

Rajes (LKK Auto)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>
Sent: Friday, 25 November 2022 3:14 PM
To: Assessment Dept; assignments
Cc: Joseph Koh; Claims Dept
Subject: RE: OUR REF: SNM22D208474/C02/ SJU2788T/CHNGPW & YOUR REF: SNH 2587 C, DOA:23.11.2022 18:30 (SGT) TO CONDUCT PRS

Without Prejudice, Save as to Costs

Dear LKK

Please refer to below email and liaise with third party workshop.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you.

Adeline Chng
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Assessment Dept <assessment_ral@bifrostauto.com>
Sent: Friday, November 25, 2022 2:18 PM
To: Adeline Chng <adeline.chng@sg.cntaiping.com>
Cc: Joseph Koh <claims@bifrostauto.com>; Claims Dept <claims_rar@bifrostauto.com>
Subject: Re: OUR REF: SNM22D208474/C02/ SJU2788T/CHNGPW & YOUR REF: SNH 2587 C, DOA:23.11.2022 18:30 (SGT) TO CONDUCT PRS

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

WITHOUT PREJUDICE,

Dear Sir / Mdm,

Kindly assign Mohd Taufikh (LKK) to conduct the survey please.

Thank you.

Regards,

PEI JIA

Motor Claims Department

Tel: 88547553

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

On Fri, 25 Nov 2022 at 10:41, Adeline Chng <adeline.chng@sg.cntaiping.com> wrote:

Without Prejudice, Save as to Costs

Our reference: **SNM22D208474C02/ SJU2788T/Chngpw**

Your reference: SNH2587C

Dear Sirs

ACCIDENT INVOLVING SJU2788T & SNH2587C ON 23/11/2022

We refer to your email of 24/11/2022

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.

5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Adeline Chng at 63896155 and email us at claimsdept@sg.cntaiping.com

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Thank you.

Adeline Chng

Claims Department

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Friday, November 25, 2022 9:20 AM
To: Assessment Dept <assessment_ral@bifrostauto.com>; Adeline Chng <adeline.chng@sg.cntaiping.com>
Cc: Joseph Koh <claims@bifrostauto.com>; Claims Dept <claims_rar@bifrostauto.com>
Subject: RE: OUR REF: SNM22D208474/C02/ SJU2788T/CHNGPW & YOUR REF: SNH 2587 C, DOA:23.11.2022 18:30 (SGT) TO CONDUCT PRS

WITHOUT PREJUDICE

via EMAIL ONLY

Dear Adeline,

Please refer to the above subject.

Kindly **conduct PRS SNH 2587 C** soonest possible.

Please contact our claims department Adeline Chng **6389 6155** the officer in charge or **6389 6116** should you require our assistance or clarification.

Kindly quote our claim reference number when replying.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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