

Performance Motors

BMW Dealer



Lonpac Insurance Bhd
300 Beach Road
#17-04/07, The Concourse
Singapore 199555

Attn: Motor Claims Dept.

LKK Ref: CC4/LPC22011977/pa3
Our ref: DS/SNG8106Z

Without Prejudice

16 February 2023

ACCIDENT INVOLVING VEHICLES SNG8106Z & SJG1824C ON 28/11/2022

Dear Sirs

We refer to the above matter.

The accident was caused solely by the negligence on the part of your insured. As a result of the said accident, our client has suffered losses which are set out hereunder as follows: -

Cost of Repair : \$12,075.43	Excess : \$ -
Loss of Use : \$ -	GIA/LTA Search : \$ 2.00
Loss of Rental : \$ 700.00 (\$100 X 7 Days)	Others : \$ -
	Total : \$12,777.43

A copy of each of the following supporting documents is enclosed:

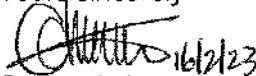
1. Copy of Tax Invoice & Receipts
2. Copy of Rental Agreement, Tax Invoice & Receipts
3. Copy of GIA/LTA search slip
4. Copy of GIA Report
5. Copy of Letter of Authorisation

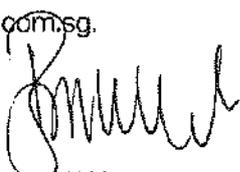
Please note that you or your insured should send us an acknowledgement of receipt of this letter within fourteen (14) days from the date of this letter, failing which our client will have no alternative but to commence legal proceedings against you without any further notice to you or your insured.

Should you have a counterclaim against our client arising out of the accident, you are also required to send a letter giving full particulars of the counterclaim together with all relevant supporting documents within eight (8) weeks of your receipt of this letter.

For any correspondence, please email to pml-pbsp@simedarby.com.sg.

Yours sincerely


Cresendo Lagman
Customer Service Manager, Bodyshop


Bernard Wan
Aftersales Manager, Bodyshop

Performance Motors Limited.
Sime Darby Performance Centre, 303 Alexandra Road
Sime Darby Business Centre, 315 Alexandra Road
East Coast Centre, 280 Kampong Arang Road
Ubi Service Centre, By-appointments only

Tel: 1800-2255-269
Co Reg No. 197401559W

 Sime Darby Motors Company

Performance Motors Limited

A member of the Sime Darby Group



LETTER OF AUTHORISATION

ACCIDENT INVOLVING SN G 8106 Z & SJ G 1824 C ON 28/11/22.

I, Ravishankar Asokan owner of Vehicle Registration No. SN G 8106 Z hereby authorise Performance Motors Limited to submit, correspond, negotiate and settle my claim for cost of repair and/or uninsured losses arising from the above accident.

I further authorise Performance Motors Limited to execute, sign, seal and deliver all documents whatsoever in relation to this matter and to accept and receive any payment due to me in respect of my claim above.

I hereby declare that all acts and documents done by virtue of this Letter of Authorisation on my behalf shall be good valid and effectual to all intents and purposes whatsoever as if the same had been done or executed by me in person.

I further confirm that the acceptance by Performance Motors Limited of the settlement amount in respect of such claim shall constitute the full discharge of my claim in respect of such loss and damage.

Signed by:

A handwritten signature in black ink, appearing to be 'R. Asokan', written over a horizontal line.

Name :

(Date) 28/11/22

NRIC No.:

In the presence of:

A handwritten signature in black ink, appearing to be 'A.', written over a horizontal line.

Name :

(Date) 28/11/2022

NRIC No.:



LONPAC INSURANCE BHD

CLAIM NO : 22/22/22/VP05/026638
DATE : 05 APRIL 2023

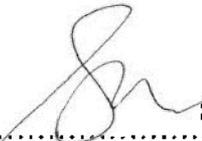
DISCHARGE VOUCHER

I/We, RAVISHANKAR ASOKKUMAR confirmed acceptance from M/s LONPAC INSURANCE BHD and/or owner of SJG1824C the sum of Singapore Dollar Twelve Thousand Seven Hundred Seventy Seven and Cents Forty Three Only (\$12,777.43) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s LONPAC INSURANCE BHD in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving SNG8106Z and SJG1824C on 28/11/2022 along/at THOMSON BEFORE NOVENA SQUARE.

I /We hereby agree to indemnify and keep indemnify (LONPAC INSURANCE BHD/ TAN SIEW HONG AND/OR ONG KHEE FATT) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to "PERFORMANCE MOTORS LTD".

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.


.....
Signature of vehicle owner/Date

Ravishankar Asokkumar 02/6/23
.....
Name of vehicle owner /Date

Performance Motors Limited

A Sime Darby Motors Company
Co. Reg. No. 197401559W GST Reg. No M2-00200



303, Alexandra Road
Sime Darby Performance
Singapore 159941
Tel. 63190100 (Sale)
63190111 (After)
Fax. 64747770

280, Kampong Arang
East Coast Centre
Singapore 438180
Tel. 63190888 (Aft)
Fax. 63449773

315, Alexandra Road
Sime Darby Business
Singapore 159944
Tel. 63190528
63190533/530
Fax. 64796601
64796674

SERVICE TAX INVOICE

RE-PRINT

Repair Order No. : B1 1721092	Page No. : 1 of 2
Date IN : 06/12/2022	Invoice Number : 2624742 / WSB
Motor Claim Advisor: Jack Ng Guo Ming	Invoice Date : 10/02/2023
	Payment Terms : 30 Days From Invoice
	Invoice By : Mahamod Bin Mohd Sanif

- CUSTOMER INFORMATION -	- INVOICE TO - 158
Mr Ravishankar Asokkumar 3 Bishan Street 15 #04-20 Singapore 573911	Lonpac Insurance Bhd 300 Beach Road #17-04/07 The Concourse Singapore 199555

REGN. NO.	CHASSIS NO.	REGN. DATE	MODEL	MILEAGE
SNG8106Z	WBA32AA0905U97755	05/09/2022	X1 SDRIVE18I	2203

- - - - L A B O U R 1 - - - -		NETT
Make good rear bumper,replace damaged parts,lower down front axle carrier to replace heat shield resistance plate.		1,700.00
Respray rear bumper panel		986.00
To replace RP catalytic convertor include alignment of system and check		504.00
To remove old PDC assembly, replace damaged parts and reconnect to new bumper including conduct check for proper function.		168.00
To check electrical wiring		168.00
To replace rear exhaust silencer including alignment system and conduct check for leak.		504.00
To replace RP petrol particulate filter include alignment of system.		631.00
Sundries.		150.00
INS CLAIMS : ACCIDENT REPAIR. DIRECT SETTLEMENT.		0.00
DATE OF ACCIDENT :28.11.2022. 3RD PARTY CAR :sjg1824c		
YOUR REF NO :cc4/LPC22011977/		
VEHICLE WAS SURVEYED BY RASUL FROM LKK ON 02.12.2022@1200HRS. AUTHORISED BY HSIO TONG FROM LKK VIA EMAIL ON 02.12.2022.		
PROPOSE CAR RENTAL = \$700.00 THE AMOUNT IS SUBJECTED TO INSURANCE COMPANY CONFIRMATION.		0.00
GIA SEARCH FEE = \$2.00.		0.00
Total Labour 1:		4,811.00
- - - - P A R T S - - - -		NETT
	Qty Retail Price	
REAR BUMPER TRIM PANEL (X LINE)	1 231.70	231.70
REAR BUMPER MIDDLE TRIM PANEL (PDC)	1 272.45	272.45
EXPANDING RIVET BLACK	15 1.40	21.00
REAR TRIM UNDERRIDE PROTECTION (X L	1 151.10	151.10
RR SILENCER CLAMPING BUSH	1 64.35	64.35
V BAND CLAMP	1 44.40	44.40
HOLDER EXHAUST SYSTEM	1 30.30	30.30

303, Alexandra Road
Sime Darby Performa
Singapore 159941
Tel. 63190100 (Sale)
63190111 (Aft)
Fax. 64747770280, Kampong Arang
East Coast Centre
Singapore 438188
Tel. 63190888 (Aft)
Fax. 63449773315, Alexandra Road
Sime Darby Business
Singapore 159944
Tel. 63190528
63190533/530
Fax. 64796601
64796654**SERVICE TAX INVOICE**

RE-PRINT

Repair Order No. : B1 1721092	Page No. : 2 of 2
Date IN : 06/12/2022	Invoice Number : 2624742 / WSB
Motor Claim Advisor: Jack Ng Guo Ming	Invoice Date : 10/02/2023
	Payment Terms : 30 Days From Invoice
	Invoice By : Mahamod Bin Mohd Sanif

GASKET RING	1	31.05	31.05
STEERING BOX HEAT RESISTANT PLATE	1	66.65	66.65
REAR SILENCER	1	1,108.15	1,108.15
RP PETROL PARTICULATE FILTER (RDE)	1	2,235.50	2,235.50
RP CATALYTIC CONVERTER NEAR ENGINE	1	2,113.30	2,113.30
	Total Parts	:	6,369.95

Labour Charges : 4,661.00	Total Labour & Parts Charges : S\$ 11,180.95
Parts Charges : 6,369.95	Less Insurance Excess : S\$ 0.00
Lubricant/Misc : 150.00	Invoice Total Amount Exclude GST : S\$ 11,180.95
	GST @ 8% : S\$ 894.48
	Invoice Total Amount Include GST : S\$ 12,075.43

Computer generated invoice. No signature is required.

Amount Payable Include GST : S\$ 12,075.43

All amounts are in Singapore Dollars.

Work was carried out subject to the Company's Terms and Conditions of Service.

No complaints will be entertained unless reported within seven (7) days of the date of this invoice.

For credit purchases, interest @1% per month will be debited on overdue amounts.



RENTAL AGREEMENT

FA 013231 2022-1

Hirer's Name Ravishankar Asokkumar		Date of Birth 13/5/85	Passport/ Nric No. S8586277D	Nationality
Address 3 Bishan St. 15		Occupation	Driving Licence No. As Above	Date of Expiry
#04-20	Postal Code 573911	Contact No	Mobile Phone No. 94500997	
Joint Hirer's / Guarantor's Name		Date of Birth	Passport/ Nric No.	Nationality
Address		Occupation	Driving Licence No	Date of Expiry
Postal Code		Contact No	Mobile Phone No.	

CHECK OUT	Date 6.12.22	Time 3.00pm	Mileage	KM	E	1/4	1/2	3/4	F
CHECK IN	Date 13.12.22	Time 5pm	Mileage	KM	Remarks Ravishankar 03 @ Yahoo.com				

- IMPORTANT NOTES:-**
- Car is restricted to SINGAPORE use. See clause 1(f) for non-compliance.
 - No refund will be given for vehicle that returns early.
 - Own Damage Liability - First \$1500 for damage to vehicle plus loss of earnings while damaged vehicle is under repair.
 - Third Party Liability - First \$2000 for any Third Party Accident Claim.
 - Additional Excess of \$3000 for drivers under 24yrs old or above 70yrs and/or less than 2yrs driving experience.
 - Hirer is responsible for all parking fines & traffic summons.
 - Extension:- One day's advance notice is required otherwise no extension will be allowed.
 - Vehicle should be returned at the same time as collection except on Saturday where return time is before 10am.
 - Vehicle returned after office hour will be charged to the next working day.
 - Hourly extension is charged at 1/5 of the daily rate.
 - As preventive maintenance, please check water & engine oil daily.
 - Please check that you have not left any of your personal belongings in the vehicle. Our company and staff will not be responsible for any loss of belongings after the vehicle is returned.
 - For the comfort of other users, please refrain from smoking, eating or carrying of pets in the car. A cleaning charge of \$200 will be imposed for smoky, smelly or dirty vehicle.
 - Carrying of PASSENGERS in commercial vehicle is strictly prohibited. Only WORKERS covered under hirer's workmen compensation are allowed.

	UNIT		RATE (\$)	TOTAL (\$)
RATE	7	@	100	
DISCOUNT				
GST @ 7%				
TOTAL				700.00
EXTENSION				V 106191
PML / Jack				
SNG8106Z				
DEPOSIT (refundable) S\$				
CHANGED OVER FROM VEH.			DATE	

*We have read and agree to the terms and conditions of the rental agreement above and as set overleaf.
We declare that all information given on this form is true and accurate.*

Hirer's Signature:  Joint Hirer's/ Guarantor's Signature: _____ for CHAN'S & SONS ENTERPRISE: 

VEHICLE NO. SME 7452C	MODEL
FROM	RETURN

*Estimate Date. For actual return see CHECK IN

Tax Invoice

chan's

www.chans.com.sg

CHAN'S & SONS ENTERPRISE

Company Reg No:51936900M

363 Sembawang Road, Goodlink Park,

Singapore - 758379

Email: admin@chans.com.sg

Tax Invoice No:
INV1201282022-12

Dated:
December 14, 2022

Rental Agreement No:
RA 013231 2022-12

Terms of Payment:
Due upon receipt

Customer Reference:
SNG8106Z

Notes:
SNG8106Z

Customer Details
RAVISHANKAR ASOKKUMAR
MO. 3 BISHAN STREET 15 #04-20 Singapore 573911

Executive Name:PML BRANDON

S.No	Product	Description	From Date	To Date	No. of Periods	Price (SGD)	Amount (SGD)
1	SME7452C		2022-12-06	2022-12-13	7 days	93.46	654.21
							654.21

GST 7% (7%) 45.79

Amount in words :
Seven Hundred Singapore Dollar (SGD)

Total (SGD) 700.00

Declaration:
Please make your cheques payable to : **CHAN'S & SONS ENTERPRISE**

For CHAN'S & SONS ENTERPRISE

**This is a Computer generated document.
No signature is required.**

Income Terms
Terms

Official Receipt CHAN'S & SONS ENTERPRISE

363 Sembawang Road,
Goodlink Park, 758379
Mobile no: 97429446 / 96621176
Phone no: 67532536
Email: admin@chans.com.sg
Web: www.chans.com.sg

Receipt Details

Receipt # : RC 120074 2022-12
Date : 14/12/2022

Customer Details

RAVISHANKAR ASOKKUMAR
MO. 3 BISHAN STREET 15 , #04-20 Singapore - 573911
Phone no: 94500997
IC: SXXXX277D

Particulars	Price (SGD)
Invoice # INV 120128 2022-12 Date # 14/12/2022 Car Plate No: SME7452C	700.00
Paid amount:	700.00
Payment Method : CREDIT CARDS	
Through : UOB Cheque No: V106171 Cheque Date: 14/12/2022 Amount (In Words) : Seven Hundred Singapore Dollar (SGD) Only	

Receiver's Signature

For CHAN'S & SONS ENTERPRISE

Authorized Signature

Billed by: ADMIN
(admin1@chans.com.sg-97725363))

First Data

CHAN'S AND SONS ENTERPRISE
363 SEMBAWANG ROAD
SINGAPORE 758379

DATE: 14/12/22 TIME: 08:23:54
BTR NUM: 001275 INV NUM: 006171
MID: 00010205900442 IID: 12205400

SALE

Card Num: **** * 5600 Manual

KREF NUM: 00235401000 Card TYPE: VISA
APPR CODE: 070206 TRC NUM: 010048
EXP DATE: 12/17

TOTAL : SGD 700.00

NO SIGNATURE REQUIRED

I AGREE TO PAY THE ABOVE TOTAL AMOUNT
ACCORDING TO THE CARD ISSUER AGREEMENT
-- CUSTOMER COPY --
REGIONAL FINTS I.S.S. AG

INSURER ENQUIRY

Find insurer

Vehicle reg. no.

SJG1824C

Date of Accident

28/11/2022 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **Lonpac Insurance Bhd**

Period of Insurance **24/06/2022 - 23/06/2023**

Requested By **Peh Ah Hoon (Performance Mo...**

Requested Date **28/11/2022 12:16**

Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

Hsiao Tong (LKKAuto)

From: CHARMAINE KONG <charmainekong@lonpac.com>
Sent: Friday, 31 March 2023 11:34 AM
To: Hsiao Tong (LKKAuto)
Cc: MT_Claim_SG; Admin A
Subject: 22/22/22/VP05/026638 [SEEK MANDATE] - REQUEST FOR DIRECT SETTLEMENT - SNG8106Z (BMW) AND SJG1824C - ON 28/11/2022

Lonpac External - General

Lonpac External - General

Ref: 22/22/22/VP05/026638

Dear Hsiao Tong,

Please proceed as per recommended.

Thank you.

Best Regards,
Charmaine Kong
Claims Officer | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.268 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Friday, March 31, 2023 8:51 AM
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: [SEEK MANDATE] - REQUEST FOR DIRECT SETTLEMENT - SNG8106Z (BMW) AND SJG1824C - ON 28/11/2022

Your ref: **TBA**

Our ref : CC4/LPC22011977/Rpa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING SJG1824C(LONPAC) AND SNG8106Z(TP) ON 28/11/2022

We refer to the above matter.

We are of the view that liability is not in our driver's favour as he collided onto third party stationary vehicle..

We seek your approval to offer repairer "PERFORMANCE MOTORS LTD" at \$12,777.43(all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (with 8 % GST)	\$ 17,673.66	\$ 12,075.43 (\$11,180.95 + 8% GST)
2. Loss of RENTAL (7days x \$100.00)	\$ 700.00	\$ 700.00 (7DAYS X \$100.00)
3. LTA/ GIA SEARCH FEE	\$ 2.00	\$ 2.00
Total	\$ 18,375.66	\$ 12,777.43

Surveyor recommended 6days for repair + 1SUNDAY = 7DAYS.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 21/03/2023 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Meng Yan (LKK Auto) <mengyan@lkkauto.com>

Sent: Tuesday, November 29, 2022 4:03 PM

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>; Admin A <admin-a@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; assignments <assignments@lkkauto.com>

Subject: RE: REQUEST FOR DIRECT SETTLEMENT - SNG8106Z (BMW) AND SJG1824C - ON 28/11/2022

Dear Gerald,

Thank you for the assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Tuesday, 29 November 2022 3:07 PM
To: assignments <assignments@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: FW: REQUEST FOR DIRECT SETTLEMENT - SNG8106Z (BMW) AND SJG1824C - ON 28/11/2022

Lonpac External - General

Our Ref : TBA

Dear Meng Yan,

FYNA. Attached copy of insured report.

Best Regards

Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: PBSP <pml-pbsp@simedarby.com.sg>
Sent: Tuesday, 29 November 2022 2:09 pm
To: MT_Claim_SG <mt_claim@lonpac.com>
Cc: Jack Ng Guoming <jack.ng.guoming@simedarby.com.sg>
Subject: REQUEST FOR DIRECT SETTLEMENT - SNG8106Z (BMW) AND SJG1824C - ON 28/11/2022

Dear Sirs

We refer to the above matter.

Please see attached Accident Report, Estimates and Supporting documents.

Kindly let us know if you agree that liability is clear and we may proceed with direct settlement.

Should liability is disputed, please let us have your insured's sketch plan / statement.

Thank you.

Best regard,
Cindy

Bodyshop

BMW
Performance Motors Ltd

DDI: +65 6319 0175

FAX: +65 6479 4601

Address: 303 Alexandra Road, Singapore 159941

Email: pml-pbsp@sime-darby.com.sg

www.bmw.com.sg

Sime Darby Motors
A member of the Sime Darby Group



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