# EzLyna (LKKAuto)

From: Cecilia Chong (LKK Auto)

Sent: Wednesday, 30 November 2022 12:02 PM

**To:** EzLyna (LKKAuto)

**Subject:** Fw: <STANDARD NOTIFICATION LETTER> OUR REF: CC4/AIG21006847/Kga3 \*\*\*

ACCIDENT INVOLVING SMD 3342Z & SLZ 1612Z ON 16/06/2021 \*\*\*

From: Cecilia Chong (LKK Auto)

Sent: Wednesday, 9 February 2022 4:49 pm

To: SIMONONGENGHOCK@YAHOO.COM.SG <SIMONONGENGHOCK@YAHOO.COM.SG>

Cc: NATAKEONG@YAHOO.COM.SG < NATAKEONG@YAHOO.COM.SG >

Subject: <STANDARD NOTIFICATION LETTER> OUR REF: CC4/AIG21006847/Kga3 \*\*\* ACCIDENT INVOLVING SMD 3342Z

& SLZ 1612Z ON 16/06/2021 \*\*\*



Our Ref: CC4/AIG21006847/Kga3

09 FEBRUARY 2022

### SIMON ONG ENG HOCK

DRIVER: CAO XIXI

Dear Sir/Madam,

### ACCIDENT INVOLVING SMD 3342Z & SLZ 1612Z ON 16/06/2021

We refer to the above accident. We are the Appointed Surveyor and Loss Adjuster Company by your Motor Insurer (AIG Asia Pacific Insurance Pte Ltd.) to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

This is to inform you that we received a Third Party Claim from **SLZ 1612Z**.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us **within 3 days** from the date of this letter.

# \*PLEASE PROVIDE US A COPY OF VIDEO FOOTAGE.\*

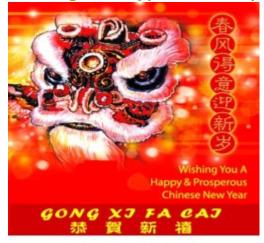
Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

c.c AIG Asia Pacific Insurance Pte Ltd (Motor Claims Dept)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

"Wishing You Happiness & Prosperity Chinese New Year 2022"



Best Regards,

Cecilia Chong | Case Handler

## LKK Auto Consultants Pte Ltd

DID: 6749-4274 | MAIN: 6256 3561 | EMAIL: CeciliaChong@lkkauto.com| FAX: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)





Save the Earth Print only when necessary

# EzLyna (LKKAuto)

From: Lee, Ming-Yao <MingYao.Lee@aig.com>

**Sent:** Monday, 8 May 2023 2:50 pm

**To:** Hsiao Tong (LKKAuto)

**Cc:** Syed-Yusoff, Saliha; Admin A; CS A Team

**Subject:** RE: Check Status for Finalization

Hi Hsiao Tong,

We will take over the matter after finalization.

You may close all file and bill us. Exception for 5,6,8,9 and 10 since you have managed to offer and some already settled.

Thank you.

Regards,

### Lee Ming Yao, George

Senior Complex Claims Examiner – Auto Property Damage Claims AIG Asia Pacific Insurance Pte. Ltd

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1769

Ming-Yao.Lee@AIG.com | www.AIG.sg

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: 08 May 2023 08:37

To: Lee, Ming-Yao < MingYao.Lee@aig.com>

Cc: Syed-Yusoff, Saliha <Saliha.Syed-Yusoff@aig.com>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-

a@lkkauto.com>

Subject: [EXTERNAL] RE: Check Status for Finalization

This message is from an external sender; be cautious with links and attachments.

Dear Ming Yao,

Please refer to the below for your reference. Thanks.

Ī		Claim		Vehicle Reg				
	S/N	Туре	Claim No	No	Repairer	Date Surveyed	FINALISED COR	
Ī					TRANS-CAB AUTO SERVICES PTE			
	1	TP	7910809442SG	SHC5047Y	LTD	8/6/2021	\$ 2,158.92	
Ī					TRANS-CAB AUTO SERVICES PTE			
	2	TP	5936441528SG	SHD5180P	LTD	7/9/2021	\$ 1,984.30	
1					TRANS-CAB AUTO SERVICES PTE			
	3	TP	4735113439SG	SHB7956R	LTD	27/9/2021	\$ 4,932.80	

TP	1			I	TRANS-CAB AUTO SERVICES PTE			I	l
TP	4	TP	1711292428SG	SHD357E	LTD	13/7/2022	\$	2,900.00	
TRANS-CAB AUTO SERVICES PTE   11/8/2022 \$ 1,643.52   1					TRANS-CAB AUTO SERVICES PTE				
TRANS-CAB AUTO SERVICES PTE   11/8/2022 \$ 1,643.52   1,643.52   1,75.07   1   1   1   1   1   1   1   1   1	5	TP	0415047014SG	SHD202T	LTD	10/8/2022	\$	2,650.00	
TRANS-CAB AUTO SERVICES PTE   11/8/2022 \$ 1,175.07					TRANS-CAB AUTO SERVICES PTE				
TP	6	TP	0799236206SG	SMX3266A	LTD	11/8/2022	\$	1,643.52	
TRANS-CAB AUTO SERVICES PTE   15/8/2022   \$ 2,916.55					TRANS-CAB AUTO SERVICES PTE				
S	7	TP	1779356446SG	SHC5323A	LTD	11/8/2022	\$	1,175.07	
TRANS-CAB AUTO SERVICES PTE									
TP	8	TP	5988584172SG	SHC5436H		15/8/2022	\$	2,916.55	
TRANS-CAB AUTO SERVICES PTE   1,827.02   1,227.02   1							١.		
10 TP	9	TP	5419665641SG	SHB9573Z		18/8/2022	\$	1,200.00	
TRANS-CAB AUTO SERVICES PTE   1,827.02   1						/- /			
11         TP         5523247054SG         SHB9689Z         LTD         22/8/2022         \$ 1,827.02           12         TP         3970032636SG         SHB7678T         LTD         26/9/2022         \$ 900.00           13         TP         3577916349SG         SHD5322Y         LTD         28/9/2022         \$ 1,500.00           14         TP         7287163921SG         SHC5276C         LTD         21/10/2022         \$ 3,170.95           15         TP         4138715657SG         SHC5175K         LTD         14/11/2022         \$ 1,424.60           16         TP         9658903589SG         SHF711E         LTD         14/11/2022         \$ 700.87           17         TP         4558323388SG         SHD267G         LTD         14/11/2022         \$ 800.00           18         TP         6608453182SG         SHD9793U         LTD         18/11/2022         \$ 1,771.23           19         TP         7946952250SG         SHC5268B         LTD         24/11/2022         \$ 14,769.50           20         TP         7458620123SG         SHC5307Y         LTD         7/12/2022         \$ 4,144.97           21         TP         6762492358SG         SHC5969L         LTD         <	10	TP	4693589455SG	SHD5886L		22/8/2022	\$	270.00	
TRANS-CAB AUTO SERVICES PTE  12 TP 3970032636SG SHB7678T LTD 26/9/2022 \$ 900.00  TRANS-CAB AUTO SERVICES PTE  13 TP 3577916349SG SHD5322Y LTD 28/9/2022 \$ 1,500.00  TRANS-CAB AUTO SERVICES PTE  14 TP 7287163921SG SHC5276C LTD 21/10/2022 \$ 3,170.95  TRANS-CAB AUTO SERVICES PTE  15 TP 4138715657SG SHC5175K LTD 14/11/2022 \$ 1,424.60  TRANS-CAB AUTO SERVICES PTE  16 TP 9658903589SG SHF711E LTD 14/11/2022 \$ 700.87  TRANS-CAB AUTO SERVICES PTE  17 TP 4558323388SG SHD267G LTD 14/11/2022 \$ 800.00  TRANS-CAB AUTO SERVICES PTE  18 TP 6608453182SG SHD9793U LTD 18/11/2022 \$ 800.00  TRANS-CAB AUTO SERVICES PTE  19 TP 7946952250SG SHC5268B LTD 24/11/2022 \$ 1,771.23  TRANS-CAB AUTO SERVICES PTE  20 TP 7458620123SG SHC5367B LTD 7/12/2022 \$ 4,144.97  TRANS-CAB AUTO SERVICES PTE  21 TP 6762492358SG SHC5969L LTD 12/12/2022 \$ 3,550.00  TRANS-CAB AUTO SERVICES PTE  22 TP 9071288042SG SHD9826J LTD 19/12/2022 \$ 5,832.12  TRANS-CAB AUTO SERVICES PTE  22 TP 7567649881SG SHD9826J LTD 22/12/2022 \$ 2,550.00  TRANS-CAB AUTO SERVICES PTE  22 TRANS-CAB AUTO SERVICES PTE  22 TP 7567649881SG SHD9826J LTD 19/12/2022 \$ 2,550.00						/- /			
12   TP   3970032636SG   SHB7678T	11	TP	5523247054SG	SHB9689Z		22/8/2022	\$	1,827.02	
TRANS-CAB AUTO SERVICES PTE LTD 28/9/2022 \$ 1,500.00  14 TP 7287163921SG SHC5276C LTD 21/10/2022 \$ 3,170.95  TRANS-CAB AUTO SERVICES PTE LTD 21/10/2022 \$ 3,170.95  TRANS-CAB AUTO SERVICES PTE LTD 14/11/2022 \$ 1,424.60  TRANS-CAB AUTO SERVICES PTE LTD 14/11/2022 \$ 700.87  TRANS-CAB AUTO SERVICES PTE LTD 14/11/2022 \$ 800.00  TRANS-CAB AUTO SERVICES PTE LTD 14/11/2022 \$ 800.00  TRANS-CAB AUTO SERVICES PTE LTD 18/11/2022 \$ 1,771.23  TRANS-CAB AUTO SERVICES PTE LTD 24/11/2022 \$ 14,769.50  TRANS-CAB AUTO SERVICES PTE LTD 24/11/2022 \$ 14,769.50  TRANS-CAB AUTO SERVICES PTE LTD 12/12/2022 \$ 3,550.00  TRANS-CAB AUTO SERVICES PTE LTD 19/12/2022 \$ 5,832.12  TRANS-CAB AUTO SERVICES PTE LTD 19/12/2022 \$ 2,550.00	1.0					0.5 /0 /0.00			
13   TP   3577916349SG   SHD5322Y   LTD   28/9/2022 \$ 1,500.00     14   TP   7287163921SG   SHC5276C   LTD   21/10/2022 \$ 3,170.95     15   TP   4138715657SG   SHC5175K   LTD   14/11/2022 \$ 1,424.60     16   TP   9658903589SG   SHF711E   LTD   14/11/2022 \$ 700.87     17   TP   4558323388SG   SHD267G   LTD   LTD   14/11/2022 \$ 800.00     18   TP   6608453182SG   SHD9793U   LTD   LTD   18/11/2022 \$ 1,771.23     19   TP   7946952250SG   SHC5268B   LTD   LTD   24/11/2022 \$ 14,769.50     20   TP   7458620123SG   SHC5307Y   LTD   TRANS-CAB AUTO SERVICES PTE   LTD   24/11/2022 \$ 4,144.97     21   TP   6762492358SG   SHC5969L   LTD   LTD   12/12/2022 \$ 3,550.00     22   TP   9071288042SG   SHD9826J   LTD   TRANS-CAB AUTO SERVICES PTE   LTD   19/12/2022 \$ 5,832.12     23   TP   7567649881SG   SHD495P   LTD   TRANS-CAB AUTO SERVICES PTE   LTD   22/12/2022 \$ 2,550.00     TRANS-CAB AUTO SERVICES PTE   LTD   19/12/2022 \$ 5,832.12     TRANS-CAB AUTO SERVICES PTE   LTD   22/12/2022 \$ 2,550.00	12	1P	3970032636SG	SHB/6/81		26/9/2022	\$	900.00	
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18         TP         6608453182SG         SHD9793U         LTD         18/11/2022         \$ 1,771.23           19         TP         7946952250SG         SHC5268B         LTD         24/11/2022         \$ 14,769.50           20         TP         7458620123SG         SHC5307Y         LTD         7/12/2022         \$ 4,144.97           21         TP         6762492358SG         SHC5969L         LTD         12/12/2022         \$ 3,550.00           22         TP         9071288042SG         SHD9826J         LTD         19/12/2022         \$ 5,832.12           23         TP         7567649881SG         SHD495P         LTD         22/12/2022         \$ 2,550.00           TRANS-CAB AUTO SERVICES PTE         LTD         22/12/2022         \$ 2,550.00	1/	17	433632336630	3002070	=	14/11/2022	<del>ب</del>	800.00	
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19         TP         7946952250SG         SHC5268B         LTD         24/11/2022         \$ 14,769.50           20         TP         7458620123SG         SHC5307Y         LTD         7/12/2022         \$ 4,144.97           21         TP         6762492358SG         SHC5969L         LTD         12/12/2022         \$ 3,550.00           22         TP         9071288042SG         SHD9826J         LTD         19/12/2022         \$ 5,832.12           23         TP         7567649881SG         SHD495P         LTD         22/12/2022         \$ 2,550.00           TRANS-CAB AUTO SERVICES PTE         LTD         22/12/2022         \$ 2,550.00	10	''	000043310230	311037330		10/11/2022	7	1,771.23	
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20   TP   7458620123SG   SHC5307Y   LTD   7/12/2022 \$ 4,144.97	13		731033223030	311632008		2 1/ 11/ 2022	7	11,703.30	
TRANS-CAB AUTO SERVICES PTE   12/12/2022 \$ 3,550.00   TRANS-CAB AUTO SERVICES PTE   12/12/2022 \$ 3,550.00   TRANS-CAB AUTO SERVICES PTE   19/12/2022 \$ 5,832.12   TRANS-CAB AUTO SERVICES PTE   23 TP   7567649881SG   SHD495P   LTD   22/12/2022 \$ 2,550.00   TRANS-CAB AUTO SERVICES PTE   22/12/2022 \$ 2,550.00   22/12/2022 \$ 2/12/2022 \$	20	TP	7458620123SG	SHC5307Y		7/12/2022	Ś	4.144.97	
21         TP         6762492358SG         SHC5969L         LTD         12/12/2022         \$ 3,550.00           22         TP         9071288042SG         SHD9826J         LTD         19/12/2022         \$ 5,832.12           23         TP         7567649881SG         SHD495P         LTD         22/12/2022         \$ 2,550.00           TRANS-CAB AUTO SERVICES PTE         TRANS-CAB AUTO SERVICES PTE         22/12/2022         \$ 2,550.00	1	· · ·		0.1000071		17 ==7 ====	<u> </u>	.,	
TRANS-CAB AUTO SERVICES PTE   19/12/2022 \$ 5,832.12   TRANS-CAB AUTO SERVICES PTE   19/12/2022 \$ 5,832.12   TRANS-CAB AUTO SERVICES PTE   22/12/2022 \$ 2,550.00   TRANS-CAB AUTO SERVICES PTE   22/12/2022 \$ 2/12/2022	21	TP	6762492358SG	SHC5969L		12/12/2022	Ś	3.550.00	
22         TP         9071288042SG         SHD9826J         LTD         19/12/2022         \$ 5,832.12           23         TP         7567649881SG         SHD495P         LTD         22/12/2022         \$ 2,550.00           TRANS-CAB AUTO SERVICES PTE         TRANS-CAB AUTO SERVICES PTE         22/12/2022         \$ 2,550.00						,,	<del>-</del>	2,230.03	
TRANS-CAB AUTO SERVICES PTE	22	TP	9071288042SG	SHD9826J		19/12/2022	\$	5,832.12	
23         TP         7567649881SG         SHD495P         LTD         22/12/2022         \$ 2,550.00           TRANS-CAB AUTO SERVICES PTE         TRANS-CAB AUTO SERVICES PTE         TRANS-CAB AUTO SERVICES PTE         TRANS-CAB AUTO SERVICES PTE								, 	
TRANS-CAB AUTO SERVICES PTE	23	TP	7567649881SG	SHD495P		22/12/2022	\$	2,550.00	
24 TP 3506181570SG SHD528D LTD 27/12/2022 \$ 2,250.00					TRANS-CAB AUTO SERVICES PTE	· ·		-	
	24	TP	3506181570SG	SHD528D		27/12/2022	\$	2,250.00	

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a> |

HQ: Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Lee, Ming-Yao < <a href="MingYao.Lee@aig.com">MingYao.Lee@aig.com</a>>

**Sent:** Wednesday, May 3, 2023 4:35 PM

**Subject:** Check Status for Finalization

Hi Hsiao Tong,

Appreciate if your assistance to forward to survey team for finalization. We will be having bulk settlement with Trans-Cab directly.

#	Claim Type	Claim No	Vehicle Reg No	Repairer	Date Surveyed
1	TP	7910809442SG	SHC5047Y	TRANS-CAB AUTO SERVICES PTE LTD	08/06/2021
2	TP	5936441528SG	SHD5180P	TRANS-CAB AUTO SERVICES PTE LTD	07/09/2021
3	TP	4735113439SG	SHB7956R	TRANS-CAB AUTO SERVICES PTE LTD	27/09/2021
4	TP	1711292428SG	SHD357E	TRANS-CAB AUTO SERVICES PTE LTD	13/07/2022
5	TP	0415047014SG	SHD202T	TRANS-CAB AUTO SERVICES PTE LTD	10/08/2022
6	TP	0799236206SG	SMX3266A	TRANS-CAB AUTO SERVICES PTE LTD	11/08/2022
7	TP	1779356446SG	SHC5323A	TRANS-CAB AUTO SERVICES PTE LTD	11/08/2022
8	TP	5988584172SG	SHC5436H	TRANS-CAB AUTO SERVICES PTE LTD	15/08/2022
9	TP	5419665641SG	SHB9573Z	TRANS-CAB AUTO SERVICES PTE LTD	18/08/2022
10	TP	4693589455SG	SHD5886L	TRANS-CAB AUTO SERVICES PTE LTD	22/08/2022
11	TP	5523247054SG	SHB9689Z	TRANS-CAB AUTO SERVICES PTE LTD	22/08/2022
12	TP	3970032636SG	SHB7678T	TRANS-CAB AUTO SERVICES PTE LTD	26/09/2022
13	TP	3577916349SG	SHD5322Y	TRANS-CAB AUTO SERVICES PTE LTD	28/09/2022
14	TP	7287163921SG	SHC5276C	TRANS-CAB AUTO SERVICES PTE LTD	21/10/2022
15	TP	4138715657SG	SHC5175K	TRANS-CAB AUTO SERVICES PTE LTD	14/11/2022
16	TP	9658903589SG	SHF711E	TRANS-CAB AUTO SERVICES PTE LTD	14/11/2022
17	TP	4558323388SG	SHD267G	TRANS-CAB AUTO SERVICES PTE LTD	14/11/2022
18	TP	6608453182SG	SHD9793U	TRANS-CAB AUTO SERVICES PTE LTD	18/11/2022
19	TP	7946952250SG	SHC5268B	TRANS-CAB AUTO SERVICES PTE LTD	24/11/2022

20	TP	7458620123SG	SHC5307Y	TRANS-CAB AUTO SERVICES PTE LTD	07/12/2022
21	TP	6762492358SG	SHC5969L	TRANS-CAB AUTO SERVICES PTE LTD	12/12/2022
22	TP	9071288042SG	SHD9826J	TRANS-CAB AUTO SERVICES PTE LTD	19/12/2022
23	TP	7567649881SG	SHD495P	TRANS-CAB AUTO SERVICES PTE LTD	22/12/2022
24	TP	3506181570SG	SHD528D	TRANS-CAB AUTO SERVICES PTE LTD	27/12/2022

Once finalized, kindly submit WP report with bill.

Thank you.

Regards, Lee Ming Yao, George

Senior Complex Claims Examiner – Auto Property Damage Claims AIG Asia Pacific Insurance Pte. Ltd

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