

Xin Yu (LKK Auto)

From: Taufikh (LKKAuto)
Sent: Tuesday, February 14, 2023 11:18 AM
To: Ler Yeong Cherng
Cc: Xin Yu (LKK Auto)
Subject: RE: OUR REF: SNM22D208577/C02/ YP170L/CHNGPW & YOUR REF: SLP5363T, DOA:29.11.2022 08:14 (SGT) TO CONDUCT PRS FINALIZATION & PHOTO
Attachments: 5363 marking .pdf; SLP5363T FIN..pdf

Hi Mas Ler,

COR I/s \$8933 , 6 days.

Subject to insurance approval

Regards
Taufikh
Lkk Auto

From: Ler Yeong Cherng <mars.ler@cyclecarriage.com.sg>
Sent: Thursday, 8 December 2022 3:56 pm
To: Taufikh (LKKAuto) <Taufikh@lkkauto.com>
Cc: Renemer Ramirez Bagang <renemer.bagang@cyclecarriage.com.sg>
Subject: RE: OUR REF: SNM22D208577/C02/ YP170L/CHNGPW & YOUR REF: SLP5363T, DOA:29.11.2022 08:14 (SGT) TO CONDUCT PRS FINALIZATION & PHOTO

Dear Taufik,

Good afternoon, as per attach for your reference, please help to finalize.

Best regards,

Mars Ler

From: Adeline Chng <adeline.chng@sg.cntaiping.com>
Sent: Thursday, 1 December 2022 3:48 pm
To: Ler Yeong Cherng <mars.ler@cyclecarriage.com.sg>
Cc: Renemer Ramirez Bagang <renemer.bagang@cyclecarriage.com.sg>
Subject: RE: OUR REF: SNM22D208577/C02/ YP170L/CHNGPW & YOUR REF: SLP5363T, DOA:29.11.2022 08:14 (SGT) TO CONDUCT PRS

This email was sent from outside of your organisation

Without Prejudice, Save as to Costs

Dear Sirs

Based on the available information, we agree on direct settlement.

Subject to policy terms & conditions, damages consistency and quantum, please let us have your quantification of claim including your client's Letter of Authority once repair cost and days are finalised with our surveyor for our further consideration.

Please note that the claim for loss of use and/or rental per day, if any, will be strictly based on the Non-Injury Motor Accident (NIMA) benchmark and surveyor's recommendation.

Please note that this proposal shall not be deemed or construed to be (a) an admission of the truth or falsity of any actual or potential claims or (b) an acknowledgment or admission by China Taiping Insurance Pte Ltd of any fault or liability whatsoever to the insured or to any third party.

China Taiping Insurance Pte Ltd reserves any and all rights under the policy to investigate the claim and to make a determination on coverage, including the rights to reject the claim.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you.

Adeline Chng
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Ler Yeong Cherng <mars.ler@cyclecarriage.com.sg>

Sent: Thursday, December 1, 2022 3:38 PM

To: Adeline Chng <adeline.chng@sg.cntaiping.com>

Cc: Renemer Ramirez Bagang <renemer.bagang@cyclecarriage.com.sg>

Subject: RE: OUR REF: SNM22D208577/C02/ YP170L/CHNGPW & YOUR REF: SLP5363T, DOA:29.11.2022 08:14 (SGT) TO CONDUCT PRS

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Dear Adeline,

Good afternoon, car has been survey by appointed surveyor company, please advise liability if we can do Direct Settlement on this case.

Best regards,

Mars Ler

From: Adeline Chng <adeline.chng@sg.cntaiping.com>
Sent: Wednesday, 30 November 2022 11:02 am
To: Ler Yeong Cherng <mars.ler@cyclecarriage.com.sg>; assignments <assignments@lkkauto.com>
Cc: Renemer Ramirez Bagang <renemer.bagang@cyclecarriage.com.sg>
Subject: RE: OUR REF: SNM22D208577/C02/ YP170L/CHNGPW & YOUR REF: SLP5363T, DOA:29.11.2022 08:14 (SGT) TO CONDUCT PRS

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Dear LKK

Please refer to below email and liaise with third party workshop.

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Thank you.

Adeline Chng
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
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From: Ler Yeong Cherng <mars.ler@cyclecarriage.com.sg>
Sent: Wednesday, November 30, 2022 10:38 AM
To: Adeline Chng <adeline.chng@sg.cntaiping.com>
Cc: Renemer Ramirez Bagang <renemer.bagang@cyclecarriage.com.sg>
Subject: RE: OUR REF: SNM22D208577/C02/ YP170L/CHNGPW & YOUR REF: SLP5363T, DOA:29.11.2022 08:14 (SGT) TO CONDUCT PRS

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Dear Adeline,

Please kindly appoint **6. Marcus Chua (LKK)** for PRS.

Best regards,

Mars Ler

From: Adeline Chng <adeline.chng@sg.cntaiping.com>

Sent: Wednesday, 30 November 2022 10:33 am

To: Ler Yeong Cherng <mars.ler@cyclecarriage.com.sg>

Cc: Renemer Ramirez Bagang <renemer.bagang@cyclecarriage.com.sg>

Subject: RE: OUR REF: SNM22D208577/C02/ YP170L/CHNGPW & YOUR REF: SLP5363T, DOA:29.11.2022 08:14 (SGT) TO CONDUCT PRS

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Our reference: **SNM22D208577 C02/ YP170L /Chngpw**

Your reference: SLP5363T

Dear Sirs

ACCIDENT INVOLVING YP170L & SLP5363T ON 29/11/2022

We refer to your email of 29/11/2022

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Adeline Chng at 63896155 and email us at claimsdept@sg.cntaiping.com

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Thank you.

Adeline Chng
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6155 | F: (65) 6224 7175
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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Wednesday, November 30, 2022 9:21 AM
To: Ler Yeong Cherng <mars.ler@cyclecarriage.com.sg>; Adeline Chng <adeline.chng@sg.cntaiping.com>
Cc: Renemer Ramirez Bagang <renemer.bagang@cyclecarriage.com.sg>
Subject: RE: OUR REF: SNM22D208577/C02/ YP170L/CHNGPW & YOUR REF: SLP5363T, DOA:29.11.2022 08:14 (SGT) TO CONDUCT PRS

WITHOUT PREJUDICE
via EMAIL ONLY

Dear Adeline,

Please refer to the above subject.

Kindly **conduct PRS SLP5363T** soonest possible.

Please contact our claims department Adeline Chng **6389 6155** the officer in charge or **6389 6116** should you require our assistance or clarification.

Kindly quote our claim reference number when replying.

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Thank you
Chong Boon Sen
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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