

## Huey Yon (LKKAuto)

---

**From:** Huey Yon (LKKAuto)  
**Sent:** Wednesday, 19 April 2023 4:21 PM  
**To:** Josephine Wong  
**Cc:** SUR  
**Subject:** RE: RE : Check Liability - Our Client : SLB 4822 R Your Insured : GBD 8605 H D.O.A : 28.11.2022  
**Attachments:** SLB 4822R-IA.pdf

Dear Josephine,

Enclosed herewith preliminary advice of SLB 4822R.

Kindly provide us claim no.

Best Regards,  
Huey Yon | Case Handler  
LKK Auto Consultants  
phone: 6256-3561 | email: [hueyyon@lkkauto.com](mailto:hueyyon@lkkauto.com) | fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Meng Yan (LKK Auto) <[mengyan@lkkauto.com](mailto:mengyan@lkkauto.com)>  
**Sent:** Wednesday, November 30, 2022 11:49 AM  
**To:** Josephine Wong <[josephine.wong@eqinsurance.com.sg](mailto:josephine.wong@eqinsurance.com.sg)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Subject:** RE: RE : Check Liability - Our Client : SLB 4822 R Your Insured : GBD 8605 H D.O.A : 28.11.2022

Dear Josephine,

Thank you for the assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,  
**Yan** | Admin  
**LKK Auto Consultants Pte Ltd**  
Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Josephine Wong <[josephine.wong@eqinsurance.com.sg](mailto:josephine.wong@eqinsurance.com.sg)>  
**Sent:** Wednesday, 30 November 2022 11:01 AM  
**To:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** 'venus' <[venus@ltm.sg](mailto:venus@ltm.sg)>  
**Subject:** FW: RE : Check Liability - Our Client : SLB 4822 R Your Insured : GBD 8605 H D.O.A : 28.11.2022

Without Prejudice

Dear LKK

Kindly arrange third party survey immediately .

Details of survey as mentioned below .

“With effect from 1<sup>st</sup> January 2022, please send all PRS / LOD to [motorclaims@eqinsurance.com.sg](mailto:motorclaims@eqinsurance.com.sg)”

### **Announcement**

In line with the Safe Re-opening measures, our operation remains “Business As Usual” – except most of us are on a Work-From-Home arrangement -reachable by phone or email or an arranged video call meeting.

Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be conducted on a prior agreed appointment basis.

Regards,

**Josephine Wong**  
Senior Executive | Claims

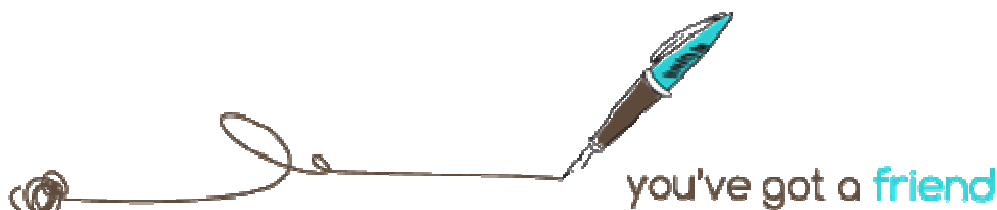


#### **EQ Insurance Company Limited**

5 Maxwell Road #17-  
00 Tower Block MND  
Complex Singapore 069110  
did 65 6496 9032 | fax 65  
62243903 |  
[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)



A Member of Citystate



*Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender immediately and delete all copies of it.*

---

**From:** venus <[venus@ltm.sg](mailto:venus@ltm.sg)>

**Sent:** Wednesday, 30 November 2022 10:27 AM

**To:** Josephine Wong <[josephine.wong@eqinsurance.com.sg](mailto:josephine.wong@eqinsurance.com.sg)>

**Cc:** [admin@ltm.sg](mailto:admin@ltm.sg); 'Mandy' <[mandy@ltm.sg](mailto:mandy@ltm.sg)>

**Subject:** RE: RE : Check Liability - Our Client : SLB 4822 R Your Insured : GBD 8605 H D.O.A : 28.11.2022

**WITHOUT PREJUDICE**

Dear Josephine,

Our client select LKK Auto Consultants Pte Ltd.

Thank you and regards,

Venus Lee

Accident Claims Department

Lim Tan Motor Pte Ltd

[www.LTM.sg](http://www.LTM.sg)

+65 6452 0893 (Office)

+65 6458 9127 (Facsimile)

+65 9792 1329 (Mobile)

Like us in Facebook!!

[www.facebook.com/LTMsg](http://www.facebook.com/LTMsg)

[www.facebook.com/LTM.Performance.Singapore](http://www.facebook.com/LTM.Performance.Singapore)



**LIM TAN MOTOR PTE LTD 林陈摩哆私人有限公司**

COMPANY REGISTRATION NO: 199307277D GST REGISTRATION NO: M2-0119086-0

**MAIN OFFICE / WORKSHOP**

BLK 176 SIN MING DRIVE  
SIN MING AUTOCARE #03-09/10/06  
SINGAPORE 575721

TEL: +65 6452 0893 FAX: +65 6458 9127

EMAIL: [SALES@LTM.SG](mailto:SALES@LTM.SG)

Operating Hours: Mon – Fri 9am – 6 pm Sat 9am – 5pm

24hrs Helpline: +65 64520893

**BRANCH**

BLK 160 SIN MING DRIVE  
SIN MING AUTO CITY #01-13  
SINGAPORE 575722

TEL: +65 64532397



**IMPORTANT NOTICE**

This email, including all attachments may contain confidential or legally privileged information.

The sending of this email to any person other than the intended recipient is not a waiver of confidentiality or privilege of the information. If you are not the intended recipient, please notify the sender immediately, delete the email and do not copy, distribute or disclose its contents.

Please note that any views or opinions presented in this email are solely those of the author and do not necessarily represent those of the company.

---

**From:** Josephine Wong [<mailto:josephine.wong@eqinsurance.com.sg>]

**Sent:** 30 November 2022 09:23

**To:** 'venus@ltm.sg' <[venus@ltm.sg](mailto:venus@ltm.sg)>

**Cc:** 'admin@ltm.sg' <[admin@ltm.sg](mailto:admin@ltm.sg)>; 'Mandy' <[mandy@ltm.sg](mailto:mandy@ltm.sg)>

**Subject:** FW: RE : Check Liability - Our Client : SLB 4822 R Your Insured : GBD 8605 H D.O.A : 28.11.2022

**Without Prejudice**

Dear Venus

Liability is clear without prejudice to third party's injury claim

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

<b>1) AJAX Inspection Services Pte Ltd</b>  Tel: 6255 0808  Fax: 6849 9155	<b>2) LBS Automotive Appraisal Pte Ltd</b>  L.B.S. Auto Consultants Pte Ltd  Tel: 6281 6690 / 62832866  Fax: 6281 8748  Contact Person: Amy/ Grace
<b>3) RT Appraisal Pte Ltd</b>  Tel: 67486076  Fax: 67480361  Contact Person: Elson/Elgene	<b>4) Priority Services</b>  Tel: 62934822  Fax: 62963283  Contact Person: Sharon
<b>5) Formteam Adjusters Pte Ltd</b>  Tel: 65091788  Fax: 65096221	<b>6) LKK Auto Consultants Pte Ltd</b>  Tel: 6256-3561  Fax: 6741-4108
<b>7) Appraisals Associates Pte Ltd</b>  Tel : 67472822  Fax: 67470070	<b>8) Infiniti Appraisal Service</b>  Tel : 96684818/90099001  Fax: 64587432
<b>9) Automobile Inspection Services Pte Ltd</b>  Tel: 6286 0155  Contact Person: Sophia	

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

**“With effect from 1<sup>st</sup> January 2022, please send all PRS / LOD to [motorclaims@eqinsurance.com.sg](mailto:motorclaims@eqinsurance.com.sg)”**

### **Announcement**

In line with the Safe Re-opening measures, our operation remains “Business As Usual” – except most of us are on a Work-From-Home arrangement -reachable by phone or email or an arranged video call meeting.

Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be conducted on a prior agreed appointment basis.

Regards,

**Josephine Wong**  
Senior Executive | Claims

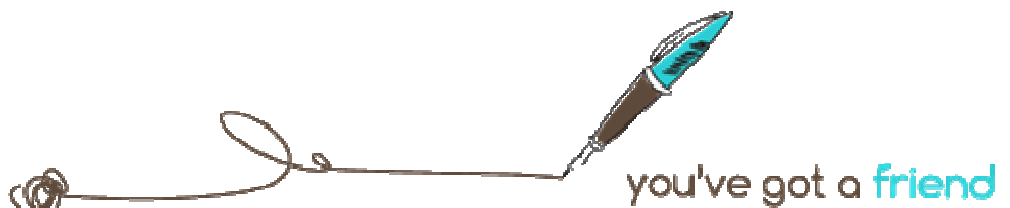


#### **EQ Insurance Company Limited**

5 Maxwell Road #17-  
00 Tower Block MND  
Complex Singapore 069110  
did 65 6496 9032 | fax 65  
62243903 |  
[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)



A Member of Citystate



*Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the sender immediately and delete all copies of it.*

---

**From:** venus <[venus@ltm.sg](mailto:venus@ltm.sg)>

**Sent:** Tuesday, 29 November 2022 5:53 pm

**To:** motor claims <[motorclaims@eqinsurance.com.sg](mailto:motorclaims@eqinsurance.com.sg)>

**Cc:** [admin@ltm.sg](mailto:admin@ltm.sg); 'Mandy' <[mandy@ltm.sg](mailto:mandy@ltm.sg)>

**Subject:** RE : Check Liability - Our Client : SLB 4822 R Your Insured : GBD 8605 H D.O.A : 28.11.2022

WITHOUT PREJUDICE

Good Afternoon Sir / Madam,

We are assisting our client the vehicle owner of SLB 4822 R to submit a claim against your insured, GBD 8605 H which we understand that you are insurer at the material time of the accident.

We now enclosed the following documents for your easy reference:

- Our client's GIA report
- Estimate

Please let us have a list of your external surveyor for us to choose. The said vehicle not in the garage.

Please let us have the clearance of the liability.

Thank you and regards,

Venus Lee

Accident Claims Department

Lim Tan Motor Pte Ltd

[www.LTM.sg](http://www.LTM.sg)

+65 6452 0893 (Office)

+65 6458 9127 (Facsimile)

+65 9792 1329 (Mobile)

**Like us in Facebook!!**

[www.facebook.com/LTMsg](http://www.facebook.com/LTMsg)

[www.facebook.com/LTM.Performance.Singapore](http://www.facebook.com/LTM.Performance.Singapore)



**LIM TAN MOTOR PTE LTD 林陈摩哆私人有限公司**

COMPANY REGISTRATION NO: 199307277D GST REGISTRATION NO: M2-0119086-0

**MAIN OFFICE / WORKSHOP**

BLK 176 SIN MING DRIVE  
SIN MING AUTOCARE #03-09/10/06  
SINGAPORE 575721

TEL: +65 6452 0893 FAX: +65 6458 9127

EMAIL: [SALES@LTM.SG](mailto:SALES@LTM.SG)

Operating Hours: Mon – Fri 9am – 6 pm

24hrs Helpline: +65 64520893

**BRANCH**

BLK 260 SIN MING DRIVE  
SIN MING AUTO CITY #01-13  
SINGAPORE 575722

TEL: +65 64532397

Sat 9am – 5pm

[WWW.LTM.SG](http://WWW.LTM.SG)



**IMPORTANT NOTICE**

This email, including all attachments may contain confidential or legally privileged information.

The sending of this email to any person other than the intended recipient is not a waiver of confidentiality or privilege of the information. If you are not the intended recipient, please notify the sender immediately, delete the email and do not copy, distribute or disclose its contents.

Please note that any views or opinions presented in this email are solely those of the author and do not necessarily represent those of the company.



Virus-free. [www.avg.com](http://www.avg.com)