

Veron Chen (LKKAUTO)

From: Chew Goon Motor(ad3) <ad3@chewgoonmotor.com.sg>
Sent: Monday, 13 March 2023 3:46 PM
To: Finalization
Cc: Veron Chen (LKKAUTO)
Subject: RE: SKT8618E ; Acc date: 21.11.2022 ; OD claim - 2022 22008335/SL (DESKTOP SURVEY)

Dear Sir / Madam,

Noted.
We look forward to your reply.

Thanks & Regards,
Kelly

Chew Goon Motor
Blk 10, Ang Mo Kio Ind Park 2A,
Ave 5 #01-15 , 16 & 17,
Ang Mo Kio Autopoint
Singapore 568047
Tel : 6484 1626
Fax : 6484 0465

From: [Finalization](#)
Sent: Friday, 10 March 2023 6:37 PM
To: [Chew Goon Motor\(ad3\)](#)
Cc: [Veron Chen \(LKKAUTO\)](#)
Subject: SKT8618E ; Acc date: 21.11.2022 ; OD claim - 2022 22008335/SL (DESKTOP SURVEY)

Hi Kelly,

Amend the finalize.

We will be advising our principal for the costs of repairs in \$8650.00 (L/S, before GST), 4 days. Subject to their approval.

Best Regards,
Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Chew Goon Motor(ad3) <ad3@chewgoonmotor.com.sg>

Sent: Friday, March 10, 2023 5:43 PM

To: Finalization <finalization@lkkauto.com>

Cc: Veron Chen (LKKAuto) <veronchen@lkkauto.com>

Subject: RE: SKT8618E ; Acc date: 21.11.2022 ; OD claim - 2022 22008335/SL (DESKTOP SURVEY)

Dear Veron,

Kindly refer to the attached photos for brackets 2pcs, Top core & Inner side core 1pcs.

We propose finalize at lumpsum \$ 8,610/-.

Thanks & Regards,
Kelly

Chew Goon Motor

Blk 10, Ang Mo Kio Ind Park 2A,

Ave 5 #01-15 , 16 & 17,

Ang Mo Kio Autopoint

Singapore 568047

Tel : 6484 1626

Fax : 6484 0465

From: Finalization <finalization@lkkauto.com>

Sent: Thursday, March 9, 2023 5:27:09 PM

To: Chew Goon Motor(ad3) <ad3@chewgoonmotor.com.sg>

Cc: Veron Chen (LKKAuto) <veronchen@lkkauto.com>

Subject: SKT8618E ; Acc date: 21.11.2022 ; OD claim - 2022 22008335/SL (DESKTOP SURVEY)

Hi Kelly,

Please ignore below email.

Amend the finalize. We will be advising our principal for the costs of repairs in \$8250.00 (L/S, before GST), 4 days.
Subject to their approval.

Best Regards,

Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Finalization <finalization@lkkauto.com>

Sent: Thursday, March 9, 2023 5:11 PM

To: Chew Goon Motor(ad3) (ad3@chewgoonmotor.com.sg) <ad3@chewgoonmotor.com.sg>

Cc: Veron Chen (LKKAuto) <veronchen@lkkauto.com>

Subject: SKT8618E ; Acc date: 21.11.2022 ; OD claim - 2022 22008335/SL (DESKTOP SURVEY)

Hi Kelly,

We will be advising our principal for the costs of repairs in \$8260.00 (L/S, before GST), 4 days. Subject to their approval.

Best Regards,

Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Chew Goon Motor(ad3) <ad3@chewgoonmotor.com.sg>

Sent: Monday, 16 January 2023 4:59 PM

To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>; Taufikh (LKKAuto) <Taufikh@lkkauto.com>

Subject: RE: SKT8618E ; Acc date: 21.11.2022 ; OD claim - 2022 22008335/SL (DESKTOP SURVEY)

Dear Veron / Taufikh,

Kindly refer to the attached.

Thanks & Regards,
Kelly

Chew Goon Motor

Blk 10, Ang Mo Kio Ind Park 2A,
Ave 5 #01-15 , 16 & 17,
Ang Mo Kio Autopoint
Singapore 568047
Tel : 6484 1626
Fax : 6484 0465

From: [Finalization](#)

Sent: Monday, 16 January 2023 4:12 PM

To: [Veron Chen \(LKKAUTO\)](#)

Cc: [Chew Goon Motor\(ad3\)](#)

Subject: SKT8618E ; Acc date: 21.11.2022 ; OD claim - 2022 22008335/SL (DESKTOP SURVEY)

Hi Veron,

Kindly counter check the finalize.

Best Regards,
Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Chew Goon Motor(ad3) <ad3@chewgoonmotor.com.sg>

Sent: Monday, 16 January 2023 3:09 PM

To: Taufikh (LKKAUTO) <Taufikh@lkkauto.com>

Cc: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: RE: SKT8618E ; Acc date: 21.11.2022 ; OD claim - 2022 22008335/SL (DESKTOP SURVEY)

Dear Sir,

Kindly refer to attached for finalize.

Thanks & Regards,
Kelly

Chew Goon Motor

Blk 10, Ang Mo Kio Ind Park 2A,
Ave 5 #01-15 , 16 & 17,
Ang Mo Kio Autopoint
Singapore 568047
Tel : 6484 1626
Fax : 6484 0465

From: Chew Goon Motor(ad3) <ad3@chewgoonmotor.com.sg>
Sent: Thursday, December 8, 2022 11:13:24 AM
To: Taufikh (LKKAUTO) <Taufikh@lkkauto.com>
Cc: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: RE: SKT8618E ; Acc date: 21.11.2022 ; OD claim - 2022 22008335/SL (DESKTOP SURVEY)

Dear Taufikh,

Kindly refer to the question mark photos.

Please note that Front Bumper Inner Side Core is 1pc & Front Bumper Inner Collision Preventive Sensor Module don't have.

Besides these 2 parts, all photos was attached.

Please check.

Thanks & Regards,
Kelly

Chew Goon Motor
Blk 10, Ang Mo Kio Ind Park 2A,
Ave 5 #01-15, 16 & 17,
Ang Mo Kio Autopoint
Singapore 568047
Tel : 6484 1626
Fax : 6484 0465

From: [Veron Chen \(LKKAUTO\)](#)
Sent: Saturday, 3 December 2022 8:19 PM
To: [Chew Goon Motor\(ad3\)](#); [SUR](#)
Subject: SKT8618E ; Acc date: 21.11.2022 ; OD claim - 2022 22008335/SL (DESKTOP SURVEY)

Dear Kelly,

As instructed by our client , please proceed to repair the **insured vehicle SKT 8618E. Lump Sum Repair. (Excess \$0/-).**

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Taufikh (LKKAuto) <Taufikh@lkkauto.com>

Sent: Friday, 2 December 2022 12:22 PM

To: ad3@chewgoonmotor.com.sg; Veron Chen (LKKAuto) <veronchen@lkkauto.com>

Cc: Veron Chen (LKKAuto) <veronchen@lkkauto.com>

Subject: RE: SKT8618E ; Acc date: 21.11.2022 ; OD claim - 2022 22008335/SL

Hi,

Please refer attached, we will submit to insurance accordingly.

Regards

Taufikh

Lkk Auto

From: Meng Yan (LKK Auto) <mengyan@lkkauto.com>

Sent: Friday, 2 December 2022 11:19 am

To: Taufikh (LKKAuto) <Taufikh@lkkauto.com>; Veron Chen (LKKAuto) <veronchen@lkkauto.com>

Cc: assignments <assignments@lkkauto.com>

Subject: FW: SKT8618E ; Acc date: 21.11.2022 ; OD claim - 2022 22008335/SL

Hi Taufikh / Veron,

Please do desktop survey, document uploaded in VIEWS, photos in P-Drive.

Thank you.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Chew Goon Motor(ad3) <ad3@chewgoonmotor.com.sg>

Sent: Friday, 2 December 2022 9:59 AM

To: assignments <assignments@lkkauto.com>

Subject: RE: SKT8618E ; Acc date: 21.11.2022 ; OD claim - 2022 22008335/SL

Hi Team,

Kindly refer to the attached photos.

Thanks & Regards,

Kelly

Chew Goon Motor

Blk 10, Ang Mo Kio Ind Park 2A,
Ave 5 #01-15, 16 & 17,
Ang Mo Kio Autopoint
Singapore 568047
Tel : 6484 1626
Fax : 6484 0465

From: [Claims Banca \(Allianz Insurance Singapore\)](#)

Sent: Thursday, 1 December 2022 4:24 PM

To: [Chew Goon Motor\(ad3\)](#); [Ashley Chong \(LKK Auto\)](#); [assignments](#); [Yan \(LKK Auto\)](#)

Subject: RE: SKT8618E ; Acc date: 21.11.2022 ; OD claim - 2022 22008335/SL

Internal

Hi Kelly,

We had appointed LKK for survey.

Please liaise with them for survey arrangement.

Thank you

Janice Koh

Claims Specialist

Claims & Performance Management

Allianz Insurance Singapore Pte. Ltd. | UEN 201903913C

79 Robinson Road #09-01, Singapore 068897

www.allianz.sg



Worldwide Olympic and Paralympic Partner

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From: Chew Goon Motor(ad3) <ad3@chewgoonmotor.com.sg>

Sent: 1 December, 2022 03:16 PM

To: Claims Banca (Allianz Insurance Singapore) <claims@allianz.com.sg>

Subject: [EXT] SKT8618E ; Acc date: 21.11.2022 ; OD claim

Dear Sir / Madam,

Vehicle SKT8618E is lying at our workshop we have to arrange surveyor.

Merimen was submitted.

Thanks & Regards,

Kelly

Chew Goon Motor

Blk 10, Ang Mo Kio Ind Park 2A,
Ave 5 #01-15, 16 & 17,

Ang Mo Kio Autopoint
Singapore 568047
Tel : 6484 1626
Fax : 6484 0465