

Rajes (LKK Auto)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Wednesday, 30 November 2022 5:12 PM
To: jin@tcmg.com.sg; SUR; assignments
Cc: 'Ling Leong Hui'; 'Gerald'; Claims Dept of CTI
Subject: RE: OUR REF: SNM22D208455/C02/ SJH137D/LEWLC & YOUR REF: SGA 2207 U , DOA:22.11.2022 11:50 (SGT) TO CONDUCT PRS
Attachments: PRE REPAIR INSPECTION NOTICE FOR SGA 2207 U | OUR REF: TCMG/SGA 2207 U/112/YMC YOUR REF: SJH 137 D

WITHOUT PREJUDICE

Dear Sir / Madam,

We are not agreeable on your list.

We will nominate our surveyor from LKK to conduct the pre repair survey.

If there be any injury claims by your client, please combine it in one Letter of Demand in light of one cause of action, save as to costs and expenses.

Aside to LKK,

Please arrange and survey the vehicle.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jenny Lew
Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: jin@tcmg.com.sg <jin@tcmg.com.sg>
Sent: Wednesday, 30 November 2022 5:04 pm

To: Jenny Lew <jenny.lew@sg.cntaiping.com>

Cc: 'Ling Leong Hui' <lhl@tcmg.com.sg>; 'Gerald' <gerald@tcmg.com.sg>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: OUR REF: SNM22D208455/C02/ SJH137D/LEWLC & YOUR REF: SGA 2207 U , DOA:22.11.2022 11:50 (SGT) TO CONDUCT PRS

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WITHOUT PREJUDICE

Dear Madam,

We refer to your email of even date.

Our client is not agreeable to any of your appointed panel of surveyors as the Single Joint Expert.

Our client's panel of surveyors nominated as the Single Joint Expert is as attached.

Regards,
Rachel Ling on behalf of Mr. Ling Leong Hui

TOMMY CHOO MARK GO LLC
51 Chin Swee Road #03-91
Singapore 160051
Tel: 6532 2455
Fax: 6538 9850

From: Jenny Lew <jenny.lew@sg.cntaiping.com>

Sent: Wednesday, November 30, 2022 4:55 PM

To: jin@tcmg.com.sg

Cc: 'Ling Leong Hui' <lhl@tcmg.com.sg>; Gerald <gerald@tcmg.com.sg>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: OUR REF: SNM22D208455/C02/ SJH137D/LEWLC & YOUR REF: SGA 2207 U , DOA:22.11.2022 11:50 (SGT) TO CONDUCT PRS

Without Prejudice

Our reference: SNM22D208455/C02/ SJH137D/LEWLC

Your reference: SGA2207U

Dear Sirs / Madam,

ACCIDENT INVOLVING SJH137D & SGA2207U on 22/11/2022

We refer to your email of 30/11/2022.

Take Notice that we shall not be accepting any of your surveyors as SJE.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.

2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

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Regards,

Jenny Lew
Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Wednesday, 30 November 2022 4:42 pm
To: jin@tcmg.com.sg; Jenny Lew <jenny.lew@sg.cntaiping.com>
Cc: 'Ling Leong Hui' <lhling@tcmg.com.sg>; Gerald <gerald@tcmg.com.sg>
Subject: RE: OUR REF: SNM22D208455/C02/ SJH137D/LEWLC & YOUR REF: SGA 2207 U , DOA:22.11.2022 11:50 (SGT) TO CONDUCT PRS

WITHOUT PREJUDICE
via EMAIL ONLY

Dear Jenny,

Please refer to the above subject.

Kindly **conduct PRS SGA 2207 U** soonest possible.

Please contact our claims department Jenny Lew **6389 6172** the officer in charge or **6389 6116** should you require our assistance or clarification.

Kindly quote our claim reference number when replying.

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Thank you
Chong Boon Sen
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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