

Huey Yon (LKKAuto)

From: Huey Yon (LKKAuto)
Sent: Tuesday, 27 December 2022 2:55 PM
To: Teo, Grace; Chua, Gek Tiang Ruth
Cc: Ye, Yong Kang Melvin; SUR
Subject: RE: LKK/MC \ REMINDER PRI \ CMTD2204280/RUC - FBS7166K ACC ON 20.11.22 | PRS - SNF3882D
Attachments: mark estimate.pdf; LTA.pdf; SNF 3882D-IA.pdf

Dear Grace,

Enclosed herewith preliminary advice of SNF 3882D.

Best Regards,

Huey Yon | case handler
LKK Auto Consultants Pte.Ltd.
Phone: 6256-3561 Fax: 62564315 email: hueyyon@lkkauto.com
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, Singapore 408933

From: Meng Yan (LKK Auto) <mengyan@lkkauto.com>
Sent: Thursday, 1 December 2022 10:25 AM
To: Teo, Grace <grace.teo@sompo.com.sg>; Chua, Gek Tiang Ruth <ruth.chua@sompo.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>
Subject: RE: LKK/MC \ REMINDER PRI \ CMTD2204280/RUC - FBS7166K ACC ON 20.11.22 | PRS - SNF3882D

Dear Grace,

Thank you for the assignment.

Best Regards,
Yan | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Teo, Grace <grace.teo@sompo.com.sg>
Sent: Thursday, 1 December 2022 8:19 AM
To: Carsmith <info@carsmith.biz>; Chua, Gek Tiang Ruth <ruth.chua@sompo.com.sg>; admin-d <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>
Subject: LKK/MC \ REMINDER PRI \ CMTD2204280/RUC - FBS7166K ACC ON 20.11.22 | PRS - SNF3882D

Without Prejudice

Our Reference: CMTD2204280/RUC
Your Reference: SNF3882D

Dear Alex,

We refer to your email reply and agreed to appoint **Mr. Marcus** of **LKK AUTO** to survey the above vehicle.

Hi LKK Auto,

Please arrange **Mr. Marcus** to survey **SNF3882D** on a without prejudice and any admission of liability basis.

Please submit with your report upon completion of survey to my colleague, **Ms. Ruth**.

Thank you.

[\[Working From Home with effect from 06 April 2020\]](#)

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | Facebook: www.facebook.com/SompoSG

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From: Carsmith <info@carsmith.biz>

Sent: Wednesday, November 30, 2022 6:39 PM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>; Chua, Gek Tiang Ruth <ruth.chua@sompo.com.sg>

Cc: Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>

Subject: Re: REMINDER PRI \ CMTD2204280/RUC - FBS7166K ACC ON 20.11.22 | PRS - SNF3882D

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Hi ,

LKK -Marcus

Alex Beh

On 30/11/2022 2:30 pm, Claims - Motor Survey wrote:

Without Prejudice

Hi Alex,

We refer to our tele-conversation this morning and our email of 23/11/2022.

Please let us have your reply.

We propose to use one of the motor surveyors named in the list below to conduct the joint pre-repair survey as a single joint expert.

Pre-Repair Survey		
	Motor Surveyor	Surveyor
	FormTeam Consultancy	Frankie Pang
		Chow BoXiong
	LKK Auto Consultants	Adrian Ling (East)
		Marcus Chua (East)
		Kenneth Kong (North)
	Priority Services	Jimmy Lee
	Raleigh Services	Andrew Ow Yong

[\[Working From Home with effect from 06 April 2020\]](#)

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

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From: info@carsmith.biz <info@carsmith.biz>

Sent: Tuesday, November 29, 2022 5:43 PM

To: Chua, Gek Tiang Ruth <ruth.chua@sompo.com.sg>

Cc: Teo, Grace <grace.teo@sompo.com.sg>; Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>

Subject: Re: CMTD2204280/RUC RE: PRS - SNF3882D

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Dear Ruth,

Kindly advise which surveyor is appointed for this case.

Thank you.

Regards,
Aileen Lim

On 24/11/2022 3:36 pm, Chua, Gek Tiang Ruth wrote:

Without Prejudice

Save as to costs

Dear Aileen

Please let us have your client's Accident Report in the meantime.

Thank you.

Due to the evolving situation with Covid-19, we are working from home with effect from 03.04.2020 till further notice. Please expect delays in our replies during this time. We apologize for any inconvenience caused.

Best Regards

Ruth Chua (Ms)

Claims Division

D: 6329 5153 | T: 6461 6555



Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

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From: Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>

Sent: Thursday, 24 November 2022 9:08 am

To: info@carsmith.biz

Cc: Chua, Gek Tiang Ruth <ruth.chua@sompo.com.sg>; Teo, Grace <grace.teo@sompo.com.sg>

Subject: REF: CMTD2204280/RUC RE: PRS - SNF3882D

Our Reference: CMTD2204280/RUC

Your Reference: SNF3882D

Without Prejudice

Date: 23.11.2022

Attention:

CARSMITE PRIVATE LIMITED

Dear Aileen,

ACCIDENT INVOLVING SNF3882D & FBS7166K ON 120.11.2022

We refer to your Notice of Accident dated 23/11/2022.

Please be informed that Ms Ruth Chua is the handler of this case.

We regret to inform that we are unable to revert on liability for direct settlement as we have yet to receive our insured's accident report.

Kindly advise should you still require us to conduct survey on a "Without Prejudice" basis.

If you are agreeable to conduct survey on a "Without Prejudice" basis, we propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

Pre-Repair Survey

	Motor Surveyor	Surveyor	Selection (Indicate as tick)
	FormTeam Consultancy	Frankie Pang	
		Chow BoXiong	
	LKK Auto Consultants	Adrian Ling (East)	
		Marcus Chua (East)	
		Kenneth Kong (North)	
	Priority Services	Jimmy Lee	
	Raleigh Services	Andrew Ow Yong	

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

[Working From Home with effect from 06 April 2020 till further notice](#)

[Please be informed that our office will relocate to #03-03 at Singapore Land Tower with effect from 1 Dec 2020. Kindly direct invoices and business correspondence to our new registered address.](#)

Best Regards

Melvin Ye

Claims Division

D: 6322 4667 | **T:** 6461 6555



SOMPO
INSURANCE

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From: info@carsmith.biz <info@carsmith.biz>

Sent: Wednesday, November 23, 2022 4:52 PM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>

Subject: PRS - SNF3882D

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OUR VEH: SNF3882D
YR VEH: FBS7166K
DOA: 20.11.2022 @ 04:23PM
LOC: PIE TOWARDS CHANGI

23.11.2022

SOMPO INSURANCE SINGAPORE PTE. LTD.

BY EMAIL ONLY

50 RAFFLES PLACE,

#05-01/06 SINGAPORE LAND TOWER,

SINGAPORE 048623

ACCIDENT INVOLVING MOTOR VEHICLES SNF3882D AND FBS7166K ALONG PIE TOWARDS CHANGI ON 20.11.2022.

Dear Sir/Madam,

We act for the owner of vehicle no. SNF3882D.

We are instructed to claim damages against you in connection with the above accident.

Pursuant to NIMA protocol, we hereby give you notice to conduct a pre-repair inspection of our client's motor vehicle at the under-stated workshop:-

CARSMITH PRIVATE LIMITED

13 KAKI BUKIT ROAD 4

#01-20 BARTLEY BIZ CENTRE

SINGAPORE 417807

PERSON-IN-CHARGE: ALEX / DANIEL

MOBILE NUMBER: 9091 0000 / 9385 8911

TAKE NOTICE that you are required to respond to us within **2 working days** (excluding Saturday, Sunday, and Public holidays) of receipt of this notice as to whether you wish to carry out or waive a pre-repair inspection. If we do not hear from you in this regard by the stipulated time, we shall construe your silence as a waiver of the requirement for a pre-repair inspection and our client's repairers shall proceed to repair our client's vehicle.

--

Aileen Lim

CARSMITH PRIVATE LIMITED
Bartley Biz Centre

13 Kaki Bukit Road 4
#01-20
Singapore 417807
Mobile : 9091 0000

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Aileen Lim

CARSMITH PRIVATE LIMITED
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13 Kaki Bukit Road 4
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