

Lonpac Insurance Bhd

300 Beach Road
#17-04/07 The Concourse
Singapore 199555
Attn: Motor Claims Dept

Dear Sir/ Madam

ACCIDENT INVOLVING VEHICLE NO SST9195M **AND** GB38764R **ALONG**
Bedok South Ave 1 **ON** 23/11/2022

We understand that you are the insurer of _____ vehicle.

We are instructed by the owner of motor vehicle _____ to write, negotiate and settle the claim on their behalf for the abovementioned accident. We therefore propose to claim from you as follows: -

1.	Cost of repair	S\$ <u>6000</u>
2.	Loss of Use/Rental (<u>7</u> days x \$ <u>150</u>)	S\$ <u>1050</u>
3.	LTA Search fee	S\$
4.	Towing Fee	S\$
TOTAL		S\$ <u>7050</u>

Please let us have your reply soonest possible.

Thank you.

Yours faithfully



Signed by "the workshop"
(with chop)

TO: EURO SUCCESS SERV PTE LTD

LOCATED AT: 1 KAKIT BUKIT AVENUE 6, AUTOBAY #02-02/03 S (417883)

OUR REF:

LETTER OF AUTHORIZATION

In respect of accident involving my/our vehicle no: SJT9195M and GBB8704R @ Bedok South Ave 1
dated 23 November 2022 @1108Hrs.

I/We POH SOO MEI NRIC: S8913892B declare that my/our vehicle repair cost to be paid to **Euro Success Serv Pte Ltd, UEN 201842831D** in full settlement and discharge of my/our claims under policy no. DMPCSNA00255522201 in respect of the damages caused in the accident which occurred on the 23 day of November 2022.

A handwritten signature in black ink, appearing to be 'Poh Soo Mei', is written over a horizontal line.

Signature of Insured

POH SOO MEI

S7112891A



LONPAC INSURANCE BHD

CLAIM NO : 22/22/22/VC05/026622

DATE : 22 MAY 2023


DISCHARGE VOUCHER

I/We, POH SOO MEI confirmed acceptance from **M/s LONPAC INSURANCE BHD** and/or owner of GBB8704R the sum of Singapore Dollar Six Thousand Seven Hundred Twenty Only **(\$6,720.00)** in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said **M/s LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving SJT9195M and GBB8704R on 23/11/2022 along/at BEDOK SOUTH AVE 1.

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/ TAY NEE HOI AND/OR**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **"EURO SUCCESS SERVICES PTE LTD"**.

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

 24/may/2023

.....
Signature of vehicle owner/Date

Poh soh mei 24/may/2023

.....
Name of vehicle owner /Date

EURO SUCCESS SERV PTE. LTD.

No. 1 Kakit Bukit Avenue 6 #02-03 Autobay, Singapore 417883

Tel: 9336 5311

Fax: 6741 1019

INVOICE

Name: POH SOO MEI

Date : 22TH DEC 2022

Address: c/o No. 1 Kakit Bukit Avenue 6

Invoice No : SH/SJT9195M

#02-03 Autobay @ Kakit Bukit

Singapore 417883

LUMP SUM REPAIR TOYOTA WISH 1.8A NO. SJT9195M: \$6,000.00

SINGAPORE DOLLARS: SIX THOUSAND DOLLARS ONLY



A handwritten signature in blue ink, appearing to be 'H.W.' or similar, written over a horizontal line.

Signature & Official Stamp

TAN LEASING PTE LTD

1 Kakit Bukit Ave 6 #02-02 Autobay
Singapore 417883
Tel: 8869 8285 Fax: 6741 1019

INVOICE

To : POH SOO MEI
NRIC : S7112891A
Address : 2 GATEWAY DRIVE #31-07 S(608533)
Vehicle No. Plate: SLH9029A
Model: TOYOTA WISH 1.8A
Rental Rate: **\$150.00 DAILY**

S/N	DESCRIPTION	DURATION/DAYS	AMOUNT
1.	01-12-2022 TO 08-12-2022	07	SGD1050.00
Total		07	
		Total amount	SGD1050.00

Remarks: SJT9195M



TAN LEASING PTE LTD

1 Kaki Bukit Ave 6 #02-02 Autobay @Kaki Bukit Singapore 417883
Tel: 8869 8285 Fax: 6741 1019

VEHICLE RENTAL AGREEMENT

Co. Reg. 201812509N

SJT 9195M

RA NO: 1880

Hirer Particulars -		Veh. No. <u>SLH9029A</u>		Replace Veh. No. <u>SLH9029A</u>	
Name	<u>POH SOD MEI</u>	Make / Model	<u>Toyota wish 1-8</u>	Auto / Manual <u>Auto</u>	
Address	<u>2 GATEWAY DRIVE #21-07 S(608533)</u>	Date/Time Out	<u>01-12-2022</u>	KM Out	<u>117893</u>
		Date/Time In	<u>08-12-2022</u>	Km In	<u>120129</u>
NRIC/Passport	<u>S7112891A</u>	Mobile		Estimated Date/Time Return	
Tel (O)		Fax		Rental Charges -	
				S\$	S\$
Authorised Driver's Particulars -					
Name		Hours	@	Per Hour	
Address		Days	@	Per Day	<u>1050.00</u>
		Weeks	@	Per Week	
		Months	@	Per Month	
NRIC/Passport		Nationality		Sub-Total	
Date of Birth		Occupation		Less Discount	
D/Licence No.		Mobile		Sub-Total	
Expiry Date		Tel (O)		<u>1050.00</u>	
Country of Issue		Tel (H)		Optional Charges -	
(A) - ACCIDENTS (D) - DENTS (S) - SCRATCHES		Delivery	@	Per Trip	
		Collection	@	Per Trip	
		Others			
				Sub-Total	
				Add 7% GST	
				(A) Estimated Total Rental	
				Extension -	
		Extension Rental	X		
		Surcharge (Malaysia)	X		
		P.A.I.	X		
			X		
		Others -			
		Misc :			
		Cash/Nets/Cheque/VISA/MC Card No:			
				Sub-Total	
				(A) Estimated Total Rental	
				(A) + (B) Grand Total Rental Charges	
				Less Prepayment	
				Balance Due	
		Deposit		Deposit Refunded	
		Amount			
		Remarks:		Received by	
		The hirer hereby read and understood all terms and conditions stated on this page and overleaf :			
		for TAN LEASING PTE LTD			
		Hirer Signature/Co's Stamp/Date		Authorised Signature/Date	

IMPORTANT NOTE:

- Only persons aged 24 and above or below 65 with 2 years or more driving experience, authorized, licensed and signing this agreement may drive the vehicle.
- In case of accident, the Hirer shall report to rental office immediately. If there is any bodily injury, a police report must be made within 24 hours.
- Vehicle is strictly for SINGAPORE USE ONLY. and may not be driven out of Singapore without prior consent of **TAN LEASING PTE LTD**
- Unauthorised drivers, drivers who did not fulfill the above requirement are liable for the full cost & other losses suffered by **TAN LEASING PTE LTD** should the vehicle is damaged or stolen.

LONPAC INSURANCE BHD (SINGAPORE BRANCH)

GIRO AUTHORISATION FORM

Company Name:

Euro Success serv PTE LTD

Bank Account Details

Beneficiary Name:

Euro Success serv PTE LTD

Bank Name / Branch Name:

DBS current

Bank Account No.:

072 008 7097

Bank Code / Branch Code:

7171

Swift Code

DBSSGSG

Email Address:

Eurosuccess0202@gmail.com

(For notification of payment details)

Name/Designation/Telephone/Email of Contact person.:

Lee Heng wei / Director / 90699363

I hereby authorise Lompac Insurance Bhd to remit all payment directly to the above nominated account.

HL



Authorised Signature and Company Stamp

Date: 24/may/2023

Acknowledged by :

Name / Date:

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 25 May 2023 8:31 AM
To: CHARMAINE KONG
Cc: MT_Claim_SG; Admin A
Subject: RE: [SEEK MANDATE] - SJT9195M claiming against GBB8704R *** LKK REF: CC4/LPC22012030/Upa3 // Our Ref: 22/22/22/VC05/026622

Dear Sirs,

For an update, we have settled the matter at \$6,720.00(all-in) with third party.

1. Cost of Repair	\$ 6,000.00
2. Loss of Rental (6days x \$120.00)	\$ 720.00
Total	\$ 6,720.00

We will proceed to close and submit all the relevant documents to your good office once it is ready.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: CHARMAINE KONG <charmainekong@lonpac.com>
Sent: Monday, May 15, 2023 8:52 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: [SEEK MANDATE] - SJT9195M claiming against GBB8704R *** LKK REF: CC4/LPC22012030/Upa3 // Our Ref: 22/22/22/VC05/026622

Lonpac External - General

Lonpac External - General

Dear Hsiao Tong,

Please proceed as recommended.

Thank you.

Best Regards,
Charmaine Kong
Claims Officer | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.268 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Thursday, May 11, 2023 2:13 PM
To: ENG HUEY NI <hneng@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: [JSEEK MANDATE] - SJT9195M claiming against GBB8704R *** LKK REF: CC4/LPC22012030/Upa3 // Our Ref: 22/22/22/VC05/026622

Your ref: **22/22/22/VC05/026622**
Our ref : CC4/LPC22012030/Upa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING GBB8704R(LONPAC) AND SJT9195MTP) ON 23/11/2022

We refer to the above matter.

It is a head-to-rear collision. We are of the view that liability is not in our driver's favour.

We seek your approval to offer repairer **"EURO SUCCESS SERVICES PTE LTD"** at **\$6,840.00(all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 16,292.04	\$ 6,000.00
2. Loss of RENTAL (7days x \$150.00)	\$ 1,050.00	\$ 840.00 (7DAYS X \$120.00)
Total	\$ 17,342.04	<u>\$ 6,840.00</u>

Surveyor recommended 5days for repair + 1PRS +1SUNDAY = 7DAYS.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 06/01/2023 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Tuesday, December 27, 2022 12:59 PM

To: ENG HUEY NI <hneng@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SJT9195M claiming against GBB8704R *** LKK REF: CC4/LPC22012030/Upa3 // Our Ref: 22/22/22/VC05/026622

Dear Sirs/ Mdm,

Enclosed for your perusal is: -

- Estimated cost of repair.
- Preliminary advice.
- Photographs of TP vehicle in its damaged condition

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: ENG HUEY NI <hneng@lonpac.com>

Sent: Sunday, 11 December 2022 11:43 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>;

Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: SJT9195M claiming against GBB8704R *** LKK REF: CC4/LPC22012030/Upa3 // Our Ref: 22/22/22/VC05/026622

Lonpac External - Confidential

Hi Mei Kwan,

We attach OI GIA.

Thanks

Huey Ni

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>

Sent: Thursday, 1 December 2022 2:13 pm

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Subject: RE: SJT9195M claiming against GBB8074R *** LKK REF: CC4/LPC22012030/Upa3

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of insured's accident report for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Meng Yan (LKK Auto) <mengyan@lkkauto.com>

Sent: Thursday, 1 December 2022 10:22 AM

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>; Admin A <admin-a@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; assignments <assignments@lkkauto.com>

Subject: RE: SJT9195M claiming against GBB8074R

Dear Gerald,

Thank you for the assignment.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Thursday, 1 December 2022 7:43 AM
To: Teng Huat Tan <eurosuccess0202@gmail.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; assignments <assignments@lkkauto.com>
Subject: FW: SJT9195M claiming against GBB8074R

Lonpac External - General

WITHOUT PREJUDICE

Dear Sirs,

Please provide the contact and location of the workshop for the PRI.

Alternatively, please contact LKK at 62563561.

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: Teng Huat Tan <eurosuccess0202@gmail.com>
Sent: Wednesday, 30 November 2022 9:23 pm
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: Re: SJT9195M claiming against GBB8074R

Hi I will choose Marcus Chua from LKK to pre survey the car thanks

On Wed, 30 Nov 2022 at 3:35 PM, GERALD POH WEE BIN <geraldpoh@lonpac.com> wrote:

Lonpac External - General

WITHOUT PREJUDICE

Our Ref: TBA

Dear Sirs,

Please let us have a copy of your client's report.

We intend to conduct a pre-repair survey of your client's vehicle and append below our list of Motor surveyors for your attention:-

1	Jackson Quek -Appraisal
2	Nicholas Tey -Appraisal
3	Steve Chen - LKK
4	Lim Teow Guan - LKK
5	Marcus Chua - LKK
6	Kenneth Kong- LKK
7	Thevan Thomas- LKK
8	Mohd Taufik - LKK
9	Adrian Ling-LKK
210	Mohd Rasul - LKK

Please let us hear from you within the next 2 working days.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

[300 Beach Road, #17-04/06](#) The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: Teng Huat Tan <eurosuccess0202@gmail.com>

Sent: Wednesday, 30 November 2022 3:29 pm

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: Re: SJT9195M claiming against GBB8074R

Sorry is claiming against GBB8704R this is the correct car plate that we are claiming on.

On Wed, 30 Nov 2022 at 2:56 PM, GERALD POH WEE BIN <geraldpoh@lonpac.com> wrote:

Lonpac External - General

Dear Sirs,

Our records show that vehicle is not insured with us.

Please let us have documents to show that we are the insurers.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

[300 Beach Road, #17-04/06](#) The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: Teng Huat Tan <eurosuccess0202@gmail.com>

Sent: Wednesday, 30 November 2022 2:47 pm

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: Re: SJT9195M claiming against GBB8074R

Hi, the car plate is correct.

The date of incident 23 Nov 2022 @ Bedok South Ave 1.

On Wed, 30 Nov 2022 at 14:44, GERALD POH WEE BIN <geraldpoh@lonpac.com> wrote:

Lonpac External - General

WITHOUT PREJUDICE

Our Ref: TBA

Dear Sirs,

Please confirm if the vehicle is correct.

If it was , please provide the date and place of accident or furnish us with your client's report before we arrange.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

[300 Beach Road, #17-04/06](#) The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

From: Teng Huat Tan <eurosuccess0202@gmail.com>

Sent: Wednesday, 30 November 2022 2:36 pm

To: MT_Claim_SG <mt_claim@lonpac.com>

Subject: SJT9195M claiming against GBB8074R

Hi, we would like to arrange a pre-survey on vehicle SJT9195M. As we are claiming against vehicle (GBB8074R).

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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