Meng Yan (LKK Auto)

From: LEE KATIE < katielee@uoi.com.sg>
Sent: Thursday, 1 December 2022 1:35 PM

To: Pei Ying Cc: admin-d; SUR

Subject: RE: OWN DAMAGE CLAIM FOR SMH5353C

Attachments: 2954_001.pdf

Importance: High

Dear Pei Ying,

We will re-assign LKK Auto Consultant to contact you.

Dear LKK Team,

Kindly acknowledge receipt of this new assignment.

Regards, Katie Lee Senior Manager Claims

United Overseas Insurance Limited

146 Robinson Road, #02-01, UOI Building, Singapore 068909 Main • (65) 6222 7733 | DID • (65) 6490 9318 | Fax • (65) 6327 3872 | Email • katielee@uoi.com.sg UOI EMAIL DISCLAIMER Any person receiving this email and any attachment(s) contained, shall treat the information as confidential and not misuse, copy, disclose, distribute or retain the information in any way that amounts to a breach of confidentiality. If you are not the intended recipient, please delete all copies of this email from your computer system. As the integrity of this message cannot be guaranteed, neither UOI nor any entity in the UOI Group shall be responsible for the contents. Any opinion in this email may not necessarily represent the opinion of UOI or any entity in the UOI Group.

----Original Message-----

From: LEE KATIE

Sent: Thursday, 1 December 2022 1:26 pm To: 'Pei Ying' <peiying@smemotor.com.sg>

Cc: AutoProbe Admin <admin@autoprobe.com.sg> Subject: RE: OWN DAMAGE CLAIM FOR SMH5353C

Importance: High

Dear Pei Ying,

Please note that Jenny Lew & Josephine Wong had already left UOI. Please email to claim@uoi.com.sg in all future cases.

We will appoint Autoprobe Consultants to contact you.

Aside to Mr Tay, kindly proceed with this new assignment.

Regards, Katie Lee Senior Manager Claims

United Overseas Insurance Limited

146 Robinson Road, #02-01, UOI Building, Singapore 068909 Main • (65) 6222 7733 | DID • (65) 6490 9318 | Fax • (65) 6327 3872 | Email • katielee@uoi.com.sg UOI EMAIL DISCLAIMER Any person receiving this email and any attachment(s) contained, shall treat the information as confidential and not misuse, copy, disclose, distribute or retain the information in any way that amounts to a breach of confidentiality. If you are not the intended recipient, please delete all copies of this email from your computer system. As the integrity of this message cannot be guaranteed, neither UOI nor any entity in the UOI Group shall be responsible for the contents. Any opinion in this email may not necessarily represent the opinion of UOI or any entity in the UOI Group.

----Original Message-----

From: Pei Ying <peiying@smemotor.com.sg> Sent: Thursday, 1 December 2022 12:44 pm

To: LEE KATIE <katielee@uoi.com.sg>; Jenny Lew (UOI) <jennylew@uoi.com.sg>; Josephine Wong

<josephinewong@uoi.com.sg>

Subject: OWN DAMAGE CLAIM FOR SMH5353C

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi,

Forward all relevant documents to you. Kindly arrange your surveyor to inspect our client's vehicle.

Thanks

Best Regards,

Pei Ying