

## **Rajes (LKK Auto)**

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**From:** Jenny Lew <jenny.lew@sg.cntaiping.com>  
**Sent:** Friday, 25 November 2022 11:54 AM  
**To:** Claims ARCO; SUR; assignments  
**Cc:** Claims Dept of CTI  
**Subject:** RE: OUR REF: SNM22D208436/C02/SLK5924B/LEWLC & YOUR REF: SLL 2577J,  
DOA:22.11.2022 15:50 (SGT) TO CONDUCT PRS

WITHOUT PREJUDICE

Dear Sir / Madam,

We are not agreeable on your list.

We will nominate our surveyor from LKK to conduct the pre repair survey.

**If there be any injury claims by your client, please combine it in one Letter of Demand in light of one cause of action, save as to costs and expenses.**

Aside to LKK,

Please arrange and survey the vehicle.

Prompt Auto Solutions Pte Ltd  
8 Kaki Bukit Avenue 4  
#02-37 Premier @ Kaki Bukit  
Singapore 415875

Contact person: Roy Chak (65) 9731 9322

Thank you.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

**Jenny Lew**  
Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Claims ARCO <claims@arcolaw.sg>  
**Sent:** Friday, 25 November 2022 11:38 am  
**To:** Jenny Lew <jenny.lew@sg.cntaiping.com>  
**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Claims ARCO <claims@arcolaw.sg>  
**Subject:** Re: OUR REF: SNM22D208436/C02/SLK5924B/LEWLC & YOUR REF: SLL 2577J, DOA:22.11.2022 15:50 (SGT) TO CONDUCT PRS

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## **WITHOUT PREJUDICE**

Dear Jenny,

We are instructed to reject your proposed list of surveyors.

Kindly arrange for your surveyor to get in touch with the contact person to survey the vehicle.

Thank you.

Best Regards,

*Admin*  
**ARCO LAW LLC**  
6 Jiak Chuan Road  
#04-01 Singapore 089262  
Website : [www.arcolaw.sg](http://www.arcolaw.sg)



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**From:** Jenny Lew <[jenny.lew@sg.cntaiping.com](mailto:jenny.lew@sg.cntaiping.com)>  
**Sent:** Thursday, November 24, 2022 4:56 PM  
**To:** Claims ARCO <[claims@arcolaw.sg](mailto:claims@arcolaw.sg)>  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** RE: OUR REF: SNM22D208436/C02/SLK5924B/LEWLC & YOUR REF: SLL 2577J, DOA:22.11.2022 15:50 (SGT) TO CONDUCT PRS

**Without Prejudice**

**Our reference: SNM22D208436/C02/SLK5924B/LEWLC**

**Your reference: SLL2577J**

Dear Sirs / Madam,

**ACCIDENT INVOLVING SLK5924B & SLL2577J on 22/11/2022**

We refer to your email of 22/11/2022.

**Take Notice that we shall not be accepting any of your surveyors as SJE.**

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

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Regards,

**Jenny Lew**  
Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Thursday, 24 November 2022 4:34 pm

**To:** Claims ARCO <[claims@arcolaw.sg](mailto:claims@arcolaw.sg)>; Jenny Lew <[jenny.lew@sg.cntaiping.com](mailto:jenny.lew@sg.cntaiping.com)>

**Subject:** RE: OUR REF: SNM22D208436/C02/ SLK5924B/LEWLC & YOUR REF: SLL 2577J, DOA:22.11.2022 15:50 (SGT) TO CONDUCT PRS

**WITHOUT PREJUDICE**  
**via EMAIL ONLY**

Dear Jenny,

Please refer to the above subject.

Kindly **conduct PRS SLL 2577J** soonest possible.

Please contact our claims department Jenny Lew **6389 6172** the officer in charge or **6389 6116** should you require our assistance or clarification.

**\*Kindly quote our claim reference number when replying.\***

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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