

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Friday, 17 March 2023 9:56 AM
To: Carrine Leong; 'Boo seng yak'
Cc: jiayee.yap@premiumauto.com.sg; 'Chang Chee Sing'; SUR
Subject: RE: FINAL REVISION - SJJ3920D - OD AIG - SURVEYED 30 NOV 22

Dear Carrine,

Confirm repair cost of \$6432.88 @ 5 days

Kindly forward invoice and discharge voucher for us to close file.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Carrine Leong <carrine.leong@premiumauto.com.sg>
Sent: Wednesday, 15 March 2023 5:35 PM
To: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>; 'Boo seng yak' <boojohnny@gmail.com>
Cc: jiayee.yap@premiumauto.com.sg; 'Chang Chee Sing' <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>
Subject: RE: FINAL REVISION - SJJ3920D - OD AIG - SURVEYED 30 NOV 22

Dear Veron,

5 days ok.

Thanks & Best Regard

Carrine Leong

Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9925 f. +65 6841 1183

e. carrine.leong@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



From: Veron Chen (LKKAUTO) [<mailto:veronchen@lkkauto.com>]

Sent: Friday, 3 March 2023 9:22 am

To: Boo seng yak <boojohnny@gmail.com>

Cc: Carrine Leong <carrine.leong@premiumauto.com.sg>; jiayee.yap@premiumauto.com.sg; Chang Chee Sing <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>

Subject: RE: FINAL REVISION - SJJ3920D - OD AIG - SURVEYED 30 NOV 22

Dear Mr Boo,

Check with Adrian max @ 5 days.

Kindly check and confirmed.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAUTO)

Sent: Friday, 3 March 2023 7:33 AM

To: Boo seng yak <boojohnny@gmail.com>

Cc: Carrine Leong <carrine.leong@premiumauto.com.sg>; jiayee.yap@premiumauto.com.sg; Chang Chee Sing <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>

Subject: RE: FINAL REVISION - SJJ3920D - OD AIG - SURVEYED 30 NOV 22

Dear Mr Boo,

Will check with Adrian again and revert to you.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Boo seng yak <boojohnny@gmail.com>

Sent: Thursday, 2 March 2023 6:32 PM

To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>

Cc: Carrine Leong <carrine.leong@premiumauto.com.sg>; jiayee.yap@premiumauto.com.sg; Chang Chee Sing <claims@premiumauto.com.sg>

Subject: Re: FINAL REVISION - SJJ3920D - OD AIG - SURVEYED 30 NOV 22

Hi Veron

Changing of frt bumper and fender would take 5 days in normal circumstances which Adrian will offer previously. Pls check with him. In this case, there is also wheel alignment and testing. Hence request for 6 days is reasonable.

Thank you n best regards

Jb

On Thu, 2 Mar 2023, 17:15 Veron Chen (LKKAuto), <veronchen@lkkauto.com> wrote:

Dear Mr Boo,

Confirm repair cost of \$6432.88 maintain @ 4 days

Kindly forward invoice and discharge voucher for us to close file.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Boo seng yak <boojohnny@gmail.com>

Sent: Wednesday, 1 March 2023 5:17 PM

To: Adrian Ling (LKKAUTO) <adrianling@lkkauto.com>; Veron Chen (LKKAUTO) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>; Carrine Leong <carrine.leong@premiumauto.com.sg>; jiayee.yap@premiumauto.com.sg; Chang Chee Sing <claims@premiumauto.com.sg>

Subject: FINAL REVISION - SJJ3920D - OD AIG - SURVEYED 30 NOV 22

Hi Adrian and all,

Revised estimate, photographs and resurvey docs attached.

Pls confirm repair cost of \$6432.88 @ 6 days exclude 1 Sunday.

Your early closure is appreciated.

Best regards - Johnny Boo