# LKK/AL \ CMTD2204307/GPL(nr) - Urgent: PRE-REPAIR INSPECTION - Our Vehicle: XE1439B Accident involving XE1439B & YP8701C On 24 Nov 2022

### Teo, Grace <grace.teo@sompo.com.sg>

Mon 28/11/2022 10:20 AM

To: Ryder Auto workshop <ryderautoworkshop@gmail.com>;admin-d <admin-d@lkkauto.com>;assignments <assignments@lkkauto.com>;SUR <sur@lkkauto.com>
Cc: Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>

1 attachments (117 KB) XE1439B PRS NOTICE.pdf;

### Without Prejudice

Our Reference: CMTD2204307/GPL

Your Reference: XE1439B

Dear Orson,

We refer to your email reply and agreed to appoint Mr. Adrian of LKK Auto to conduct the survey.

The survey is conducted on a without Prejudice basis and without any admission of liability.

### Hi LKK Auto,

Please arrange **Mr Adrian** to conduct the survey for **XE1439B** on a without Prejudice and any admission of liability basis.

Please be informed that we have yet to receive our insured's accident report.

Please revert your report upon completion of survey to my colleague, Mr. Pau Loong.

Thank you.

### [Working From Home with effect from 06 April 2020]

**Best Regards** 

**Grace Teo** 

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg

#### Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | Facebook: www.facebook.com/SompoSG

**Disclaimer:** This e-mail, including attachments, is intended for the person(s) or company named and may contain confidential and/or legally privileged information. Unauthorised disclosure, copying or use of this information may be unlawful and is prohibited. If you are not the intended recipient, please delete this message.

**Privacy Policy Notice:** Sompo Insurance Singapore Pte. Ltd. may collect, use and disclose your personal data for the purposes stated in our Privacy Policy. This may include disclosure to holding and associated companies, credit bureau, parties to whom disclosure is permitted/required by laws, our third party service provides and agents (acting on our behalf). Please click here for our Privacy Policy.

From: Ryder Auto workshop < ryderautoworkshop@gmail.com>

Sent: Monday, November 28, 2022 10:06 AM

**To:** Claims - Motor Survey < MotorSurvey@sompo.com.sg> **Cc:** Gnoh, Pau Loong < PauLoong.Gnoh@sompo.com.sg>

Subject: Re: PRI \ CMTD2204307/GPL(nr) - Urgent: PRE-REPAIR INSPECTION - Our Vehicle:

XE1439B Accident involving XE1439B & YP8701C On 24 Nov 2022

**CAUTION**: This Email is from an EXTERNAL source. Ensure you trust this sender (Email) before replying or clicking on any links and open attachments.

ear Grace,
indly assign LKK - Adrian Ling.
nank you.
est regards
rson
Kaki Bukit Ave 2, #02-19 / 22 / 28, Autohub, Singapore 417921 : 67418277 Fax: 67468277 HP : 90908277

On Mon, Nov 28, 2022 at 9:11 AM Claims - Motor Survey < MotorSurvey@sompo.com.sg > wrote:

Our Reference: CMTD2204307/GPL

Your Reference: XE1439B

Date: 28/11/2022

# Without Prejudice EMAIL ONLY OUR Email:

# motorsurvey@sompo.com.sg

**Attention:** 

M/S RYDER AUTO PTE LTD

Dear Zeph,

### ACCIDENT INVOLVING YP8701C & XE1439B ON 24.11.22

We refer to your Notice of Accident dated 25/11/2022.

Please be informed that **Mr. Gnoh Pau Loong** is the handler of this case who can be contacted at 63295 217/ PauLoong.Gnoh@sompo.com.sg

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the list below to conduct the joint pre-repair survey as a single joint expert.

## **Pre-Repair Survey**

Motor Surveyor	Surveyor
FormTeam Consultancy	Frankie Pang
	Chow Boxiong
LKK Auto Consultants	Adrian Ling ( <b>East</b> )
	Marcus Chua (East)
	Kenneth Kong (North)
Priority Services	Jimmy Lee
Raleigh Services	Andrew Ow Yong
RT Appraisal Pte Ltd	Ricky Teng
	Elgene Teng

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

[Working From Home with effect from 06 April 2020]

**Best Regards** 

**Grace Teo** 

Claims Division

**D**: 6329 5170 | **T**: 6461 6555

For motor claims survey request, please email to <a href="motorsurvey@sompo.com.sg">motorsurvey@sompo.com.sg</a>

### Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sq | Facebook: www.facebook.com/SompoSG

**Disclaimer:** This e-mail, including attachments, is intended for the person(s) or company named and may contain confidential and/or legally privileged information. Unauthorised disclosure, copying or use of this information may be unlawful and is prohibited. If you are not the intended recipient, please delete this message.

**Privacy Policy Notice:** Sompo Insurance Singapore Pte. Ltd. may collect, use and disclose your personal data for the purposes stated in our Privacy Policy. This may include disclosure to holding and associated companies, credit bureau, parties to whom disclosure is permitted/required by laws, our third party service provides and agents (acting on our behalf). Please click <a href="here">here</a> for our Privacy Policy.

From: Ryder Auto workshop < ryderautoworkshop@gmail.com>

Sent: Friday, November 25, 2022 3:57 PM

**To:** Claims - Motor Survey < <u>MotorSurvey@sompo.com.sg</u>>

Subject: Urgent: PRE-REPAIR INSPECTION - Your Vehicle YP8701C; Our Vehicle: XE1439B Accident

involving XE1439B & YP8701C On 24 Nov 2022

**CAUTION**: This Email is from an EXTERNAL source. Ensure you trust this sender (Email) before replying or clicking on any links and open attachments.

We refer to the above matter.	
we refer to the above matter.	
Kindly find attached PRS for	your necessary action.
For Direct Settlement case	es, we only use your in-house surveyor. Kindly arrange your in-house surveyor
We would like to request	t for the survey to be carried out on 29/11/2022.
Thank you.	
Best regards	
Zeph	
	-19 / 22 / 28, Autohub, Singapore 417921
Tel: 67418277 Fax: 67468277 HP: 9	0908277