



AUTOMOTIVE REPAIR CENTRE PTE LTD
38 WOODLANDS INDUSTRIAL PARK E1
#05-18 SINGAPORE 757700
TEL: 64688834 / FAX: 64622278
E-MAIL: info@automotiverepaircentre.com.sg

China Taiping Insurance (Singapore) Pte Ltd
Attn: Motor Claims Dept

Dear Sir/ Madam

LETTER OF DEMAND

ACCIDENT INVOLVING VEHICLE NO SJN5149E & SMC3800T & SME7594B
TOWARDS CITY (LANE 1 AT BRADDELL ERP) ON 25/11/2022.

We understand that you are the insurer of vehicle SMC3800T.

I/We wish to inform you that my/our vehicle SJN5149E have been completed repairs to my/our satisfaction by M/s AUTOMOTIVE REPAIR CENTRE PTE LTD. I/We therefore propose to claim from your as follows:

1.	Cost of Repair	S\$ 3,888.00 (w/GST 8%)
2.	Loss of Rental (S\$100.00 x total 9 days)	S\$ 900.00
	➤ 5 approved days	
	➤ 1 additional weekend– survey conducted on Mon 28/11 late noon	
	➤ 3 more additional days – for leasing that started on Sat 26/11	
3.	Medical Expenses	S\$ 138.70
4.	LTA Search Fee/GIA Reports	S\$ 2.00
	TOTAL	S4,928.70

Please let us have your reply soonest possible.

Thank you.

Yours faithfully


21/04/2023

LETTER OF AUTHORISATION

I/We ALWAN SIO SHIHENG ("claimant") of
17 SARAN SARANG (address), owner of (Vehicle no.) SJN5149E hereby
authorize **AUTOMOTIVE REPAIR CENTRE PTE LTD** ("the workshop") to act for me with respect to
my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no. SJN5149E that
was damaged pursuant to the accident which occurred on 25/11/22 (date) along
Toward City (Lane 1 at Braddell ERP) (location)
involving vehicle no/s SME7594B, SMC3800T ("the accident").

I further authorize the workshop to settle my above-mentioned claim in a manner that they deem fit and
the workshop is further authorized to receive payment further to settlement of my claim with payment
cheque/s being made in favor of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without
prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other
vehicle/s is concerned.

Dated this 25 (day) of 11 (month) 22 (year)


Signed by "the claimant"
(with chop if applicable)


Signed by "the workshop"
(with chop)



AUTHORIZATION LETTER TO CLAIM FOR MEDICAL BILLS

I/We, **Ezbon Sio Jia Jun** (the third party claimant") of **17 Jalan Salang Singapore 769502** (address), ~~owner~~/driver/~~passenger~~ of **SJN5149E** (vehicle no.) hereby authorize **Automotive Repair Centre Pte Ltd** ("the workshop") to act for me with respect to my claim for medical bills ("claim") pursuant to the accident which occurred on **25/11/2022** (date) along **towards city (lane 1 at Braddell ERP)** (location) involving vehicle no/s **SMC3800T & SME7594B** ("the accident").

I/We, also confirmed that I/We **will not be making any Injury Claim** and will only claim for the medical bills related to this accident.

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 20 (day) of 05 (month) 2023 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSNW00262162101 Claim No : SNM22D208525/C02/SMC3800T/LEEPG

Claimant : ALVAN SIO JIA HENG

Amount : **S\$4,690.00**

SINGAPORE DOLLARS FOUR THOUSAND SIX HUNDRED NINETY ONLY.

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SJN5149E

Insured Vehicle No. : SMC3800T

Date of Loss : 25/11/2022

Place of Accident : CTE BEFORE BRADDELL EXIT

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : LEE SHU JUAN JULIANA

Driver Name : LEE SHU JUAN JULIANA

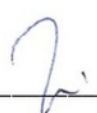
from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Excess	S\$	3,888.00
(3) Loss of Use/Rental/ Earning	S\$	800.00
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	2.00
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees/Towing	S\$	
(7) Cost including Disbursement	S\$	
	=====	
TOTAL	S\$	4,690.00
	=====	

Claimant Name : Alvan Sio Jia Heng

NRIC No : 8634

Signature : 

Date : 20/01/2023

This Discharge Voucher applies strictly for claimant's claim for **property damages only** and does not constitute a full discharge for any other claims or further claims whatsoever present or future that may manifest arising directly or indirectly from this accident.

This Settlement terms herein is without an admission of liability on the part of the claimant and/or his driver and the settlement terms and should not be used as evidence in any related suits or claims arising from this accident.

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSNW00262162101 Claim No : SNM22D208525/C02/SMC3800T/LEEPG

Claimant : EZBON SIO JIA JUN

Amount : **S\$138.70**
SINGAPORE DOLLARS ONE HUNDRED THIRTY EIGHT AND CENTS
SEVENTY ONLY.

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SJN5149E
Insured Vehicle No. : SMC3800T

Date of Loss : 25/11/2022
Place of Accident : CTE BEFORE BRADDELL EXIT

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : LEE SHU JUAN JULIANA
Driver Name : LEE SHU JUAN JULIANA

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/Excess	S\$	
(3) Loss of Use/Rental/Earning	S\$	
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	
(5) Medical Reports/Expenses	S\$	138.70
(6) Survey Fees/P.T. Fees/Towing	S\$	
(7) Cost including Disbursement	S\$	
	=====	
TOTAL	S\$	138.70
	=====	

Claimant Name : Ezbon Sio Jia Jun NRIC No : 9374

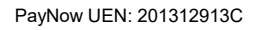
Signature :  Date : 20/05/2023

This Discharge Voucher applies strictly for claimant's claim for property damages only and does not constitute a full discharge for any other claims or further claims whatsoever present or future that may manifest arising directly or indirectly from this accident.

This Settlement terms herein is without an admission of liability on the part of the claimant and/or his driver and the settlement terms and should not be used as evidence in any related suits or claims arising from this accident.



Email: info@automotiverepaircentre.com.sg



SINGAPORE 079909

Page: 1

Customer Signature & Co. Stamp

This is an electronically generated invoice, no signature is required

Chen Joo Trading
UEN: 53168792M

Tax Invoice

INVOICE TO:
Ezbon Sio Jia Jun 17 Jalan Salang S769502

INVOICE NUMBER :	221216
DATE:	06/12/2022
OUR VEHICLE NUMBER:	SJT5719D

DESCRIPTION	# DAYS	RATE	AMOUNT
Rental from 26/11/2022 to 05/12/2022 Your Reference: SJN5149E	9	\$100.00	\$900.00
Account Name: Chen Joo Trading Bank : UOB Account number: 3923025756 All cheques must be made payable to CHEN JOO TRADING *Please indicate invoice and vehicle number in the reference			
	Total		\$900.00

Chen Joo Trading UEN: 53168792M
100 Jalan Sultan, #04-04, Sultan Plaza, Singapore (199001)

Tel: 6294 8656

Chen Joo Trading

100 Jalan Sultan, #04-04, S(199001)
VEHICLE HIRING AGREEMENT

VHA No.: 221216

Documents required:

- ☒ Driving License
☒ NRIC

Driver's Own Vehicle No: <u>S3N 5149E</u>								
Replacement Vehicle No: <u>S3T 5719D</u>								
Charges							\$	
Daily	9	day @ \$	100	Per Day	900.00			
Weekly/Mthly		week @ \$		Per week/Mth				
Others								
CDW/PAI				@ \$	Per day/Mth			
Delivery/Collection Svc								
Petrol Level & Surcharge	OUT	E	1/4	1/2	3/4	F		
			✓					
	IN		✓					
GST								
Total Charges						900	00	

Security Deposit: \$
(Cash/NETS/PayNow)

Driver's Signature

Non Waiver Excess (Subject to GST): \$ 3500

I have read and agree to the terms and condition on both sides of this Agreement. I agree that all amounts payable under this Agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have been given Chen Joo Trading in connection with this agreement is true.

IMPORTANT

- The Driver must be above 21 years old and above 2 years driving experience. Failure to observe may result in Driver bearing all damages costs.
- All vehicles are supplied with petrol and should returned with petrol level likewise. A service charge of \$10 on top of a petrol surcharge is payable by the Driver should he fail to return the vehicle at the appropriate petrol level
- Use of the vehicle for illegal purpose (For instance: in connection with theft, drug peddling/trafficking, smuggling) is strictly prohibited
- Vehicle strictly for Singapore use only and may not be driven out of Singapore without prior written consent of Chen Joo Trading. The Driver is liable for a penalty fee of \$200 in addition to the appropriate insurance top up in the case of non-disclosure of Malaysia usage
- The Driver shall be responsible for all damages or losses howsoever caused, all traffic violations, fines and penalties imposed on the vehicle for whatsoever reason in respect of or in connection with its use or operation
- The Driver shall be responsible for all claims, damages, losses, increased insurance premiums, non-waiver excess and cost expense (including legal costs on a full indemnity basis), whatsoever and howsoever brought against, suffered or incurred by you in respect of the vehicle or the use or the operation of the vehicle. Full excess amount have to be paid immediately in the event of an accident. We reserve the right not to replace a replacement vehicle if an accident occurred. Any damage to the car will be repaired at Automotive Repair Centre.
- Smoke or permit smoking and transport of pets in the vehicle are not allowed. Any offensive smell, the driver shall bear the cost of removing the offensive smell or pet's hair, between \$300-\$500
- The Driver agrees that a punctured tyre, empty petrol tank, loss of vehicle's key or locked keys inside vehicle, by itself, does not constitute a breakdown and that in the event the 24-Hours Emergency Service is called upon to respond to such occurrence, the Driver shall bear the cost of such response at \$70 per trip
- In case of accident, the Driver shall report to Automotive Repair Centre immediately. An accident report must be made within 24 hours. Failure to comply, the driver will have to bear all liability from all parties claim. Full excess amount have to be paid immediately in the event of an accident
- The Driver also have the responsibility to ensure that the radiator water level in the car is sufficient and do not drive when the vehicle stall and does not have sufficient water. Any damage to the engine will be borne by the Driver
- All customer's data will be kept strictly confidential and is solely used for the purpose of completing the sales transactions and other relating matters. I understand and agree to the personal data collection required.

Date Out	Time Out	Mileage	Check By	Remarks
26/11/22	11am	164552		

Driver's Signature

Return of Vehicle

The Driver shall be deemed to be the Day and the Time the Vehicle is returned and the same shall be accepted as conclusive evidence of the same and shall not be challenged or questioned on any account whatsoever. And I had cleared my belongings from the rental vehicle (cashcard, decals, etc.)

Date In	Time In	Mileage	Check By	Remarks
5/12/22	11 am	164945		

Driver's Signature

INSURER ENQUIRY

Find
insurer

Vehicle reg. no.

smc3800t

Date of Accident

25/11/2022 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **China Taiping Insurance (Sing...**

Period of Insurance **29/12/2021 - 28/12/2022**

Requested By **PONG JIA JUN OSCAR (Autom...**

Requested Date **26/11/2022 12:05**

Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

Lion Health Clinic & Surgery (Yishun)

931 Yishun Central 1, #01-107, Singapore 760931
 Email: yishun@lionhealth.com.sg
 Telephone: +65 6518 9360
 Whatsapp: +65 9756 0107



Ezbon Sio Jia Jun - S9539937A
 17 JALAN SALANG
 SEMBAWANG SPRINGS ESTATE
 SINGAPORE 769502

Invoice

Invoice #18233
 Date 25/11/2022
 Ref No 15132

Item	Qty	Unit Cost	Sub Total
Analgesic			
25/11/22 - Suniton (Paracetamol/Orphenadrine) Tablet	20	\$S0.38	\$S7.50
25/11/22 - Etoricoxib (Alvogen) 90mg Tablet	10	\$S2.55	\$S25.50
Others			
25/11/22 - Consultation (Mon-Fri : 8pm-12am)	1	\$S36.00	\$S36.00
25/11/22 - Antipain (Methyl Salicylate, Menthol, Eugenol) Cream [30g]	1	\$S7.20	\$S7.20
25/11/22 - Pantoprazole 40mg Tablet	7	\$S2.50	\$S17.50
25/11/22 - Kefentech Plaster	9	\$S1.00	\$S9.00
25/11/22 - Lidocaine + Menthol Pain Relief Patch	2	\$S18.00	\$S36.00
Sub-Total:			\$S138.70
Total:			\$S138.70

Credit Cards

\$S138.70

Outstanding Balance: \$S0.00

EzLyna (LKKAuto)

From: EzLyna (LKKAuto)
Sent: Thursday, 8 December 2022 12:03 pm
To: julzlee89@gmail.com
Cc: Admin A
Subject: ACCIDENT INVOLVING SMC3800T (CHINA TAIPING) AND SJN5149E AT/ALONG CTE BEFORE BRADDELL EXIT ON 25/11/2022

Our Ref: CC6/CTI22011914/pa3

Insured Name :Lee Shu Juan Juliana
Insured Driver :Lee Shu Juan Juliana

Dear Sir/Madam,

ACCIDENT INVOLVING SMC3800T (CHINA TAIPING) AND SJN5149E AT/ALONG CTE BEFORE BRADDELL EXIT ON 25/11/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd to deal with the third party claim against your policy.

We have received a claim from **SJN5149E** against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

**I am working from home. If you want to contact me, pls use whatsapp call at 80287880 or email.*

Thank you.

Best Regards,

Ezlyna Eng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

EzLyna (LKKAUTO)

From: Cecilia Lee <cecilia.lee@sg.cntaiping.com>
Sent: Monday, 15 May 2023 12:47 PM
To: EzLyna (LKKAUTO); Claims Dept of CTI
Cc: Admin A
Subject: RE: {SEEK MANDATE} / YR REF: SNM22D208525/C02/SMC3800T/LEEPG / RE: Direct Settlement - Accident Involving SMC3800T (OI : CTI - TBA) and SJN5149E (TP : LKK REF - CC6/CTI22011914/pa3) on 25/11/2022

Hi Lyna

Please proceed to settle the **Property damage at \$4,690.00** plus the **Driver's medical claim at \$138.70**, with two separate Discharge Vouchers.

Thanks & Best Regards,
Cecilia Lee
Claims Department

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: EzLyna (LKKAUTO) <ezlyna@lkkauto.com>
Sent: Wednesday, May 3, 2023 3:00 PM
To: Cecilia Lee <cecilia.lee@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: {SEEK MANDATE} / YR REF: SNM22D208525/C02/SMC3800T/LEEPG / RE: Direct Settlement - Accident Involving SMC3800T (OI : CTI - TBA) and SJN5149E (TP : LKK REF - CC6/CTI22011914/pa3) on 25/11/2022

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Your ref: SNM22D208525/C02/SMC3800T/LEEPG
LKK ref : CC6/CTI22011914/pa3

Dear Cecilia,

ACCIDENT INVOLVING SMC3800T (CHINA TAIPING) AND SJN5149E (TP) ON 25/11/2022

We refer to the above matter.

It is a chain collision under BOLA 28 (Ass.100%) , 3 vehicles involved and OI was the last vehicle. We are of the view that liability is on our driver's.

We seek your approval to offer repairer "Automotive Repair Centre Pte Ltd" at \$4,828.70 (all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 10,480.00	\$ 3,888.00 w/GST (L/Sum)
2. Loss of Rental (9 days x \$100)	\$ 900.00	\$ 800.00 (8 days X \$100)
3. Medical Expenses	\$ 138.70	\$ 138.70
4. LTA Search fee	\$ 2.00	\$ 2.00
Total	\$ 11,520.70	<u>\$ 4,828.70</u>

Surveyor recommended 5 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 28/11/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Thank you.

*I am working from home till 12.05.2023. If you wish to contact me, pls whatsapp call at 80287880 or email.

Best Regards,

Ezlyna Eng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Monday, November 28, 2022 3:35 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Cecilia Lee <cecilia.lee@sg.cntaiping.com>

Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Subject: O/R: SNM22D208525/C02/SMC3800T/LEEPG / RE: Direct Settlement - Accident Involving SMC3800T (OI : CTI - TBA) and SJN5149E (TP : LKK REF - CC6/CTI22011914/pa3) on 25/11/2022

Dear all,

Please note that officer in charge for this case is Cecilia Lee.

Claim no SNM22D208525/C02/SMC3800T/LEEPG.

Dear Cecilia Lee,

Pls revert LKK.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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