

Rajes (LKK Auto)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>
Sent: Thursday, 1 December 2022 12:30 PM
To: Ruby Ong; assignments
Subject: RE: OUR REF: SNM22D208540/C02/ SMV8265E/CHNGPW & YOUR REF: SKQ 5584D, DOA:26.11.2022 17:25 (SGT) TO CONDUCT PRS

Without Prejudice, Save as to Costs

Dear Sirs

We refer to your email of 01/12/2022.

We regret to inform that we are not agreeable to your list of proposed surveyors and will be assigning our panel surveyor, M/s LKK AUTO CONSULTANTS PTE LTD to conduct the Pre-repair survey.

Please contact our surveyor to conduct the post repair inspection before returning the repaired vehicle to the claimant.

Aside to LKK,

Please refer to the email below and liaise with third party workshop accordingly.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you.

Adeline Chng
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Ruby Ong <ruby@htapartners.com.sg>
Sent: Thursday, December 1, 2022 12:18 PM
To: Adeline Chng <adeline.chng@sg.cntaiping.com>
Subject: RE: OUR REF: SNM22D208540/C02/ SMV8265E/CHNGPW & YOUR REF: SKQ 5584D, DOA:26.11.2022 17:25 (SGT) TO CONDUCT PRS
Importance: High

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir / Madam

WITHOUT PREJUDICE

We refer to your email of even date informing that you wish to conduct a pre-repair survey of our client's vehicle no. SKQ 5584D.

TAKE NOTICE that we object to your proposed surveyor as the Single Joint Expert.

Pursuant to Pre-Action Protocol for NIMA cases, we now propose for appointment as Single Joint Expert the following List of Motor Surveyors for your consideration:-

1. Mr Leslie / Premier Appraisal
2. Mr Quek / Unique Auto Appraisal
3. Mr Kuma / SK Auto Consultant
4. Mr Ng Cheng Meng / CM Automotive Consultancy
5. Mr Mohammad / RT Appraisal Pte Ltd
6. Mr Victor Png / Appraisal VP Pte Ltd

Please make the necessary arrangements with the contact person. The details are as follows :

Venue : **A T Performance**
160 Sin Ming Drive
#07-18/19 Sin Ming Autocity
Singapore 575722

Contact Person : **Mr Alvin Tng (H/P : 9686 6219)**

In the event that the pre-repair survey was not conducted during the prescribed time or already conducted at your end previously, we reserve our client's right to claim for compensation for loss of use for your current request for re-survey.

Best regards,
Ruby Ong
Secretary
M/s Hin Tat Augustine & Partners
20 Upper Circular Road
#02-10/12 The Riverwalk
Singapore 058416
Tel : 6533 0212 ext 255
Fax : 6533 0163 / 6533 0313

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From: Adeline Chng <adeline.chng@sg.cntaiping.com>

Sent: Thursday, 1 December 2022 11:25 AM

To: Ruby Ong <ruby@htapartners.com.sg>

Subject: RE: OUR REF: SNM22D208540/C02/ SMV8265E/CHNGPW & YOUR REF: SKQ 5584D, DOA:26.11.2022 17:25 (SGT) TO CONDUCT PRS

Without Prejudice, Save as to Costs

Our reference: **SNM22D208540C02/SMV8265E/Chngpw**

Your reference: SKQ 5584D

Dear Sirs

ACCIDENT INVOLVING SMV8265E & SKQ5584D ON 26/11/2022

We refer to your email of 30/11/2022

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Adeline Chng at 63896155 and email us at claimsdept@sg.cntaiping.com

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Thank you.

Adeline Chng

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Thursday, December 1, 2022 10:27 AM

To: Ruby Ong <ruby@htapartners.com.sg>; Adeline Chng <adeline.chng@sg.cntaiping.com>

Subject: RE: OUR REF: SNM22D208540/C02/ SMV8265E/CHNGPW & YOUR REF: SKQ 5584D, DOA:26.11.2022 17:25 (SGT) TO CONDUCT PRS

WITHOUT PREJUDICE

via EMAIL ONLY

Dear Adeline,

Please refer to the above subject.

Kindly **conduct PRS SKQ 5584D** soonest possible.

Please contact our claims department Adeline Chng **6389 6155** the officer in charge or **6389 6116** should you require our assistance or clarification.

Kindly quote our claim reference number when replying.

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Thank you
Chong Boon Sen
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
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