

Huey Yon (LKKAUTO)

From: Josephine Wong <josephine.wong@eqinsurance.com.sg>
Sent: Wednesday, 19 April 2023 5:10 PM
To: Huey Yon (LKKAUTO)
Cc: SUR
Subject: RE: RE : Check Liability - Our Client : SLB 4822 R Your Insured : GBD 8605 H D.O.A : 28.11.2022 Our ref: DM22HO02080

DM22HO02080

Announcement

In line with the Safe Re-opening measures, our operation remains "Business As Usual" – except most of us are on a Work-From-Home arrangement -reachable by phone or email or an arranged video call meeting.

Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be conducted on a prior agreed appointment basis.

Regards,

Josephine Wong
Senior Executive | Claims

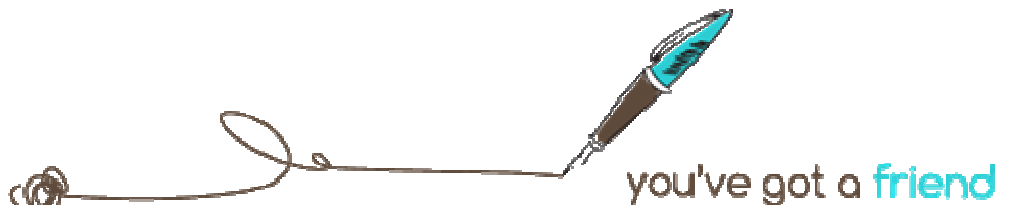


EQ Insurance Company Limited

5 Maxwell Road #17-
00 Tower Block MND
Complex Singapore 069110
did 65 6496 9032 | fax 65
62243903 |
www.eqinsurance.com.sg



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From: Huey Yon (LKKAUTO) <hueyyon@lkkauto.com>
Sent: Wednesday, 19 April 2023 4:21 PM
To: Josephine Wong <josephine.wong@eqinsurance.com.sg>

Cc: SUR <sur@lkkauto.com>

Subject: RE: RE : Check Liability - Our Client : SLB 4822 R Your Insured : GBD 8605 H D.O.A : 28.11.2022

Dear Josephine,

Enclosed herewith preliminary advice of SLB 4822R.

Kindly provide us claim no.

Best Regards,
Huey Yon | Case Handler
LKK Auto Consultants
phone: 6256-3561 | email: hueyyon@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Meng Yan (LKK Auto) <mengyan@lkkauto.com>

Sent: Wednesday, November 30, 2022 11:49 AM

To: Josephine Wong <josephine.wong@eqinsurance.com.sg>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Subject: RE: RE : Check Liability - Our Client : SLB 4822 R Your Insured : GBD 8605 H D.O.A : 28.11.2022

Dear Josephine,

Thank you for the assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,
Yan | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Josephine Wong <josephine.wong@eqinsurance.com.sg>

Sent: Wednesday, 30 November 2022 11:01 AM

To: Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: 'venus' <venus@ltm.sg>

Subject: FW: RE : Check Liability - Our Client : SLB 4822 R Your Insured : GBD 8605 H D.O.A : 28.11.2022

Without Prejudice

Dear LKK

Kindly arrange third party survey immediately .

Details of survey as mentioned below .

“With effect from 1st January 2022, please send all PRS / LOD to motorclaims@eqinsurance.com.sg”

Announcement

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Regards,

Josephine Wong
Senior Executive | Claims

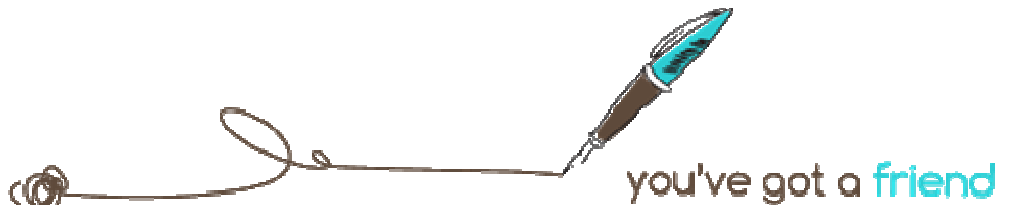


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From: venus <venus@ltm.sg>
Sent: Wednesday, 30 November 2022 10:27 AM
To: Josephine Wong <josephine.wong@eqinsurance.com.sg>
Cc: admin@ltm.sg; 'Mandy' <mandy@ltm.sg>
Subject: RE: RE : Check Liability - Our Client : SLB 4822 R Your Insured : GBD 8605 H D.O.A : 28.11.2022

WITHOUT PREJUDICE

Dear Josephine,

Our client select LKK Auto Consultants Pte Ltd.

Thank you and regards,

Venus Lee

Accident Claims Department

Lim Tan Motor Pte Ltd

www.LTM.sg

+65 6452 0893 (Office)

+65 6458 9127 (Facsimile)

+65 9792 1329 (Mobile)

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LIM TAN MOTOR PTE LTD 林陈摩修私人有限公司

COMPANY REGISTRATION NO: 199307277D GST REGISTRATION NO: M2-0119086-0

MAIN OFFICE / WORKSHOP

BLK 176 SIN MING DRIVE
SIN MING AUTOCARE #03-09/10/06
SINGAPORE 575721

TEL: +65 6452 0893 FAX: +65 6458 9127

EMAIL: SALES@LTM.SG

Operating Hours: Mon – Fri 9am – 6 pm

24hrs Helpline: +65 64520893

BRANCH

BLK 260 SIN MING DRIVE
SIN MING AUTO CITY #01-13
SINGAPORE 575722

TEL: +65 64532397

Sat 9am – 5pm

WWW.LTM.SG



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From: Josephine Wong [<mailto:josephine.wong@eqinsurance.com.sg>]

Sent: 30 November 2022 09:23

To: 'venus@ltm.sg' <venus@ltm.sg>

Cc: 'admin@ltm.sg' <admin@ltm.sg>; 'Mandy' <mandy@ltm.sg>

Subject: FW: RE : Check Liability - Our Client : SLB 4822 R Your Insured : GBD 8605 H D.O.A : 28.11.2022

Without Prejudice

Dear Venus

Liability is clear without prejudice to third party's injury claim

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) AJAX Inspection Services Pte Ltd Tel: 6255 0808 Fax: 6849 9155	2) LBS Automotive Appraisal Pte Ltd L.B.S. Auto Consultants Pte Ltd Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace
3) RT Appraisal Pte Ltd Tel: 67486076 Fax: 67480361 Contact Person: Elson/Elgene	4) Priority Services Tel: 62934822 Fax: 62963283 Contact Person: Sharon
5) Formteam Adjusters Pte Ltd Tel: 65091788 Fax: 65096221	6) LKK Auto Consultants Pte Ltd Tel: 6256-3561 Fax: 6741-4108
7) Appraisals Associates Pte Ltd Tel : 67472822 Fax: 67470070	8) Infiniti Appraisal Service Tel : 96684818/90099001 Fax: 64587432
9) Automobile Inspection Services Pte Ltd Tel: 6286 0155 Contact Person: Sophia	

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

“With effect from 1st January 2022, please send all PRS / LOD to motorclaims@eqinsurance.com.sg”

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Regards,

Josephine Wong
Senior Executive | Claims

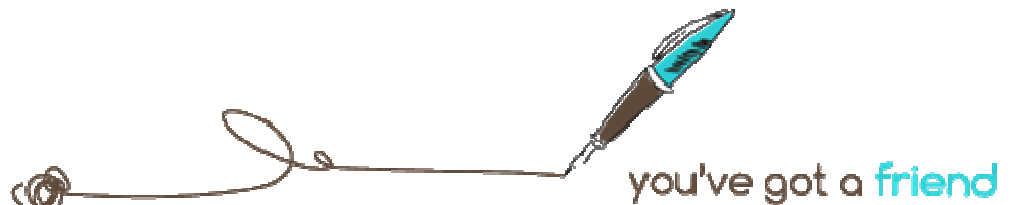


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From: venus <venus@ltm.sg>

Sent: Tuesday, 29 November 2022 5:53 pm

To: motor claims <motorclaims@eqinsurance.com.sg>

Cc: admin@ltm.sg; 'Mandy' <mandy@ltm.sg>

Subject: RE : Check Liability - Our Client : SLB 4822 R Your Insured : GBD 8605 H D.O.A : 28.11.2022

WITHOUT PREJUDICE

Good Afternoon Sir / Madam,

We are assisting our client the vehicle owner of SLB 4822 R to submit a claim against your insured, GBD 8605 H which we understand that you are insurer at the material time of the accident.

We now enclosed the following documents for your easy reference:

- Our client's GIA report
- Estimate

Please let us have a list of your external surveyor for us to choose. The said vehicle not in the garage.

Please let us have the clearance of the liability.

Thank you and regards,

Venus Lee

Accident Claims Department

Lim Tan Motor Pte Ltd

www.LTM.sg

+65 6452 0893 (Office)

+65 6458 9127 (Facsimile)

+65 9792 1329 (Mobile)

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EMAIL: SALES@LTM.SG

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TEL: +65 64532397

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