

Re: PRS FOR SMJ2145X ; EQI REF: DM22HO02045

Meng Yan (LKK Auto)

Mon 28/11/2022 9:52 AM

To: Jie Si Neo <jiesi.neo@eqinsurance.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Dear Jie Si,

Thank you for the assignment.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jie Si Neo <jiesi.neo@eqinsurance.com.sg>

Sent: Monday, 28 November 2022 9:02 am

To: assignments <assignments@lkkauto.com>

Subject: PRS FOR SMJ2145X ; EQI REF: DM22HO02045

Dear Sirs,

Please assist this PRS on Without Prejudice basis.

Attached the necessary documents.

Kindly acknowledge receipt of this email.

Thank you.

"With effect from 1st January 2022, please send all PRS / LOD to motorclaims@eqinsurance.com.sg"

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Announcement

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In line with the Safe Re-opening measures, our operation remains "Business As Usual" – except most of us are on a Work-From-Home arrangement -reachable by phone or email or an arranged video call meeting.

Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be conducted on a prior agreed appointment basis.

Regards,

Neo Jie Si

Senior Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore

069110

did 65 6496 9885 | fax 65 62243903 | www.eqinsurance.com.sg



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From: Jie Si Neo

Sent: Monday, 28 November 2022 9:01 AM

To: 'Elaine Toh' <Elainetoh@visionlawllc.com>

Cc: yvonnelim@visionlawllc.com; ylteam26@gmail.com

Subject: RE: PRE REPAIR SURVEY --- YOUR REF: XE 2575 J --- ACCIDENT INVOLVING SMJ 2145 X AND XE 2575 J ON 24 NOVEMBER 2022 ALONG PIE AT ABOUT 0810 HOURS ; EQI REF: DM22HO02045

WITHOUT PREJUDICE

Dear Elaine,

Noted on your email below.

We will be appointing LKK Auto Consultants Pte Ltd for survey to your client's vehicle:

Venue : WAH YU AUTOMOTIVE BODY WORK
176 Sin Ming Drive
#05-09 Sin Ming Autocare
Singapore 575721
Contact : Mr. Ah Yew @ 9736-0862 (Please call before going)

Thank you.

“With effect from 1st January 2022, please send all PRS / LOD to motorclaims@eqinsurance.com.sg”

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Announcement

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From: Elaine Toh <Elainetoh@visionlawllc.com>

Sent: Friday, 25 November 2022 5:35 PM

To: Jie Si Neo <jiesi.neo@eqinsurance.com.sg>

Cc: yvonnelim@visionlawllc.com; ylteam26@gmail.com

Subject: RE: PRE REPAIR SURVEY --- YOUR REF: XE 2575 J --- ACCIDENT INVOLVING SMJ 2145 X AND XE 2575 J ON 24 NOVEMBER 2022 ALONG PIE AT ABOUT 0810 HOURS ; EQI REF: DM22HO02045

Importance: High

Our Ref: SMJ 2145 X (et)
WITHOUT PREJUDICE

Dear Sir/Madam,

We refer to your email on even date informing that you wish to conduct a pre-repair survey and your List of Surveyors.

TAKE NOTICE that we object to all your surveyors stated in your said List, for appointment as the Single Joint Expert.

Under the circumstances, **no** Single Joint Expert has been agreed for this matter.

If you fail to conduct the pre-repair inspection **within the next 2 working days** excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference to you.

Thank you.

Regards,
Elaine Toh (Secretary)
VISION LAW LLC
133 New Bridge Road
#18-01/02 Chinatown Point
Singapore 059413
Tel: 6534 2811 (Ext. 122) / Fax: 6535 6802

From: Jie Si Neo [<mailto:jiesi.neo@eqinsurance.com.sg>]

Sent: Friday, 25 November, 2022 4:53 PM

To: 'Elainetoh@visionlawllc.com'

Cc: 'yvonnelim@visionlawllc.com'; ylteam26@gmail.com; Jie Si Neo

Subject: RE: PRE REPAIR SURVEY --- YOUR REF: XE 2575 J --- ACCIDENT INVOLVING SMJ 2145 X AND XE 2575 J ON 24 NOVEMBER 2022 ALONG PIE AT ABOUT 0810 HOURS ; EQI REF: DM22HO02045

WITHOUT PREJUDICE

Dear Elaine,

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) AJAX Inspection Services Pte Ltd Tel: 6255 0808 Fax: 6849 9155	2) LBS Automotive Appraisal Pte Ltd L.B.S. Auto Consultants Pte Ltd Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace
3) RT Appraisal Pte Ltd Tel: 67486076 Fax: 67480361 Contact Person: Elson/Elgene	4) Priority Services Tel: 62934822 Fax: 62963283 Contact Person: Sharon
5) Formteam Adjusters Pte Ltd Tel: 65091788 Fax: 65096221	6) LKK Auto Consultants Pte Ltd Tel: 6256-3561 Fax: 6741-4108
7) Appraisals Associates Pte Ltd Tel : 67472822 Fax: 67470070	8) Infiniti Appraisal Service Tel : 96684818/90099001 Fax: 64587432
9) Automobile Inspection Services Pte Ltd Tel: 6286 0155 Contact Person: Sophia	

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Thank you.

“With effect from 1st January 2022, please send all PRS / LOD to motorclaims@eqinsurance.com.sg”

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Announcement

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Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be conducted on a prior agreed appointment basis.

Regards,

Neo Jie Si

Senior Executive I Claims



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From: Elaine Toh <Elainetoh@visionlawllc.com>

Sent: Friday, 25 November 2022 3:18 PM

To: EQI PRS <EQIPRS@eqinsurance.com.sg>

Cc: yvonnelim@visionlawllc.com; ylteam26@gmail.com

Subject: PRE REPAIR SURVEY --- YOUR REF: XE 2575 J --- ACCIDENT INVOLVING SMJ 2145 X AND XE 2575 J ON 24 NOVEMBER 2022 ALONG PIE AT ABOUT 0810 HOURS

Importance: High

Our Ref: SMJ 2145 X (et)
WITHOUT PREJUDICE

Dear Sir/Madam,

We are instructed by **LIM KIAN KEE** to notify you of a road traffic accident on 24 November 2022 along PIE at about 0810 hours involving our client's vehicle registration number SMJ 2145 X and vehicle registration number XE 2575 J driven by you/your insured at the material time.

As a result of the accident, our client's vehicle has been damaged. Before our client proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

Pursuant to Pre-Action Protocol for NIMA cases, we now propose for appointment as Single Joint Expert the following surveyors for your consideration:

1. Ong Ah Keng, Kent
2. Chang Fuh Keong, Dave
3. Danny Ho Joo Loong
4. Kelvin Teo Hoon Tong

Please be informed that the said vehicle can be inspected at:

Venue : **WAH YU AUTOMOTIVE BODY WORK**
 176 Sin Ming Drive
 #05-09 Sin Ming Autocare
 Singapore 575721
Contact : **Mr. Ah Yew @ 9736-0862 (Please call before going)**

If you fail to conduct the pre-repair inspection within the next 2 working days excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference to you.

<p>FOR SURVEYOR Please initial here after completion of pre-repair inspection. Thank you.</p> <p>Appointed surveyor : (Name & Signature)</p> <p>Date & Time of Inspection :</p>
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Thank you.



Regards,
Elaine Toh (Secretary)
VISION LAW LLC
133 New Bridge Road
#18-01/02 Chinatown Point
Singapore 059413
Tel: 6534 2811 (Ext. 122) / Fax: 6535 6802

VISION LAW LLC
Advocates & Solicitors
(Incorporated with limited liability)
Unique Entity No. 200721148H
Address : 133 New Bridge Road #18-01/02 Chinatown Point, Singapore 059413

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