

## Meng Yan (LKK Auto)

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**From:** Josephine Wong <josephine.wong@eqinsurance.com.sg>  
**Sent:** Friday, 25 November 2022 9:00 AM  
**To:** assignments; Admin A  
**Cc:** 'ktmotorwerk@hotmail.com'  
**Subject:** FW: ACCIDENT INVOLVING SLT7627Z AND SMD7787S ALONG EASTPOINT MALL BASEMENT CARPARK ON 05.11.2022 @ 1650HRS Our ref: DM22HO02042

Without Prejudice

Dear LKK

Kindly arrange third party survey immediately .

Details of survey as mentioned below .

“With effect from 1<sup>st</sup> January 2022, please send all PRS / LOD to [motorclaims@eqinsurance.com.sg](mailto:motorclaims@eqinsurance.com.sg)”

### Announcement

In line with the Safe Re-opening measures, our operation remains “Business As Usual” – except most of us are on a Work-From-Home arrangement -reachable by phone or email or an arranged video call meeting.

Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be conducted on a prior agreed appointment basis.

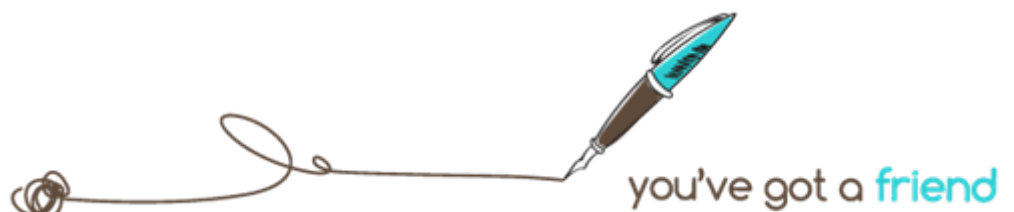
Regards,

**Josephine Wong**  
Senior Executive | Claims



#### EQ Insurance Company Limited

5 Maxwell Road #17-  
00 Tower Block MND  
Complex Singapore 069110  
did 65 6496 9032 | fax 65  
62243903 |  
[www.eqinsurance.com.sg](http://www.eqinsurance.com.sg)



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**From:** John Tee <ktmotorwerk@hotmail.com>  
**Sent:** Thursday, 24 November 2022 7:10 PM  
**To:** Josephine Wong <josephine.wong@eqinsurance.com.sg>  
**Subject:** RE: ACCIDENT INVOLVING SLT7627Z AND SMD7787S ALONG EASTPOINT MALL BASEMENT CARPARK ON 05.11.2022 @ 1650HRS

Dear Team,

We would like to appoint LKK.

Thank you.

Regards,  
John Tee,  
HP:98287487  
**KT MOTORWERK**  
ADD: Blk 3012 Bedok Industrial Park E, #01-2020 S489978

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**From:** [Josephine Wong](mailto:josephine.wong@eqinsurance.com.sg)  
**Sent:** Thursday, 24 November 2022 9:00 am  
**To:** '[ktmotorwerk@hotmail.com](mailto:ktmotorwerk@hotmail.com)'  
**Subject:** FW: ACCIDENT INVOLVING SLT7627Z AND SMD7787S ALONG EASTPOINT MALL BASEMENT CARPARK ON 05.11.2022 @ 1650HRS

**Without Prejudice**

Dear John ,

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) <b>AJAX Inspection Services Pte Ltd</b>  Tel: 6255 0808  Fax: 6849 9155	2) <b>LBS Automotive Appraisal Pte Ltd</b>  L.B.S. Auto Consultants Pte Ltd  Tel: 6281 6690 / 62832866  Fax: 6281 8748  Contact Person: Amy/ Grace
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<p>3) <b>RT Appraisal Pte Ltd</b></p> <p>Tel: 67486076</p> <p>Fax: 67480361</p> <p>Contact Person: Elson/Elgene</p>	<p>4) <b>Priority Services</b></p> <p>Tel: 62934822</p> <p>Fax: 62963283</p> <p>Contact Person: Sharon</p>
<p>5) <b>Formteam Adjusters Pte Ltd</b></p> <p>Tel: 65091788</p> <p>Fax: 65096221</p>	<p>6) <b>LKK Auto Consultants Pte Ltd</b></p> <p>Tel: 6256-3561</p> <p>Fax: 6741-4108</p>
<p>7) <b>Appraisals Associates Pte Ltd</b></p> <p>Tel : 67472822</p> <p>Fax: 67470070</p>	<p>8) <b>Infiniti Appraisal Service</b></p> <p>Tel : 96684818/90099001</p> <p>Fax: 64587432</p>
<p>9) <b>Automobile Inspection Services Pte Ltd</b></p> <p>Tel: 6286 0155</p> <p>Contact Person: Sophia</p>	

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

**“With effect from 1<sup>st</sup> January 2022, please send all PRS / LOD to [motorclaims@eqinsurance.com.sg](mailto:motorclaims@eqinsurance.com.sg)”**

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Regards,

**Josephine Wong**  
Senior Executive | Claims

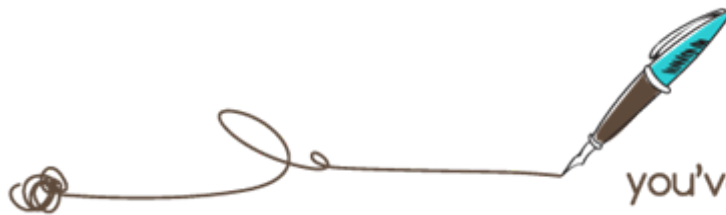


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A Member of Citystate



you've got a friend

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**From:** John Tee <[ktmotorwerk@hotmail.com](mailto:ktmotorwerk@hotmail.com)>

**Sent:** Wednesday, 23 November 2022 6:44 PM

**To:** EQI PRS <[EQIPRS@eqinsurance.com.sg](mailto:EQIPRS@eqinsurance.com.sg)>

**Subject:** ACCIDENT INVOLVING SLT7627Z AND SMD7787S ALONG EASTPOINT MALL BASEMENT CARPARK ON 05.11.2022 @ 1650HRS

To the officer in charge,

We are the appointed workshop for SLT7626Z. The other party SMD7787S (EQ INSURANCE)

Please arrange for inspection at the following address:

KT MOTORWERK  
ADD: Blk 3012 Bedok Industrial Park E, #01-2020 S489978

Once the date and time is firm, please inform us and look for John Tee, 98287487 during the inspection.

Regards,  
John Tee,  
HP:98287487  
**KT MOTORWERK**  
ADD: Blk 3012 Bedok Industrial Park E, #01-2020 S489978