

Shiau Chan (LKKAuto)

From: Shiau Chan (LKKAuto)
Sent: Thursday, 26 January 2023 5:05 PM
To: Josephine Wong; SUR
Subject: RE: ACCIDENT INVOLVING SLT7627Z AND SMD7787S ALONG EASTPOINT MALL BASEMENT CARPARK ON 05.11.2022 @ 1650HRS Our ref: DM22HO02042
Attachments: SLT7627Z IA.pdf

Dear Josephine,

 Enclosed herewith preliminary advice of SLT 7627Z.

Best Regards,

Shiau Chan (Ms) | Case Handler
LKK Auto Consultants Pte Ltd
 Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315
 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Meng Yan (LKK Auto) <mengyan@lkkauto.com>
Sent: Friday, 25 November 2022 11:17 AM
To: Josephine Wong <josephine.wong@eqinsurance.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: RE: ACCIDENT INVOLVING SLT7627Z AND SMD7787S ALONG EASTPOINT MALL BASEMENT CARPARK ON 05.11.2022 @ 1650HRS Our ref: DM22HO02042

Dear Josephine,

 Thank you for the assignment.

 Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,
Yan | Admin
LKK Auto Consultants Pte Ltd
 Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315
 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Josephine Wong <josephine.wong@eqinsurance.com.sg>
Sent: Friday, 25 November 2022 9:00 AM
To: assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: 'ktmotorwerk@hotmail.com' <ktmotorwerk@hotmail.com>
Subject: FW: ACCIDENT INVOLVING SLT7627Z AND SMD7787S ALONG EASTPOINT MALL BASEMENT CARPARK ON 05.11.2022 @ 1650HRS Our ref: DM22HO02042

Without Prejudice

 Dear LKK

 Kindly arrange third party survey immediately .

 Details of survey as mentioned below .

“With effect from 1st January 2022, please send all PRS / LOD to motorclaims@eqinsurance.com.sg”

Announcement

In line with the Safe Re-opening measures, our operation remains “Business As Usual” – except most of us are on a Work-From-Home arrangement -reachable by phone or email or an arranged video call meeting.

 Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be conducted on a prior agreed appointment basis.

Regards,

Josephine Wong
 Senior Executive | Claims

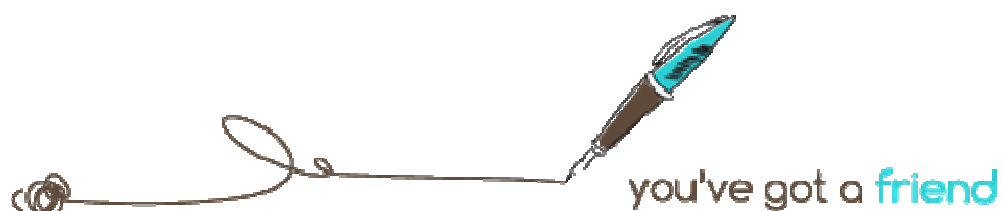


EQ Insurance Company Limited

5 Maxwell Road #17-
00 Tower Block MND
Complex Singapore 069110
did 65 6496 9032 | fax 65
62243903 |
www.eqinsurance.com.sg



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From: John Tee <ktmotorwerk@hotmail.com>
Sent: Thursday, 24 November 2022 7:10 PM
To: Josephine Wong <josephine.wong@eqinsurance.com.sg>
Subject: RE: ACCIDENT INVOLVING SLT7627Z AND SMD7787S ALONG EASTPOINT MALL BASEMENT CARPARK ON 05.11.2022 @ 1650HRS

Dear Team,

We would like to appoint LKK.

Thank you.

Regards,
John Tee,
HP:98287487
KT MOTORWERK
ADD: Blk 3012 Bedok Industrial Park E, #01-2020 S489978

From: [Josephine Wong](#)
Sent: Thursday, 24 November 2022 9:00 am
To: 'ktmotorwerk@hotmail.com'
Subject: FW: ACCIDENT INVOLVING SLT7627Z AND SMD7787S ALONG EASTPOINT MALL BASEMENT CARPARK ON 05.11.2022 @ 1650HRS

Without Prejudice

Dear John ,

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) AJAX Inspection Services Pte Ltd Tel: 6255 0808 Fax: 6849 9155	2) LBS Automotive Appraisal Pte Ltd L.B.S. Auto Consultants Pte Ltd Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace
3) RT Appraisal Pte Ltd Tel: 67486076 Fax: 67480361 Contact Person: Elson/Elgene	4) Priority Services Tel: 62934822 Fax: 62963283 Contact Person: Sharon
5) Formteam Adjusters Pte Ltd Tel: 65091788 Fax: 65096221	6) LKK Auto Consultants Pte Ltd Tel: 6256-3561 Fax: 6741-4108

7) Appraisals Associates Pte Ltd Tel : 67472822 Fax: 67470070	8) Infiniti Appraisal Service Tel : 96684818/90099001 Fax: 64587432
9) Automobile Inspection Services Pte Ltd Tel: 6286 0155 Contact Person: Sophia	

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

“With effect from 1st January 2022, please send all PRS / LOD to motorclaims@eqinsurance.com.sg”

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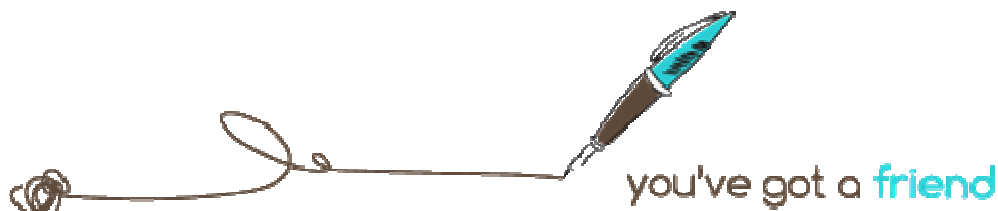
Regards,

Josephine Wong
Senior Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-
00 Tower Block MND
Complex Singapore 069110
did 65 6496 9032 | fax 65
62243903 |
www.eqinsurance.com.sg



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From: John Tee <ktmotorwerk@hotmail.com>
Sent: Wednesday, 23 November 2022 6:44 PM
To: EQI PRS <EQIPRS@eqinsurance.com.sg>
Subject: ACCIDENT INVOLVING SLT7627Z AND SMD7787S ALONG EASTPOINT MALL BASEMENT CARPARK ON 05.11.2022 @ 1650HRS

To the officer in charge,

We are the appointed workshop for SLT7626Z. The other party SMD7787S (EQ INSURANCE)

Please arrange for inspection at the following address:

KT MOTORWERK
ADD: Blk 3012 Bedok Industrial Park E, #01-2020 S489978

Once the date and time is firm, please inform us and look for John Tee, 98287487 during the inspection.

Regards,
John Tee,

HP:98287487
KT MOTORWERK
ADD: Blk 3012 Bedok Industrial Park E, #01-2020 S489978