

From: Cecilia Lee <cecilia.lee@sg.cntaiping.com>
Date: Fri, 25 Nov 2022 10:11 +0800
To: assignments@lkkauto.com <assignments@lkkauto.com>;
sur@lkkauto.com <sur@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Tan Kah
Leong <KahLeong.Tan@sg.cntaiping.com>
Subject: RE: OUR REF: SNM22D208402/C02/ SLC5744X/TANKL &
YOUR REF: SML1305Y, DOA:22.11.2022 08:30 (SGT) TO
CONDUCT PRS
Attachments: 2 (Access the files in Attachments panel)

Hi Sir/Madam

Attached both SAS.

Thanks & Regards
Cecilia Lee

From: Cecilia Lee
Sent: Friday, 25 November 2022 9:47 am
To: Thiam Heng Huat <thh176@yahoo.com>; assignments@lkkauto.com; sur@lkkauto.com
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Tan Kah Leong
<KahLeong.Tan@sg.cntaiping.com>
Subject: RE: OUR REF: SNM22D208402/C02/ SLC5744X/TANKL & YOUR REF: SML1305Y, DOA:22.11.2022
08:30 (SGT) TO CONDUCT PRS

Without Prejudice
Save As To Costs

Dear Sir/Madam

Thank you for your email.

We will appoint LKK as SJE.

Dear LKK

Please arrange Mr. Kenneth Kong to conduct PRS on without prejudice basis.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks & Best Regards,
Cecilia Lee
Senior Executive
Claims Department

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From: Thiam Heng Huat <thh176@yahoo.com>
Sent: Thursday, 24 November 2022 5:35 pm
To: Cecilia Lee <cecilia.lee@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>
Subject: Re: OUR REF: SNM22D208402/C02/ SLC5744X/TANKL & YOUR REF: SML1305Y, DOA:22.11.2022 08:30 (SGT) TO CONDUCT PRS

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Cecilia,

Please arrange for Kenneth Kong (LKK) to conduct the survey.

Warmest regards,
Steven
Thiam Heng Huat Pte Ltd
82636295

On Thursday, 24 November 2022 at 05:23:41 pm SGT, Cecilia Lee <cecilia.lee@sg.cntaiping.com> wrote:

Without Prejudice

Save As To Costs

Our reference: SNM22D208402/C02/ SLC5744X/TANKL

Your reference: SML1305Y

Dear Sirs,

We refer to your email of 24/11/2022.

Take Notice that we shall not be accepting any of your surveyors as SJE.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

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Thanks & Best Regards,

Cecilia Lee

Senior Executive

Claims Department

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Thursday, 24 November 2022 5:20 pm

To: Thiam Heng Huat <thh176@yahoo.com>; Cecilia Lee <cecilia.lee@sg.cntaiping.com>; Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Subject: RE: OUR REF: SNM22D208402/C02/ SLC5744X/TANKL & YOUR REF: SML1305Y, DOA:22.11.2022 08:30 (SGT) TO CONDUCT PRS

WITHOUT PREJUDICE

via EMAIL ONLY

Dear Cecilia,

Please refer to the above subject.

Kindly **conduct PRS SML1305Y** soonest possible.

Please contact our claims department Tan Kah Leong 6389 6193 the officer in charge or 6389 6116 should you require our assistance or clarification.

Kindly quote our claim reference number when replying.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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