

## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Tuesday, 27 December 2022 12:59 PM  
**To:** ENG HUEY NI  
**Cc:** MT\_Claim\_SG; CS A Team; Admin A  
**Subject:** RE: SJT9195M claiming against GBB8704R \*\*\* LKK REF: CC4/LPC22012030/Upa3 // Our Ref: 22/22/22/VC05/026622  
**Attachments:** TP ESTIMATE\_MARKED.pdf; Preliminary Advice\_SJT9195M.pdf; LKK SURVEY PHOTOS.pdf

Dear Sirs/ Mdm,

Enclosed for your perusal is: -

- Estimated cost of repair.
- Preliminary advice.
- Photographs of TP vehicle in its damaged condition

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** ENG HUEY NI <hneng@lonpac.com>  
**Sent:** Sunday, 11 December 2022 11:43 AM  
**To:** Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; GERALD POH WEE BIN <geraldpoh@lonpac.com>  
**Cc:** MT\_Claim\_SG <mt\_claim@lonpac.com>; CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>  
**Subject:** RE: SJT9195M claiming against GBB8704R \*\*\* LKK REF: CC4/LPC22012030/Upa3 // Our Ref: 22/22/22/VC05/026622

## Lonpac External - Confidential

Hi Mei Kwan,

We attach OI GIA.

Thanks

Huey Ni

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Thursday, 1 December 2022 2:13 pm

**To:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** RE: SJT9195M claiming against GBB8074R \*\*\* LKK REF: CC4/LPC22012030/Upa3

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of insured's accident report for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Meng Yan (LKK Auto) <[mengyan@lkkauto.com](mailto:mengyan@lkkauto.com)>

**Sent:** Thursday, 1 December 2022 10:22 AM

**To:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Subject:** RE: SJT9195M claiming against GBB8074R

Dear Gerald,

Thank you for the assignment.

Best Regards,

**Yan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Sent:** Thursday, 1 December 2022 7:43 AM

**To:** Teng Huat Tan <[eurosuccess0202@gmail.com](mailto:eurosuccess0202@gmail.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Subject:** FW: SJT9195M claiming against GBB8074R

## Lonpac External - General

WITHOUT PREJUDICE

Dear Sirs,

Please provide the contact and location of the workshop for the PRI.

Alternatively, please contact LKK at 62563561.

Best Regards

Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/06 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

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**From:** Teng Huat Tan <[eurosuccess0202@gmail.com](mailto:eurosuccess0202@gmail.com)>

**Sent:** Wednesday, 30 November 2022 9:23 pm

**To:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** Re: SJT9195M claiming against GBB8074R

Hi I will choose Marcus Chua from LKK to pre survey the car thanks

On Wed, 30 Nov 2022 at 3:35 PM, GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)> wrote:

## Lonpac External - General

WITHOUT PREJUDICE

Our Ref: TBA

Dear Sirs,

Please let us have a copy of your client's report.

We intend to conduct a pre-repair survey of your client's vehicle and append below our list of Motor surveyors for your attention:-

1	Jackson Quek -Appraisal
2	Nicholas Tey -Appraisal
3	Steve Chen - LKK
4	Lim Teow Guan - LKK
5	Marcus Chua - LKK
6	Kenneth Kong- LKK
7	Thevan Thomas- LKK
8	Mohd Taufik - LKK
9	Adrian Ling-LKK
210	Mohd Rasul - LKK

Please let us hear from you within the next 2 working days.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

[300 Beach Road, #17-04/06](#) The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

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**From:** Teng Huat Tan <[eurosuccess0202@gmail.com](mailto:eurosuccess0202@gmail.com)>

**Sent:** Wednesday, 30 November 2022 3:29 pm

**To:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** Re: SJT9195M claiming against GBB8074R

Sorry is claiming against GBB8704R this is the correct car plate that we are claiming on.

On Wed, 30 Nov 2022 at 2:56 PM, GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)> wrote:

**Lonpac External - General**

Dear Sirs,

Our records show that vehicle is not insured with us.

Please let us have documents to show that we are the insurers.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

[300 Beach Road, #17-04/06](#) The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

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**From:** Teng Huat Tan <[eurosuccess0202@gmail.com](mailto:eurosuccess0202@gmail.com)>

**Sent:** Wednesday, 30 November 2022 2:47 pm

**To:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** Re: SJT9195M claiming against GBB8074R

Hi, the car plate is correct.

The date of incident 23 Nov 2022 @ Bedok South Ave 1.

On Wed, 30 Nov 2022 at 14:44, GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)> wrote:

**Lonpac External - General**

WITHOUT PREJUDICE

Our Ref: TBA

Dear Sirs,

Please confirm if the vehicle is correct.

If it was , please provide the date and place of accident or furnish us with your client's report before we arrange.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

[300 Beach Road, #17-04/06](#) The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

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**From:** Teng Huat Tan <[eurosuccess0202@gmail.com](mailto:eurosuccess0202@gmail.com)>

**Sent:** Wednesday, 30 November 2022 2:36 pm

**To:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** SJT9195M claiming against GBB8074R

Hi, we would like to arrange a pre-survey on vehicle SJT9195M. As we are claiming against vehicle (GBB8074R).

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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