

Hsiao Tong (LKKAUTO)

From: Hsiao Tong (LKKAUTO)
Sent: Friday, 12 May 2023 4:07 PM
To: Tan Kah Leong
Cc: Admin A; claimsdept@sg.cntaiping.com
Subject: [SEEK MANDATE] - Direct Settlement - Accident Involving YJ9044RS (OI : CTI - SNM22D208530/C02/TANKL) and SHC2017D (TP : LKK REF - CC6/CTI22011907/pa3) on 25/11/2022
Attachments: LETTER TO OI.pdf; LKK SURVEY REPORT & PHOTOS.pdf; SHC 2017 D LOD.pdf

Your ref: **SNM22D208530/C02/TANKL**
LKK ref : CC6/CTI22011907/Kpa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING YJ9044R(CHINA TAIPING) / SHC2017D (TP) / OTHERS ON 25/11/2022

We refer to the above matter.

We are of the view that liability is not in our driver's favour as he lost control and hit onto third party taxi.

We seek your approval to offer repairer "BIFROST AUTO PTE LTD" at **\$16,842.90(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (with 7% GST)	\$ 26,009.54	\$ 15,178.74 (\$14,185.74 + 7%GST)
2. Loss of RENTAL (14days x \$125.19)	\$ 1,752.66	\$ 1,126.71 (9DAYS X \$125.19)
3. Loss of Income (14days x \$80.00)	\$ 1,120.00	\$ 450.00 (9days x \$50.00)
4. LTA/ GIA Search Fee	\$ 7.45	\$ 7.45
5. Towing Fee	\$ 80.00	\$ 80.00
Total	\$ 28,969.65	<u>\$ 16,842.90</u>

Surveyor recommended 7days for repair + 1SUNDAY + 1PRS = 9DAYS.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 24/04/2023 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Sent: Wednesday, March 1, 2023 11:46 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving YJ9044RS (OI : CTI - SNM22D208530/C02/TANKL) and SHC2017D (TP : LKK REF - CC6/CTI22011907/pa3) on 25/11/2022

Without Prejudice

Dear Hsiao Tong,

We refer to your email below.

Attached is our insured's accident report for your necessary actions.

Please seek our mandate approval before any claims settlement.

Thank you.

Note: Password will be sent in separate email.

Regards

Tan Kah Leong

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6193 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/

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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Friday, February 24, 2023 8:16 AM

To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving YJ9044RS (OI : CTI - SNM22D208530/C02/TANKL) and SHC2017D (TP : LKK REF - CC6/CTI22011907/pa3) on 25/11/2022

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Dear Sirs/ Mdm,

Enclosed for your perusal is: -

- Estimated cost of repair.
- Preliminary advice.
- Photographs of TP vehicle in its damaged condition.
- 3rd party video footage.

Kindly let us have a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |
S(408933)

From: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Sent: Monday, November 28, 2022 3:51 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving YJ9044RS (OI : CTI - SNM22D208530/C02/TANKL) and SHC2017D (TP : LKK REF - CC6/CTI22011907/pa3) on 25/11/2022

Dear Mei Kwan,

We received your email below with thanks.

However, our insured has not reported the accident to us.

We will inform our insured to report the accident asap in order for us to handle the matter.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards

Tan Kah Leong
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6193 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Monday, 28 November 2022 2:03 pm
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: Direct Settlement - Accident Involving YJ9044RS (OI : CTI - TBA) and SHC2017D (TP : LKK REF - CC6/CTI22011907/pa3) on 25/11/2022

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Dear Sir/ Madam,

We refer to the above matter.

We have received an assignment from TP repairer, M/s Bifrost Auto Pte Ltd and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- LTA search

Kindly let us have a copy of your insured's GIA report and claim ref for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)