

Our Ref: CT1122/SHA2746T/CK(st)
Date: 09.12.2022



CHINA TAIPING INSURANCE CO (S)PTE L
3 ANSON ROAD #16-00
Singapore 079909

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Attn : Motor Claims Department

Without Prejudice

Mainline +65 6383 6280
Facsimilie +65 6280 9755

Dear Sir/Madam

www.cdge.com.sg

Company Registration No: 199506048W

ACCIDENT ON 22.11.2022 INVOLVING SHA2746T & SJN4632H ALONG EU TONG SIN ROAD

Workshops

We are the authorised repair workshop for Comfort Transportation Pte Ltd , the owner of vehicle No SHA2746T, which was involved in the captioned accident with your insured vehicle No SJN4632H.

Braddell
205 Braddell Road
Singapore 579701

Loyang
59 Loyang Drive
Singapore 508969

Sin Ming
383 Sin Ming Drive
Singapore 575717

Pandan
45 Pandan Road
Singapore 609286

Ubi
320 Ubi Road 3
Singapore 408649

Sungei Kadut
7 Sungei Kadut Way
Singapore 728791

The vehicle owner and the taxi hirer/driver concerned have requested and authorised us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage of the vehicle.

As the accident was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the claimants:

Taxi Owner's Claim :

1. Cost of Repairs		S\$	909.50
2. Loss of Rental	3 days x S\$ 125.19	S\$	375.57
3. Survey Report Fee		S\$	0.00
4. LTA Search Fee		S\$	0.00
5. GIA / Police Report Fee		S\$	2.00
6. Others		S\$	0.00

Hirer's Claim :

1. Loss of Income	3 days x S\$ 80.00	S\$	240.00
2. Others		S\$	0.00

[E&OE] **Total Claims** S\$ **1,527.07**

A copy each of the following supporting documents marked [X] is enclosed:

<input checked="" type="checkbox"/> Original Repair Bill	<input checked="" type="checkbox"/> Letter of Authority from Owner/Hirer/Operator
<input checked="" type="checkbox"/> GIA/Police Report(s)	<input checked="" type="checkbox"/> Rental Rate Letter
<input checked="" type="checkbox"/> LTA/GIA Search Slip(s)	<input checked="" type="checkbox"/> Downtime/Mileage Record
<input type="checkbox"/> Survey Report / Bill	<input type="checkbox"/> Witness Statement / Accident Scene Photo(s)
<input type="checkbox"/> Driver's IC/DL/VL / Road Tax / Log Card / Certificate of Insurance	
<input type="checkbox"/> Tow Chit / PIR / Hirer's IRAS / Others :	

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours sincerely
Catherine Koh
CDGE Claims Department
DID: 62148733

FAX: - Email: catherinekoh@cdge.com.sg

This is a computer-generated letter. No signature is required.

A member of



LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING ALONG **Hyundai Ioniq SHA2746T , SJN4632H** **ON 22-Nov-22 22:20**
EU TONG SIN ROAD

I / We **WOON KIM SENG** (Hirer) NRIC No.: **SXXXX682A**

and/or **LEONG WENG FATT** (Relief) NRIC No.: **SXXXX912B**

Taxi Number **SHA2746T**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date **23-Nov-2022**

Name of Hirer **WOON KIM SENG**

Hirer NRIC **SXXXX682A**

Signature :



Address **119C KIM TIAN ROAD #09-228**
163119

Contact No. **90258597**

Name of Relief **LEONG WENG FATT**

Relief NRIC **SXXXX912B**

Signature :



Address **131 JALAN BUKIT MERAH #04-1597**
160131

Contact No. **91392278**

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSNW00181902200 Claim No : SNM22D208433/C02/SJN4632H/CHNGPW

Claimant : COMFORT TRANSPORTATION PTE LTD

Amount : S\$1,437.07
SINGAPORE DOLLAR ONE THOUSAND FOUR HUNDRED THIRTY SEVEN AND CENTS SEVEN ONLY.

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHA2746T
Insured Vehicle No. : SJN4632H

Date of Loss : 22/11/2022
Place of Accident : EU TONG SEN STREET

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : YONG YEH SHENG
Driver Name : YONG YEH SHENG

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

Table with 2 columns: Description and Amount. Rows include General Damages, Cost of Repair/Excess, Loss of Use/Rental/Earning, GIA/Police Reports/Investigation Results/Search Fees, Medical Reports/Expenses, Survey Fees/P.T. Fees/Towing, and Cost including Disbursement. Total amount is S\$ 1,437.07.

Claimant Name : Comfort Transportation Pte Ltd NRIC No : 1XXXXX821R

Signature : [Handwritten Signature] Date : 14.3.2023
CLAIMSIDPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508969

Please forward your payment to COMFORTDELGRO ENGINEERING PTE LTD

"The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document"

Workshops

GST REG. NO. M2-8921817-3

TAX INVOICE

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD
SPRINGLEAF TOWER

3 ANSON ROAD #16-00
SINGAPORE 079909

CONTACT NO: 62222366

VEHICLE NO
SHA2746T

MAKE
HYUNDAI

MODEL
IONIQ(G2)

DATE OF REG
30.04.2019

CHASSIS CODE
KMHC851CVKU146153

NO/DATE
92833749 05.12.2022

JOB NO.
305537554

ODOMETER READING

JOB TYPE

Description : 3P 22.11.2022

Invoice for Lump Sum Repair

Total Lump Sum Repair Amt		850.00
Add GST @ 7.000 %		59.50
Total Invoice amount		909.50

Issued by : CHEWBEELENG 05.12.2022 10:24:33
Repair Type : CLSO/57/57
Payment Type/Term : /Credit 30 days

1) WHILE TAKING ALL REASONABLE PRECAUTIONS AGAINST THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARB OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND OPERATED AT CUSTOMER'S RISK.
2) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY A NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.
4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCY WITHIN 15 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

Head Office:
205 Braddell Road
Singapore 579701

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

Our Ref: CT22110383

Date: 05 December 2022



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 22/11/2022 @ 22:20 hrs
ALONG EU TONG SIN ROAD
INVOLVING SJN4632H

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHA2746T** (the "Taxi"). The Taxi was hired to **WOON KIM SENG IC NO SXXXX682A** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.19** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

INSURER ENQUIRY

Find insurer

Vehicle reg. no.

SJN4632H

Date of Accident

22/11/2022 📅

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **China Taiping Insurance (Sing...**

Period of Insurance **28/07/2022 - 16/08/2023**

Requested By **Huang Xiao Yan (COMFORTDEL...**

Requested Date **23/11/2022 17:23**

Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

EzLyna (LKKAuto)

From: EzLyna (LKKAuto)
Sent: Tuesday, 13 December 2022 4:52 PM
To: yehshengyong@yahoo.com.sg
Cc: Admin A
Subject: ACCIDENT INVOLVING SJN4632H (CHINA TAIPING) AND SHA2746T AT/ALONG EU TONG SEN ST ON 22/11/2022

Our Ref: CC3/CTI22012045/Spa3

Insured Name : Yong Yeh Sheng
Insured Driver : Yong Yeh Sheng

Dear Sir/Madam,

ACCIDENT INVOLVING SJN4632H (CHINA TAIPING) AND SHA2746T AT/ALONG EU TONG SEN ST ON 22/11/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd to deal with the third party claim against your policy.

We have received a claim from **SHA2746T** against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Thank you.

Best Regards,

Ezlyna Eng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

EzLyna (LKKAuto)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>
Sent: Friday, 10 March 2023 1:31 pm
To: EzLyna (LKKAuto); Claims Dept of CTI
Cc: Admin A
Subject: RE: VIDEO FOOTAGE /{SEKK MANDATE} / SNM22D208433/C02/SJN4632H/CHNGPW /
RE: Direct Settlement - Accident Involving SJN4632H (OI : CTI - TBA) and SHA2746T (TP
: LKK REF - CC3/CTI22012045/Spa3) on 22/11/2022

*Message Classification: **Strictly Confidential***

Without Prejudice, Save as to Costs

Dear Ezlyna

Please proceed to resolve claim at \$1,437.07.

Please try to avoid settle in global sum.

Thank you.

Adeline Chng
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: EzLyna (LKKAuto) <ezlyna@lkkauto.com>
Sent: Thursday, March 9, 2023 2:43 PM
To: Adeline Chng <adeline.chng@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: VIDEO FOOTAGE /{SEKK MANDATE} / SNM22D208433/C02/SJN4632H/CHNGPW / RE: Direct Settlement -
Accident Involving SJN4632H (OI : CTI - TBA) and SHA2746T (TP : LKK REF - CC3/CTI22012045/Spa3) on 22/11/2022

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Adeline,

We refer to your email below.

Please find enclosed herewith video footage of this accident. Thank you.

With warmest regards,
Ezlyna

From: Adeline Chng <adeline.chng@sg.cntaiping.com>

Sent: Wednesday, March 8, 2023 12:06 PM

To: EzLyna (LKKAuto) <ezlyna@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: {SEKK MANDATE} / SNM22D208433/C02/SJN4632H/CHNGPW / RE: Direct Settlement - Accident Involving SJN4632H (OI : CTI - TBA) and SHA2746T (TP : LKK REF - CC3/CTI22012045/Spa3) on 22/11/2022

Hi Ezlyna

Please assist to forward a copy of TP video footage to us in order for us to review the claim.

Thank you.

Adeline Chng

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: EzLyna (LKKAuto) <ezlyna@lkkauto.com>

Sent: Tuesday, January 31, 2023 12:17 PM

To: Adeline Chng <adeline.chng@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE:{SEKK MANDATE} / SNM22D208433/C02/SJN4632H/CHNGPW / RE: Direct Settlement - Accident Involving SJN4632H (OI : CTI - TBA) and SHA2746T (TP : LKK REF - CC3/CTI22012045/Spa3) on 22/11/2022

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Your ref: SNM22D208433/C02/SJN4632H/CHNGPW
LKK ref : CC3/CTI22012045/Spa3

Dear Adeline,

ACCIDENT INVOLVING SJN4632H (CHINA TAIPING) AND SHA2746T (TP) ON 22/11/2022

We refer to the above matter.

It is an accident under BOLA 27, OI rear ended TP. We are of the view that liability is on our driver's.

We seek your approval to offer repairer "ComfortDelgro Engineering Pte Ltd" at \$1,437.07(all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 2,071.96	\$ 909.50 (inclusive of GST)
2. Loss of Rental (3 days x \$125.19)	\$ 375.57	\$ 375.57 (3 days x \$125.19)
3. Loss of Income (3 days x \$80)	\$ 240.00	\$ 150.00 (3 days x \$50)
4. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 2,689.53	\$ 1,437.07

Surveyor recommended 3 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 10/01/2023 is only for mandate purpose.

Kindly let us have your approval / instruction.

Thank you.

*I am working from home from 30th~17th February 2023. If you wish to contact me, pls whatsapp call at 80287880 or email.

Best Regards,

Ezlyna Eng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Thursday, 1 December 2022 5:09 pm

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Adeline Chng <adeline.chng@sg.cntaiping.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Subject: O/R: SNM22D208433/C02/SJN4632H/CHNGPW / RE: Direct Settlement - Accident Involving SJN4632H (OI : CTI - TBA) and SHA2746T (TP : LKK REF - CC3/CTI22012045/Spa3) on 22/11/2022

Dear all,

Please note that officer in charge for this case is Adeline Chng.

Claim no SNM22D208433/C02/SJN4632H/CHNGPW.

Dear Adeline,

Pls revert LKK.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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