

Our Ref: CT1122/SHB4487Y/KS(st)
Date: 11.01.2023



INDIA INTERNATIONAL INSURANCE P/L
64 CECIL STREET #04-00/06-00
Singapore 049711

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Attn : Motor Claims Department

Without Prejudice

Mainline +65 6383 6280
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 199506048W

Dear Sir/Madam

ACCIDENT ON 25.11.2022 INVOLVING SHB4487Y & SLX3426S ALONG KIM SENG ROAD

Workshops

We are the authorised repair workshop for Comfort Transportation Pte Ltd , the owner of vehicle No SHB4487Y, which was involved in the captioned accident with your insured vehicle No SLX3426S.

Braddell
205 Braddell Road
Singapore 579701

Loyang
59 Loyang Drive
Singapore 508969

Sin Ming
383 Sin Ming Drive
Singapore 575717

Pandan
45 Pandan Road
Singapore 609286

Ubi
320 Ubi Road 3
Singapore 408649

Sungei Kadut
7 Sungei Kadut Way
Singapore 728791

The vehicle owner and the taxi hirer/driver concerned have requested and authorised us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage of the vehicle.

As the accident was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the claimants:

Taxi Owner's Claim :

1. Cost of Repairs		S\$	1,337.50
2. Loss of Rental	5 days x S\$ 114.95	S\$	574.75
3. Survey Report Fee		S\$	0.00
4. LTA Search Fee		S\$	7.49
5. GIA / Police Report Fee		S\$	0.00
6. Others		S\$	0.00

Hirer's Claim :

1. Loss of Income	5 days x S\$ 80.00	S\$	400.00
2. Others		S\$	0.00

[E&OE] **Total Claims** S\$ **2,319.74**

A copy each of the following supporting documents marked [X] is enclosed:

[X]	Original Repair Bill	[X]	Letter of Authority from Owner/Hirer/Operator
[X]	GIA/Police Report(s)	[X]	Rental Rate Letter
[X]	LTA/GIA Search Slip(s)	[X]	Downtime/Mileage Record
[]	Survey Report / Bill	[]	Witness Statement / Accident Scene Photo(s)
[]	Driver's IC/DL/VL / Road Tax / Log Card / Certificate of Insurance		
[]	Tow Chit / PIR / Hirer's IRAS / Others :		

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours sincerely

Kazali H S

CDGE Claims Department

DID: 62148736

FAX: -

Email: kazali@cdge.com.sg

This is a computer-generated letter. No signature is required.

A member of

COMFORTDELGRO

LETTER OF AUTHORISATION

(NAF / PAF)

**ACCIDENT INVOLVING i 40 SHB4487Y , SLX3426S
ALONG KIM SENG ROAD****ON 25-Nov-22 16:20**I / We **THOO KAH WEI(TU JIA...** (Hirer) NRIC No.: **SXXXX471D**and/or **CHIA HUI HWANG** (Relief) NRIC No.: **SXXXX782Z**Taxi Number **SHB4487Y**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date **26-Nov-2022**Name of Hirer **THOO KAH WEI(TU JIAWEI)**Hirer NRIC **SXXXX471D** Signature :Address **435 CLEMENTI AVENUE 3 #10-200
120435**Contact No. **98398637**Name of Relief **CHIA HUI HWANG**Relief NRIC **SXXXX782Z** Signature :Address **435 CLEMENTI AVENUE 3 10-200
120435**Contact No. **97332928**

LETTER OF AUTHORISATION

(NAF / PAF)

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120435**Contact No. **98398637**Name of Relief **CHIA HUI HWANG**Relief NRIC **SXXXX782Z** Signature :Address **435 CLEMENTI AVENUE 3 10-200
120435**Contact No. **97332928**

EXPRESS SETTLEMENT

DISCHARGE VOUCHER III-Direct Settlement (PODS)

India Ref: MFL2022D0010885
Claimant Ref: SHB4487Y

We/I, ComfortDelGro Engineering Pte Ltd ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK Auto Consultants Pte Ltd (name of Surveyor) with respect to the amount claimed for S\$ 1,950.00 (Global Sum) ~~(repair cost), S\$~~ ~~(loss of use/rental), S\$~~ ~~(search fee)~~, vehicle no. SHB4487Y that was damaged pursuant to the accident which occurred on 25/11/2022 (date) at KIM SENG ROAD (location) involving vehicle no. SLX3426S (insured vehicle). This is pursuant to the inspection conducted on 28/11/2022 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner COMFORT TRANSPORTATION PTE LTD ("the third party claimant") of vehicle no. SHB4487Y to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SHB4487Y (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 1,950.00 to ComfortDelGro Engineering Pte Ltd.

Dated this 03 day of March 20 23

CLAIMANT:

Signature:

Signed by "the workshop" (with chop)

Name:

KAZALI

NRIC:

Address:

CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508969

Nationality:

Occupation:

WITNESS:

Signature:

Signed by appointed Surveyor

Name:

LKK Auto Consultants Pte Ltd

NRIC:

199607198R

Address:

51 Ubi Avenue 1
#01-25 Paya Ubi Ind. Park S(408933)

Nationality:

Occupation:

"The contents of this document apply to vehicle damages only
All personal injuries and damages arising inherefrom are exclude.
from the ambit and application of this document"

Please forward your cheque made payable to:
COMFORTDELGRO ENGINEERING PTE LTD

Workshops

205 Braddell Road Singapore 579701 383 Sin Ming Drive Singapore 575717
59 Loyang Drive Singapore 608969 7 Sungei Kadut Way Singapore 728791
45 Pandan Road Singapore 609286 320 Ubi Road 3 Singapore 408649

COMPANY REG. NO.: 199506048W

Page: 1

GST REG. NO. M2-8921817-3

TAX INVOICE

8010032

INDIA INTERNATIONAL INSURANCE PTE LTD
IOB Building

64 CECIL STREET #04-00/06-00
SINGAPORE 049711

CONTACT NO: 62238122

VEHICLE NO
SHB448/Y

NO/DATE
930028/9 30.12.2022

MAKE
HYUNDAI

JOB NO.
305537/66

MODEL
I-40

ODOMETER READING

DATE OF REG
29.12.2016

CHASSIS CODE **JOB TYPE**
KMHLB41UMHU097/19

Description : 3P 25.11.2022

Invoice for Lump Sum Repair

Total Lump Sum Repair Amt	1,250.00
Add GST @ 7.000 %	87.50
Total Invoice amount	1,337.50

Issued by : CHEWBEELENG 30.12.2022 12:54:50
Repair Type : CLS0/57/57
Payment Type/Term : /Credit 30 days

1) WHIST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS RISK.
2) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY OR NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (IE AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.
4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCY WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

Head Office:
205 Braddell Road
Singapore 579701

ACCOUNT No.

INVOICE No.

AMOUNT

BANK/CHQ No

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

Our Ref: CT22110426

Date: 30 December 2022



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 25/11/2022 @ 16:20 hrs
ALONG KIM SENG ROAD
INVOLVING SLX3426S

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHB4487Y** (the "Taxi"). The Taxi was hired to **THOO KAH WEI(TU JIAWEI) IC NO SXXXX471D** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate \$**114.95** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

21B 44874

DATE	NAME OF DRIVER	MILEAGE READING					MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)		DATE	NAME OF DRIVER
								FROM	TO		
25/11/22	Thw		5	6	0	6	0	7	123	2045-0900	
26/11/22	Accident Report										
30/11/22	Thw		5	6	0	6	0	7	123	0900	
01/12/22	Thw		5	6	0	6	0	7	123	16.40	
02/12/22	Thw		5	6	0	6	0	7	123		
03/12/22	Thw		5	6	0	6	0	7	123		
04/12/22	Thw		5	6	0	6	0	7	123		
05/12/22	Thw		5	6	0	6	0	7	123		
06/12/22	Thw		5	6	0	6	0	7	123		
07/12/22	Thw		5	6	0	6	0	7	123		
08/12/22	Thw		5	6	0	6	0	7	123		
09/12/22	Thw		5	6	0	6	0	7	123		
10/12/22	Thw		5	6	0	6	0	7	123		
11/12/22	Thw		5	6	0	6	0	7	123		
12/12/22	Thw		5	6	0	6	0	7	123		
13/12/22	Thw		5	6	0	6	0	7	123		
14/12/22	Thw		5	6	0	6	0	7	123		
15/12/22	Thw		5	6	0	6	0	7	123		
16/12/22	Thw		5	6	0	6	0	7	123		
17/12/22	Thw		5	6	0	6	0	7	123		
18/12/22	Thw		5	6	0	6	0	7	123		
19/12/22	Thw		5	6	0	6	0	7	123		
20/12/22	Thw		5	6	0	6	0	7	123		
21/12/22	Thw		5	6	0	6	0	7	123		
22/12/22	Thw		5	6	0	6	0	7	123		
23/12/22	Thw		5	6	0	6	0	7	123		
24/12/22	Thw		5	6	0	6	0	7	123		
25/12/22	Thw		5	6	0	6	0	7	123		
26/12/22	Thw		5	6	0	6	0	7	123		
27/12/22	Thw		5	6	0	6	0	7	123		
28/12/22	Thw		5	6	0	6	0	7	123		
29/12/22	Thw		5	6	0	6	0	7	123		
30/12/22	Thw		5	6	0	6	0	7	123		



Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No. : M4-0006529-2

SIB 4487 Y

25/11/22

Print Date/Time : 28 Nov 2022 / 07:33:35

Receipt Date/Time : 28 Nov 2022 / 07:33:35

Tax Invoice/Receipt

Receipt No. : ITNET-00000-221128-000116

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SLX3426S As at 25 Nov 2022/16:20:00 Insurance Co: INDIA INT'L INS PTE LTD				
1	Insurance Enquiry - SLX3426S Enquiry Fee 20221128073153126203	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
452419XXXXXX8347		eNETS Credit Card		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	28 Nov 2022 08:19	CIm Veh Model Changed	(203141) HYUNDAI I40 1.7 D CRDi (A).	[R] Jumani Bin Masudin
2	28 Nov 2022 08:19	CIm Created	Reg No: SHB4487Y. Acct Date: 2022/11/25. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). Workshop: ComfortDelGro Engineering Pte Ltd (Loyang)	[R] Jumani Bin Masudin
3	28 Nov 2022 08:25	CIm Submitted	7015.16.	[R] Jumani Bin Masudin
4	28 Nov 2022 09:44	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[I] Krishnan Bhuvaneswari
5	28 Nov 2022 09:44	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/12/07	[I] Krishnan Bhuvaneswari
6	28 Nov 2022 09:44	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[I] Krishnan Bhuvaneswari
7	28 Nov 2022 09:55	Assignment 1st Accessed		[A] NA MENG YAN
8	29 Nov 2022 22:07	Label Added	(30653):Direct Settlement.	[A] HOW MEI KWAN
9	29 Nov 2022 22:07	Adj Adjuster Assigned	[None] -> MOHD TAUFIKH BIN HAMID	[A] HOW MEI KWAN
10	29 Nov 2022 22:08	CIm Dtl Modified	Insured Name: CTPL -> COMFORTDELGRO RENT-A-CAR PTE LTD. Insured ID: 199303821R -> 198105775H. Claimant's Name: CTPL -> COMFORT TRANSPORTATION PTE LTD. Claimant's ID: -> 199303821R.	[A] HOW MEI KWAN
11	09 Jan 2023 09:45	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
12	17 Feb 2023 16:11	Adj Mandate Request	Cur.Req:1964.75:PODS Liability: 100%(INSURED DRIVER CHANGED LANE) *Quantum: \$1,964.75 (all-in). Pls refer to adjuster report for details. *For your approval please.	[A] CHEW HSIAO TONG
13	20 Feb 2023 11:46	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2022/12/07	[I] Gabriel Wee
14	20 Feb 2023 11:46	Adj Mandate Set	Approved:1964.75.	[I] Gabriel Wee

Date From    Date To    Audit Type 

ACTIVITY

No record

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2874317	28 Nov 2022 08:19:53	OD/TP Case (Repairer)	Motor	ComfortDelgro Engineering Pte Ltd	ComfortDelGro Engineering Pte Ltd (Loyang)	SHB4487Y		xx.xx
2874392	28 Nov 2022 09:43:28	TP Case (Insurer)	Motor	ComfortDelgro Engineering Pte Ltd	India International Insurance Pte Ltd (HQ)	SHB4487Y		xx.xx
2894933	09 Jan 2023 09:45:36	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SHB4487Y	SLX3426S	11.00

