

## Veron Chen (LKKAuto)

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**From:** Veron Chen (LKKAuto)  
**Sent:** Monday, 12 December 2022 3:05 PM  
**To:** Claims Dept; Meng Yan (LKK Auto); SUR; assignments  
**Subject:** RE: OD CLAIM FOR SKQ 7540 S, DOA: 27/11/2022 - TF  
**Attachments:** SKQ 7540S supplementary.pdf

Dear Tony,

Supplementary approved.

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Veron Chen (LKKAuto)  
**Sent:** Thursday, 1 December 2022 4:15 PM  
**To:** 'Claims Dept' <claims@premiumauto.com.sg>; Meng Yan (LKK Auto) <mengyan@lkkauto.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>  
**Subject:** RE: OD CLAIM FOR SKQ 7540 S, DOA: 27/11/2022 - TF

Dear Tony,

As instructed by our client , please proceed to repair the **insured vehicle SKQ 7540S. Not Exceeding \$22,000/- or whichever lower. (Excess \$800/-).**

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

**Checked and Supplementary items to resurvey with CLEAR photos for damage and consistency.**

**Before paint photos for all NEW Panels and Parts required after repair.**

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Claims Dept <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>

**Sent:** Thursday, 1 December 2022 3:22 PM

**To:** 'Claims Dept' <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>; Meng Yan (LKK Auto) <[mengyan@lkkauto.com](mailto:mengyan@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; Veron Chen (LKKAuto) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>

**Subject:** RE: OD CLAIM FOR SKQ 7540 S, DOA: 27/11/2022 - TF

Dear Veron,

The labour no.6 wording typo error.

It should be - TO RENEW RHS FRONT RIM. TO CARRY OUT PRE/POST WHEEL ALIGNMENT. - \$520

Thank you.

Best Regards,

Tony Foong

Senior Claims Advisor

❖ PREMIUM AUTOMOBILES

(Reg No 199902271W)

55 Ubi Road 1 Singapore 408699

p. +65 6366 2323, d. +65 67689828

e.<mailto:claims@premiumauto.com.sg> w. [www.audi.com.sg](http://www.audi.com.sg)

Audi Showroom 281 Alexandra Road Singapore 159938 p. +65 68362223



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**From:** Claims Dept [<mailto:claims@premiumauto.com.sg>]

**Sent:** Thursday, 1 December 2022 3:16 PM

**To:** 'Meng Yan (LKK Auto)'; 'SUR'; 'assignments'

**Cc:** 'Claims Dept'

**Subject:** RE: OD CLAIM FOR SKQ 7540 S, DOA: 27/11/2022 - TF

Dear SUR,

Any update on repair approval?

Thank you.

Best Regards,  
Tony Foong  
Senior Claims Advisor

❖ **PREMIUM AUTOMOBILES**

(Reg No 199902271W)

55 Ubi Road 1 Singapore 408699

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**From:** Meng Yan (LKK Auto) [<mailto:mengyan@lkkauto.com>]  
**Sent:** Monday, 28 November 2022 10:52 AM  
**To:** Claims; SUR; assignments  
**Subject:** Re: OD CLAIM FOR SKQ 7540 S, DOA: 27/11/2022 - TF

Dear Siti,

Noted with thanks.

Best Regards,

Yan | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Claims <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>

**Sent:** Monday, 28 November 2022 10:31 am

**To:** SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>; Meng Yan (LKK Auto) <[mengyan@lkkauto.com](mailto:mengyan@lkkauto.com)>; admin-d <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

**Cc:** [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg) <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>

**Subject:** OD CLAIM FOR SKQ 7540 S, DOA: 27/11/2022 - TF

Dear all,

Kindly register OD claim for this vehicle. Attached is the GIA report for your reference.

We will forward you the estimate once it is available.

Kindly arrange survey on 29/11/2022 @2pm. 24 Benoi Sector. Owner leave car.

Thank you.

**Best Regards,**

**Siti Muhaini**

**Claims Administrator**

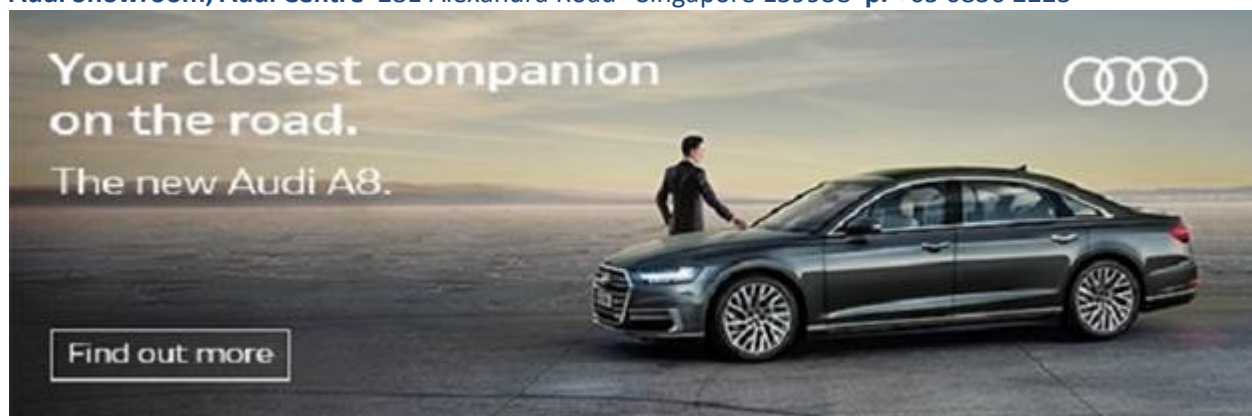
**Premium Automobiles Pte Ltd** (Reg No 199902271W)

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