

## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Tuesday, 10 January 2023 9:48 AM  
**To:** Alice Lau Lay Koon  
**Cc:** Admin A  
**Subject:** RE: Accident on 20/06/22 involving GBD6960U & SMS5677K (TP Claim) - 1st Reminder \*\*\* LKK REF: CS/AIS22006259/Kpa3q2-1

'WITHOUT PREJUDICE'  
SAVE AS TO COSTS

Dear Sirs

Solely for purposes of amicable settlement, we are agreeable to resolve the matter at **S\$10,002.50(all in)** in full and final settlement of all claims your client has or may have against Allianz Insurance Singapore and/or their insured arising out of this incident.

Please note that your client's receipt of the settlement sum or settlement sums shall constitute a full discharge of liability and waiver of any past, present or future claims your client may have against Allianz Insurance Singapore and/or our insured as a result of the accident on **20 JUNE 2022.**

Please note that the clearance of this cheque / settlement sum or receipt of the successful electronic payment or payments constitutes your client's acceptance of payment and full discharge of liability.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Alice Lau Lay Koon <[alicelau@cdge.com.sg](mailto:alicelau@cdge.com.sg)>  
**Sent:** Tuesday, 10 January 2023 9:30 AM  
**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** Re: Accident on 20/06/22 involving GBD6960U & SMS5677K (TP Claim) - 1st Reminder \*\*\* LKK REF: CS/AIS22006259/Kpa3q2-1

Without Prejudice

Dear Hsiao Tong,

Further to the following email and tele-conversation moment ago, we would like to provide our bank details.

## BANK DETAILS

The bank details is as follows :-

|                |                                                                                      |
|----------------|--------------------------------------------------------------------------------------|
| Account Name   | : ComfortDelGro Engineering Pte Ltd                                                  |
| Bank Name      | : DBS Bank Ltd                                                                       |
| Bank Address   | : 12 Marina Boulevard<br>#46-00, DBS Asia Central<br>MBFC Tower 3, Singapore 018982. |
| Account Number | : 001-069544-4                                                                       |
| Bank Code      | : 7171                                                                               |
| Branch Name    | : MBFC Branch                                                                        |
| Branch Code    | : 001                                                                                |
| Swift Code     | : DBSSSGSG (Overseas Remittance)                                                     |

Best Regards,  
Alice Lau  
Claims Department / ComfortDelGro Engineering Pte Ltd  
DID: 6214 8307

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**From:** Alice Lau Lay Koon <[alicelau@cdge.com.sg](mailto:alicelau@cdge.com.sg)>  
**Sent:** Monday, 9 January 2023 5:35 pm  
**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** Re: Accident on 20/06/22 involving GBD6960U & SMS5677K (TP Claim) - 1st Reminder \*\*\* LKK REF: CS/AIS22006259/Kpa3q2-1

Without Prejudice

Dear Madam,

Thank you for your reply.

Strictly without admission of any liability and solely for quick amicable settlement, we confirm the settlement sum at \$10,002.50 with no dispute on liability. The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

Kindly arrange to let us have your Discharge Voucher or payment made in favour of ComfortDelGro Engineering Pte Ltd soon.

Best Regards,  
Alice Lau  
Claims Department / ComfortDelGro Engineering Pte Ltd  
DID: 6214 8307

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**From:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Sent:** Thursday, 5 January 2023 8:08 am

**To:** Alice Lau Lay Koon <[alicelau@cdge.com.sg](mailto:alicelau@cdge.com.sg)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Accident on 20/06/22 involving GBD6960U & SMS5677K (TP Claim) - 1st Reminder \*\*\* LKK REF: CS/AIS22006259/Kpa3q2-1

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## Without Prejudice

Dear Sirs/Mdm,

We propose settlement as follows: -

|                                   |                     |
|-----------------------------------|---------------------|
| 1. Cost of Repair (w/GST)         | \$ 8,720.50         |
| 2. Loss of Use (16days x \$80.00) | \$ 1,280.00         |
| 3. LTA/GIA Search Fee             | \$ 2.00             |
| <b>Total</b>                      | <b>\$ 10,002.50</b> |

Please confirm acceptance.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Thursday, 1 December 2022 4:24 PM

**To:** Alice Lau Lay Koon <[alicelau@cdge.com.sg](mailto:alicelau@cdge.com.sg)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Kenneth Kong (LKKAuto) <[KennethKong@lkkauto.com](mailto:KennethKong@lkkauto.com)>; Chan, Kian Chuan (Allianz Insurance Singapore) <[kianchuan.chan@allianz.sg](mailto:kianchuan.chan@allianz.sg)>; Claims Banca (Allianz Insurance Singapore) <[claims@allianz.com.sg](mailto:claims@allianz.com.sg)>

**Subject:** RE: Accident on 20/06/22 involving GBD6960U & SMS5677K (TP Claim) - 1st Reminder \*\*\* LKK REF: CS/AIS22006259/Kpa3q2-1

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

**Hi HT,**

**Kindly assist.**

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Alice Lau Lay Koon <[alicelau@cdge.com.sg](mailto:alicelau@cdge.com.sg)>

**Sent:** Thursday, 1 December 2022 3:49 PM

**To:** Chan, Kian Chuan (Allianz Insurance Singapore) <[kianchuan.chan@allianz.sg](mailto:kianchuan.chan@allianz.sg)>; Claims Banca (Allianz Insurance Singapore) <[claims@allianz.com.sg](mailto:claims@allianz.com.sg)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Admin-B <[admin-b@lkkauto.com](mailto:admin-b@lkkauto.com)>; Kenneth Kong (LKKAuto) <[KennethKong@lkkauto.com](mailto:KennethKong@lkkauto.com)>

**Subject:** Fw: Accident on 20/06/22 involving GBD6960U & SMS5677K (TP Claim) - 1st Reminder

WITHOUT PREJUDICE

Your Ref: 2022 22005352/ KC Chan

Our Ref: PTE/GBD6960U/220620/TP-AL

Dear Sir/ Madam,

Our email refers.

It has more than a month, please revert your settlement.

Best Regards,

Alice Lau

Claims Department / ComfortDelGro Engineering Pte Ltd

DID: 6214 8307

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**From:** Alice Lau Lay Koon <[alicelau@cdge.com.sg](mailto:alicelau@cdge.com.sg)>

**Sent:** Thursday, 27 October 2022 5:27 pm

**To:** Chan, Kian Chuan (Allianz Insurance Singapore) <[kianchuan.chan@allianz.sg](mailto:kianchuan.chan@allianz.sg)>; Claims Banca (Allianz Insurance Singapore) <[claims@allianz.com.sg](mailto:claims@allianz.com.sg)>

**Subject:** Accident on 20/06/22 involving GBD6960U & SMS5677K (TP Claim)

WITHOUT PREJUDICE

Your Ref: 2022 22005352/ KC Chan  
Our Ref: PTE/GBD6960U/220620/TP-AL

Dear Sir/ Madam,

Please find attached our LOD dated 27.10.2022 for your attention.

We look forward for your early settlement soon.

Best Regards,  
Alice Lau  
Claims Department / ComfortDelGro Engineering Pte Ltd  
DID: 6214 8307

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ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]

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