

Hsiao Tong (LKKAuto)

From: Yap Mee Key <yap.mee.key@simedarby.com.sg>
Sent: Wednesday, 21 December 2022 4:17 PM
To: Hsiao Tong (LKKAuto)
Cc: Claims Banca (Allianz Insurance Singapore); Admin A; CS A Team; PBSP
Subject: RE: URGENT: REQUEST FOR DIRECT SETTLEMENT - SKR5555H (BMW) AND SLG6273K ON 24/11/2022 *** LKK REF: CC4/AIS22011973/pa3

Dear Hsiao Tong,

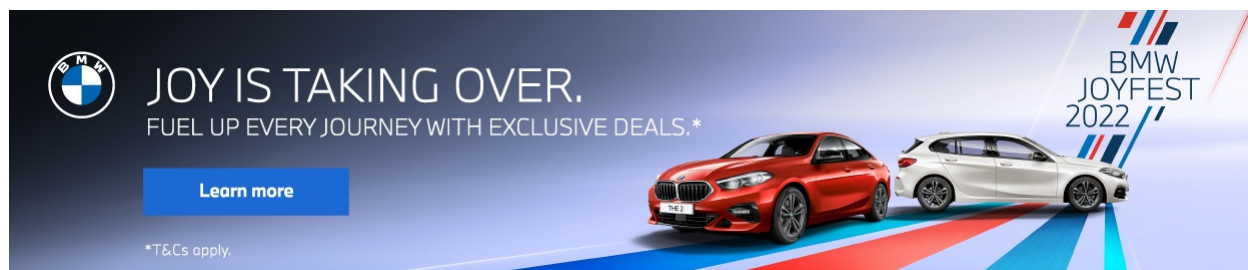
Owner revert own policy repair and recovery.
Thank you.

Best Regards,

Yap Mee Key
Motor Claims Advisor
Body and Paint

BMW
Performance Motors Ltd
Performance Munich Autos

TEL: +65 1800 2255 269
FAX: +65 6479 4601
Mobile: +65 9116 5199
Address : 303 Alexandra Road, Singapore 159941
Email: yap.mee.key@simedarby.com.sg



From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Wednesday, 21 December 2022 8:26 am
To: PBSP <pml-pbsp@simedarby.com.sg>
Cc: Claims Banca (Allianz Insurance Singapore) <claims@allianz.com.sg>; Yap Mee Key <yap.mee.key@simedarby.com.sg>; 甯珺 @ <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Subject: RE: URGENT: REQUEST FOR DIRECT SETTLEMENT - SKR5555H (BMW) AND SLG6273K ON 24/11/2022 *** LKK REF: CC4/AIS22011973/pa3

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Without Prejudice

Dear Sirs,

Please be informed that the case is STILL under investigation. Therefore, we are unable to comment DS.

You may advise your client to claim OD first.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: PBSP <pml-pbsp@simedarby.com.sg>

Sent: Tuesday, 20 December 2022 1:17 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Claims Banca (Allianz Insurance Singapore) <claims@allianz.com.sg>; Yap Mee Key <yap.mee.key@simedarby.com.sg>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Subject: Re: URGENT: REQUEST FOR DIRECT SETTLEMENT - SKR5555H (BMW) AND SLG6273K ON 24/11/2022 ***
LKK REF: CC4/AIS22011973/pa3

Dear Sirs

Any update for the above and advise if liability is clear for us to proceed with Direct Settlement.

Thank you.

Best regard,

Cindy

Bodyshop

BMW

Performance Motors Ltd

DDI: +65 6319 0175

FAX: +65 6479 4601

Address: 303 Alexandra Road, Singapore 159941

Email: pml-pbsp@simedarby.com.sg

www.bmw.com.sg

Sime Darby Motors

A member of the Sime Darby Group



From: PBSP

Sent: Friday, 16 December 2022 4:29 pm

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Claims Banca (Allianz Insurance Singapore) <claims@allianz.com.sg>; Yap Mee Key

<yap.mee.key@simedarby.com.sg>; 甯珺 © <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Subject: RE: URGENT: REQUEST FOR DIRECT SETTLEMENT - SKR5555H (BMW) AND SLG6273K ON 24/11/2022 ***
LKK REF: CC4/AIS22011973/pa3

Gentle reminder

Thank you.

Best regard,
Cindy

Bodyshop

BMW
Performance Motors Ltd

DDI: +65 6319 0175

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Address: 303 Alexandra Road, Singapore 159941

Email: pml-pbsp@simedarby.com.sg

www.bmw.com.sg

Sime Darby Motors
A member of the Sime Darby Group



From: PBSP

Sent: Wednesday, 14 December 2022 11:09 am

To: 'Hsiao Tong (LKKAuto)' <chewht@lkkauto.com>

Cc: 'Claims Banca (Allianz Insurance Singapore)' <claims@allianz.com.sg>; Yap Mee Key <yap.mee.key@simedarby.com.sg>; 甯璿 @ <admin-a@lkkauto.com>; 'CS A Team' <cs-a@lkkauto.com>

Subject: RE: URGENT: REQUEST FOR DIRECT SETTLEMENT - SKR5555H (BMW) AND SLG6273K ON 24/11/2022 ***
LKK REF: CC4/AIS22011973/pa3

Dear Sirs,

Any news for the above case and advise liability.

Thank you.

Best regard,
Cindy

Bodyshop

BMW
Performance Motors Ltd

DDI: +65 6319 0175

FAX: +65 6479 4601

Address: 303 Alexandra Road, Singapore 159941

Email: pml-pbsp@simedarby.com.sg

www.bmw.com.sg

Sime Darby Motors
A member of the Sime Darby Group



From: PBSP

Sent: Monday, 12 December 2022 10:43 am

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Claims Banca (Allianz Insurance Singapore) <claims@allianz.com.sg>; Yap Mee Key

<yap.mee.key@simedarby.com.sg>; 甯瑤 @ <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Subject: RE: URGENT: REQUEST FOR DIRECT SETTLEMENT - SKR5555H (BMW) AND SLG6273K ON 24/11/2022 ***
LKK REF: CC4/AIS22011973/pa3

Dear Sirs,

Kindly assist to check whether investigation done and advise if liability is clear for us to proceed with Direct Settlement.

Thank you.

Best regard,
Cindy

Bodyshop

BMW
Performance Motors Ltd

DDI: +65 6319 0175
FAX: +65 6479 4601
Address: 303 Alexandra Road, Singapore 159941
Email: pml-pbsp@simedarby.com.sg

www.bmw.com.sg

Sime Darby Motors
A member of the Sime Darby Group



From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Monday, 5 December 2022 10:11 am

To: PBSP <pml-pbsp@simedarby.com.sg>

Cc: Claims Banca (Allianz Insurance Singapore) <claims@allianz.com.sg>; Yap Mee Key <yap.mee.key@simedarby.com.sg>; 甯瑤 @ <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Subject: RE: URGENT: REQUEST FOR DIRECT SETTLEMENT - SKR5555H (BMW) AND SLG6273K ON 24/11/2022 ***
LKK REF: CC4/AIS22011973/pa3

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Without Prejudice

Dear Sirs,

Please be informed that the case is under investigation. Therefore, we are unable to comment DS.

You may advise your client to claim OD first.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |
S(408933)

From: PBSP <pml-pbsp@simedarby.com.sg>

Sent: Monday, 5 December 2022 8:36 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Claims Banca (Allianz Insurance Singapore) <claims@allianz.com.sg>; Yap Mee Key
<yap.mee.key@simedarby.com.sg>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Subject: RE: URGENT: REQUEST FOR DIRECT SETTLEMENT - SKR5555H (BMW) AND SLG6273K ON 24/11/2022 ***
LKK REF: CC4/AIS22011973/pa3

Importance: High

Dear Sirs,

Kindly let us have your reply urgently.

Thank you.

Best regard,
Cindy

Bodyshop

BMW
Performance Motors Ltd

DDI: +65 6319 0175

FAX: +65 6479 4601

Address: 303 Alexandra Road, Singapore 159941

Email: pml-pbsp@simedarby.com.sg

www.bmw.com.sg

Sime Darby Motors
A member of the Sime Darby Group



From: PBSP

Sent: Friday, 2 December 2022 10:06 am

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Claims Banca (Allianz Insurance Singapore) <claims@allianz.com.sg>; Yap Mee Key <yap.mee.key@simedarby.com.sg>; 甯璿 @ <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Subject: URGENT: REQUEST FOR DIRECT SETTLEMENT - SKR5555H (BMW) AND SLG6273K ON 24/11/2022 *** LKK
REF: CC4/AIS22011973/pa3

Importance: High

Dear Sirs,

Kindly assist to advise liability urgently as the vehicle **in our workshop since 25/11/2022.**

Thank you.

Best regard,
Cindy

Bodyshop

BMW
Performance Motors Ltd

DDI: +65 6319 0175

FAX: +65 6479 4601

Address: 303 Alexandra Road, Singapore 159941

Email: pml-pbsp@simedarby.com.sg

www.bmw.com.sg

Sime Darby Motors
A member of the Sime Darby Group



From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Thursday, 1 December 2022 5:36 pm

To: PBSP <pml-pbsp@simedarby.com.sg>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Claims Banca (Allianz Insurance Singapore) <claims@allianz.com.sg>; Yap Mee Key <yap.mee.key@simedarby.com.sg>; 甯璿 @ <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Subject: RE: REQUEST FOR DIRECT SETTLEMENT - SKR5555H (BMW) AND SLG6273K ON 24/11/2022 *** LKK REF: CC4/AIS22011973/pa3

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Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi HT,

Kindly assist.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: PBSP <pml-pbsp@simedarby.com.sg>

Sent: Thursday, 1 December 2022 5:23 PM

To: Admin A <admin-a@lkkauto.com>; admin-d <admin-d@lkkauto.com>; Meng Yan (LKK Auto) <mengyan@lkkauto.com>

Cc: Claims Banca (Allianz Insurance Singapore) <claims@allianz.com.sg>; Yap Mee Key <yap.mee.key@simedarby.com.sg>

Subject: RE: REQUEST FOR DIRECT SETTLEMENT - SKR5555H (BMW) AND SLG6273K ON 24/11/2022

Dear Survey Team,

Please advise if liability is clear for us to proceed with Direct Settlement.

Thank you.

Best regard,
Cindy

Bodyshop

BMW
Performance Motors Ltd

DDI: +65 6319 0175

FAX: +65 6479 4601

Address: 303 Alexandra Road, Singapore 159941

Email: pml-pbsp@simedarby.com.sg

www.bmw.com.sg

Sime Darby Motors
A member of the Sime Darby Group



From: Claims Banca (Allianz Insurance Singapore) <claims@allianz.com.sg>
Sent: Tuesday, 29 November 2022 10:17 am
To: 甯瑀 © <admin-a@lkkauto.com>; Yan (LKK Auto) <admin-d@lkkauto.com>
Cc: PBSP <pml-pbsp@sime-darby.com.sg>
Subject: FW: REQUEST FOR DIRECT SETTLEMENT - SKR5555H (BMW) AND SLG6273K ON 24/11/2022

CAUTION: This email originated from outside the organisation. Do not click links or open attachments unless you recognise the sender and know the content is safe. Click "Report Phishing" if you think it is malicious.

Internal

Your ref: SKR5555H

Our ref: 2022 22008458JK-SLG6273K

Dear Sirs,

We hereby appoint our direct settlement partners LKK Auto Consultants Pte Ltd to conduct survey.

Kindly engage with them to arrange for survey.

Please download the documents from this link below (For Survey)

File: SLG6273K-OI.pdf, SLG6273K VIDEO.mp4, WhatsApp Video 2022-11-25 at 11.12.44 AM.mp4

Link: <https://fileexchange.allianz.de/SecureDownload.aspx?id=d00f6339-2f0e-4e4e-90c3-9f3f06d25097-e98a247f9a7579a8>

Size: ~ 4 MByte, Download available until: 12/4/2022

Passwords will be sent in a separate email.

Thank you.

Best regards,

Shanti. R

Claims Service

Allianz Insurance Singapore Pte. Ltd. | UEN 201903913C

79 Robinson Road #09-01 | Singapore 068897

Phone: +65 6395 3836 | www.allianz.sg



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Thank you.

Please consider the environment before printing this e-mail.

From: PBSP <pml-pbsp@simedarby.com.sg>
Sent: Monday, November 28, 2022 5:54 PM
To: Claims Banca (Allianz Insurance Singapore) <claims@allianz.com.sg>; customerservice@allianz.com.sg
Cc: Yap Mee Key <yap.mee.key@simedarby.com.sg>
Subject: [EXT] REQUEST FOR DIRECT SETTLEMENT - SKR5555H (BMW) AND SLG6273K ON 24/11/2022

Dear Sirs

We refer to the above matter.

Please see attached Accident Report, Estimates and Supporting documents.

Kindly let us know if you agree that liability is clear and we may proceed with direct settlement.

Should liability is disputed, please let us have your insured's sketch plan / statement.

Thank you.

Best regard,
Cindy

Bodyshop

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Email: pml-pbsp@simedarby.com.sg

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Sime Darby Motors
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