

EzLyna (LKKAuto)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>
Sent: Friday, 10 March 2023 1:31 pm
To: EzLyna (LKKAuto); Claims Dept of CTI
Cc: Admin A
Subject: RE: VIDEO FOOTAGE /{SEKK MANDATE} / SNM22D208433/C02/SJN4632H/CHNGPW /
RE: Direct Settlement - Accident Involving SJN4632H (OI : CTI - TBA) and SHA2746T (TP
: LKK REF - CC3/CTI22012045/Spa3) on 22/11/2022

*Message Classification: **Strictly Confidential***

Without Prejudice, Save as to Costs

Dear Ezlyna

Please proceed to resolve claim at \$1,437.07.

Please try to avoid settle in global sum.

Thank you.

Adeline Chng
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: EzLyna (LKKAuto) <ezlyna@lkkauto.com>
Sent: Thursday, March 9, 2023 2:43 PM
To: Adeline Chng <adeline.chng@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: VIDEO FOOTAGE /{SEKK MANDATE} / SNM22D208433/C02/SJN4632H/CHNGPW / RE: Direct Settlement -
Accident Involving SJN4632H (OI : CTI - TBA) and SHA2746T (TP : LKK REF - CC3/CTI22012045/Spa3) on 22/11/2022

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Adeline,

We refer to your email below.

Please find enclosed herewith video footage of this accident. Thank you.

With warmest regards,
Ezlyna

From: Adeline Chng <adeline.chng@sg.cntaiping.com>

Sent: Wednesday, March 8, 2023 12:06 PM

To: EzLyna (LKKAuto) <ezlyna@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: {SEKK MANDATE} / SNM22D208433/C02/SJN4632H/CHNGPW / RE: Direct Settlement - Accident Involving SJN4632H (OI : CTI - TBA) and SHA2746T (TP : LKK REF - CC3/CTI22012045/Spa3) on 22/11/2022

Hi Ezlyna

Please assist to forward a copy of TP video footage to us in order for us to review the claim.

Thank you.

Adeline Chng

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: EzLyna (LKKAuto) <ezlyna@lkkauto.com>

Sent: Tuesday, January 31, 2023 12:17 PM

To: Adeline Chng <adeline.chng@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE:{SEKK MANDATE} / SNM22D208433/C02/SJN4632H/CHNGPW / RE: Direct Settlement - Accident Involving SJN4632H (OI : CTI - TBA) and SHA2746T (TP : LKK REF - CC3/CTI22012045/Spa3) on 22/11/2022

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Your ref: SNM22D208433/C02/SJN4632H/CHNGPW
LKK ref : CC3/CTI22012045/Spa3

Dear Adeline,

ACCIDENT INVOLVING SJN4632H (CHINA TAIPING) AND SHA2746T (TP) ON 22/11/2022

We refer to the above matter.

It is an accident under BOLA 27, OI rear ended TP. We are of the view that liability is on our driver's.

We seek your approval to offer repairer "ComfortDelgro Engineering Pte Ltd" at \$1,437.07(all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 2,071.96	\$ 909.50 (inclusive of GST)
2. Loss of Rental (3 days x \$125.19)	\$ 375.57	\$ 375.57 (3 days x \$125.19)
3. Loss of Income (3 days x \$80)	\$ 240.00	\$ 150.00 (3 days x \$50)
4. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 2,689.53	\$ 1,437.07

Surveyor recommended 3 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 10/01/2023 is only for mandate purpose.

Kindly let us have your approval / instruction.

Thank you.

*I am working from home from 30th~17th February 2023. If you wish to contact me, pls whatsapp call at 80287880 or email.

Best Regards,

Ezlyna Eng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Thursday, 1 December 2022 5:09 pm

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Adeline Chng <adeline.chng@sg.cntaiping.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Subject: O/R: SNM22D208433/C02/SJN4632H/CHNGPW / RE: Direct Settlement - Accident Involving SJN4632H (OI : CTI - TBA) and SHA2746T (TP : LKK REF - CC3/CTI22012045/Spa3) on 22/11/2022

Dear all,

Please note that officer in charge for this case is Adeline Chng.

Claim no SNM22D208433/C02/SJN4632H/CHNGPW.

Dear Adeline,

Pls revert LKK.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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