

EzLyna (LKKAUTO)

From: Cecilia Chong (LKK Auto)
Sent: Wednesday, 30 November 2022 12:02 PM
To: EzLyna (LKKAUTO)
Subject: Fw: <STANDARD NOTIFICATION LETTER> OUR REF: CC4/AIG21006847/Kga3 ***
ACCIDENT INVOLVING SMD 3342Z & SLZ 1612Z ON 16/06/2021 ***

From: Cecilia Chong (LKK Auto)
Sent: Wednesday, 9 February 2022 4:49 pm
To: SIMONONGENGHOCK@YAHOO.COM.SG <SIMONONGENGHOCK@YAHOO.COM.SG>
Cc: NATAKEONG@YAHOO.COM.SG <NATAKEONG@YAHOO.COM.SG>
Subject: <STANDARD NOTIFICATION LETTER> OUR REF: CC4/AIG21006847/Kga3 *** ACCIDENT INVOLVING SMD 3342Z & SLZ 1612Z ON 16/06/2021 ***



Our Ref: CC4/AIG21006847/Kga3

09 FEBRUARY 2022

SIMON ONG ENG HOCK
DRIVER: CAO XIXI

Dear Sir/Madam,

ACCIDENT INVOLVING SMD 3342Z & SLZ 1612Z ON 16/06/2021

We refer to the above accident. We are the Appointed Surveyor and Loss Adjuster Company by your Motor Insurer (AIG Asia Pacific Insurance Pte Ltd.) to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

This is to inform you that we received a Third Party Claim from **SLZ 1612Z**.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us **within 3 days** from the date of this letter.

PLEASE PROVIDE US A COPY OF VIDEO FOOTAGE.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

"Wishing You Happiness & Prosperity Chinese New Year 2022"



Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6749-4274 | MAIN: 6256 3561 | EMAIL: CeciliaChong@lkkauto.com | FAX: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

EzLyna (LKKAuto)

From: Lee, Ming-Yao <MingYao.Lee@aig.com>
Sent: Monday, 8 May 2023 2:50 pm
To: Hsiao Tong (LKKAuto)
Cc: Syed-Yusoff, Saliha; Admin A; CS A Team
Subject: RE: Check Status for Finalization

Hi Hsiao Tong,

We will take over the matter after finalization.

You may close all file and bill us. Exception for 5,6,8,9 and 10 since you have managed to offer and some already settled.

Thank you.

Regards,
Lee Ming Yao, George
Senior Complex Claims Examiner – Auto Property Damage Claims
AIG Asia Pacific Insurance Pte. Ltd

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1769
Ming-Yao.Lee@AIG.com | www.AIG.sg

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: 08 May 2023 08:37
To: Lee, Ming-Yao <MingYao.Lee@aig.com>
Cc: Syed-Yusoff, Saliha <Saliha.Syed-Yusoff@aig.com>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Subject: [EXTERNAL] RE: Check Status for Finalization

This message is from an external sender; be cautious with links and attachments.

Dear Ming Yao,

Please refer to the below for your reference. Thanks.

S/N	Claim Type	Claim No	Vehicle Reg No	Repairer	Date Surveyed	FINALISED COR	R
1	TP	7910809442SG	SHC5047Y	TRANS-CAB AUTO SERVICES PTE LTD	8/6/2021	\$ 2,158.92	
2	TP	5936441528SG	SHD5180P	TRANS-CAB AUTO SERVICES PTE LTD	7/9/2021	\$ 1,984.30	
3	TP	4735113439SG	SHB7956R	TRANS-CAB AUTO SERVICES PTE LTD	27/9/2021	\$ 4,932.80	

4	TP	1711292428SG	SHD357E	TRANS-CAB AUTO SERVICES PTE LTD	13/7/2022	\$ 2,900.00	
5	TP	0415047014SG	SHD202T	TRANS-CAB AUTO SERVICES PTE LTD	10/8/2022	\$ 2,650.00	
6	TP	0799236206SG	SMX3266A	TRANS-CAB AUTO SERVICES PTE LTD	11/8/2022	\$ 1,643.52	
7	TP	1779356446SG	SHC5323A	TRANS-CAB AUTO SERVICES PTE LTD	11/8/2022	\$ 1,175.07	
8	TP	5988584172SG	SHC5436H	TRANS-CAB AUTO SERVICES PTE LTD	15/8/2022	\$ 2,916.55	
9	TP	5419665641SG	SHB9573Z	TRANS-CAB AUTO SERVICES PTE LTD	18/8/2022	\$ 1,200.00	
10	TP	4693589455SG	SHD5886L	TRANS-CAB AUTO SERVICES PTE LTD	22/8/2022	\$ 270.00	
11	TP	5523247054SG	SHB9689Z	TRANS-CAB AUTO SERVICES PTE LTD	22/8/2022	\$ 1,827.02	
12	TP	3970032636SG	SHB7678T	TRANS-CAB AUTO SERVICES PTE LTD	26/9/2022	\$ 900.00	
13	TP	3577916349SG	SHD5322Y	TRANS-CAB AUTO SERVICES PTE LTD	28/9/2022	\$ 1,500.00	
14	TP	7287163921SG	SHC5276C	TRANS-CAB AUTO SERVICES PTE LTD	21/10/2022	\$ 3,170.95	
15	TP	4138715657SG	SHC5175K	TRANS-CAB AUTO SERVICES PTE LTD	14/11/2022	\$ 1,424.60	
16	TP	9658903589SG	SHF711E	TRANS-CAB AUTO SERVICES PTE LTD	14/11/2022	\$ 700.87	
17	TP	4558323388SG	SHD267G	TRANS-CAB AUTO SERVICES PTE LTD	14/11/2022	\$ 800.00	
18	TP	6608453182SG	SHD9793U	TRANS-CAB AUTO SERVICES PTE LTD	18/11/2022	\$ 1,771.23	
19	TP	7946952250SG	SHC5268B	TRANS-CAB AUTO SERVICES PTE LTD	24/11/2022	\$ 14,769.50	
20	TP	7458620123SG	SHC5307Y	TRANS-CAB AUTO SERVICES PTE LTD	7/12/2022	\$ 4,144.97	
21	TP	6762492358SG	SHC5969L	TRANS-CAB AUTO SERVICES PTE LTD	12/12/2022	\$ 3,550.00	
22	TP	9071288042SG	SHD9826J	TRANS-CAB AUTO SERVICES PTE LTD	19/12/2022	\$ 5,832.12	
23	TP	7567649881SG	SHD495P	TRANS-CAB AUTO SERVICES PTE LTD	22/12/2022	\$ 2,550.00	
24	TP	3506181570SG	SHD528D	TRANS-CAB AUTO SERVICES PTE LTD	27/12/2022	\$ 2,250.00	

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Lee, Ming-Yao <MingYao.Lee@aig.com>

Sent: Wednesday, May 3, 2023 4:35 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Syed-Yusoff, Saliha <Saliha.Syed-Yusoff@aig.com>

Subject: Check Status for Finalization

Hi Hsiao Tong,

Appreciate if your assistance to forward to survey team for finalization. We will be having bulk settlement with Trans-Cab directly.

#	Claim Type	Claim No	Vehicle Reg No	Repairer	Date Surveyed
1	TP	7910809442SG	SHC5047Y	TRANS-CAB AUTO SERVICES PTE LTD	08/06/2021
2	TP	5936441528SG	SHD5180P	TRANS-CAB AUTO SERVICES PTE LTD	07/09/2021
3	TP	4735113439SG	SHB7956R	TRANS-CAB AUTO SERVICES PTE LTD	27/09/2021
4	TP	1711292428SG	SHD357E	TRANS-CAB AUTO SERVICES PTE LTD	13/07/2022
5	TP	0415047014SG	SHD202T	TRANS-CAB AUTO SERVICES PTE LTD	10/08/2022
6	TP	0799236206SG	SMX3266A	TRANS-CAB AUTO SERVICES PTE LTD	11/08/2022
7	TP	1779356446SG	SHC5323A	TRANS-CAB AUTO SERVICES PTE LTD	11/08/2022
8	TP	5988584172SG	SHC5436H	TRANS-CAB AUTO SERVICES PTE LTD	15/08/2022
9	TP	5419665641SG	SHB9573Z	TRANS-CAB AUTO SERVICES PTE LTD	18/08/2022
10	TP	4693589455SG	SHD5886L	TRANS-CAB AUTO SERVICES PTE LTD	22/08/2022
11	TP	5523247054SG	SHB9689Z	TRANS-CAB AUTO SERVICES PTE LTD	22/08/2022
12	TP	3970032636SG	SHB7678T	TRANS-CAB AUTO SERVICES PTE LTD	26/09/2022
13	TP	3577916349SG	SHD5322Y	TRANS-CAB AUTO SERVICES PTE LTD	28/09/2022
14	TP	7287163921SG	SHC5276C	TRANS-CAB AUTO SERVICES PTE LTD	21/10/2022
15	TP	4138715657SG	SHC5175K	TRANS-CAB AUTO SERVICES PTE LTD	14/11/2022
16	TP	9658903589SG	SHF711E	TRANS-CAB AUTO SERVICES PTE LTD	14/11/2022
17	TP	4558323388SG	SHD267G	TRANS-CAB AUTO SERVICES PTE LTD	14/11/2022
18	TP	6608453182SG	SHD9793U	TRANS-CAB AUTO SERVICES PTE LTD	18/11/2022
19	TP	7946952250SG	SHC5268B	TRANS-CAB AUTO SERVICES PTE LTD	24/11/2022

20	TP	7458620123SG	SHC5307Y	TRANS-CAB AUTO SERVICES PTE LTD	07/12/2022
21	TP	6762492358SG	SHC5969L	TRANS-CAB AUTO SERVICES PTE LTD	12/12/2022
22	TP	9071288042SG	SHD9826J	TRANS-CAB AUTO SERVICES PTE LTD	19/12/2022
23	TP	7567649881SG	SHD495P	TRANS-CAB AUTO SERVICES PTE LTD	22/12/2022
24	TP	3506181570SG	SHD528D	TRANS-CAB AUTO SERVICES PTE LTD	27/12/2022

Once finalized, kindly submit WP report with bill.

Thank you.

Regards,

Lee Ming Yao, George

Senior Complex Claims Examiner – Auto Property Damage Claims
AIG Asia Pacific Insurance Pte. Ltd

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1769
Ming-Yao.Lee@AIG.com | www.AIG.sg

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.

IMPORTANT NOTICE:

The information in this email (and any attachments) is confidential. If you are not the intended recipient, you must not use or disseminate the information. If you have received this email in error, please immediately notify me by "Reply" command and permanently delete the original and any copies or printouts thereof. Although this email and any attachments are believed to be free of any virus or other defect that might affect any computer system into which it is received and opened, it is the responsibility of the recipient to ensure that it is virus free and no responsibility is accepted by American International Group, Inc. or its subsidiaries or affiliates either jointly or severally, for any loss or damage arising in any way from its use.