

Aside to M/s LKK Auto Consultants Pte Ltd, please assist to arrange survey on GBL6948P. (email below refers)

Best Regards

Alfred Toh
Assistant Manager
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 TaipingSG

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From: peoplevehicle@gmail.com <peoplevehicle@gmail.com>
Sent: Thursday, 1 December 2022 2:57 pm
To: Alfred Toh <alfred.toh@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Chong Boon Sen <boonsen.chong@sg.cntaiping.com>
Subject: RE: OUR REF: SNM22D208618/C02/ YQ8229U/TOHHS & YOUR REF: GBL6948P, DOA:23.11.2022 14:30 (SGT) TO CONDUCT PRS

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Alfred,

We would like to appoint :-

8. Adrian Ling (LKK)

Regards,

Apple

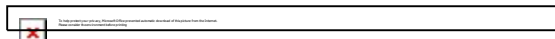
People's Vehicle Recovery Service

Blk 3023A Ubi Road 1 #01-60 Singapore 408717

Main +65 6743 3246 | peoplevehicle@gmail.com | <https://www.peoplesvehiclegroup.com>



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From: Alfred Toh <alfred.toh@sg.cntaiping.com>

Sent: Thursday, 1 December 2022 2:39 pm

To: peoplevehicle@gmail.com

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Chong Boon Sen <boonsen.chong@sg.cntaiping.com>

Subject: RE: OUR REF: SNM22D208618/C02/YQ8229U/TOHHS & YOUR REF: GBL6948P, DOA:23.11.2022 14:30 (SGT) TO CONDUCT PRS

WITHOUT PREJUDICE

YOUR REF: GBL6948P

OUR REF: SNM22D208618/C02/YQ8229U/TOHHS

Dear Sirs

We refer to your email pertaining of 30 November 2022 at 5.16 pm pertaining to the above matter.

Take Notice that we shall not be accepting any of your surveyors as SJE.

Kindly note the following:

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:
 1. Gary Soon (FTA) 6. Marcus Chua (LKK)
 2. Chow Bo Xiong (FTA) 7. Kenneth Kong (LKK)
 3. Ben Chua (FTA) 8. Adrian Ling (LKK)
 4. Ng You Han (FTA) 9. Mohd Taufikh (LKK)
 5. Henry Ng (FTA) 10. Steve Chen (LKK)
3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.

5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please email us at claimsdept@sg.cntaiping.com

Best Regards

Alfred Toh

Assistant Manager

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Email: claimsdept@sg.cntaiping.com

alfred.toh@sg.cntaiping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 TaipingSG

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From: peoplevehicle@gmail.com <peoplevehicle@gmail.com>

Sent: Thursday, 1 December 2022 12:25 pm

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: OUR REF: SNM22D208618/C02/ YQ8229U/TOHHS & YOUR REF: GBL6948P, DOA:23.11.2022 14:30 (SGT) TO CONDUCT PRS

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Dear Chong Boon Sen,

Kindly provide us your list of surveyors for us to choose from.

Regards,

Apple

People's Vehicle Recovery Service

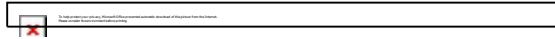
Blk 3023A Ubi Road 1 #01-60 Singapore 408717

Main +65 6743 3246 | peoplevehicle@gmail.com | <https://www.peoplesvehiclegroup.com>



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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Thursday, 1 December 2022 10:12 am

To: peoplevehicle@gmail.com; Alfred Toh <alfred.toh@sg.cntaiping.com>

Subject: RE: OUR REF: SNM22D208618/C02/ YQ8229U/TOHHS & YOUR REF: GBL6948P, DOA:23.11.2022 14:30 (SGT) TO CONDUCT PRS

WITHOUT PREJUDICE
via EMAIL ONLY

Dear Alfred,

Please refer to the above subject.

Kindly **conduct PRS GBL6948P** soonest possible.

Please contact our claims department Alfred Toh **6389 6183** the officer in charge or **6389 6116** should you require our assistance or clarification.

Kindly quote our claim reference number when replying.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. . Any inconvenience caused is much regretted.

Thank you
Chong Boon Sen
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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