

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Wednesday, 7 December 2022 4:05 PM
To: Meng Yan (LKK Auto); Irene Tay; Investigation; SUR
Subject: CTP REF NO. SNM22D208535C01 - INSURED REF NO. SKL8418H - ACCIDENT INVOLVING SKL8418H CAUGHT FIRE DRIVING
Attachments: LKK PRELIMINARY ADVICE.pdf

Dear Irene,

According to surveyor, cause of fire is of electrical origin to the engine wire harness located at the centre rear of the engine compartment.

No modification and/ or additional electrical components found.

Fire not related to poor maintenance.

Best Regards,
Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Meng Yan (LKK Auto) <mengyan@lkkauto.com>
Sent: Monday, 5 December 2022 3:46 PM
To: Irene Tay <irene.tay@sg.cntaiping.com>; Investigation <investigation@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: assignments <assignments@lkkauto.com>
Subject: RE: CTP REF NO. SNM22D208535C01 - INSURED REF NO. SKL8418H - ACCIDENT INVOLVING SKL8418H CAUGHT FIRE DRIVING

Dear Irene,

Thank you for the email.

Dear Investigation Team,

Kindly assist. Thank you.

Best Regards,
Yan | Admin
LKK Auto Consultants Pte Ltd

From: Irene Tay <irene.tay@sg.cntaiping.com>

Sent: Monday, 5 December 2022 2:57 PM

To: assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: Information aapl <info@aaplpro.com>; Bokhari Makrob <bokhari@aaplpro.com>; Muhd Nuur Mahmod <nuur@aaplpro.com>

Subject: RE: CTP REF NO. SNM22D208535C01 - INSURED REF NO. SKL8418H - ACCIDENT INVOLVING SKL8418H CAUGHT FIRE DRIVING

Dear Sir/Mdm (LKK),

We refer to the above captioned matter.

Please advise what is the actual cost of the fire and is it due to poor maintenances.

Please revert.

Regards,

Irene Tay

Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Muhd Nuur Mahmod <nuur@aaplpro.com>

Sent: Friday, 2 December 2022 9:54 AM

To: Irene Tay <irene.tay@sg.cntaiping.com>

Cc: Information aapl <info@aaplpro.com>; Bokhari Makrob <bokhari@aaplpro.com>

Subject: RE: CTP REF NO. SNM22D208535C01 - INSURED REF NO. SKL8418H - ACCIDENT INVOLVING SKL8418H CAUGHT FIRE DRIVING

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Your Ref : SNM22D208535C01

Our Ref : IN-CT-0372

Dear Irene,

INVESTIGATION INTO A FIRE INCIDENT INVOLVING SKL8418H AT ALONG UPPER CHANGI ROAD EAST – MAX ATRIA (SINGAPORE EXPO), SINGAPORE ON 26 NOVEMBER 2022

We refer to your case assignment on 30 November 2022 and are pleased to submit our Investigation Report for your perusal.

The fire incident was not reported to any authority and in view that there was no property damage or injury involved, there is no indication of any investigation by Traffic Police / Police / SCDF.

As advised by the Insured Driver, he had sent the Insured Vehicle for regular servicing, with the latest servicing on 01 September 2022, with no major fault detected. On 26 November 2022, he had changed the Insured Vehicle's battery as recommended by the workshop as the power supply was low, although the Insured Vehicle was still drivable. He had sent the Insured Vehicle and passed the yearly inspection as required by Land Transport Authority on 21 November 2022. To the best of his knowledge, there was no known issue/major fault to the Insured Vehicle prior to this fire incident. We have since obtained copies of the servicing records and the vehicle inspection history.

The Insurer may wish to verify with the appointed surveyor's comments on the origin of fire as well as any poor maintenance part(s) that could lead to this fire incident. Otherwise, there is no evidence to suggest any breach to the policy terms and conditions.

We seek your further instruction, if any.

Thank you.

MUHD NUUR BIN MAHMOOD



2 Sims Close #06-14 Gemini @ Sims || Singapore 387298 || D: 67472822 || M: 82896116

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From: [Muhd Nuur Mahmod](#)

Sent: Wednesday, 30 November 2022 12:00 pm

To: [Irene Tay](#)

Cc: [Information aapl](#); [Bokhari Makrob](#)

Subject: RE: CTP REF NO. SNM22D208535C01 - INSURED REF NO. SKL8418H - ACCIDENT INVOLVING SKL8418H CAUGHT FIRE DRIVING

Dear Irene,

We have arranged an interview session with the Insured Driver on tomorrow, based on his earliest availability.

Our further update shall follow in due course.

Thank you.

MUHD NUUR BIN MAHMOOD



2 Sims Close #06-14 Gemini @ Sims || Singapore 387298 || D: 67472822 || M: 82896116

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From: [Bokhari Makrob](#)

Sent: Wednesday, 30 November 2022 11:39 am

To: [Irene Tay](#)

Cc: [Muhd Nuur Mahmod](#); [Information aapl](#)

Subject: RE: CTP REF NO. SNM22D208535C01 - INSURED REF NO. SKL8418H - ACCIDENT INVOLVING SKL8418H CAUGHT FIRE DRIVING

Your ref : SNM22D208535C01

Our ref : IN-CT-0372

Dear Irene,

We acknowledge receipt of this assignment.

Our Muhd Nuur is handling this matter and shall keep you posted in due course. Thank you.

BOKHARI BIN MAKROB



2 Sims Close #06-14 Gemini @ Sims || Singapore 387298 || D: 67472822 || M: 81384347

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From: [Irene Tay](#)

Sent: Wednesday, 30 November 2022 10:03 AM

To: [Information aapl](#)

Cc: [Bokhari Makrob](#); [Muhd Nuur Mahmod](#)

Subject: CTP REF NO. SNM22D208535C01 - INSURED REF NO. SKL8418H - ACCIDENT INVOLVING SKL8418H CAUGHT FIRE DRIVING

[Confidential]

Dear Sir/Mdm,

We refer to the above captioned matter and your email below.

Insured mentioned in his report that the front bonnet has smoke coming out and thereafter fire.

Enclosed herewith the Insured SAS REPORT for your persual.

Please assist to investigate.

Regards,

Irene Tay

Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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