



mbm wheelpower
DARE TO BE

Your ref : XD5135G
Our ref : SLE3561J

January 11, 2023

Lonpac Insurance Bhd
300 Beach Road
#17-04/07 The Concourse
Singapore 199555

TEL: 6250 7388

Attn: Motor Claims Dept

WITHOUT PREJUDICE

Dear Sir / Mdm,
**Accident involving XD5135G and SLE3561J Along SLE Exiting Towards Woodlands Ave 12
on 30/11/2022 at 12:50hrs**

We refer to the above said accident.

Our investigation reveals that you are the insurers of the vehicle XD5135G at the material time of the accident and that the said accident was caused solely by the negligence of the driver insured by your company. We hereby propose a direct settlement for our client's claim.

We enclosed herewith copy of

- 1 Final Repair Invoice
- 2 Authorisation Letter
- 3 GIA Search Fee

We are instructed to claim the following

| | |
|--|-------------|
| 1 Costs of Repair (\$5,827.50 + 8% gst) | \$ 6,293.70 |
| 2 Loss of Rental (\$250.00 x 5days + 7% gst) | \$ 1,337.50 |
| 3 GIA Search Fee | \$ 2.00 |

Grand Total: \$ 7,633.20

Please kindly let us know whether you are prepared to settle our client's claim.

Thanks & Warmest Regards,



Pei Shi

MBM Wheelpower Pte Ltd
160 Sin Ming Drive #06-02
Sin Ming Autocity Singapore 575722
Customer Service Hotline 6262 8888
www.mbmwheelpower.com.sg
Company Registration Number: 200204110W
GST Registration Number: M90368446L

LETTER OF AUTHORISATION

DATE : _____

TO : MBM WHEELPOWER PTE. LTD.

160 SIN MING DRIVE, #06-02, SIN MING AUTOCITY, SINGAPORE 575722

FROM : Tay Chung Hong (NAME OF OWNER/POLICYHOLDER)

CLAIM VEHICLE NO. : SLE 3561J

ACCIDENT DATE : 30/11/2022

LOCATION : SLE Exiting towards Woodlands Ave 12

OTHER VEHICLE(S) : XD5135G

1 I hereby authorise MBM WHEELPOWER PTE. LTD. to :-

- a. Proceed with the repair (the repair) to the above accident (the accident) damaged vehicle (the vehicle); and

() Act as sole and principal agent to claim on my behalf for the damaged to the vehicle and / or bodily injury sustained as a result of the accident from third party and / or resolved
(Claim against Own Insurer)

(✓) Act as sole and principal agent to claim on my behalf for the damaged to the vehicle and / or bodily injury sustained as a result of the accident from third party and / or third party insurer in question until the claim is wholly completed, settled and / or resolved.
(Claim against Third Party)

2 I confirm that MBM's authorisation shall include without limitation paying for all the relevant reports / documents, corresponding and negotiating with the insurer / third party and any other relevant parties, correspondence of any nature with solicitors, appointing solicitors to act in connection with the claim and, any or all such other tasks concerning the settlement, resolution and / or completion of the claim.

Where authorising party is not vehicle owner and policyholder

EXCEPT :-

- a. Such as matters or task that the insurer / third party and / or the law requires me to personally attend to ; and
 - b. The submission of the claim to the insurer (Where applicable)
- 3 I understand if I submit a claim of whatever nature to my own insurer [**FOURTEEN DAYS (14 days)**] after the accident (or such other time stipulated by my own insurer and / or the law), such claim will not or may not be accepted by my own insurer.
- 4 I further confirm and accept that :-
- a. To the extent permitted by laws :-
 - i) I will indemnify and keep MBM indemnify in connection with or arising from the claim ; and
 - ii) That not with outstanding the agreement or otherwise, under no circumstance will I (jointly or severally) in any manner hold MBM liable for losses / damages of whatever nature arising or in connection with the claim.
 - b. MBM does not guarantee and never represent that the insurer / third party will fully indemnify me for the damage and / or the repair's cost and, that I shall be and continue to be liable to MBM for the whole of the repair's cost.
- 5 As the extend to which the insurer / third party will indemnify me or be liable is not conclusive, I agree to place a deposit of \$ _____ (excluding GST) for the repair's cost.
- 6 I agree and accept MBM deposit refund policy, If the final successful percentage of indemnification / contribution / liability from or of the insurer / third party in respect of the repair's cost to me ;-
- a. **50% and below** - **NO REFUND**
 - b. **100%** - **FULL REFUND**

- 7 I shall inform and forward to MBM all correspondence and letters received by me from the insurer / third party, any other insurer, solicitors governmental authorities and / or, any other relevant party.
- 8 I shall fully co-operate with and act expeditiously on any requests by MBM, particularly the signing / endorsement / execution of any "Discharge Voucher", failing which I shall be liable to MBM for the full repair costs and the expenses incurred (directly or indirectly) by MBM in connection with the claim.
- 9 In any case if the claim is repudiated by the insurer of the third party, I shall be liable to MBM for the full repair costs and the expenses incurred (directly or indirectly) by MBM in connection with the claim.
- 10 I shall not :-
- a. respond to correspondence and letter; and
 - b. negotiate agree or accept any other from the insurer / third party or any other relevant party; without consultation of and expressed approval from MBM WHEELPOWER PTE. LTD.
- 11 In consideration hereof (including without limitation MBM's agreeing to repair the vehicle and defer demanding payment of the repair's cost), I wholly assign to MBM WHEELPOWER PTE. LTD. All proceeds of the claim for :-
- a. the repair's costs and
 - b. damage, compensation, interest, cost (including party-to-party legal costs on a full indemnity basis and expenses in connection with the accident, repair and / or claim; which MBM shall be further entitled to apportion in its absolute discretion with any excess being paid by MBM to me as it deems fit in its absolute discretion.
- 12 I further confirm that payment to MBM or to any person (which shall include a body corporate) authorised by you to receive payment in lieu shall constitute a good effective discharge of the payment obligations by any party of the aforesaid proceeds of my claim and that I shall not be authorised in law to receive payment.

13 I understand and agree that MBM will not be liable if:

- a. the delay of receiving parts is caused by suppliers
- b. the Loss of Use/Loss of income claim amount provided by the insurer of the third party is lower than desired and that MBM will not top up to the expected amount.

14 MBM has the right not to disclose any correspondences to the client.



Owner & Policyholder's Signature / Company Stamp (if applicable); or
Authorising party's Signature / Company Stamp (if applicable)

Name : Tay Chung Hong
NRIC No. : S68488814
Address : _____

Witness's Signature

Name : Lee Shirley
NRIC No. : S7723365B



LONPAC INSURANCE BHD

CLAIM NO : 22/22/22/VC05/026647
DATE : 20 JUNE 2023

WITHOUT PREJUDICE to:
(a) Insurers' Subrogated Claim and/or
(b) Any Personal Injury Claims
[Note: This Notice supersedes any
inconsistencies found in this
Discharge Voucher]

DISCHARGE VOUCHER

I/We, TAY CHUNG HONG confirmed acceptance from M/s LONPAC INSURANCE BHD and/or owner of XD5135G the sum of Singapore Dollar Seven Thousand Ninety Eight and Cents Twenty Only (\$7,098.20) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s LONPAC INSURANCE BHD in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving SLE3561J and XD5135G on 30/11/2022 along/at SLE EXITING TOWARDS WOODLANDS AVE 12.

I /We hereby agree to indemnify and keep indemnify (LONPAC INSURANCE BHD/ CHUAN LIM CONSTRUCTION PTE LTD AND/OR RAHMAN GAZIUR) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to "MBM WHEELPOWER PTE LTD".

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

.....
Signature of vehicle owner/Date

.....
Name of vehicle owner /Date



mbm wheelpower
DARE TO BE

To: Lonpac Insurance Bhd
300 Beach Road
#17-04/07 The Concourse
Singapore 199555

TEL: 6250 7388

Attn: Motor Claims Dept

Tax Invoice.: 15160
Date.: 11-1-2023
Vehicle No.: SLE3561J
Make / Model.: Mercedes GL250
Chassis No.: WDC2539462F084676
Engine No.: 27492030655101
Year of Make.: 2016
Accident Date.: 30-11-22

| | DESCRIPTION | Amount S\$ |
|---|----------------|-------------|
| 1 | COST OF REPAIR | \$ 5,827.50 |

| | | |
|-----------------------|-----------|-----------------|
| Total : | \$ | 5,827.50 |
| 8% GST: | \$ | 466.20 |
| Amount Due S\$ | \$ | 6,293.70 |

For & on behalf
MBM WHEELPOWER PTE LTD



Prepared by: Per Shi

MBM Wheelpower Pte Ltd
160 Sin Ming Drive #06-02
Sin Ming Autocity Singapore 575722
Customer Service Hotline 6262 8888
www.mbmwheelpower.com.sg
Company Registration Number: 200204110W
GST Registration Number: M90368446L



mbm wheelpower
DARE TO BE

INVOICE TO:

Name : Mr Tay Chung Hong
17 Kee Choe Avenue
Singapore 348959

Tax Inv : 00808
Invoice Date: 19.12.2022
Vehicle No: SLE3561J
Make/Model: Mercedes
Reference No: SLE449X

| S/N | Qty | Description | Unit Price | Price |
|-----|-----|--------------------------|------------|--------------|
| 01 | | CAR RENTAL FROM | | |
| | 5 | 12.12.2022 to 17.12.2022 | S\$ 250.00 | S\$ 1,250.00 |

GST S\$ 87.50

Total S\$ 1,337.50

MBM WHEELPOWER PTE LTD



MBM Wheelpower Pte Ltd
160 Sin Ming Drive #06-02
Sin Ming Autocity Singapore 575722
Customer Service Hotline 6262 8888
www.mbmwheelpower.com.sg
Company Registration Number: 200204110W
GST Registration Number: M90368446L



mbm

DARE TO BE

MBM Wheelpower Pte Ltd

176 Sin Ming Drive, #01-11/14/15/16 Sin Ming Autocare, Singapore 575721

Customer Service Hotline 6262 8888

www.mbmwheelpower.com.sg Company Registration Number: 200204110W

RENTAL AGREEMENT

NO. 00808

| VEHICLE | | CHECK OUT / CHECK IN | |
|--|---------------------------------|--|---------------------------|
| Vehicle No: <u>SLE449X</u> | Model: <u>Mercedes E250</u> | DATE OUT: <u>12.12.2022</u> | TIME OUT: <u>0900</u> HRS |
| Change Over 1: _____ | Date: _____ Initial: _____ | PETROL LEVEL OUT: <u>E</u> <u>1/8</u> <u>1/4</u> <u>3/8</u> <u>1/2</u> <u>5/8</u> <u>3/4</u> <u>7/8</u> <u>F</u> | |
| Change Over 2: _____ | Date: _____ Initial: _____ | DATE IN: <u>17.12.2022</u> | TIME IN: <u>1730</u> |
| | | PETROL LEVER IN: <u>E</u> <u>1/8</u> <u>1/4</u> <u>3/8</u> <u>1/2</u> <u>5/8</u> <u>3/4</u> <u>7/8</u> <u>F</u> | |
| | | KM OUT: _____ | KM IN: _____ |
| | | KM DRIVEN: _____ | |
| CORPORATE HIRER | | COLLISION DAMAGE WAIVER | |
| Co. Name: _____ | | ACCEPTS CDW EXCESS | DECLINES CDW EXCESS |
| Co. Address: _____ | | \$ <u>3,500</u> per accident | \$ _____ per accident |
| Contact Person: _____ | Tel: _____ | SIGNATURE: _____ | SIGNATURE: _____ |
| NAMED DRIVER | | EXCESS AMOUNT | |
| Name: <u>Tay Chung Hong</u> | | SINGAPORE | MALAYSIA |
| Address: <u>17 Kee Choe Avenue Singapore</u> | | <u>\$3,500</u> | _____ |
| Office Tel: _____ | Residence Tel: _____ | SIGNATURE: _____ | |
| Occupation: _____ | Hp: _____ | | |
| P.P.I.C. No: <u>868488814</u> | Nationality: <u>Singaporean</u> | | |
| Date of Birth: <u>28.12.1968</u> | Place of Birth: _____ | | |
| Dr. Licence No: _____ | | | |
| Date of Issue: <u>23.09.2003</u> | Country of Issue: _____ | | |
| ADDITIONAL NAMED DRIVER | | CHARGES | |
| Name: _____ | | Months @\$ _____ per month | |
| Address: _____ | | Weeks @\$ _____ per week | |
| Office Tel: _____ | Residence Tel: _____ | Days @\$ _____ per day | |
| Occupation: _____ | Hp: _____ | Hours @\$ _____ per hour | |
| P.P.I.C. No: _____ | Nationality: _____ | SUB-TOTAL (1) | |
| Date of Birth: _____ | Place of Birth: _____ | Less Discount: _____ | % |
| Dr. Licence No: _____ | | RENTAL CHARGES | |
| Date of Issue: _____ | Country of Issue: _____ | CDW @\$ _____ per day / month | |
| Remarks: <u>Accident claim - SLE3561J</u> | | PAI @\$ _____ per hour | |
| Invoice No: _____ | Rec. No: _____ | PETROL TOP-UP | |
| | | MISC | |
| | | SUB-TOTAL (2) | |
| | | GST @ 7% | |
| | | TOTAL CHARGES | |
| | | PRE-PAYMENT | |
| | | DOWNPAYMENT AND DEPOSIT | |
| | | AMOUNT REFUNDED / DUE | |
| | | SIGNATURE OF REFUND: | |
| CHECKED OUT BY: <u>Shirley</u> | CHECKED IN BY: _____ | CHECKED BY: _____ | |

MBM Wheelpower Pte Ltd
As Managers on Behalf of

OWNER

HIRER SIGNATURE

COMPANY STAMP

INSURER ENQUIRY


Find

insurer

Vehicle reg. no.

XD5135G

Date of Accident

30/11/2022 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance Lonpac Insurance Bhd

Period of Insurance 11/11/2022 - 10/11/2023

Requested By Shirley Lee (MBM WHEELPOW...

Requested Date 01/12/2022 12:41

Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

SLE3561J WLP 15160
TP/Lonpac/DOA 30/11/22


Shirley Lee Yen Nee
Claims Advisor
8686 5188

LONPAC INSURANCE BHD (SINGAPORE BRANCH)

GIRO AUTHORISATION FORM

Company Name: MBM Wheelpower Pte Ltd


Bank Account Details

Beneficiary Name: MBM Wheelpower Pte Ltd
Bank Name / Branch Name: Bishan Branch
Bank Account No.: 353 300 3689
Bank Code / Branch Code: 7375/ 066
Swift Code: UOVBSGSG

Email Address: finance.ar@mbmwheelpower.com.sg
(For notification of payment details)

Name/Designation/Telephone/Email of Contact person.:
finance.ar@mbmwheelpower.com.sg

I hereby authorise Lompac Insurance Bhd to remit all payment directly to the above nominated account.



Authorised Signature and Company Stamp



Date: 20 June 2023

Acknowledged by :



Name / Date: Celine Chong Ling Ling 20 June 2023

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Wednesday, 28 June 2023 9:49 AM
To: 'GERALD POH WEE BIN'
Cc: MT_Claim_SG; Admin A
Subject: RE: [SEEK MANDATE] - RE: Accident Involving SLE3561J and XD5135G along SLE Exiting Towards Woodlands Ave 12 on 30/11/2022 at 12:50hrs *** LKK REF: CC4/LPC22012036/Kpa3

Dear Sirs,

For an update, we have settled the matter at \$7,098.20(all-in) with third party.

| | |
|--|--------------------|
| 1. Cost of Repair (w/GST) | \$ 6,293.70 |
| 2. Loss of Rental (5days x \$150.00)(7% GST) | \$ 802.50 |
| 3. LTA/GIA Search Fee | \$ 2.00 |
| Total | \$ 7,098.20 |

We will proceed to close and submit all the relevant documents to your good office once it is ready.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Friday, March 10, 2023 12:30 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: RE: [SEEK MANDATE] - RE: Accident Involving SLE3561J and XD5135G along SLE Exiting Towards Woodlands Ave 12 on 30/11/2022 at 12:50hrs *** LKK REF: CC4/LPC22012036/Kpa3

Lonpac External - General

Dear Hsiao Tong,

Please proceed as proposed.

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Sent: Friday, March 10, 2023 10:17 AM

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: Admin A <admin-a@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>

Subject: [SEEK MANDATE] - RE: Accident Involving SLE3561J and XD5135G along SLE Exiting Towards Woodlands Ave 12 on 30/11/2022 at 12:50hrs *** LKK REF: CC4/LPC22012036/Kpa3

Your ref: **22/22/22/VC05/026647**

Our ref : CC4/LPC22012036/Kpa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING XD5135G(LONPAC) AND SLE3561J(TP) ON 30/11/2022

We refer to the above matter.

It is a head-to-rear collision. We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer "MBM WHEELPOWER PTE LTD" at **\$7,258.70(all-in).**

The summary is as follows: -

| | Amount Claimed | Amount Revised |
|--|---------------------|-------------------------------------|
| 1. Cost of Repair (with 8% GST) | \$ 17,631.97 | \$ 6,293.70 (\$5,827.50 + 8% GST) |
| 2. Loss of RENTAL (5days x \$250.00)(7% GST) | \$ 1,337.50 | \$ 963.00 (5DAYS X \$180.00)(7%GST) |
| 3. LTA/ GIA SEARCH FEE | \$ 2.00 | \$ 2.00 |
| Total | \$ 18,971.47 | <u>\$ 7,258.70</u> |

Surveyor recommended 5days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 06/03/2023 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Wednesday, December 14, 2022 11:10 AM

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Accident Involving SLE3561J and XD5135G along SLE Exiting Towards Woodlands Ave 12 on 30/11/2022 at 12:50hrs *** LKK REF: CC4/LPC22012036/Kpa3

Dear Sir / Madam,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Meng Yan (LKK Auto) <mengyan@lkkauto.com>

Sent: Thursday, 1 December 2022 1:22 PM

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: RE: Accident Involving SLE3561J and XD5135G along SLE Exiting Towards Woodlands Ave 12 on 30/11/2022 at 12:50hrs

Dear Gerald,

Thank you for the assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Thursday, 1 December 2022 12:58 PM

To: assignments <assignments@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: FW: Accident Involving SLE3561J and XD5135G along SLE Exiting Towards Woodlands Ave 12 on 30/11/2022 at 12:50hrs

Lonpac External - General

Our Ref: 22/22/22/VC05/026647

Dear Meng Yan,

FYNA. Attached copy of insured report.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: shirley.lee@mbmwheelpower.com.sg <shirley.lee@mbmwheelpower.com.sg>

Sent: Thursday, 1 December 2022 12:58 pm

To: MT_Claim_SG <mt_claim@lonpac.com>

Cc: danny.ong@mbmwheelpower.com.sg

Subject: Accident Involving SLE3561J and XD5135G along SLE Exiting Towards Woodlands Ave 12 on 30/11/2022 at 12:50hrs

Dear Sir / Madam,

Appreciate if you can advise us on the liability status first for the below loss

Before we arrange a pre-survey for the above mentioned vehicle.

Kindly refer to the attached GIA report.

****Kindly provide us with the surveyor firm list for our workshop to choose.****

| | |
|------------------------------|---------------------|
| Our Client's Vehicle Number: | SLE3561J |
| Lonpac Vehicle Number: | XD5135G |
| Date/Time of Loss: | 30/11/2022 12:50hrs |

Kindly arrange your surveyor to survey the vehicle at **160 Sin Ming Drive #06-09 Sin Ming Autocity Singapore 575722**

Please contact Lee Shirley 8686 5188 for the survey arrangement

Thank you.

Best Regards,
Lee Shirley | Claims Advisor



T 6262 8888 | **F** 6250 9015 | **M** 8686 5188

Email: shirley.lee@mbmwheelpower.com.sg

MBM Wheelpower PTE. LTD.

160 Sin Ming Drive • #06-02

Sin Ming Autocity • Singapore 575722

www.mbmwheelpower.com.sg