

Shiau Chan (LKKAuto)

From: Shiau Chan (LKKAuto)
Sent: Wednesday, 19 April 2023 4:57 PM
To: Jie Si Neo; SUR; assignments
Subject: RE: PRS FOR FBL5867X ; EQI REF: DM22HO01741
Attachments: FBL5867X IA.pdf

Dear Jie Si,

Enclosed herewith preliminary advice of FBL 5867X.

Best Regards,

Shiau Chan (Ms) | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Meng Yan (LKK Auto) <mengyan@lkkauto.com>
Sent: Thursday, December 1, 2022 11:17 AM
To: Jie Si Neo <jiesi.neo@eqinsurance.com.sg>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Subject: RE: PRS FOR FBL5867X ; EQI REF: DM22HO01741

Dear Jie Si,

Thank you for the assignment.

Best Regards,
Yan | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jie Si Neo <jiesi.neo@eqinsurance.com.sg>
Sent: Wednesday, 30 November 2022 4:31 PM
To: assignments <assignments@lkkauto.com>
Subject: PRS FOR FBL5867X ; EQI REF: DM22HO01741

Dear Sirs,

Please assist this PRS.

Attached the necessary documents.

Kindly acknowledge receipt of this email.

Thank you.

“With effect from 1st January 2022, please send all PRS / LOD to motorclaims@eqinsurance.com.sg”

Announcement

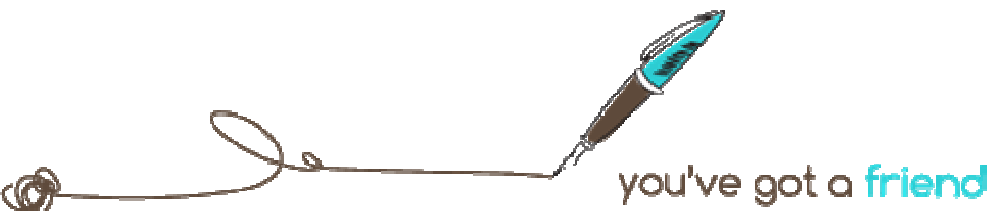
In line with the Safe Re-opening measures, our operation remains “Business As Usual” – except most of us are on a Work-From-Home arrangement -reachable by phone or email or an arranged video call meeting.
Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be conducted on a prior agreed appointment basis.

Regards,

Neo Jie Si
Senior Executive | Claims



EQ Insurance Company Limited
5 Maxwell Road #17-00 Tower Block MND Complex Singapore
069110
did 65 6496 9885 | fax 65 62243903 | www.eqinsurance.com.sg



From: raymond@bhh.com.sg <raymond@bhh.com.sg>
Sent: Wednesday, 30 November 2022 3:57 PM
To: Jie Si Neo <jiesi.neo@eqinsurance.com.sg>
Cc: stephanie@bhh.com.sg
Subject: RE: Accident Involving FBL5867X & FW1161U on 05/10/2022 ; EQI REF: DM22HO01741

Dear Jie Si,

Please assign LKK Auto Consultants Pte Ltd for the Pre-Repair Survey.

Thanks

Best Regards,
Raymond
Ban Hock Hin Co., Pte Ltd
Tel: (65) 6281 6520 x 220 | Fax: (65) 6284 2969
Visit us at <http://www.bhh.com.sg>
Facebook: <http://www.facebook.com/bhhsq>

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PURCHASE MOTOR INSURANCE WITH US AND GET **FREE TOWING SERVICE**
TO BHH WORKSHOP WHEN YOUR MOTORBIKE BREAKDOWN.
T&C APPLIES*

*VALID FOR 12 MONTHS FROM THE DATE OF MOTOR INSURANCE PURCHASED.
*VALID FOR VEHICLE BREAKDOWN ONLY.
*TOWING SERVICE AVAILABLE FROM 9AM TO 5PM, MON-SAT ONLY.
*TOWING TO BAN HOCK HIN CO PTE LTD WORKSHOP ONLY.

NO. 6, DEFU LANE 4, SINGAPORE 539410



WWW.BHH.COM.SG

From: Jie Si Neo <jiesi.neo@eqinsurance.com.sg>
Sent: Wednesday, 30 November 2022 3:51 PM
To: 'raymond@bhh.com.sg' <raymond@bhh.com.sg>
Cc: 'stephanie@bhh.com.sg' <stephanie@bhh.com.sg>; Jie Si Neo <jiesi.neo@eqinsurance.com.sg>
Subject: RE: Accident Involving FBL5867X & FW1161U on 05/10/2022 ; EQI REF: DM22HO01741

WITHOUT PREJUDICE

Dear Raymond,

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) AJAX Inspection Services Pte Ltd Tel: 6255 0808 Fax: 6849 9155	2) LBS Automotive Appraisal Pte Ltd L.B.S. Auto Consultants Pte Ltd Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace
3) RT Appraisal Pte Ltd Tel: 67486076 Fax: 67480361 Contact Person: Elson/Elgene	4) Priority Services Tel: 62934822 Fax: 62963283 Contact Person: Sharon
5) Formteam Adjusters Pte Ltd Tel: 65091788 Fax: 65096221	6) LKK Auto Consultants Pte Ltd Tel: 6256-3561 Fax: 6741-4108
7) Appraisals Associates Pte Ltd Tel : 67472822 Fax: 67470070	8) Infiniti Appraisal Service Tel : 96684818/90099001 Fax: 64587432

<p>9) Automobile Inspection Services Pte Ltd</p> <p>Tel: 6286 0155</p> <p>Contact Person: Sophia</p>	
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If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Thank you.

“With effect from 1st January 2022, please send all PRS / LOD to motorclaims@eqinsurance.com.sg”

Announcement

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Regards,

Neo Jie Si
 Senior Executive | Claims



EQ Insurance Company Limited
 5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
 did 65 6496 9885 | fax 65 62243903 | www.eqinsurance.com.sg



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you've got a friend

Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender immediately and delete all copies of it.

From: raymond@bhh.com.sg <raymond@bhh.com.sg>
Sent: Wednesday, 30 November 2022 3:03 PM
To: EQI PRS <EQIPRS@eqinsurance.com.sg>
Cc: stephanie@bhh.com.sg
Subject: Accident Involving FBL5867X & FW1161U on 05/10/2022

Dear Sir / Madam,

We attached the third party claims documents for your perusal.

Appreciate for you to arrange for the pre-repair survey.

Thanks


Best Regards,
Raymond
Ban Hock Hin Co., Pte Ltd
 Tel: (65) 6281 6520 x 220 | Fax: (65) 6284 2969
 Visit us at <http://www.bhh.com.sg>
 Facebook: <http://www.facebook.com/bhhsq>

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*VALID FOR 12 MONTHS FROM THE DATE OF MOTOR INSURANCE PURCHASED.
 *VALID FOR VEHICLE BREAKDOWN ONLY
 *TOWING SERVICE AVAILABLE FROM 9AM TO 5PM, MON-SAT ONLY.
 *TOWING TO BAN HOCK HIN CO PTE LTD WORKSHOP ONLY.




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