

Veron Chen (LKKAuto)

From: Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>
Sent: Tuesday, 3 January 2023 8:42 AM
To: Ryder Auto workshop
Cc: Meng Yan (LKK Auto); assignments; SUR
Subject: RE: Please forward video ; For your ref : XE1439B ; Sompo ref : CMTD2204307/GPL ;
RE: Urgent: PRE-REPAIR INSPECTION - Your Vehicle YP8701C; Our Vehicle: XE1439B
Accident involving XE1439B & YP8701C On 24 Nov 2022

Dear Sir / Madam,

Thank you for your email below and we note your client does not have any video.

We have reviewed this matter and we provide the screenshot of our driver statement for your / your client easy reference.

It is stated by our driver, that there was prior collision by your client, XE1439X and with SLR9782E.

Then later, our vehicle of YP8701C collide into your client rear of XE1439X.

In view above, these are 2 separate accidents and please be informed that our insured / driver of YP8701C is only liable for the rear damages only.

Please review and revert if you / your client still would like to conduct the survey for the rear, which will be on a without

Prejudice and without admission of liability basis, thank you.

By email copy to M/s LKK AUTO,

Please take note above, thank you.

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

When Lorry YP8701C was driving on road at AYE (Tuas) Cler
Exit, the infrent Lorry XE1439B Suddenly brake and then he hit
Car SLR 9782E.
Lorry XE1439B hit Car SLR9782E, YP8701C hit XE1439B

Best Regards
Mr Gnoh Pau Loong
Claims Division



Innovation for Wellbeing

Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03, Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

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From: Ryder Auto workshop <ryderautoworkshop@gmail.com>

Sent: Friday, December 16, 2022 1:30 PM

To: Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>

Subject: Re: Please forward video ; For your ref : XE1439B ; Sompo ref : CMTD2204307/GPL ; RE: Urgent: PRE-REPAIR INSPECTION - Your Vehicle YP8701C; Our Vehicle: XE1439B Accident involving XE1439B & YP8701C On 24 Nov 2022

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Dear Pau Loong,

We do not have the accident video footage for this vehicle.

Thank You

Best Regards

Zeph



2 Kaki Bukit Ave 2, #02-19 / 22 / 28, Autohub, Singapore 417921

Tel : 67418277 Fax: 67468277 HP : 90908277



On Fri, Dec 16, 2022 at 1:16 PM Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg> wrote:

Dear Sir / Madam,

Thank you for your email below and as captioned, please forward the video footage, thank you.

Best Regards

Mr Gnoh Pau Loong

Claims Division

D: 6329 5217 | T: 6461 6555



Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03, Singapore Land Tower, Singapore 048623

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From: Ryder Auto workshop <ryderautoworkshop@gmail.com>

Sent: Friday, December 16, 2022 9:23 AM

To: Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>

Subject: Re: Please forward video, e-file ; For your ref : XE1439B ; Sompo ref : CMTD2204307/GPL ; RE: Urgent: PRE-REPAIR INSPECTION - Your Vehicle YP8701C; Our Vehicle: XE1439B Accident involving XE1439B & YP8701C On 24 Nov 2022

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Dear Pau Loong,

Apologies for any inconvenience caused. Kindly view the amended GIA report.

Thank You

Best Regards

Zeph



2 Kaki Bukit Ave 2, #02-19 / 22 / 28, Autohub, Singapore 417921

Tel : 67418277 Fax: 67468277 HP : 90908277



On Thu, Dec 15, 2022 at 5:18 PM Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg> wrote:

Dear Sir / Madam,

With reference to your client enclosed e-file report, we note that the e-file report did not mention the vehicle party

Registration number in the e-file report and we would appreciate if you can update your client e-file report to

Include the respective vehicle registration numbers, so that GIA can match the reports accordingly, thank you.

Best Regards

Mr Gnoh Pau Loong

Claims Division

D: 6329 5217 | **T:** 6461 6555



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From: Ryder Auto workshop <ryderautoworkshop@gmail.com>

Sent: Monday, November 28, 2022 10:04 AM

To: Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>

Subject: Re: Please forward video, e-file ; For your ref : XE1439B ; Sompo ref : CMTD2204307/GPL ; RE: Urgent: PRE-REPAIR INSPECTION - Your Vehicle YP8701C; Our Vehicle: XE1439B Accident involving XE1439B & YP8701C On 24 Nov 2022

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Dear Pau Loong,

Kindly view the attached GIA report.

Thank You

Best Regards

Zeph



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Tel : 67418277 Fax: 67468277 HP : 90908277



On Fri, Nov 25, 2022 at 5:11 PM Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg> wrote:

Dear Sir / Madam,

With reference above, please forward the video, e-file as we are following up for this not yet report case.

Please quote our ref : CMTD2204307/GPL, when replying, thank you.

Best Regards

Mr Gnoh Pau Loong

Claims Division



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From: Ryder Auto workshop <ryderautoworkshop@gmail.com>

Sent: Friday, November 25, 2022 3:57 PM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>

Subject: Urgent: PRE-REPAIR INSPECTION - Your Vehicle YP8701C; Our Vehicle: XE1439B Accident involving XE1439B & YP8701C On 24 Nov 2022

CAUTION: This Email is from an EXTERNAL source. Ensure you trust this sender (Email) before replying or clicking on any links and open attachments.

Dear Sir/Mdm,

We refer to the above matter.

Kindly find attached PRS for your necessary action.

For Direct Settlement cases, we only use your in-house surveyor. Kindly arrange your in-house surveyor.

We would like to request for the survey to be carried out on 29/11/2022.

Thank you.

Best regards

Zeph



2 Kaki Bukit Ave 2, #02-19 / 22 / 28, Autohub, Singapore 417921

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