

Our Ref: PTE/GBD6960U/220620/TP-AL  
Date: 27.10.2022



Allianz Insurance Singapore Pte Ltd

ComfortDelGro Engineering Pte Ltd  
Corporate Office  
205 Braddell Road Singapore 579701  
Mainline +65 6383 6280  
Facsimile +65 6280 9755  
Company Registration No: 199503048W

Attn : Motor Claims Department

**Without Prejudice**

Dear Sir/Madam

**ACCIDENT ON 20.06.2022 INVOLVING GBD6960U & SMS5677K ALONG 157A TAMARIND ROAD (SLE)**

We are the authorised repair workshop for the owner of vehicle No, GBD6960U, which was involved in the captioned accident with your insured vehicle No, SMS5677K.

The vehicle owner has requested and authorised us to assist in presenting his/her claims against the party responsible for all applicable matters arising from the damage of the vehicle.

As the vehicle was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the the owner/driver/claimant.

1. Cost of Repairs / <del>Excess</del>		S\$	8,720.50
2. Car Rental	days x S\$ 0.00	S\$	0.00
3. Loss of Use	18 days x S\$ 100.00	S\$	1,800.00
4. Survey Report Fee		S\$	0.00
5. LTA Search Fee		S\$	0.00
6. GIA / Police Report Fee		S\$	2.00
7. Medical Expenses		S\$	0.00
8. Others [1]		S\$	0.00
9. Others [2]		S\$	0.00

[E&OE] **Total Claims** S\$ **10,522.50**

Car Care Centres  
**Braddell**  
205 Braddell Road  
Singapore 579701  
Tel 6383 8110

**Loyang**  
59 Loyang Drive  
Singapore 508969  
Tel 6214 8300

**Pandan**  
45 Pandan Road  
Singapore 609286  
Tel 6338 8778

**Senoko**  
24 Senoko Loop  
Singapore 758156  
Tel 6757 8760

**Sin Ming**  
383 Sin Ming Drive  
Singapore 575717  
Tel 6553 0400

**Sungei Kadut**  
7 Sungei Kadut Way  
Singapore 728791  
Tel 6369 7369

**Ubi**  
320 Ubi Road 3  
Singapore 408649  
Tel 6848 5721

www.SPARKCarCare.com

A copy each of the following supporting documents is enclosed:

- |   |   |
|---|---|
| <input checked="" type="checkbox"/> Original Repair/ <del>Excess</del> Bill | <input checked="" type="checkbox"/> Insurance Certificate |
| <input type="checkbox"/> Survey Report / Bill                               | <input checked="" type="checkbox"/> Power of Attorney     |
| <input type="checkbox"/> Coloured Photographs                               | <input type="checkbox"/> Car Rental Bill                  |
| <input checked="" type="checkbox"/> GIA/Police Report(s)                    | <input type="checkbox"/> Medical Bill                     |
| <input checked="" type="checkbox"/> GIA/TP Search                           | <input type="checkbox"/> Witness Statement                |
| <input type="checkbox"/> Others: _____                                      |   |

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/driver/claimant.

Yours sincerely,  
Alice Lau  
CDGE Claims Department  
DID:62148307 FAX: - Email:alicelau@cdge.com.sg

This is a computer-generated letter. No signature is required.

# COMFORTDELGRO ENGINEERING PTE LTD

A member of COMFORTDELGRO

## POWER OF ATTORNEY

ACCIDENT INVOLVING (Owner's Vehicle No.) G1B0 69604 and (Third Party's Vehicle No.)  
SMS 5677 K on 20/6/22 along SLE TOWARDS CTE

Policy Nos: \_\_\_\_\_

BY THIS POWER OF ATTORNEY, \*I/We, NCS COMMUNICATIONS ENGINEERING PTE LTD \*NRIC/Passport  
No. 113 G (Address)\* \_\_\_\_\_

\_\_\_\_\_ / \_\_\_\_\_ a company

incorporate in Singapore and having its registered office at (Address)\* 205 BRADDELL RD

\_\_\_\_\_ owner of Vehicle Registered No. G1B0 69604

\_\_\_\_\_ hereby irrevocably appoint ComfortDelGro Engineering Pte Ltd (CDGE), a  
company incorporated in Singapore and having its registered office at 205 BRADDELL RD

its agents or any person authorized by CDGE to be \*my/our Attorney and in \*my/our name(s) and on \*my/our behalf  
to do all or any of the following:

1. To submit, resolve and make any claim(s) (including the commencement of legal proceedings) which \*I/we may have against the other \*party/parties to the Accident and under the insurance \*policy/policies taken up by such \*party/parties or alternatively under Insurance Policy No. \_\_\_\_\_ taken up by \*me/us in respect of the cost of repairs, loss of use and at all other costs and expenses, etc. suffered by \*me/us arising from the Accident (loss and damage).
2. For the purpose of such claim(s) as aforesaid, to appoint solicitors on \*my/our behalf as \* my/our Attorney **shall in his absolute discretion, deem fit.**
3. To collect payment(s) due in respect of any such claim(s) for the loss and damage, such payment to be made by way of cheque in favor of ComfortDelGro Engineering Pte Ltd , CDGE and to give a valid receipt and discharge therefor.
4. For any of the purposes aforesaid, **to execute, sign, seal and deliver all documents whatsoever in relation thereto.**
5. Generally **do all such acts as it shall deem necessary for the purpose of settling such claim(s) and**
6. **To agree to any settlement at the absolute discretion of CDGE.**

\*I/We hereby declare that all acts, instruments and documents done by virtue of this Power of Attorney on \*my/our behalf by the Attorney, its agents or any person authorized by CDGE in that behalf shall be as good valid and effectual to all intents and purposes whatsoever as if the same had been done or executed by \*me/us in \*my/our own proper person(s) and \*I/We hereby ratify and confirm, all acts, instruments and documents done or executed by virtue of the authority and powers hereby conferred.

\*I/We hereby further declare that **the powers and authority hereby conferred shall remain irrevocable.**

\*I/We further confirm that the acceptance by CDGE of the settlement amount in respect of such constitute the full discharge of my/our claim(s) in respect of such loss and damage.

\*IN WITNESS WHEREOF. \*I/We have hereunto to set \*my/our hand and seal this day 30 of the month of  
06, Year Two Thousand - (2022)

Signed, Sealed & Delivered By

  
Customers Name: NG BUCKOON  
NRIC No.: S1121221B  
Co's rubber Stamp





**TAX INVOICE**

8010002

Company ALLIANZ INSURANCE SINGAPORE PTE LTD

79 ROBINSON ROAD #09-01  
SINGAPORE 068897

CONTACT NO: 63953857

Description : TP - GEGI - ALLIANZ

VEHICLE NO  
GBD6960U

MAKE  
NISSAN

MODEL  
NV200

DATE OF REG

CHASSIS CODE

NO/DATE  
92560312 25.10.2022

JOB NO.  
305521461

ODOMETER READING

JOB TYPE

**Invoice for Lump Sum Repair**

Total Lump Sum Repair Amt		8,150.00
Add GST @	7.000 %	570.50
<b>Total Invoice amount</b>		<b>8,720.50</b>

Issued by : SIEWHWA 25.10.2022 17:01:09  
Repair Type : CESO/52/5T  
Payment Type/Term : /Credit 30 days

WHILE DOING THE NECESSARY PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CLAIMS OR DAMAGES INCURRED BY EMPLOYEES AND VISITORS WHO ARE NOT SEEN AND TESTED AT OWNERS RISK.  
CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINT. OTHERWISE, THE VEHICLE(S) WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.  
INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.  
PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

Head Office:  
205 Braddell Road  
Blk C Ext 1 Level 2  
Singapore 579701

Attn: Finance Department

Kindly note that no receipt shall be issued unless requested.

**CUSTOMER'S COPY**

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.

INSURER ENQUIRY

# Find insurer

Vehicle reg. no.

sms5677k

Date of Accident

20/06/2022

Reset

## % RESULT & RECEIPT

**TP Insurer Enquiry**

Insurance ..... **Allianz Insurance Singapore**

Period of Insurance ..... **23/01/2022 - 22/01/2023**

Requested By ..... **Kristy Tay (ComfortDelGro)**

Requested Date ..... **21/06/2022 10:38**

**Payment details**

Request Amount: **S\$1.87**  
GST Amount: **S\$0.13**  
Total Amount Due (GST Inclusive): **S\$2**

**General Insurance Association**

Records Management Centre  
GST Registration No: **M400017735**



## Hsiao Tong (LKKAuto)

---

**From:** Hsiao Tong (LKKAuto)  
**Sent:** Tuesday, 10 January 2023 9:48 AM  
**To:** Alice Lau Lay Koon  
**Cc:** Admin A  
**Subject:** RE: Accident on 20/06/22 involving GBD6960U & SMS5677K (TP Claim) - 1st Reminder \*\*\* LKK REF: CS/AIS22006259/Kpa3q2-1

'WITHOUT PREJUDICE'  
SAVE AS TO COSTS

Dear Sirs

Solely for purposes of amicable settlement, we are agreeable to resolve the matter at **S\$10,002.50(all in)** in full and final settlement of all claims your client has or may have against Allianz Insurance Singapore and/or their insured arising out of this incident.

Please note that your client's receipt of the settlement sum or settlement sums shall constitute a full discharge of liability and waiver of any past, present or future claims your client may have against Allianz Insurance Singapore and/or our insured as a result of the accident on **20 JUNE 2022.**

Please note that the clearance of this cheque / settlement sum or receipt of the successful electronic payment or payments constitutes your client's acceptance of payment and full discharge of liability.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

---

**From:** Alice Lau Lay Koon <[alicelau@cdge.com.sg](mailto:alicelau@cdge.com.sg)>  
**Sent:** Tuesday, 10 January 2023 9:30 AM  
**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** Re: Accident on 20/06/22 involving GBD6960U & SMS5677K (TP Claim) - 1st Reminder \*\*\* LKK REF: CS/AIS22006259/Kpa3q2-1

Without Prejudice

Dear Hsiao Tong,

Further to the following email and tele-conversation moment ago, we would like to provide our bank details.

## BANK DETAILS

The bank details is as follows :-

**Account Name** : ComfortDelGro Engineering Pte Ltd  
**Bank Name** : DBS Bank Ltd  
**Bank Address** : 12 Marina Boulevard  
#46-00, DBS Asia Central  
MBFC Tower 3, Singapore 018982.  
**Account Number** : 001-069544-4  
**Bank Code** : 7171  
**Branch Name** : MBFC Branch  
**Branch Code** : 001  
**Swift Code** : DBSSSGSG (Overseas Remittance)

Best Regards,  
Alice Lau  
Claims Department / ComfortDelGro Engineering Pte Ltd  
DID: 6214 8307

Do you really need to print?  
Go Digital! Go Paperless!



---

**From:** Alice Lau Lay Koon <[alicelau@cdge.com.sg](mailto:alicelau@cdge.com.sg)>  
**Sent:** Monday, 9 January 2023 5:35 pm  
**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** Re: Accident on 20/06/22 involving GBD6960U & SMS5677K (TP Claim) - 1st Reminder \*\*\* LKK REF: CS/AIS22006259/Kpa3q2-1

Without Prejudice

Dear Madam,

Thank you for your reply.

Strictly without admission of any liability and solely for quick amicable settlement, we confirm the settlement sum at \$10,002.50 with no dispute on liability. The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

Kindly arrange to let us have your Discharge Voucher or payment made in favour of ComfortDelGro Engineering Pte Ltd soon.

Best Regards,  
Alice Lau  
Claims Department / ComfortDelGro Engineering Pte Ltd  
DID: 6214 8307

Do you really need to print?  
Go Digital! Go Paperless!



---

**From:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Sent:** Thursday, 5 January 2023 8:08 am

**To:** Alice Lau Lay Koon <[alicelau@cdge.com.sg](mailto:alicelau@cdge.com.sg)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Accident on 20/06/22 involving GBD6960U & SMS5677K (TP Claim) - 1st Reminder \*\*\* LKK REF: CS/AIS22006259/Kpa3q2-1

**CAUTION** : This email originated from an **external** party outside ComfortDelGro. Do not click on links or open attachment unless you know the sender.

---

**Without Prejudice**

Dear Sirs/Mdm,

We propose settlement as follows: -

1. Cost of Repair (w/GST)	\$ 8,720.50
2. Loss of Use (16days x \$80.00)	\$ 1,280.00
3. LTA/GIA Search Fee	\$ 2.00
<b>Total</b>	<b>\$ 10,002.50</b>

Please confirm acceptance.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

---

**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Thursday, 1 December 2022 4:24 PM

**To:** Alice Lau Lay Koon <[alicelau@cdge.com.sg](mailto:alicelau@cdge.com.sg)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Kenneth Kong (LKKAuto) <[KennethKong@lkkauto.com](mailto:KennethKong@lkkauto.com)>; Chan, Kian Chuan (Allianz Insurance Singapore) <[kianchuan.chan@allianz.sg](mailto:kianchuan.chan@allianz.sg)>; Claims Banca (Allianz Insurance Singapore) <[claims@allianz.com.sg](mailto:claims@allianz.com.sg)>

**Subject:** RE: Accident on 20/06/22 involving GBD6960U & SMS5677K (TP Claim) - 1st Reminder \*\*\* LKK REF: CS/AIS22006259/Kpa3q2-1

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

**Hi HT,**

**Kindly assist.**

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Alice Lau Lay Koon <[alicelau@cdge.com.sg](mailto:alicelau@cdge.com.sg)>

**Sent:** Thursday, 1 December 2022 3:49 PM

**To:** Chan, Kian Chuan (Allianz Insurance Singapore) <[kianchuan.chan@allianz.sg](mailto:kianchuan.chan@allianz.sg)>; Claims Banca (Allianz Insurance Singapore) <[claims@allianz.com.sg](mailto:claims@allianz.com.sg)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Admin-B <[admin-b@lkkauto.com](mailto:admin-b@lkkauto.com)>; Kenneth Kong (LKKAuto) <[KennethKong@lkkauto.com](mailto:KennethKong@lkkauto.com)>

**Subject:** Fw: Accident on 20/06/22 involving GBD6960U & SMS5677K (TP Claim) - 1st Reminder

WITHOUT PREJUDICE

Your Ref: 2022 22005352/ KC Chan

Our Ref: PTE/GBD6960U/220620/TP-AL

Dear Sir/ Madam,

Our email refers.

It has more than a month, please revert your settlement.

Best Regards,

Alice Lau

Claims Department / ComfortDelGro Engineering Pte Ltd

DID: 6214 8307

Do you really need to print?  
Go Digital! Go Paperless!



---

**From:** Alice Lau Lay Koon <[alicelau@cdge.com.sg](mailto:alicelau@cdge.com.sg)>

**Sent:** Thursday, 27 October 2022 5:27 pm

**To:** Chan, Kian Chuan (Allianz Insurance Singapore) <[kianchuan.chan@allianz.sg](mailto:kianchuan.chan@allianz.sg)>; Claims Banca (Allianz Insurance Singapore) <[claims@allianz.com.sg](mailto:claims@allianz.com.sg)>

**Subject:** Accident on 20/06/22 involving GBD6960U & SMS5677K (TP Claim)

WITHOUT PREJUDICE

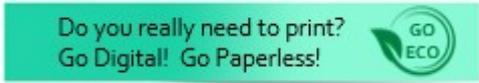
Your Ref: 2022 22005352/ KC Chan  
Our Ref: PTE/GBD6960U/220620/TP-AL

Dear Sir/ Madam,

Please find attached our LOD dated 27.10.2022 for your attention.

We look forward for your early settlement soon.

Best Regards,  
Alice Lau  
Claims Department / ComfortDelGro Engineering Pte Ltd  
DID: 6214 8307



---

This message and any attachments may contain confidential, privileged or proprietary information. If you are not the intended recipient, kindly notify us and delete this message and its attachments immediately, and please be advised that using, copying, distributing or disclosing any contents therein is not allowed. Statements pertaining to any matter outside our business are not to be taken as endorsed by ComfortDelGro Corporation Limited or its related companies. The comments/proposals provided are for discussion purposes only and are subject to approvals. Nothing herein shall constitute a binding agreement between the parties. Neither party shall be bound in any way to any term or condition except as agreed in a written agreement signed by the duly authorised representatives of both parties.

ComfortDelGro - a Green Office certified by the Singapore Environment Council - is committed to preserving the environment. We encourage you to print this only if necessary.

ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]

---

---

This message and any attachments may contain confidential, privileged or proprietary information. If you are not the intended recipient, kindly notify us and delete this message and its attachments immediately, and please be advised that using, copying, distributing or disclosing any contents therein is not allowed. Statements pertaining to any matter outside our business are not to be taken as endorsed by ComfortDelGro Corporation Limited or its related companies. The comments/proposals provided are for discussion purposes only and are subject to approvals. Nothing herein shall constitute a binding agreement between the parties. Neither party shall be bound in any way to any term or condition except as agreed in a written agreement signed by the duly authorised representatives of both parties.

ComfortDelGro - a Green Office certified by the Singapore Environment Council - is committed to preserving the environment. We encourage you to print this only if necessary.

ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]

---