

EzLyna (LKKAUTO)

From: EzLyna (LKKAUTO)
Sent: Friday, 23 June 2023 9:44 am
To: Foo Song Jun
Cc: Admin A; Mohamed Nashik; Ling Ting An; Joseph Low; Victor Seng
Subject: RE: CHECK LIABILITY:11 - SMX2453H CLAIMING AGAINST SKP61J (AIG), DOA: 29/11/2022 *** LKK REF: CC6/AIG22012039/Kpa3

Without Prejudice

Dear Sirs,

We refer to the above matter.

We have our principal's instruction to reject your client's claim.

Pls find enclosed herewith our insured traffic police statement & sketch plan:-

Brief Details.

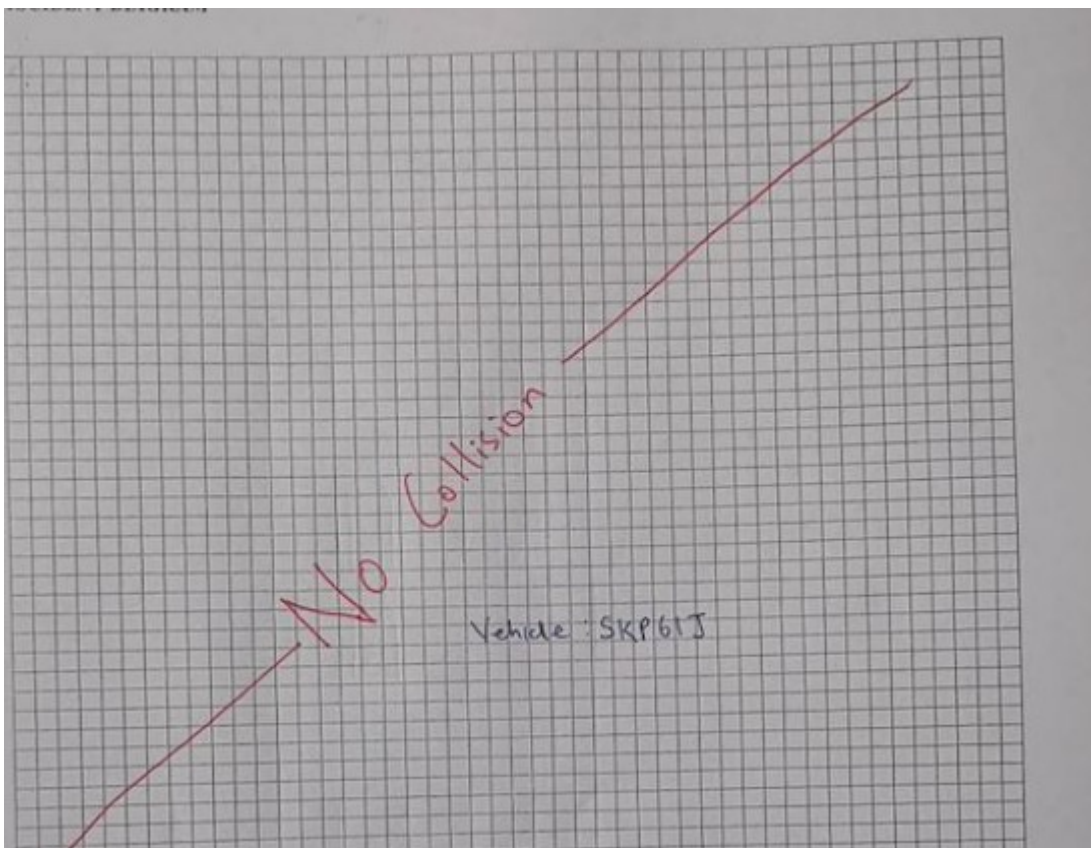
Your Ref: TP/IP/32537/2022

Dear Traffic Police, I refer to your letter above. I have no recollection of any accident on the date and time stated in the letter. I have spoken to Supervisor Goh Geok Lye Pamela (Tel: 65476079) around 11:25am, 07 Dec 2022, on the telephone and was asked to submit this report online for follow up.

I have video footage showing that I was already entering my place of work at Ngee Ann City at around 10:02am.

I have also informed Supervisor Pamela that I will be travelling between 8-18 Dec 2022. I can be contacted at 67330777 after the 18 Dec 2022 during office hours.

Thank you. Regards. Dr Lee



According to our insured there was neither accident nor collision and in addition, traffic police investigation result is inconclusive. Thus, we are unable to consider your client's claim.

Thank you.

With warmest regards,
Ezlyna
LKK Auto Consultants Pte Ltd

From: Foo Song Jun <songjun.foo@ow.sg>

Sent: Monday, June 19, 2023 11:39 AM

To: Ezlyna (LKKAuto) <ezlyna@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Mohamed Nashik <mohamed.nashik@ow.sg>; Ling Ting An <tingan.ling@ow.sg>; Joseph Low <joseph@ow.sg>; Victor Seng <victor.seng@ow.sg>

Subject: RE: CHECK LIABILITY:11 - SMX2453H CLAIMING AGAINST SKP61J (AIG), DOA: 29/11/2022 *** LKK REF: CC6/AIG22012039/Kpa3

Dear Ezlyna/Mei Kwan/Hsiao Tong,

Any updates for this case Liability?
Has your insured reported ?

Thank you

Foo Song Jun (Mr.)

Motor Claims Officer
Office : (+65) 6481 1522

Privileged/Confidential information may be contained in this message. If you are not the intended recipient, you must not copy, distribute or use it for any purpose, nor disclose its contents to any other person.

Please notify the sender if you receive this email in error, and delete the email and its content immediately after which.

From: Ary Chua <ary.chua@ow.sg>

Sent: Tuesday, June 13, 2023 10:06 AM

To: EzLyna (LKKAUTO) <ezlyna@lkkauto.com>; Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Cc: Foo Song Jun <songjun.foo@ow.sg>; Mohamed Nashik <mohamed.nashik@ow.sg>; Ling Ting An <tingan.ling@ow.sg>; Joseph Low <joseph@ow.sg>; Victor Seng <victor.seng@ow.sg>

Subject: CHECK LIABILITY:11 - SMX2453H CLAIMING AGAINST SKP61J (AIG), DOA: 29/11/2022 *** LKK REF: CC6/AIG22012039/Kpa3

Dear Ezlyna/Mei Kwan/Hsiao Tong,

Any updates for this case Liability?

Thank you.

Best regards

Ary Chua

Motor Claims Admin Officer

From: Ary Chua

Sent: Saturday, June 3, 2023 1:17 PM

To: 'EzLyna (LKKAUTO)' <ezlyna@lkkauto.com>; 'Mei Kwan (LKKAUTO)' <Meikwan@lkkauto.com>; 'Admin A' <admin-a@lkkauto.com>; 'Hsiao Tong (LKKAUTO)' <chewht@lkkauto.com>

Cc: Fitriy Bin Mohamad Nor <fitriy@ow.sg>; Foo Song Jun <songjun.foo@ow.sg>; Mohamed Nashik <mohamed.nashik@ow.sg>; Ling Ting An <tingan.ling@ow.sg>; Joseph Low <joseph@ow.sg>; Victor Seng <victor.seng@ow.sg>

Subject: CHECK LIABILITY:10 - SMX2453H CLAIMING AGAINST SKP61J (AIG), DOA: 29/11/2022 *** LKK REF: CC6/AIG22012039/Kpa3

Dear Ezlyna/Mei Kwan/Hsiao Tong,

Any updates for this case Liability?

Thank you.

Best regards

Ary Chua

Motor Claims Admin Officer

From: Ary Chua

Sent: Wednesday, May 24, 2023 5:12 PM

To: EzLyna (LKKAUTO) <ezlyna@lkkauto.com>; Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>

a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Mohamed Nashik <mohamed.nashik@ow.sg>; Ling Ting An <tingan.ling@ow.sg>; Joseph Low <joseph@ow.sg>; Victor Seng <victor.seng@ow.sg>

Subject: CHECK LIABILITY:9 - SMX2453H CLAIMING AGAINST SKP61J (AIG), DOA: 29/11/2022 *** LKK REF: CC6/AIG22012039/Kpa3

Dear Ezlyna/Mei Kwan/Hsiao Tong,

Any updates for this case Liability?

Thank you.

Best regards

Ary Chua

Motor Claims Admin Officer

OPTIMA//ERKZ PTE. LTD.

Head Office: 159 Sin Ming Road, Amtech Building Lobby 2, #04-05 Singapore 575625

Service Centre: 600 Sin Ming Avenue, CityCab Building, #03-00 Singapore 575733

Motor Insurance Claims Centre: Blk 10 Ang Mo Kio Industrial Park 2A, #01-05/06 Singapore 568047

Optima Carz Leasing: 159 Sin Ming Road, Amtech Building Lobby 2, #04-05 Singapore 575625

Tel: (+65) 6255 1339

Tel: (+65) 6472 1313

Tel: (+65) 6481 1522

Tel: (+65) 6452 6868

From: Ary Chua

Sent: Wednesday, May 17, 2023 3:31 PM

To: Ezlyna (LKKAuto) <ezlyna@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Mohamed Nashik <mohamed.nashik@ow.sg>; Ling Ting An <tingan.ling@ow.sg>; Joseph Low <joseph@ow.sg>; Victor Seng <victor.seng@ow.sg>

Subject: CHECK LIABILITY:8 - SMX2453H CLAIMING AGAINST SKP61J (AIG), DOA: 29/11/2022 *** LKK REF: CC6/AIG22012039/Kpa3

Dear Ezlyna/Mei Kwan/Hsiao Tong,

Has your insured reported ?

Would like to check on the liability for this case?

Thank you.

Best regards

Ary Chua

Motor Claims Admin Officer

OPTIMA//ERKZ PTE. LTD.

Head Office: 159 Sin Ming Road, Amtech Building Lobby 2, #04-05 Singapore 575625

Service Centre: 600 Sin Ming Avenue, CityCab Building, #03-00 Singapore 575733

Motor Insurance Claims Centre: Blk 10 Ang Mo Kio Industrial Park 2A, #01-05/06 Singapore 568047

Optima Carz Leasing: 159 Sin Ming Road, Amtech Building Lobby 2, #04-05 Singapore 575625

Tel: (+65) 6255 1339

Tel: (+65) 6472 1313

Tel: (+65) 6481 1522

Tel: (+65) 6452 6868

From: Ary Chua

Sent: Thursday, May 11, 2023 1:49 PM

To: Ezlyna (LKKAuto) <ezlyna@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Mohamed Nashik <mohamed.nashik@ow.sg>; Ling Ting An <tingan.ling@ow.sg>; Joseph Low <joseph@ow.sg>; Victor Seng <victor.seng@ow.sg>

Subject: CHECK LIABILITY: 7 - SMX2453H CLAIMING AGAINST SKP61J (AIG), DOA: 29/11/2022 *** LKK REF: CC6/AIG22012039/Kpa3

Dear Ezlyna/Mei Kwan/Hsiao Tong,

Has your insured reported ?

Would like to check on the liability for this case?

Thank you.
Best regards

Ary Chua

Motor Claims Admin Officer

OPTIMA//ERKZ™ PTE. LTD.

Head Office: 6 Kung Chong Road Singapore 159143
Branch: 9A Serangoon North Ave 5 Singapore 554500
Branch: Blk 10 Ang Mo Kio Ind Park 2A #01-05/06 Singapore 568047

Tel: (+65) 6472 1313 Fax: (+65) 6472 2112
Tel: (+65) 6484 9919 Fax: (+65) 6481 1993
Tel: (+65) 6481 1522 Fax: (+65) 6481 1011

From: Ary Chua

Sent: Tuesday, April 25, 2023 5:08 PM

To: EzLyna (LKKAUTO) <ezlyna@lkkauto.com>; Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Cc: Mohamed Nashik <mohamed.nashik@ow.sg>; Ling Ting An <tingan.ling@ow.sg>; Joseph Low <joseph@ow.sg>; Victor Seng <victor.seng@ow.sg>

Subject: CHECK LIABILITY: 6 - SMX2453H CLAIMING AGAINST SKP61J (AIG), DOA: 29/11/2022 *** LKK REF: CC6/AIG22012039/Kpa3

Dear Ezlyna/Mei Kwan/Hsiao Tong,

Has your insured reported ?
Would like to check on the liability for this case?

Thank you.
Best regards

Ary Chua

Motor Claims Admin Officer

OPTIMA//ERKZ™ PTE. LTD.

Head Office: 6 Kung Chong Road Singapore 159143
Branch: 9A Serangoon North Ave 5 Singapore 554500
Branch: Blk 10 Ang Mo Kio Ind Park 2A #01-05/06 Singapore 568047

Tel: (+65) 6472 1313 Fax: (+65) 6472 2112
Tel: (+65) 6484 9919 Fax: (+65) 6481 1993
Tel: (+65) 6481 1522 Fax: (+65) 6481 1011

From: Kaitlyn Chio <kaitlyn.chio@ow.sg>

Sent: Saturday, March 18, 2023 1:59 PM

To: EzLyna (LKKAUTO) <ezlyna@lkkauto.com>; Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>

Cc: Mohamed Nashik <mohamed.nashik@ow.sg>; Ling Ting An <tingan.ling@ow.sg>; Joseph Low <joseph@ow.sg>; Victor Seng <victor.seng@ow.sg>; Admin A <admin-a@lkkauto.com>; Ary Chua <ary.chua@ow.sg>

Subject: RE: (CHECK LIABILITY) NEW CASE - SMX2453H CLAIMING AGAINST SKP61J (AIG), DOA: 29/11/2022 *** LKK REF: CC6/AIG22012039/Kpa3

Dear Lyna,

Has your insured reported ?

Thank you.
Best Regards,

Kaitlyn Chio (Ms.)

Motor Claims Executive

Office : (+65) 6481 1522

OPTIMA//ERKZ™ PTE. LTD.

Head Office: 6 Kung Chong Road Singapore 159143
Branch: 9A Serangoon North Ave 5 Singapore 554500
Branch: Blk 10 Ang Mo Kio Ind Park 2A #01-05/06 Singapore 568047

Tel: (+65) 6472 1313 Fax: (+65) 6472 2112
Tel: (+65) 6484 9919 Fax: (+65) 6481 1993
Tel: (+65) 6481 1522 Fax: (+65) 6481 1011