

Rajes (LKK Auto)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>
Sent: Thursday, 1 December 2022 11:16 AM
To: nancy@casgarage.sg; assignments
Cc: 'Aldrin Ang'; catherine@casgarage.sg; chongliu@casgarage.sg; Tan Kah Leong
Subject: RE: OUR REF: SNM22D208593/C02/ XE2735P/TANKL & YOUR REF: SLZ4323M, DOA:28.11.2022 16:30 (SGT) TO CONDUCT PRS

Follow Up Flag: Follow up
Flag Status: Completed

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Dear LKK

Please refer to below email and liaise with third party workshop.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you.

Adeline Chng
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: nancy@casgarage.sg <nancy@casgarage.sg>
Sent: Thursday, December 1, 2022 10:44 AM
To: Adeline Chng <adeline.chng@sg.cntaiping.com>
Cc: 'Aldrin Ang' <aldrin@casgarage.sg>; catherine@casgarage.sg; chongliu@casgarage.sg; Tan Kah Leong

<KahLeong.Tan@sg.cntaiping.com>

Subject: OUR REF: SNM22D208593/C02/ XE2735P/TANKL & YOUR REF: SLZ4323M, DOA:28.11.2022 16:30 (SGT) TO CONDUCT PRS

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear sir

We refer to your email as below.

Kindly arrange for Adrian Ling (LKK) to conduct the survey.

Dear Kah Leong

Please confirm your liability as soon as possible. Otherwise, kindly advise if your insured has lodged the accident report.

Thank you and regards,

Nancy Lam

Hp: +65 8782 7171

Email: nancy@casgarage.sg



Website: www.casgarage.sg

CAS Garage Pte Ltd

Address: 1 Kaki Bukit Avenue 6

#02-22/21/20 AutoBay Block D

Singapore 417883

Servicing Hotline: 9090 1222

UEN: 201828067M

From: Adeline Chng <adeline.chng@sg.cntaiping.com>

Sent: Wednesday, 30 November 2022 2:54 pm

To: nancy@casgarage.sg

Cc: 'Aldrin Ang' <aldrin@casgarage.sg>; catherine@casgarage.sg; chongliau@casgarage.sg; Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Subject: RE: OUR REF: SNM22D208593/C02/ XE2735P/TANKL & YOUR REF: SLZ4323M, DOA:28.11.2022 16:30 (SGT) TO CONDUCT PRS

Without Prejudice, Save as to Costs

Our reference: **SNM22D208593 C02/ XE2735P /tankl**

Your reference: SLZ4323M

Dear Sirs

ACCIDENT INVOLVING XE2735P & SLZ4323M ON 28/11/2022

We refer to your email of 30/11/2022

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Tan Kah Leong at 63896193 and email us at claimsdept@sg.cntaiping.com

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Thank you.

Adeline Chng

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Wednesday, November 30, 2022 2:10 PM
To: nancy@casgarage.sg; Adeline Chng <adeline.chng@sg.cntaiping.com>; Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Cc: 'Aldrin Ang' <aldrin@casgarage.sg>; catherine@casgarage.sg; chongliau@casgarage.sg
Subject: RE: OUR REF: SNM22D208593/C02/ XE2735P/TANKL & YOUR REF: SLZ4323M, DOA:28.11.2022 16:30 (SGT) TO CONDUCT PRS

WITHOUT PREJUDICE
via EMAIL ONLY

Dear Adeline,

Please refer to the above subject.

Kindly **conduct PRS SLZ4323M** soonest possible.

Please contact our claims department Tan Kah leong **6389 6193** the officer in charge or **6389 6116** should you require our assistance or clarification.

Kindly quote our claim reference number when replying.

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Thank you
Chong Boon Sen
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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