Meng Yan (LKK Auto)

From: Jie Si Neo <jiesi.neo@eqinsurance.com.sg> **Sent:** Tuesday, 29 November 2022 4:52 PM

To: assignments

Subject: PRS FOR SML1883U; EQI REF: DM22HO02066

Attachments: OI - GBK31D.pdf; SML 1883U - GIA report (SA1822BT0001).pdf

Dear Sirs,

Please assist this PRS.

Attached the necessary documents.

Kindly acknowledge receipt of this email.

Thank you.

"With effect from 1st January 2022, please send all PRS / LOD to motorclaims@eqinsurance.com.sg"

Announcement

In line with the Safe Re-opening measures, our operation remains "Business As Usual" — except most of us are on a Work-From-Home arrangement -reachable by phone or email or an arranged video call meeting.

Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be conducted on a prior agreed appointment basis.

Regards,

Neo Jie Si

Senior Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110 did 65 6496 9885 | fax 65 62243903 | www.eqinsurance.com.sg





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From: chan pick yuen <chris chanbebe@hotmail.com>

Sent: Tuesday, 29 November 2022 4:49 PM **To:** Jie Si Neo <jiesi.neo@eqinsurance.com.sg>

Cc: Jie Si Neo <jiesi.neo@eqinsurance.com.sg>

Subject: Re: SML1883U & GBK31D Doa; EQI REF: DM22HO02066

Dear Sir/ Mdm,

LKK Auto consultant Pte Ltd. Thanks

Get Outlook for iOS

From: Jie Si Neo <<u>jiesi.neo@eqinsurance.com.sg</u>>
Sent: Tuesday, November 29, 2022 4:48:34 PM
To: 'chan pick yuen' <<u>chris_chanbebe@hotmail.com</u>>

Cc: Jie Si Neo < <u>jiesi.neo@eqinsurance.com.sg</u>>

Subject: RE: SML1883U & GBK31D Doa; EQI REF: DM22HO02066

WITHOUT PREJUDICE

Dear Chris,

Below is a list of motor surveyors in our panel. Please <u>revert within 2 working days</u> if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) AJAX Inspection Services Pte Ltd Tel: 6255 0808 Fax: 6849 9155 3) RT Appraisal Pte Ltd Tel: 67486076 Fax: 67480361 Contact Person: Elson/Elgene	2) LBS Automotive Appraisal Pte Ltd L.B.S. Auto Consultants Pte Ltd Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace 4) Priority Services Tel: 62934822 Fax: 62963283 Contact Person: Sharon
5) Formteam Adjusters Pte Ltd Tel: 65091788 Fax: 65096221 7) Appraisals Associates Pte Ltd Tel: 67472822 Fax: 67470070	6) LKK Auto Consultants Pte Ltd Tel: 6256-3561 Fax: 6741-4108 8) Infiniti Appraisal Service Tel: 96684818/90099001 Fax: 64587432

9) Automobile Inspection Services Pte Ltd

Tel: 6286 0155

Contact Person: Sophia

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days. Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her. Thank you.

"With effect from 1st January 2022, please send all PRS / LOD to motorclaims@eginsurance.com.sg"

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Regards,

Neo Jie Si

Senior Executive | Claims



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From: chan pick yuen < chanbebe@hotmail.com>

Sent: Tuesday, 29 November 2022 4:30 PM
To: Jie Si Neo < <u>jiesi.neo@eqinsurance.com.sg</u>>
Subject: Fwd: SML1883U & GBK31D Doa

Dear Sir/ Mdm,

Enclosed is our client GIA report & Lta search . Please let us have your 10 name list of surveyor to survey our client vehicle: SML1883U . Thanks

Best Regards Chris Chan Green Forest Automobile Pte Ltd Hp:92712214

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