

## SPECIALISTS MOTOR PTE LTD

Block 3018A, Ubi Road 1, #01-24-26, Singapore 408711

Tel: 67472112 (5 lines) Fax: 67438032

Email: cardoc@singnet.com.sg

Bus. Reg No: 199502604 E GST No: 19-9502604-E

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SM/SMX8651M/2211163

05<sup>th</sup> December 2022

**WITHOUT PREJUDICE**

The Manager  
Motor Claim Dept.  
AIG Asia Pacific Insurance Pte Ltd  
CHARTIS Building  
78 Shenton Way #07-16  
Singapore 079120

**RE: ACCIDENT INVOLVING VEHICLES SMX 8651 M AND SGC 8818 G ON 14<sup>TH</sup>  
NOVEMBER 2022 AT 1628 HRS AT BUKIT TIMAH ROAD**

Dear Sirs,

We refer to the above matter.

Our Client Sim Hui Keong Jesse the registered owner of SMX 8651 M.

You are the insurer of motor vehicle no. SGC 8818 G, which was involved in the above accident. Please be informed that the collision was caused by the negligent owner/driver of the motor vehicle no. SGC 8818 G, in consequence of which our client has suffered damages and consequential loss.

Attached a few documents for your reference:

- a) Repair bill
- b) GIA report & LTA search
- c) An authorisation letter from the owner (SMX 8651 M)

We are claiming as follows: -

LTA search	S\$ 2.00
Repair costs	S\$ 1,701.30
Loss of use (3 days x \$100.00)	S\$ 300.00
	-----
	S\$ 2,003.30
	=====

Dollar: Two Thousand Three And Cents Thirty Only.

Kindly let us know whether you are prepare to settle the claim within the next ten (10) days from the date herewith .

Please remit the cheque in favour to "Specialists Motor Pte Ltd" as soon as possible.

Thank you,

Yours faithfully,

  
Karen Ong

ACCIDENT INVOLVING VEHICLE

Smx 8651 m And SBC 8818 G on 16th November 2022  
at 16th hq at Bukit Timah Road

Letter Of Authority And Undertaking

I/We Sim Hui Keong Jesse (NRIC NO) 2xxxx 692 G of  
B1K 258 Jurong East ST 24 # 03 - 363 S 600 258

the owner / driver of Vehicle No. Smx 8651 m hereby authorise your  
esteem company specialists motor pte ltd

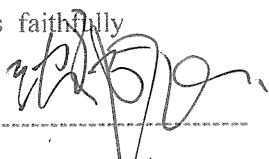
as my repairer for my Damaged Vehicle involved in the above accident and to  
claim against the negligent party and/or insurance company.

I/We hereby agreed to be bound by the following:-

1. You are authorised to use my /our name to claim against the negligent party and /or insurance company pertaining to the above accident including any other incidental losses. All payments / settlement monies shall be made in favour of your company M/S specialists motor pte ltd
2. All documents receive by me from third party or insurance company will be sent to your office for follow-up action.
3. Any offer of settlements by the insurer and /or negligent party will be accepted only with your concurrence and approval.
4. I/We agree to sign/execute the Discharge Receipt within 7 working days of issue of notice, by post, electronic mail, social media or text messaging, by your company.
5. If I/We fail to sign/execute the Discharge Notice after 7 working days from the Issue of notice, I/We hereby authorise your company's authorised representative to sign and execute the said Discharge Receipt on my/our behalf.
6. Throughout the process of claim, I / We will be obligated to assist and to provide your company with accurate and correct information.
7. I / We agree that I / We shall pay to your company all cost /expenses / damages incurred or suffered by you as a result of the unsuccessful recovery of the claims for the full repair cost and any other incidental cost /expenses by you on my /our behalf.
8. I / We warrant and undertake that all information and statement provided by me /us to you are true and accurate.

Thanking you in anticipation.

Yours faithfully



Date :

16/11/22

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

“We/I, SPECIALISTS MOTOR PTE LTD (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$1,701.30 (Repair Cost), S\$180.00 (Loss of Use/~~Rental~~) and S\$2.00 (Disbursement) for vehicle no. SMX8651M that was damaged pursuant to the accident which occurred on 14/11/2022 (date) along BUKIT TIMAH ROAD (location) involving vehicle no/s SGC8818G. This is pursuant to the inspection conducted on 01/12/2022 (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner SIM HUI KEONG JESSE (the third party claimant”) of vehicle no. SMX8651M make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SMX8651M (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 28<sup>th</sup> (day) of February (month) 2023 (year)

  
Signed by appointed surveyor CKC

  
Signed by “the workshop” (with chop)

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SM/SMX8651M/2211163

05<sup>th</sup> December 2022

## TAX INVOICE

The Manager  
Motor Claim Department  
AIG Asia Pacific Insurance Pte Ltd  
CHARTIS Building  
78 Shenton Way #07-16  
Singapore 079120

Date of Accident : 14<sup>th</sup> November 2022  
Location : Bukit Timah Road  
Third Party Claim Vehicle No : SGC 8818 G  
Repair Cost For Vehicle No : SMX 8651M Hyundai Avante

### Supply of Parts & Labours

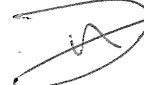
<u>No.</u>	<u>Particulars</u>	<u>Qty</u>	<u>Price</u>	<u>Amounts</u>
1	Rear boot cover emblem (Avante)	1	41.20	\$ 41.20
2	Rear boot cover emblem (S)	1	58.00	\$ 58.00
3	Rear bumper fascia	1	470.80	\$ 470.80
4	Rear bumper clips	1 set	30.00	\$ 30.00
				\$ 600.00
		Less	20%	\$ 120.00
				\$ 480.00
5	Rear number plate (s/nett)	1	40.00	\$ 40.00
				\$ 520.00

### Labour Charges :-

	<u>Amounts</u>
Cut out, renew, knocking & welding rear boot cover, rear end panel, remove & install all damage parts & re-align body	\$ 500.00
Spray painting on damage parts	\$ 500.00
Remove & refix rear bumper sensor	\$ 50.00
Check all lighting after repairs	\$ 20.00
	\$ 1,590.00
Add 7% GST	\$ 111.30
<b>Total Amount</b>	<b>\$ 1,701.30</b>

S/ Dollars:- One Thousand Seven Hundred One And Cents Thirty Only.

SPECIALISTS MOTOR PTE LTD



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## INSURER ENQUIRY

Find  
insurer

Vehicle reg. no.

SGC8818G

Date of Accident

14/11/2022 

Reset

## % RESULT &amp; RECEIPT

## TP Insurer Enquiry

Insurance ..... **AIG Asia Pacific Insurance Pte....**Period of Insurance ..... **24/07/2022 - 23/07/2023**Requested By ..... **Irene Ting (SPECIALISTS MOT...**Requested Date ..... **21/11/2022 10:42**

## Payment details

Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2**

## General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

## **EzLyna (LKKAuto)**

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**From:** EzLyna (LKKAuto)  
**Sent:** Thursday, 1 December 2022 12:14 PM  
**To:** soonguan@hcs.sg  
**Cc:** Admin A  
**Subject:** ACCIDENT INVOLVING SGC8818G (AIG) AND SMX8651M AT/ALONG BUKIT TIMAH ROAD 14/11/2022

Dear Lai Moy Yien & Chua Soon Guan,

Our Ref: CC6/AIG22011917/pa3

### **ACCIDENT INVOLVING SGC8818G (AIG) AND SMX8651M AT/ALONG BUKIT TIMAH ROAD 14/11/2022**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SMX8651M against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Best Regards,

**Ezlyna Eng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [Ezlyna@lkkauto.com](mailto:Ezlyna@lkkauto.com) |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	28 Nov 2022 15:26	<b>Clim Dtl Modified</b>	Claimant's Name: -> SIM HUI KEONG JESSE. Claimant's ID: -> SXXXX692G.	[A] HOW MEI KWAN
2	28 Nov 2022 15:26	<b>Clim Veh Model Changed</b>	(207260) HYUNDAI CN7 AVANTE 1.6 DOHC CVT S (A).	[A] HOW MEI KWAN
3	28 Nov 2022 15:26	<b>Clim Created</b>	Reg No: SMX8651M. Acct Date: 2022/11/14. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: Etiqa Insurance Pte Ltd (HQ). Workshop: Specialists Motor Pte Ltd (HQ)	[A] HOW MEI KWAN
4	28 Nov 2022 15:26	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	28 Nov 2022 15:26	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2022/12/07	[A] HOW MEI KWAN
6	28 Nov 2022 15:26	<b>Adj Mandate Set</b>	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	28 Nov 2022 15:26	<b>Clim Ins Co Changed</b>	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	28 Nov 2022 15:26	<b>Label Added</b>	(20224):Field Survey.	[A] Merimen Administrator
9	28 Nov 2022 15:26	<b>Label Added</b>	(19):Fastlane.	[A] HOW MEI KWAN
10	28 Nov 2022 15:26	<b>Adj Adjuster Assigned</b>	[None] -> MARCUS CHUA	[A] HOW MEI KWAN
11	08 Jan 2023 23:05	<b>Adj Rpt Initiated</b>		[A] JOANNE LEE KHANG MIN
12	08 Jan 2023 23:05	<b>Clim Dtl Modified</b>	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
13	08 Jan 2023 23:05	<b>Clim Dtl Modified</b>	JPJ Reg. Date: -> 2021/02/03.	[A] JOANNE LEE KHANG MIN
14	08 Jan 2023 23:05	<b>Clim Details Notified</b>		[A] JOANNE LEE KHANG MIN
15	02 Feb 2023 14:39	<b>Adj Mandate Request</b>	Cur.Req:1883.30:Liability: 100% (BOLA 27) OI rear ended TP. *Quantum: \$1,883.30 (all-in). Please refer to adjuster report for details. *For your approval please.	[A] Ezlyna
16	16 Feb 2023 09:42	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2022/12/07	[I] Lee, Ming-Yao
17	16 Feb 2023 09:42	<b>Adj Mandate Set</b>	Approved:1883.30.	[I] Lee, Ming-Yao

Date From     Date To     Audit Type  

### ACTIVITY

No record

### Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2875647	29 Nov 2022 16:12:50	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SMX8651M	SGC8818G	11.00
2894851	08 Jan 2023 23:05:16	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SMX8651M	SGC8818G	11.00

