

## Mei Kwan (LKKAuto)

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**From:** Meng Yan (LKK Auto)  
**Sent:** Monday, 28 November 2022 10:14 AM  
**To:** Claims Banca (Allianz Insurance Singapore); Admin A  
**Cc:** assignments  
**Subject:** Re: TP DS claim Accident On 25/11/2022 Involving Our Insured SMK4212S And Your Insured SMU1807T

**Categories:** HMK

Dear Shanti,

Thank you for the assignment.

Repairer arrange on 29.11.22.

Best Regards,

Yan | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Claims Banca (Allianz Insurance Singapore) <claims@allianz.com.sg>  
**Sent:** Saturday, 26 November 2022 9:57 am  
**To:** Admin A <admin-a@lkkauto.com>; admin-d <admin-d@lkkauto.com>  
**Cc:** Renemer Ramirez Bagang <renemer.bagang@cyclecarriage.com.sg>  
**Subject:** TP DS claim Accident On 25/11/2022 Involving Our Insured SMK4212S And Your Insured SMU1807T

Internal

Your ref: SMK4212S  
Our ref: SMU1807TKC

*Dear Sirs,*

*We hereby appoint our direct settlement partners LKK Auto Consultants Pte Ltd to conduct survey.*

*Kindly engage with them to arrange for survey.*

**Please download the documents from this link below (For Survey)**

**File: SMU1807T(OI).pdf**

Link: <https://fileexchange.allianz.de/SecureDownload.aspx?id=189f9321-2035-4af9-b48c-a097b7a29d43-71b6fde55509bea5>

Size: ~ 1 MByte, Download available until: 12/1/2022

Passwords will be sent in a separate email.

*Thank you.*

Best regards,

**Shanti. R**

Claims Service

Allianz Insurance Singapore Pte. Ltd. | UEN 201903913C

79 Robinson Road #09-01 | Singapore 068897

Phone: +65 6395 3836 | [www.allianz.sg](http://www.allianz.sg)



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Thank you.

*Please consider the environment before printing this e-mail.*

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**From:** Renemer Ramirez Bagang <renemer.bagang@cyclecarriage.com.sg>

**Sent:** Saturday, November 26, 2022 8:57 AM

**To:** Claims Banca (Allianz Insurance Singapore) <claims@allianz.com.sg>

**Cc:** Ler Yeong Cherng <mars.ler@cyclecarriage.com.sg>

**Subject:** [EXT] Accident On 25/11/2022 Involving Our Insured SMK4212S And Your Insured SMU1807T

Dear Motor Claims,

Our client is looking to make a claim against your insurer for property damage caused to his/her vehicle.

Please confirm if your insurance company is prepared to engage in a direct settlement for property damage only.

This settlement excludes our client's right to recover further loss arising from rental of alternative / replacement vehicle.

As our client requires the use of a vehicle during this period that his/her vehicle is in our workshop, our client has will rented a vehicle and will be looking towards your company to make good his/her loss/rental cost.

Please confirm that you understand that any direct settlement reached for the cost of repairs to our client's vehicle does not prejudice his/her rights to recover any other damages he has suffered.

**Please arrange for Pre-survey on 29/11/2022 Tuesday 10:00 at Cycle & Carriage Level 3 330 Ubi Road 3 S408650.**

Thank you.

Ren Bagang  
Motor Claims Service Advisor  
330 Ubi Road 3, Singapore 408650



Exceptional Journeys

Cycle & Carriage Singapore • 330 Ubi Road 3, Singapore 408650  
• DID: +65 6594 9166 • H: +65 8552 3293 • [www.cyclecarriage.com.sg](http://www.cyclecarriage.com.sg)

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