

Huey Yon (LKKAUTO)

From: Huey Yon (LKKAUTO)
Sent: Monday, 5 December 2022 7:54 AM
To: Claims
Cc: SUR
Subject: RE: OD CLAIM FOR SLS 8512 U, DOA: 29/11/2022

Dear Siti,

As instructed by our client , please proceed to repair the **insured vehicle SLS 8512U (Excess \$800/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Checked and Supplementary items to resurvey with CLEAR photos for damage and consistency.

Before paint photos for all NEW Panels and Parts required after repair

Best Regards,

Huey Yon | case handler
LKK Auto Consultants Pte.Ltd.
Phone: 6256-3561 Fax: 62564315 email: hueyyon@lkkauto.com
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, Singapore 408933

From: Claims <claims@premiumauto.com.sg>
Sent: Friday, 2 December 2022 9:13 AM
To: Meng Yan (LKK Auto) <mengyan@lkkauto.com>; SUR <sur@lkkauto.com>; admin-d <admin-d@lkkauto.com>
Cc: claims@premiumauto.com.sg
Subject: RE: OD CLAIM FOR SLS 8512 U, DOA: 29/11/2022

Good morning Yan/Sur,

Kindly advise on repair vehicle.

Please note vehicle is in.

Thank you.

Best Regards,
Siti Muhaini
Claims Administrator

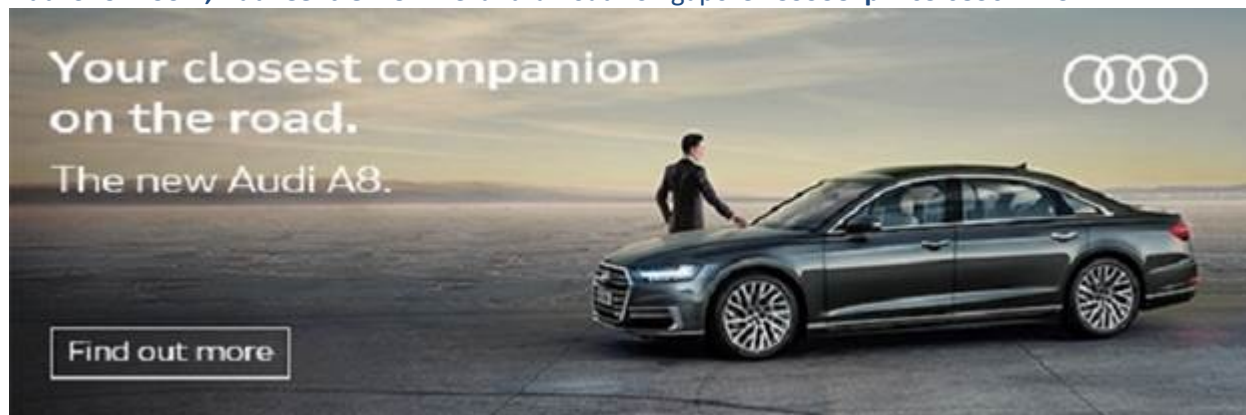
Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 **d.** +65 6768 9911 **m.** +65 8826 8736

e. claims@premiumauto.com.sg **w.** www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 **p.** +65 6836 2223



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From: Claims <claims@premiumauto.com.sg>

Sent: Thursday, 1 December 2022 10:49 AM

To: 'Meng Yan (LKK Auto)' <mengyan@lkkauto.com>; 'SUR' <sur@lkkauto.com>; 'admin-d' <admin-d@lkkauto.com>

Cc: claims@premiumauto.com.sg

Subject: RE: OD CLAIM FOR SLS 8512 U, DOA: 29/11/2022

Dear Yan/Sur,

On behalf of Service Advisor: Kee Siang

Kindly advise on repair vehicle.

Note vehicle is in.

Thank you.

Best Regards,

Siti Muhaini

Claims Administrator

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From: Claims <claims@premiumauto.com.sg>
Sent: Wednesday, 30 November 2022 10:56 AM
To: 'Meng Yan (LKK Auto)' <mengyan@lkkauto.com>; 'SUR' <sur@lkkauto.com>; 'assignments' <assignments@lkkauto.com>
Cc: claims@premiumauto.com.sg
Subject: RE: OD CLAIM FOR SLS 8512 U, DOA: 29/11/2022

Dear Yan,

Attached above is the Estimate for your kind reference.

Thank you.

**Best Regards,
En Qi Lim
Claims Administrator**

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
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From: Meng Yan (LKK Auto) <mengyan@lkkauto.com>

Sent: Wednesday, 30 November 2022 9:16 AM

To: Claims <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: RE: OD CLAIM FOR SLS 8512 U, DOA: 29/11/2022

Dear Siti,

Noted with thanks.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>

Sent: Tuesday, 29 November 2022 5:54 PM

To: SUR <sur@lkkauto.com>; Meng Yan (LKK Auto) <mengyan@lkkauto.com>; admin-d <admin-d@lkkauto.com>

Cc: claims@premiumauto.com.sg

Subject: OD CLAIM FOR SLS 8512 U, DOA: 29/11/2022

Dear all,

Kindly register OD claim for this vehicle. Attached is the GIA report, undertaking letter and interview form for your reference.

We will forward you the estimate once it is available.

Kindly arrange survey on 30/11/2022 @11am. 55 Ubi Road 1. Owner leave car.

Thank you.

Best Regards,

Siti Muhaini

Claims Administrator

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