



陳林摩哆私人有限公司  
**TAN LIM MOTOR PTE LTD**

Address: 1 Defu Lane 6 Singapore 539365

Tel: 6858 5151

Our Ref : TP001122022

Date : 10.01.2023

Your Ref : SKB37D

**M/s AIG Asia Pacific Insurance Pte Ltd c/o LKK Auto Consultants**  
**Attn: Ms Chew Hsiao Tong (Motor Claims Department)**

**Without Prejudice**  
**Save As To Costs**

Dear Hsiao Tong

**ACCIDENT INVOLVING SLW1718T & SKB37D ON 30.11.2022**

We refer to the above accident.

It appears that your insured is the proximate cause of the accident.

We herewith enclose the relevant supporting documents to substantiate our client's property damage claim as our client has authorized us to quantify, to act and to reach settlement on behalf.

- ✓ Original Tax-invoice number TP1222/027
- ✓ Vehicle search result
- ✓ Authorization to Act

The quantification of our client's property damage claim is as follows: -

a)	Cost of repair (inclusive GST)	\$ 9,951.00
b)	Loss of use	\$ 800.00
c)	Vehicle Search fees	\$ 2.00
d)	Admin fee	\$ 200.00

**Total**                      **\$ 10,953.00**

**\* Owner / Driver's injury and other losses exclude in this claim.**

Please acknowledge receipt of this Letter of Demand within fourteen (14) days.

If you are agreeable to the above, please forward discharge voucher for our client's signature and payment issued directly to "Tan Lim Motor Pte Ltd" within 28 days.

Yours faithfully

Email: [wendy.tan@tlmotor.com.sg](mailto:wendy.tan@tlmotor.com.sg)

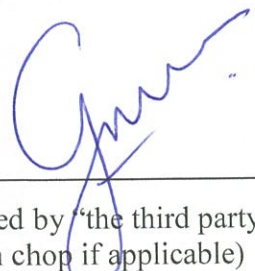
## AUTHORIZATION TO ACT

I/We, Gaurav Gaur ("the third party claimant") of  
20 Simei Street 1 #03-05 Melville Park S529944 (address), owner of SLW17187  
(vehicle no.) hereby authorize Tan Lim Motor Pte Ltd ("the workshop") to act  
for me/us with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for  
my vehicle no. SLW17187 that was damaged pursuant to the accident which occurred on  
30/11/2022 (date) along A4E (City) Before Alexandra Road Exit (location)  
involving vehicle no/s SK8 37D ("the accident").

I/We further authorize the workshop to settle my/our above mentioned claim in a manner that they  
deem fit and the workshop is further authorized to receive payment further to settlement of my/our  
claim with payment cheque/s being made in favour of the workshop.

I/We further acknowledge that any settlement the workshop may reach on my/our behalf is on a  
without prejudice and without admission of liability basis insofar as the driver/owner/insurers of  
the other vehicle/s is concerned.

Dated this 01<sup>st</sup> (day) of December (month) 2022 (year)

  
Signed by "the third party claimant"  
(with chop if applicable)

  
  
Signed by "the workshop"  
(with chop)

"The contents of this document apply to vehicle  
damages only. All personal injuries and  
damages arising therefrom are excluded from  
the ambit and application of this document."

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, **TAN LIM MOTOR PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$9,951.00** (Repair Cost), **S\$800.00** (Loss of Use/Rental), **S\$2.00** (Disbursement) for vehicle no. **SLW1718T** that was damaged pursuant to the accident which occurred on **30/11/2022** (date) along **AYE** (location) involving vehicle no/s **SKB37D**. This is pursuant to the inspection conducted on **01/12/2022** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **GAURAV GOUR** (the third party claimant") of vehicle no. **SLW1718T** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SLW1718T** (vehicle no.) as a result of the accident.

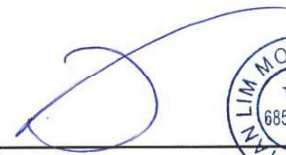

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 15th (day) of February, (month) 20 23 (year)

  
cks

Signed by appointed surveyor

  
  
Signed by "the workshop" (with chop)

\*The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document."





**TAX-INVOICE**  
**NUMBER: TP1222/027**

(Please quote our reference number TP001122022 for payment)

**陳林摩哆私人有限公司**  
**TAN LIM MOTOR PTE LTD**

Gaurav Gour

Date: 23/12/2022

Vehicle No: SLW1718T  
Model: TOYOTA HARRIER

Description	Amount
To lump sum repair as recommended by surveyor.	\$9,300.00

All overdue account above 30 days will be charged at an interest 2% per month.  
No official receipt will be issued.

Sub Total	\$9,300.00
Add 7% GST	\$651.00
Total	\$9,951.00

Tan Lim Motor Pte Ltd

## INSURER ENQUIRY

**Find  
insurer**

Vehicle reg. no.

SKB37D

Date of Accident

30/11/2022 

Reset

% **RESULT & RECEIPT**

## TP Insurer Enquiry

Insurance ..... **AIG Asia Pacific Insurance Pte....**Period of Insurance ..... **26/01/2021 - 25/01/2023**Requested By ..... **William Lam (TAN LIM MOTOR ...**Requested Date ..... **01/12/2022 15:07****Payment details**Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2****General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**

## **EzLyna (LKKAuto)**

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**From:** EzLyna (LKKAuto)  
**Sent:** Tuesday, 6 December 2022 10:52 am  
**To:** ra8@me.com  
**Cc:** Admin A  
**Subject:** ACCIDENT INVOLVING SKB37D (AIG) AND SLW1718T AT/ALONG AYE ON 30/11/2022

Dear Auyok Kim Guan,

Our Ref: CC6/AIG22012038/Upa3

### **ACCIDENT INVOLVING SKB37D (AIG) AND SLW1718T AT/ALONG AYE ON 30/11/2022**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SLW1718T against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

*\*I am working from home. If you want to contact me, pls use whatsapp call at 80287880 or email.*

Thank you.

Best Regards,  
**Ezlyna Eng** | Case Handler  
**LKK Auto Consultants Pte Ltd**  
phone: 6841-6051 | email: [Ezlyna@lkkauto.com](mailto:Ezlyna@lkkauto.com) |  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	01 Dec 2022 15:31	<b>Clm Dtl Modified</b>	Claimant's Name: -> -.	[A] HOW MEI KWAN
2	01 Dec 2022 15:31	<b>Clm Veh Model Changed</b>	(205413) TOYOTA HARRIER 2.0 G GRADE (A).	[A] HOW MEI KWAN
3	01 Dec 2022 15:31	<b>Clm Created</b>	Reg No: SLW1718T. Acct Date: 2022/11/30. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: Tan Lim Motor Pte Ltd (Defu)	[A] HOW MEI KWAN
4	01 Dec 2022 15:31	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	01 Dec 2022 15:31	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2022/12/12	[A] HOW MEI KWAN
6	01 Dec 2022 15:31	<b>Adj Mandate Set</b>	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	01 Dec 2022 15:31	<b>Clm Ins Co Changed</b>	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	01 Dec 2022 15:31	<b>Label Added</b>	(20224):Field Survey.	[A] Merimen Administrator
9	01 Dec 2022 15:31	<b>Label Added</b>	(19):Fastlane.	[A] HOW MEI KWAN
10	01 Dec 2022 15:31	<b>Adj Adjuster Assigned</b>	[None] -> MARCUS CHUA	[A] HOW MEI KWAN
11	01 Dec 2022 17:15	<b>Clm Dtl Modified</b>	Claimant's Name: - -> GAURAV GOUR. Claimant's ID: -> S7689408 F.	[A] HOW MEI KWAN
12	02 Dec 2022 16:42	<b>Clm Registration Modified</b>	Acct Time:00:00:00->18:12:00.	[I] AIG OneClaim Integration User
13	06 Dec 2022 10:42	<b>Video Downloaded</b>	Downloaded OI front AVF	[A] Ezlyna
14	10 Jan 2023 13:49	<b>Adj Rpt Initiated</b>		[A] JOANNE LEE KHANG MIN
15	10 Jan 2023 13:49	<b>Clm Dtl Modified</b>	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
16	10 Jan 2023 13:49	<b>Clm Dtl Modified</b>	JPJ Reg. Date: -> 2018/01/31.	[A] JOANNE LEE KHANG MIN
17	10 Jan 2023 13:49	<b>Clm Details Notified</b>		[A] JOANNE LEE KHANG MIN
18	11 Jan 2023 17:39	<b>Adj Mandate Request</b>	Cur.Reg:10753.00:Liability: 100% (BOLA 27) *Quantum: \$10,753.00 (all-in). Please refer to adjuster report for details. *For your approval please.	[A] Ezlyna
19	10 Feb 2023 11:05	<b>Video Downloaded</b>	Downloaded OI front AVF	[I] Tan, Bennie-WZ
20	10 Feb 2023 11:17	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2022/12/12. Mandate Remarks: Subject to all docs/billings verified in order and all relevant documents uploaded, SAB.	[I] Tan, Bennie-WZ
21	10 Feb 2023	<b>Adj Mandate Set</b>	Approved:10753.00:Subject to all docs/billings verified in order and all relevant documents uploaded, SAB.	[I] Tan, Bennie-WZ

AUDIT TRAIL

No.	On	Audit	Remarks	By
	11:17			

Date From

Date To

Audit Type

Go

ACTIVITY
No record

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2877865	01 Dec 2022 15:36:00	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SLW1718T	SKB37D	11.00
2878146	02 Dec 2022 09:50:18	Video Upload	Motor	AIG Asia Pacific Insurance Pte. Ltd.	AIG Asia Pacific Insurance Pte. Ltd. (SG)	SLW1718T	Tam, Ivan-WK	xx.xx
2896118	10 Jan 2023 13:49:43	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SLW1718T	SKB37D	11.00